



Chief Administrative Officer's Quarterly Report – Q1 2024

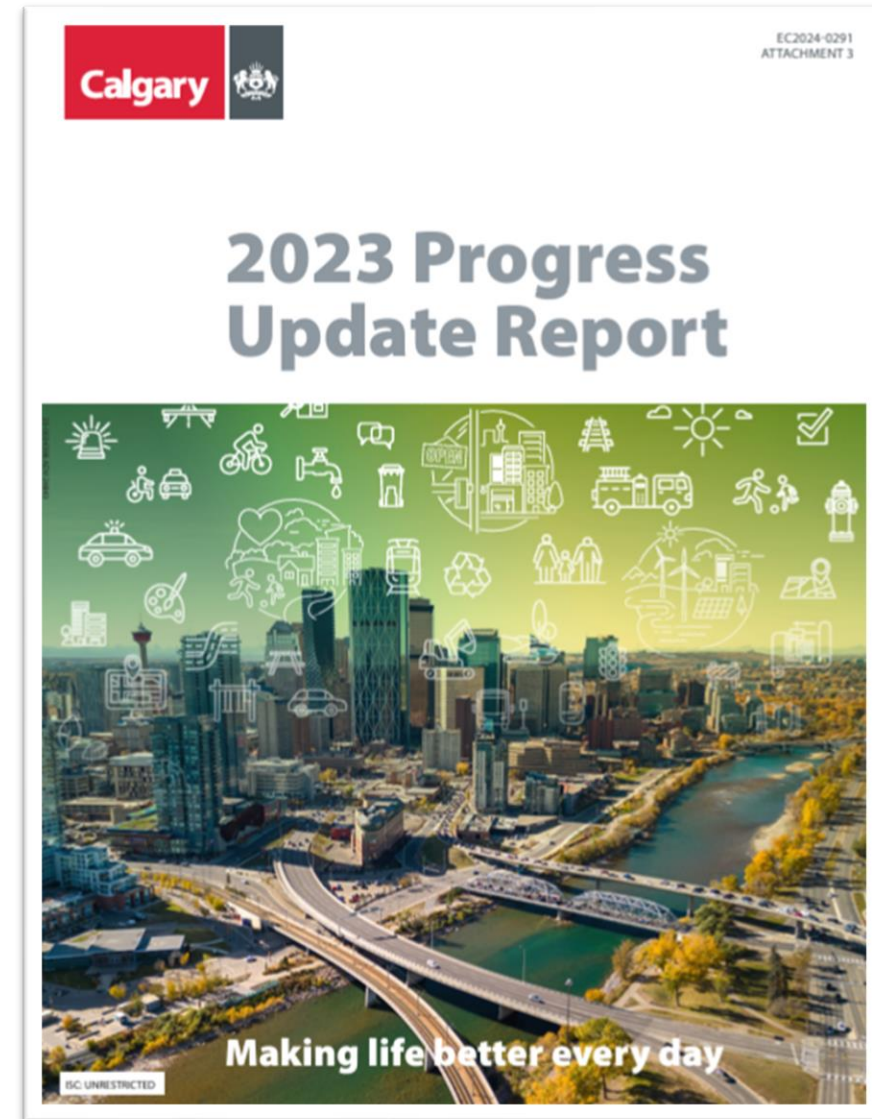
2024 April 16

Recommendation

That Executive Committee recommends that Council receive this report and presentation for the corporate record.

