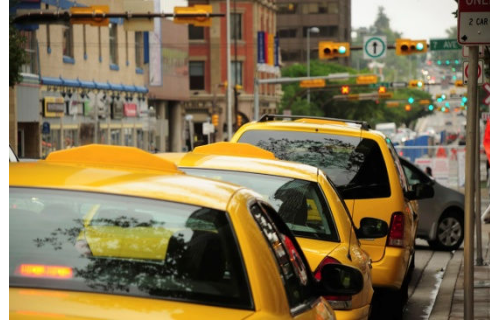


2015 Taxi and Limousine Advisory Committee Highlights

Role of the Taxi and Limousine Advisory Committee

The Taxi and Limousine Advisory Committee (TLAC) was established in 2008 by City Council to provide advice and recommendations that support The City's Livery Transport Bylaw to ensure high quality taxi and limousine services in Calgary and to support and maintain a safe and sustainable livery industry.



TLAC is an advisory committee that communicates and collaborates with stakeholders and makes recommendations to Calgary City Council related to potential changes to the vehicle for hire industry. This includes bylaw and policy changes including advice on the number of taxi plates on our roads, taxi fares, and licence fees applicable to industry participants. The committee consists of members from industry, the general public, a number of designated stakeholder groups and City Administration. Members are appointed to the Committee annually in the fall by City Council.

2015 TLAC Highlights

In keeping with TLAC's mandate to make recommendations to support a safe, sustainable and customer service-focused vehicle for hire system, TLAC addressed a number of items in 2015.

These items contributed to:

- Increased awareness of citizen needs and expectations regarding transportation options
- Safety for passengers and drivers
- Accommodating new market entrants
- Demonstrating responsiveness to the changing economic climate

Increased awareness of citizen needs and expectations

TLAC focused significantly in 2015 on customer service and engagement activities, including gaining an enhanced understanding of citizen needs and expectations regarding the livery system.



Findings from the 2015 Livery Customer Satisfaction Survey, which included driver and broker input for the first time, highlighted that citizen satisfaction with the livery system has remained high in recent years, with an 87 per cent overall satisfaction rate with livery services, compared to 86 per cent in 2014. However, feedback from the annual engagement process also illustrates the changing needs and expectations of citizens, including an interest in the use of additional transportation options and a greater comfort level in utilizing online booking

systems and apps. Safety also remains a key concern for Calgarians – research indicates that citizens want safety considerations to be ingrained in livery policies and bylaw amendments.

In response to these shifting citizen expectations along with Council direction, TLAC, in conjunction with Administration, conducted a review to facilitate the participation of new market entrants in the livery system. As part of the review, a multi-phased, targeted citizen engagement process was undertaken in partnership with Leger and Zinc Tank Research to better understand citizen perceptions and expectations regarding the limousine market and to secure their input on how to encourage new participants. Phase 1 included dedicated citizen focus groups in 2015 June. Phase 2 engaged livery users on the street in entertainment districts during peak periods over the course of June and early July. Phase 3 involved a representative telephone survey of Calgarians, including occasional and peak period livery users, along with sedan/limousine users.

Through an analysis of the findings of the multi-phased citizen engagement and industry-specific research efforts, a number of key themes emerged:

- 87 per cent overall citizen satisfaction rate with livery services in 2015.
- Calgarians want more choice in livery services: The majority of survey respondents support policy amendments for a number of reasons, including a difficult economic climate, a desire to improve customer access to a vehicle of their choice and the concept that the industry should be more competitive.
- Importance of addressing peak period demand: A large majority of Calgarians believe that allowing new market entrants to offer on-demand service will provide customers with more choice (95 per cent), better service, especially during busy times (93 per cent) and enhance competition in the industry (91 per cent).
- Acknowledgement that safety remains a priority for citizens: Citizens expect that any policy changes should keep customer safety at the forefront.

