



2023 Progress Update

Awards The City of Calgary Received in 2023

Summary

The City of Calgary has showcased exemplary performance across 14 services, receiving a total of 25 awards across various levels: international, national, provincial, and local. The awards highlight The City's leadership and innovation at the national and international levels and demonstrate The City's dedication to excellence, innovation, and community service in various sectors, including environmental management, public safety, infrastructure, financial reporting, and marketing campaigns.

The City of Calgary has been recognized by prestigious organizations, such as the International Business Awards, the Canadian Association of Municipal Administrators, and the Alberta Emerald Foundation, for its commitment to improving the quality of life, sustainability, and safety of its residents. This recognition celebrates the City's diverse accomplishments and sets a benchmark for municipal governance and service delivery on a global scale.

This attachment includes a description of each award in alphabetical order, the service(s) recognized, the awarding institution, and the date received under each award category.

Awards

International Awards

2023 Gold Stevie: Marketing Campaign of the Year - Government / Institutional / Recruitment	
Service(s) awarded	Strategic Marketing & Communications
Description	<p>The City's Street Harassment Bylaw public awareness campaign, which sought to inform Calgarians about changes to the bylaw and encourage increased reporting of street harassment, was recognized by the International Business Awards with a 2023 Gold Stevie Award for Marketing Campaign of the Year.</p> <p>The International Business Awards are one of the world's premier business award programs, honouring the achievements and positive contributions of organizations and working professionals worldwide in 16 separate categories.</p>
Institution	International Business Awards
Date received	2023 August 10

Gold Quill Award of Merit	
Service(s) awarded	Strategic Marketing & Communications
Description	<p>The No Average Calgarian campaign has received a Gold Quill Award of Merit from the International Association of Business Communicators for its storytelling approach to discussing climate change. By using video to share how one Calgary family incorporated energy efficiency into their new home, the campaign encouraged viewers to engage with the message and visit Calgary.ca for useful information on combatting climate change.</p>
Institution	International Association of Business Communicators
Date received	2023 April 20

John C. Bartholomew Award for Thematic Mapping	
Service(s) awarded	Sidewalks & Pathways
Description	The British Cartographic Society awards recognize the best cartographic work in the world and signify excellence in the field cartography. The City of Calgary's Plus 15 Skywalk mapping was a 2023 winner of the British Cartographic Society's John C. Bartholomew Award for Thematic Mapping. With 86 bridges and over 16 kilometers of Plus 15 elevated walkways in downtown Calgary, the Plus 15 network and Skywalk mapping supports accessibility for all ages and abilities, and connects people with services, businesses, and other destinations within the downtown area.
Institution	British Cartographic Society
Date received	2023 September 9

National Air Filtration Association Clean Air Awards Program	
Service(s) awarded	Facility Management
Description	The National Air Filtration Association (NAFA) Clean Air Awards Program recognizes leadership and excellence in air filtration. The Municipal Building and the Administration Building received NAFA's Clean Air Award for the use of high-efficiency filtration products and good maintenance practices. This award is presented for an outstanding effort in maintaining a clean and healthy indoor work environment while managing overall operating costs.
Institution	National Air Filtration Association
Date received	2023 August 1

National Awards

2023 Canadian Association of Municipal Administrators Environmental Leadership & Sustainability Award – Determining the Value of Natural Assets	
Service(s) awarded	Climate & Environmental Management Infrastructure & Engineering
Description	We were honoured with the Environmental Leadership & Sustainability Award from the Canadian Association of Municipal Administrators (CAMA). It recognizes our groundbreaking efforts to understand the value and benefit of the City's natural assets, like green spaces, grasslands, forests, and waterways, which is valued at approximately \$2.5 billion. This benchmark means we can consider natural assets with each decision on how we plan, design, build and maintain a resilient city into the future.
Institution	Canadian Association of Municipal Administration
Date received	2023 November 13

Community Leadership Award	
Service(s) awarded	Police Services
Description	The Community Leadership Award Recognizes individuals who exemplify leadership, dedication, and service to both their community and the law. Presented to one CPS member.
Institution	Association of Black Law Enforcers
Date received	2023 November 4