Fitting It All Together

- Chief Administrative Officer's Quarterly Report – Q1 2024
- 2023 Progress Update
- Continuous Improvement: Delivering Faster, Better, More Effective Services for Calgarians
- Standing Budget Item: Strategic Approach to Mid-Cycle Adjustments to 2023-2026 Services Plans and Budgets Verbal Update (closed meeting)





Report Highlights

This edition of the CAO Quarterly Report includes:

- Reflection on accomplishments in the first quarter in priority areas
- Information on what we're watching, including trends, issues, and opportunities
- A look forward into what we're working on
- Latest edition of *Better Every Day*, housing edition
- Updated record of motions, Notices of Motions, Administrative Inquiries, and upcoming reports to Committees and Council



Q1 2024 Accomplishments

Housing



Transit



Public Safety



Municipal Bonds



Q1 2024 Accomplishments

Racial Justice Conference – March 18/19

- 1000+ attendees
- 90+ diverse speakers
- 32 breakout sessions

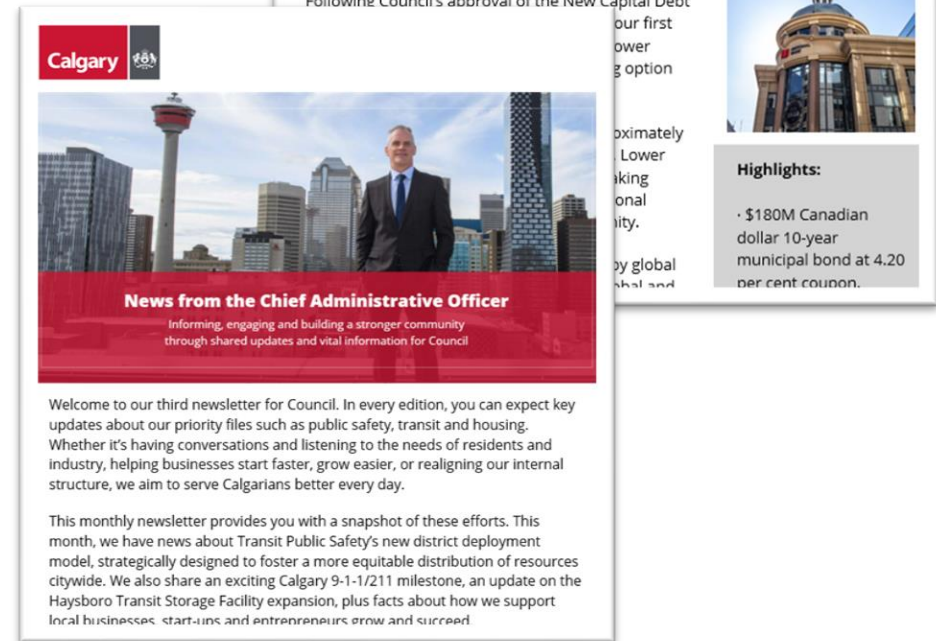
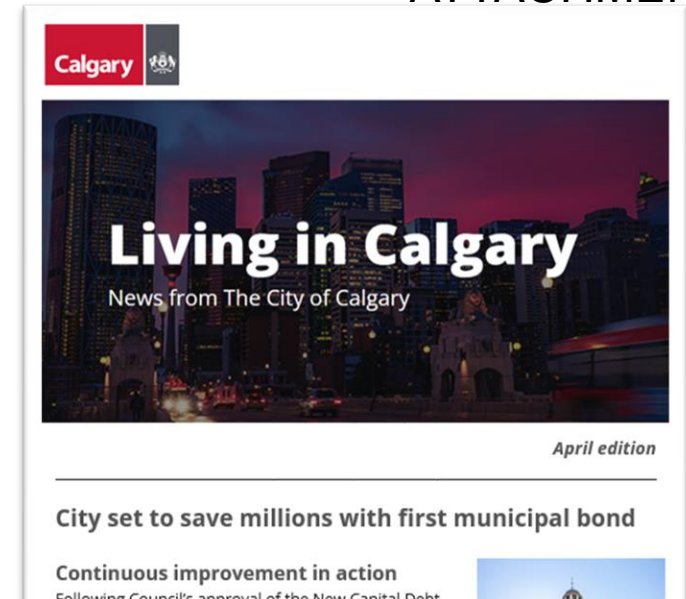