In addition to these efforts, TLAC, through the Plate Utilization Subcommittee, engaged the livery industry and Transportation Network Companies (TNCs) regarding access to the livery market. This included specific industry focus group sessions for taxi and limousine participants, a number of public TLAC subcommittee sessions, and examination of TNC submissions.

Accessible Taxi Review

Recognizing that the costs to purchase and operate accessible taxis are significantly higher than those of conventional taxis, Administration and TLAC launched an Accessible Taxi Review to improve service, considering the context of an evolving livery market. Phase 1 of the Accessible Taxi Review began in 2015 and includes best practice findings from other jurisdictions along with a current state analysis. Phase 2 of the review will conclude in 2016 Q4, and include public and stakeholder engagement, with recommendations to enhance accessible service. Operational impacts of TNCs will inform recommendations on accessible taxi service in Phase 2.



Hybrid Vehicle Analysis

TLAC and Administration have focused on enhancing the proportion of hybrid vehicles in the livery fleet over the last several years. From 2014 February to 2015 February, the number of registered hybrid vehicles in Calgary's taxi fleet increased from 313 to 428. This brings the overall taxi fleet composition to 26 per cent hybrid which is a significant improvement since tracking began in 2010. This increase can, in part, be attributed to the awareness efforts of TLAC and Administration, along with the inherent reduced operating costs associated with hybrid vehicles. The expansion of hybrid vehicles in the livery fleet represents a significant step towards enhanced environmental accountability. TLAC and Administration will continue monitoring and reporting on the composition of hybrid vehicles in the livery fleet.

Taxi Stands



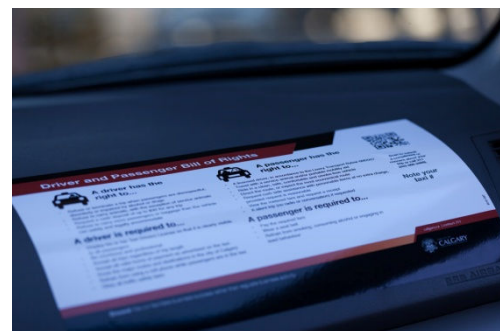
In 2015, TLAC considered two reports from Administration about the use of downtown taxi stands. Using GPS and taximeter data, Administration studied how taxi stands were being used and looked at ways to improve on taxi stand locations in the future. This work allows TLAC to fulfill its mandate which includes providing input into ensuring adequate consideration for the orderly movement of taxis and limousines, while accommodating the needs of customers.

TLAC, with the support of Livery Transport Services, will continue to monitor taxi stand utilization to ensure the needs of both customers and drivers continue to be met.

Safety of passengers and drivers

Passenger and Driver Bill of Rights

As a means of enhancing safety for both passengers and drivers, TLAC in collaboration with Administration implemented the Passenger and Driver Bill of Rights in 2015 September. The Bill of Rights is mandated to be displayed on the back of the front passenger seat in every taxi. In addition, cards and stickers with the information are available, and efforts are underway to create a Braille version. This information increases awareness of the responsibilities and rights of both parties and highlights appropriate standards of conduct, payment practices and traffic safety requirements. This information ensures greater awareness of safety and customer service practices. The Passenger and Driver Bill of Rights promotes a common understanding between passengers and drivers, each of whom have obligations during a trip. Clearly outlining both parties' roles and responsibilities helps reduce misunderstandings and improves the taxi experience for all participants.



Driver training improvements

TLAC supports the operation of the Taxi Driver Training program, which ensures drivers receive extensive education regarding important considerations such as driver and passenger safety, enforcement and assisting passengers with disabilities. In 2015, a number of enhancements have been made to the driver training process. Improvements include the addition of an expanded training module on delivering accessible service, ensuring greater awareness of specific pick up and drop off procedures and associated safety practices. Training changes also focused on instituting a new partnership with the Calgary Police Service involving increasing situational awareness for drivers, including the identification of potential threats and proactive strategies to mitigate risk. These enhancements serve to strengthen driver safety practices.