Mobility Achievement Award	
Service(s) awarded	Development Approvals
Description	Transportation Association of Canada (TAC) Mobility Achievement Award recognizes initiatives that demonstrate excellence in the delivery of integrated or multimodal mobility for people and goods, while reinforcing the social, economic, and environmental pillars of sustainability. The City of Calgary in partnership with ground cubed and Urban Systems Ltd. won the 2023 TAC Mobility Achievement Award for the Crescent Road NW Master Plan.
Institution	Transportation Association of Canada

Order of Merit of the Police Forces	
Service(s) awarded	Police Services
Description	The Order of Merit of the Police Forces honours the leadership and exceptional service or distinctive merit displayed by the men and women of the Canadian Police Services, and recognizes their commitment to this country. Presented to four Calgary Police Service members.
Institution	Governor General of Canada
Date received	2023 January 12

Technologist of the Year	
Service(s) awarded	Calgary 9-1-1
Description	The Technologist of the Year Award recognizes an individual who has demonstrated extraordinary technical knowledge and expertise in their support of public safety communications. The nominees in this category demonstrate a thorough knowledge of computer, information, and radio frequency technology systems in order to effectively contribute to the operations of a communications centre.
Institution	Association of Public-Safety Communications Officials Canada
Date received	2023 November 13

The Canadian Award for Excellence in Financial Reporting	
Service(s) awarded	Financial Support
Description	This award shows the Finance business unit's continued effort to go beyond the minimum requirements of generally accepted accounting principles, as set by the Public Sector Accounting Board of the Chartered Professional Accountants of Canada, to prepare comprehensive annual financial reports that evidence the spirit of transparency and full disclosure for the citizens of Calgary.
Institution	Government Finance Officers Association
Date received	2023 March 14

Distinguished Budget Presentation Award	
Service(s) awarded	Financial Support
Description	In recognition of transparency in budgeting through the preparation of budget documents of the highest quality that reflect the established National Advisory Council guidelines and best practices on budgeting. The budget document excels as a policy document, financial plan, operations guide, and communication tool.
Institution	Government Finance Officers Association
Date received	2023 June 30

Provincial Awards

Award for Crime Prevention and Community Policing Initiatives	
Service(s) awarded	Police Services Business Licensing
Description	This award recognizes work on the Catalytic Converter City Wide Project which provides an innovative approach towards reducing catalytic converter thefts and improves the investigation of stolen catalytic converters. The award was presented to five Calgary Police Service members and Business Licensing service.
Institution	Alberta Association of Chiefs of Police
Date received	2023 November 28

Award for Outstanding Service	
Service(s) awarded	Police Services
Description	Recognizes employees whose actions were innovative, unique and outside what is expected from an experienced person doing the same work. The consequences of the actions are deemed important or exceptional at the provincial or regional level. Presented to two Calgary Police Service members.
Institution	Alberta Association of Chiefs of Police
Date received	2023 November 28

Civilian of the Year Award	
Service(s) awarded	Police Services
Description	This award recognizes public safety contributions that female civilians from public safety agencies make. Recipients have distinguished themselves by their: <ul style="list-style-type: none"> • Exemplary conduct • Achievements in more than one area of public safety • Contribution over a sustained period • Significant impacts on their agency and/or area of responsibility. Award received by one Calgary Police Service member.
Institution	Alberta Women in Policing
Date received	2023 November 23

Consulting Engineers of Alberta Award of Excellence for Transportation Structures	
Service(s) awarded	Streets
Description	The Consulting Engineers of Alberta Award of Excellence for transportation structures and transportation infrastructure was awarded to The City of Calgary's 9 Ave. SE bridge replacement project for its innovative approach and modern structure that provides multi-modal travel options such as driving and walking. The project was described by award judges as an 'unmistakable part of the future Calgary landscape'.
Institution	Consulting Engineers of Alberta
Date received	2023 March 17

Deb Jolly Leadership Award	
Service(s) awarded	Police Services
Description	<p>This award recognizes the excellence in leadership among the women in public safety in Alberta that Superintendent Deb Jolly exemplified. It is awarded to any woman, or anyone who identifies as a woman, in public safety in Alberta. They can be sworn or civilian and have distinguished themselves by demonstrating ongoing excellence in leadership in public safety. Recipients have also contributed to the advancement of women in the field. Recipients demonstrate the following criteria:</p> <ul style="list-style-type: none"> • Mentoring • Integrity • Courage and Resiliency • Community • Advocacy for Women <p>Presented to one Calgary Police Service member.</p>
Institution	Alberta Women in Policing
Date received	2023 November 23

