



CIVIC PARTNER ANNUAL REPORT TEMPLATE

Civic Partner Name:

Legal Structure:

Manage/operate a City-owned asset: yes/no

Mission/Mandate:

1. What 3-5 key results did your organization achieve in 2023 that contributed to:

- a) one or more Council Strategic Directions- economic resilience, social resilience, climate resilience?
- b) Your own organization’s strategy? *(New)*

2. Performance measures help demonstrate the return on The City’s investment in a partner’s operations, and support continuous improvement for Partners. What performance measures reflect your organization’s impact in 2023?

	Performance Measure Name	2021 results	2022 results	2023 results	How does this measure reflect your organization’s impact?
How much did you do?					
How well did you do it?					
How are Calgarians better off?					

3. Are there any additional stories or information you wanted to share beyond performance measures that demonstrate the impact of your organization’s programs or services? *(New)*

4. Does your organization use benchmarks to evaluate and improve performance and operations, and increase your organization’s impact?

- a) Examples of benchmarks:
- b) What is your current and targeted performance in comparison to these benchmarks?
- c) How this information is being used to support continuous improvement?

5. How does your organization address equity, diversity or inclusion, or support racial equity?

6. How is your organization advancing Indigenous Truth and Reconciliation? (For example addressing specific calls to action in the [Truth and Reconciliation Commission of Canada: Calls to Action](#) report or [The City’s White Goose Flying Report](#))

RESOURCES

7. Please estimate how The City’s operating funding was allocated in 2023.

%	Advertising and promotion
%	Programs or services
%	Office supplies and expenses
%	Professional and consulting fees
%	Staff compensation, development and training
%	Fund development
%	Purchased supplies and assets
%	Facility maintenance
%	Evaluation or Research
%	<i>Other, please name:</i>

8. Did volunteers support your operations in 2023? (including board and committee members)

How many volunteers?	
Estimated total hours provided by volunteers:	

9. Did your organization receive any awards or recognition in 2023, or have any client or participant feedback that you want to highlight?

10. How did your organization address climate change in 2023, for example, operational or program changes that reduced green house gas emissions (GHG), air/water pollution, or waste that aligned with [The City’s Climate Change Program](#) including Council’s Climate Emergency Declaration?

11. Are there any projects, initiatives or plans for 2024 that you want to briefly highlight? *(New)*

- *Add Highlight Here*
- *Add Highlight Here*
- *Add Highlight Here*

THE FOLLOWING SECTION IS FOR CIVIC PARTNERS MANAGING CITY-OWNED ASSETS

12. CAPITAL PROJECTS AND ASSET MANAGEMENT

Asset: Insert Name of City owned asset managed or operated

a) How did you use The City’s capital funding in 2023?

Project	City Funding (2023)	Benefit (service improvement, efficiency, improved condition)