Ways to accommodate new market entrants

TLAC's research and engagement efforts throughout 2015 demonstrated that although Calgarians are satisfied with taxi service, they are interested in having more transportation choices, for a lower cost. Addressing peak period demand and protecting the safety of the travelling public continues to be important to Calgarians.

In addition to these efforts, TLAC, through the Plate Utilization Subcommittee, engaged the livery industry and TNCs regarding new market entrants. This included specific industry focus group sessions for taxi and limousine participants, a number of public TLAC subcommittee sessions, and the examination of TNC submissions. Under Council's direction, LTS and TLAC explored ways to facilitate new entrants entering the Calgary market.



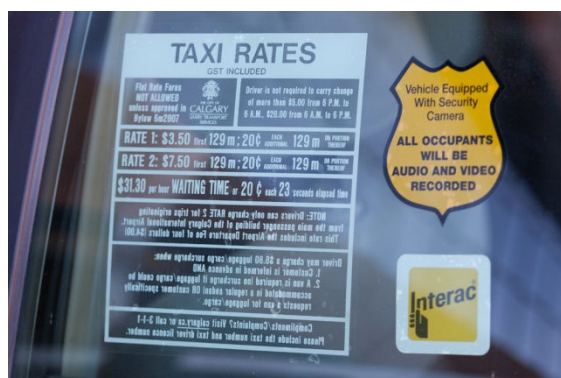
TLAC recommended to Council that a bylaw be developed based on a framework which accommodates TNC operations and enhances citizen choice, while protecting the safety of citizens. On 2015 November 16, Council endorsed the Hybrid Open/Closed System where TNCs would be allowed to operate in Calgary under specific safety-based conditions. TLAC and Administration developed a bylaw framework based on this Council direction through the end of 2015. Administration presented the amending bylaw to Council in early 2016, with TLAC supporting a majority of the recommendations. The bylaw achieves six strategic outcomes: safety, accessibility, reliability, fairness, competition and customer focus. These amendments accommodate TNC operations and enhance citizen choice, while protecting the safety of citizens and allowing taxis and limousines a fair opportunity to participate in an evolving market.

TLAC and Administration will monitor the implementation of the new bylaw structure closely throughout 2016 and will report back to Council with a status update in 2017.

Responding to a changing economic climate

Response to the current economic downturn

Traditionally the livery industry is impacted more severely than other sectors of the economy during an economic downturn, as the industry experiences an influx of new drivers laid off in other sectors who view the livery system as a temporary means of earning income. In 2015, taxi drivers experienced a 23 per cent decrease in trip volumes, which reduced driver revenues.



TLAC and Administration recognized the importance of responding to these emerging concerns in a timely fashion and moved forward a number of livery fee reductions for 2016 through The City's 2016 Resilience Budget process in September. The fee associated with accessible taxi plate licences has been reduced from \$877 to \$220 for 2016. 2016 licence fees for all other LTS services (i.e. licence fees, taxi plate licence renewals, transfers) were held constant at 2015

levels. This approach aligns with driver survey feedback received in 2015, which highlighted the importance of reducing fees as a means of supporting industry sustainability. These reductions have no impact on the mill rate as LTS is self-supported and maintains a reserve fund to provide the flexibility to respond to economic challenges.

These reductions partially mitigate the financial pressures associated with the current economic climate, while also contributing more broadly to The City of Calgary's Economic Resiliency Strategy.

Submissions Received and Actions Taken

Annually, through their Terms of Reference, TLAC is required to provide Council with a report on submissions received and actions taken. This 2015 Highlights document provides a summary of the projects and focus of TLAC and its subcommittees. A full listing of TLAC activities can be found in the Appendix.

TLAC plans for 2016

Much of TLAC's work recurs on an annual basis, such as the annual plate number recommendation, meter rate recommendations and Livery Transport Bylaw (6M2007) recommended amendments.