Emerald Award	
Service(s) awarded	Wastewater Collection & Treatment
Description	<p>Water Services' award-winning willow plantation project won the Emerald Award in the Land category which recognizes projects and initiatives that demonstrate excellence in sustainable land use.</p> <p>Biosolids are by-products of the wastewater treatment process and they're nutrient rich with nitrogen, phosphorus, and micronutrients: therefore, are used as agricultural fertilizer. Water Service's willow plantation's goal is to beneficially reuse biosolids, assess their potential to improve nutrient-deficient soil while growing willow trees - ultimately reducing greenhouse gas.</p>
Institution	Alberta Emerald Foundation
Date received	2023 June 1

Environmental Excellence Award for the 'Climate Strategy - Pathways to 2050'	
Service(s) awarded	Climate & Environmental Management
Description	<p>This award recognizes municipalities that have demonstrated excellence in environmental practices in their operations, administration, and governance. The Climate Strategy - Pathways to 2050 is Calgary's roadmap on how we can achieve net-zero and a climate-resilient city by cutting greenhouse gas emissions and by taking adaptation actions to reduce the negative impact of climate change and extreme weather-related events.</p>
Institution	Alberta Municipalities
Date received	2023 October 17

He for She Award	
Service(s) awarded	Police Services
Description	<p>Recognizes male allies who encourage women to pursue leadership roles and who advocate for women within the workplace.</p> <p>Presented to one Calgary Police Service member.</p>
Institution	Alberta Women in Policing
Date received	2023 November 23

Top 5 under 5	
Service(s) awarded	Police Services
Description	<p>This award recognizes sworn or civilian members with less than five years of Service who are committed to the advancement of women within law enforcement and have demonstrated excellent skill and integrity within their current role.</p> <p>Presented to two Calgary Police Service members.</p>
Institution	Alberta Women in Policing
Date received	2023 November 23

Local Awards

Lifetime of Distinguished Service Award	
Service(s) awarded	Police Services
Description	<p>The award recognizes employees that have:</p> <ul style="list-style-type: none"> • Worked in policing or law enforcement for at least 20 years. • Exceptionally contributed to lasting positive change in the field of policing through research, innovation, community building, mentorship, training and/or leadership. • Excelled over most or all their career. • Shown an exceptional commitment to serving the community through volunteer work and/or professional achievements. • Adhered to the highest ethical standards over their career; and • Shown commitment to the Calgary Police Service's values. <p>Presented to one Calgary Police Service member.</p>
Institution	Calgary Police Commission
Date received	2023 November 24

The following Calgary's Child Magazine Parents' Choice Awards were awarded to The City of Calgary. This awards program invites readers to vote for the best products, services, and experiences in Calgary. Through an online voting process at calgaryschild.com, participants selected their top choices across 24 categories. Celebrating its 26th year, this annual award ceremony honors the dedication and excellence of local family retailers and service providers, reinforcing their pivotal role in enriching the community landscape.

Best Extracurricular Program for School-Aged Children	
Service(s) awarded	Recreation Opportunities
Description	The City of Calgary was awarded this recognition for its programs that offer outstanding extracurricular activities for school-aged children.
Institution	Calgary's Child Magazine
Date received	2023 January 14

Best Extracurricular Program for Preschoolers	
Service(s) awarded	Recreation Opportunities
Description	The City of Calgary received an honourable mention for its programs designed for preschoolers, which foster early learning and social skills in a creative environment.
Institution	Calgary's Child Magazine
Date received	2023 January 14

Best Family Recreation Facility	
Service(s) awarded	Recreation Opportunities
Description	The Southland Leisure Centre was named the winner of this award, which acknowledges a facility offering a diverse range of activities suitable for all family members.
Institution	Calgary's Child Magazine
Date received	2023 January 14

Best Accessible/Inclusive Experience for Kids	
Service(s) awarded	Parks & Open Spaces
Description	The City of Calgary was awarded this recognition, which celebrates a commitment to inclusivity. The award honors a facility for having the best inclusive/accessible experience for kids.
Institution	Calgary's Child Magazine
Date received	2023 January 23