Q1 2024 Accomplishments

New communications tools

- Council newsletter
- Living in Calgary external newsletter
- Calgary Conversations podcast





Things We're Watching



Trust and
reputation



Technology
disruption

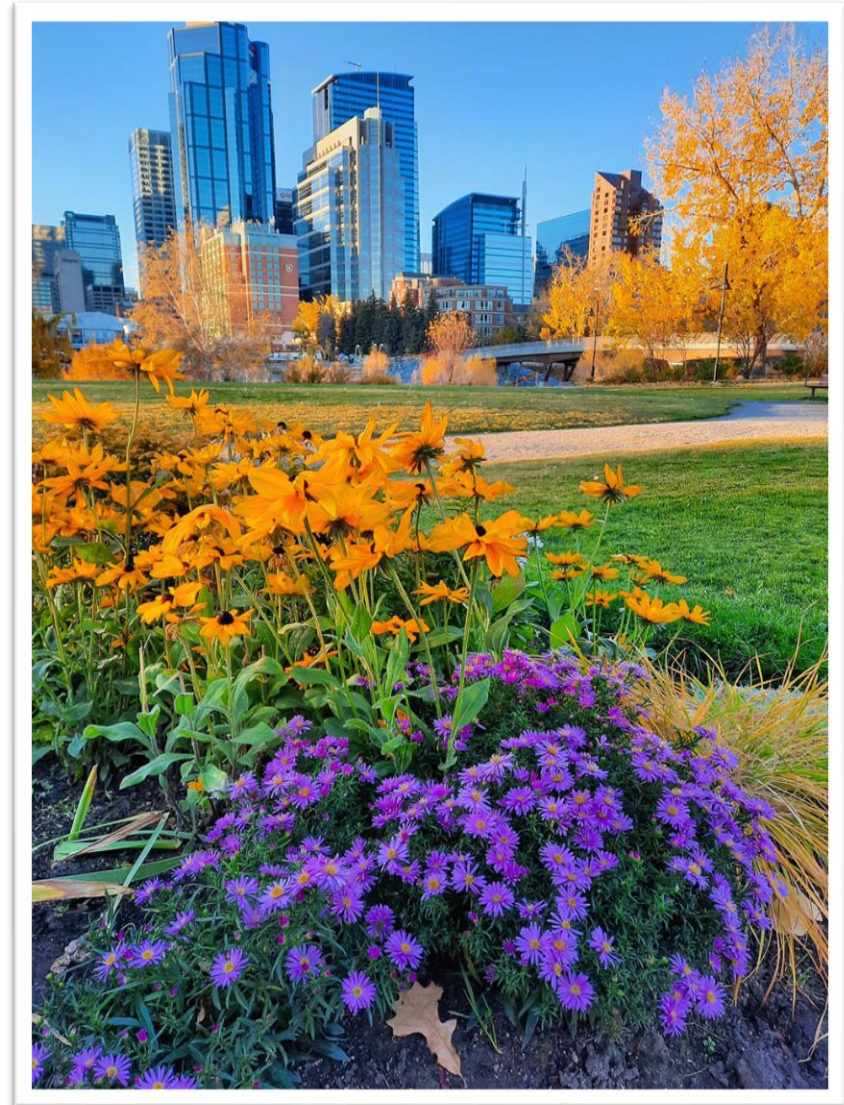


Talent and
workforce



Economy
and geopolitics

- Implementing Council's direction and new investments
- Continuing improvements in corporate communications
- Monitoring and responding to legislative changes
- Streamlining progress reporting and metrics





**Backyard Bliss:
Home Suite Home**



**Home Fire:
An Indigenous
Housing Story**



**From Offices to
Homes: Constructing
the Cornerstone
Conversion**



**Partner Feature:
No Place like
HomeSpace**

Read the full edition for more stories and information at [Calgary.ca/BetterEveryDay](https://calgary.ca/BetterEveryDay)



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