This work will continue in 2016 along with an ongoing commitment to work with potential new market entrants and to build upon progress in engagement and communication with the public in relation to the vehicle for hire industry.

In addition to these areas of work, TLAC will continue to explore and analyze options to increase customer service and availability of accessible taxis through the Accessible Taxi Review.

Also of note, TLAC's Business Analyst, Marcia Andreychuk has been appointed to the International Association of Transportation Regulators Board of Directors for a two-year term. The appointment ensures Calgary's vehicle for hire industry is well represented internationally.

2016 TLAC Members

Lauri Brunner	Advisory Committee on Accessibility
Linda Ciurysek	General public representative
Kurt Enders	Taxi broker
Ian Lawson	Limousine broker
F. Gordon Lowe	General public representative
Cheryl McLaughlin	General public representative
Kay She	General public representative
Gurdev Singh Sekhon	Taxi driver
Robert McGregor	Taxi or limousine driver
Spencer Villam	Calgary Hotel Association
Shawnah Whittaker	Calgary Airport Authority
Tongjie Zhang	General public representative
Steve Dawson	Livery Transport Services (non-voting)
S/Sgt. Paul Stacey	Calgary Police Service (non-voting)
Travis Gaede	Calgary Transportation Planning (non-voting)
Vacant	Tourism Calgary

For General TLAC Inquiries or to contact any TLAC member, please email: tlac@calgary.ca

APPENDICES:

Appendix: 2015 TLAC Activities and Submissions

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-01	PRELIMINARY CONCEPTS RE: CENTRAL DISPATCH AND SUBSIDIZATION FOR ACCESSIBLE TAXI SERVICE	January 30	Council direction (TT2014-14); 2015 TLAC Work Plan item	Receive for information. CARRIED
TLAC2015-02	PROPOSED TLAC POLICY AND PROCEDURE MANUAL AMENDMENT RE SUBCOMMITTEE WORK	January 30	Initiative of Administration	To amend Section 14 of the TLAC Policy and Procedure manual to state All Subcommittee findings or recommendations must be presented to TLAC at a regular TLAC meeting. TLAC will determine what if any action is to be taken on the Subcommittee report. CARRIED
TLAC2015-03	VERBAL UPDATE: LIVERY BYLAW LIMOUSINE AMENDMENT OPTIONS SUBCOMMITTEE	January 30	Administration report (in response to a Transportation Network Company (TNC) bylaw amendment submission), 2014 November 21, TLAC2014-40, Livery Bylaw Limousine Amendment Options. Subsequent motion that TLAC establish a subcommittee that actively seeks consultation and participation by: <ul style="list-style-type: none"> • Public/Consumers • TNC's/other interested market participants • Industry • Administration/Law to address the proposed amendments to the minimum limousine rate and 30 minute pre-arranged times, and report back to TLAC with recommendations no later than February 2015. CARRIED	None
TLAC2015-04	VERBAL: TRANSIT NIGHT TIME TAXI HUBS DEFERRAL	February 20	Public submission, 2014 September 19, and resulting motion that TLAC2014-38, Transit Night Time Taxi Hubs, be referred to the TLAC Transportation Planning Representative for review in consultation with Calgary Transit to create Transit Hubs as suggested, but open to all service providers. Report back to TLAC not later than 2014 December. CARRIED	Receive for information with TLAC's concerns with the delay related to Calgary Transit. CARRIED.

