

Streetlights Maintenance and Repair Operations Audit

PURPOSE

The purpose of this report is to communicate the outcome of the Streetlights Maintenance and Repair Operations Audit, including Administration's response and corrective actions.

PREVIOUS COUNCIL DIRECTION

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties, and functions of the position. In accordance with Bylaw 30M2004 (as amended), the City Auditor reports the outcome of all audits to the Audit Committee (including Administration's response and corrective actions to be taken in regard to specific recommendations). The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 33M2020.

RECOMMENDATIONS

That the Audit Committee:

1. Receive this report for the Corporate Record; and
2. Recommend that Council receive this report for the Corporate Record.

HIGHLIGHTS

- What does this mean to Calgarians? The City Auditor's Office provides independent and objective audit assurance services to add value to The City of Calgary and enhance public trust.
- Why does it matter? Given the significance of streetlighting for appropriate levels of lighting to support mobility, crime prevention, and safety, an effective and efficient operation of streetlight maintenance and repair services is essential to meet objectives and manage risks effectively. The City of Calgary has 105,288 streetlight luminaires, with a replacement value of about \$1.9 billion as of March 2024.

RISK

Recommendations in this audit report support Administration in their on-going mitigation activities related to the reputation, service delivery, and financial sustainability Principal Corporate Risks.

ATTACHMENT

1. Streetlight Maintenance and Repair Operations Audit

Streetlights Maintenance and Repair Operations Audit

DEPARTMENT CIRCULATION

Name	Title, Department or Business Unit	Approve/Consult/Inform
Liz Ormsby	City Auditor	Approve
David Duckworth	Chief Administrative Officer	Inform
Stuart Dalgleish	Chief Operating Officer	Inform
Carla Male	Chief Financial Officer	Inform
Doug Morgan	General Manager, Operational Services	Inform
Troy McLeod	Director, Mobility	Inform
Ravi Seera	Manager, Mobility Operations	Inform
Michael A. Gray	Streetlight Design Leader, Mobility	Inform

Author: Shaista Ishaq, Senior Auditor, City Auditor's Office