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-05	2014 TAXI FLEET UTILIZATION, COMPLIMENTS/COMPLAINTS AND Q4 COUNTS	February 20	At the request of TLAC.	Receive for information. CARRIED
TLAC2015-06	LIMOUSINE AMENDMENT OPTIONS SUBCOMMITTEE REPORT	February 20	At the request of TLAC.	That the issue of additional entrants into the taxi and limousine industry in Calgary be retained by the TLAC for further public input with a report to be presented to SPC CPS not later than the end of Q3 2015. And that the release of further Taxi Plate Licenses in 2015 be deferred pending receipt of the above report in conjunction with TLAC's annual licence plate number recommendation. CARRIED
TLAC2015-07	LIVERY SYSTEM ENHANCEMENTS UPDATE REPORT	February 20	Council direction (CPS2014-0664) to commence work on a report to Council detailing: data on dispatch service; feasibility of creating an insurance marketplace and any other mechanisms to enhance driver independence; a schedule for the release of the remaining new plates; and return to Council no later than Q1 2015.	To increase the number of Taxi Plate Licenses immediately by 129. LOST That TLAC: (1) Receive this report for information (2) TLAC is concerned with the convergence of the economic downturn and the potential impact of relaxed entry requirements for other market participants which could result in 100 more vehicles in the marketplace in a relatively short period of time. TLAC recommends release of 64 TPL's immediately with further release of TPL's being deferred pending resolution of Council's direction concerning enabling further entrants into the Calgary market which is due to be received by Council not later than Q3 2015. CARRIED

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-08	HYBRID VEHICLE UPDATE	March 27	Council direction (LPT2010-74).	That TLAC recommend to Council that, in lieu of a hybrid vehicle strategy and given that the industry has on its own moved towards more fuel efficient vehicles, TLAC will regularly monitor the number of registered hybrid vehicles in Calgary's taxi fleet. CARRIED
TLAC2015-09	REPORT ON ACTUAL YEAR-END EXPENDITURES	March 27	At the request of TLAC	Receive for information. CARRIED
TLAC2015-10	TRANSIT NIGHT TIME TAXI HUBS ANALYSIS • TLAC2015-10 TRANSIT NIGHT TIME TAXI HUBS ANALYSIS	March 27	At the request of TLAC.	Receive for information. CARRIED
TLAC2015-11	TAXI COST INDEX UPDATE/ANNUAL METER RATE RECOMMENDATION	March 27	2015 TLAC Work Plan item from TLAC Terms of Reference responsibility (RE annual meter rate recommendation)	Receive for information. CARRIED
TLAC2015-12	SUPPLEMENTARY BYLAW HOUSEKEEPING AMENDMENTS • TLAC2015-12 SUPPLEMENTARY BYLAW HOUSEKEEPING AMENDMENTS	March 27	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual bylaw amendments)	That Administration prepare an amending bylaw based on the potential amendments contained in Attachment 1 for Council's consideration through the Standing Policy Committee on Community & Protective Services no later than June 2015. CARRIED
TLAC2015-13	VERBAL UPDATE - LIMOUSINE AMENDMENT OPTIONS SUBCOMMITTEE	April 24	At the request of TLAC.	None
TLAC2015-14	TAXI DRIVER TRAINING OVERVIEW	April 24	At the request of TLAC.	Receive for information. CARRIED
TLACNM2015-01	EFFORTS TO HAVE INCLUSIVE TRAINING & EMPLOYMENT IN THE TAXI INDUSTRY	April 24	Notice of Motion by Calgary Hotel Association member.	That Administration be directed to investigate recruiting policy and training opportunities and report back no later than July 2015. CARRIED
TLAC2015-15	VERBAL UPDATE - 2015 STAMPEDE OPERATIONAL PLAN	April 24	Initiative of Administration	None

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-16	SUPPLEMENTARY BYLAW HOUSEKEEPING AMENDMENTS	April 24	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual bylaw amendments)	That Administration prepare an amending bylaw based on the potential amendments contained in the revised Attachment 1 for Council's consideration through the Standing Policy Committee on Community & Protective Services no later than the end of Q3 2015. CARRIED
TLAC2015-17	DOWNTOWN TAXI STANDS	June 26	Initiative of Administration	Receive for information and direct Liverty Transport Services to provide a update no later than the October 2015 TLAC meeting. CARRIED
TLAC2015-18	TRANSPORTATION PLANNING REPORT ON STEPHEN AVENUE SHARED USE AND THE CYCLE TRACK PILOT NETWORK	June 26	Initiative of Administration	Receive for information. CARRIED.
TLAC2015-19	SUPPLEMENTARY BYLAW HOUSEKEEPING AMENDMENTS	June 26	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual bylaw amendments)	That Administration prepare an amending bylaw based on the potential amendments contained in Attachment 1 for Council's consideration through the Standing Policy Committee on Community & Protective Services no later than July 2015. CARRIED
TLAC2015-20	Q1 2015 REPORT ON FLEET UTILIZATION AND COMPLIMENTS-CONCERNS	June 26	At request of TLAC.	Receive for information. CARRIED
TLAC2015-21	DEFERRAL - ANNUAL PLATE NUMBER RECOMMENDATION	June 26	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual plate number recommendation)	That TLAC recommend that Council defer the report on timing for the release of 57 new taxi plate licences (TPL's) to no later than Q1 2016. CARRIED
TLAC2015-22	TAXI COST INDEX UPDATE	June 26	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual meter rate recommendation)	That starting 2015, TLAC review the TCI based on data from the month of November each year, rather than data from April. CARRIED

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-23	TLAC POLICY AND PROCEDURE MANUAL UPDATE	June 26	At recommendation of the Law Department.	That TLAC approve the amended TLAC Policy and Procedure Manual (Attachment 1) with the exception of 51.1 and 52.1 be left at 5 minutes not 10. CARRIED
TLAC2015-24	ANNUAL CUSTOMER SERVICE SATISFACTION SURVEY REPORT	July 29	Previous Council direction (various) for annual satisfaction research, e.g., LPT2010-74; 2015 TLAC Work Plan item.	Receive for information. CARRIED
TLAC2015-25	LIVERY TRANSPORT SERVICES - 2015 STAMPEDE OVERVIEW	July 29	Initiative of Administration	Receive for information. CARRIED
TLAC2015-26	RESPONSE TO RECRUITING A DIVERSE WORKFORCE NOM	July 29	TLACNM2015-01	Receive for information. CARRIED
TLAC2015-27	SPECIAL MEETING OF TLAC - 2015 SEPTEMBER 15	July 29	Special request to meet Council timelines RE Sept 30 report to SPC CPS.	None
TLAC2015-28	VERBAL UPDATE - OUTCOME OF AMENDING BYLAW REPORT TO COUNCIL	July 29	Initiative of Administration	Receive for information. CARRIED
TLAC2015-29	VERBAL UPDATE - LIMO REGULATION RESEARCH	July 29	Initiative of Administration	Receive for information. CARRIED
TLAC2015-30	2015 CENSUS RESULTS AND PLATE NUMBERS	August 28	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual plate number recommendation)	Receive for information. CARRIED
TLAC2015-31	Q2 2015 REPORT ON FLEET UTILIZATION	August 28	At request of TLAC.	Receive for information. CARRIED
TLAC2015-32	PROPOSED 2016 TLAC WORK PLAN AND ALLOCATION OF BUDGET	August 28	At request of TLAC.	Receive for information and that TLAC have a strategic planning session to discuss the 2016 work plan and allocation of budget. CARRIED
TLAC2015-33	PROPOSED LIMOUSINE REGULATION AMENDMENTS	September 15 (Special Meeting)	At request of TLAC.	That TLAC support the limousine regulation amendments to be presented by Administration at the 2015 September 30 meeting of SPC on Community and Protective Services. CARRIED
TLAC2015-34	2015 TO 2018 LICENCE FEE REDUCTIONS	September 25	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual licence fee recommendation)	That TLAC support the proposed licence fee reductions as outlined in the report. CARRIED

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-35	2016 TLAC WORK PLAN	September 25	At request of TLAC.	That Administration prepare a report on behalf of TLAC recommending that Council adopt the proposed 2016 TLAC work plan. CARRIED
TLAC2015-36	CALL FOR SUBMISSIONS: ANNUAL BYLAW AMENDMENT PROCESS	September 25	At request of TLAC.	That TLAC directs Administration to receive and review amendment submissions and report back to TLAC at the 2015 November 27 meeting with recommended action(s). Input from stakeholders can be submitted by email (liverytransport@calgary.ca) or dropped off in writing at the office of Livery Transport Services (#100, 2116 27 AVE NE Calgary) until Monday, November 02, 2015, at 4:30 p.m. CARRIED
TLAC2015-37	UPDATE – TAXI STAND UTILIZATION	October 30	At request of TLAC (stemming from TLAC2015-17)	Receive for information. CARRIED.
TLAC2015-38	QUARTERLY FLEET UTILIZATION REPORT	October 30	At request of TLAC.	Receive for information and direct Administration to explore the feasibility to expand the concerns report structure to include the outcome of concerns. CARRIED.
TLAC2015-39	OPTIONS FOR TLAC TO CONSIDER REGULATING TRANSPORTATION NETWORK COMPANIES	October 30	Council (stemming from Limousine regulations subcommittee work and recommendations through CPS2015-0702)	Receive for information and request Administration to provide a more detailed report at a special meeting of TLAC prior to the November 16 Strategic Planning Meeting of Council. CARRIED.
TLAC2015-40	TLAC2015-40 OPTIONS FOR TLAC TO CONSIDER REGULATING TRANSPORTATION NETWORK COMPANIES	November 10	Council (stemming from Limousine regulations subcommittee work and recommendations through CPS2015-0702)	That TLAC recommend that Council direct Administration to develop amendments to Livery Transport Bylaw 6M2007 based on Option 3 and report back to Council, through TLAC, on 2015 December 14. CARRIED.

REPORT #	TITLE	TLAC meeting	Direction	MOTION(S)
TLAC2015-41	TLAC2015-41 PRESENTATION OF TAXI DRIVERS' SATISFACTION SURVEY	November 27	Previous Council direction (various) for annual satisfaction research, e.g., LPT2010-74; 2015 TLAC Work Plan item.	Receive for information. CARRIED
TLAC2015-42	TLAC2015-41 TLAC2015-42 CALL FOR SUBMISSIONS - ANNUAL BYLAW AMENDMENT PROCESS DEFERRAL REPORT PRESENTATION OF TAXI DRIVERS' SATISFACTION SURVEY	November 27	2015 TLAC Work Plan item from TLAC Terms of Reference (RE annual bylaw amendments)	None
TLAC2015-43	TLAC2015-43 ANTICIPATED TIMELINE FOR TAXI/PRIVATE FOR HIRE VEHICLE BYLAW AMENDMENTS	November 27	Initiative of Administration	Receive for information. CARRIED
TLAC2015-44	TLAC2015-44 PROPOSED 2016 TLAC MEETING DATES AND TIMES	November 27	TLAC Terms of Reference (set annual meeting schedule)	That TLAC approve meeting dates and times as per the Attachment. Also that TLAC consider stacking subcommittee meetings prior to TLAC Regular meeting in same building where practicable. CARRIED
TLAC2015-45	TLAC2015-45 TLAC SUBCOMMITTEES TERMS OF REFERENCE	November 27	TLAC initiative.	That TLAC adopt the subcommittee Terms of References (Attachments 1, 2 and 3). CARRIED
TLAC2015-46	TLAC2015-46 TAXI/PRIVATE FOR HIRE VEHICLE (PFHV) BYLAW AMENDMENTS	December 18	Council (stemming from Limousine regulations subcommittee work and recommendations through CPS2015-0702)	Receive for information. CARRIED
TLAC2015-47	VERBAL UPDATE - COMPARABLE ESTIMATED RATE OF RETURN ANALYSIS	December 18	Council (LPT2010-74)	None