



Public Submission

CC 968 (R2023-10)

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

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I have read and understand the above statement.

ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

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I have read and understand the above statement.

First name [required] hannah

Last name [required] park

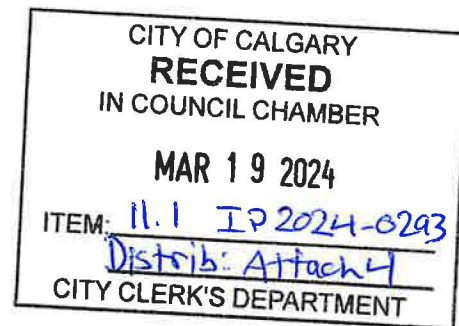
How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)



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CC 968 (R2023-10)

[required] - max 75 characters

proposed grant pilot with City Council

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Ongoing construction and roadway disruptions due to infrastructure development and 'beautification'/sidewalk redevelopment in Marda Loop has affected ease of access to my business, business operations (ie yoga classes starting late), and a significant decline in revenues. The proposed grant is nominal yet necessary given that my business continues to pay large property taxes and operating costs to the Landlord even when business has been disrupted and access inhibited due to ongoing, unrelenting construction and street parking restrictions. Thank you for the opportunity to submit a comment



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First name [required] **Liam**

Last name [required] **Rainey**

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Date of meeting [required] **Mar 13, 2024**

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CC 968 (R2023-10)

[required] - max 75 characters

Proposed \$5,000 Main Streets Business Support Grant Pilot

Are you in favour or opposition of
the issue? [required]

In favour

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providing personal information in
this field (maximum 2500
characters)

I am a small business owner, who opened Chachi's in Marda Loop 2 weeks before construction started. I have been struggling with regular monthly operational losses for most of 9 months I've been opened. Construction stifles foot traffic to my storefront, and deters vehicular traffic to Marda Loop in general, both of which are the life blood for my business.

\$5,000 does not even begin to compensate me for losses incurred to date, but every bit helps in this adverse economic climate in Marda Loop amidst the ongoing construction.

I am doing everything within my ability to grow sales and manage costs and operational deficits. This includes working 60 hours weekly at the store without any compensation, minimizing staff costs and my wife taking on a second job to help cover shortfalls.

Monetary assistance aside, we implore you to get this construction completed post haste. My wife and I are immigrants and parents to a 3-year old with special needs. We have no family, no support and are spending excessive hours away from our family to be able to generate money to manage the 20-30% loss in sales that we experience on account of the construction in Marda Loop.

Please hear our plight and take action.
Thank you,

Liam Rainey



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First name [required] **Meghan**

Last name [required] **Huchkowsky**

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Date of meeting [required] **Mar 13, 2024**

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\$5,000 grant to eligible businesses located within 1 block of the planned C

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Dear Madam Mayor and Members of our City Council,
My brother Corey White and I opened our third Doodle Dogs brick and mortar location in Marda Loop on December 4, 2023. We waited a long 7 months for our own internal build out with permitting and construction delays and once we finally opened we were elated. We chose Marda Loop because we always wanted to join our fellow Calgary-born businesses in providing the community with another place for their pets to come visit while supporting local. Since we opened the construction has impeded our revenue in a way we never planned for. With construction crew steering guests away from our store, and frightening noises keeping dogs at home, our daily sales weren't enough in January and February to even cover our rent and utility costs. Lack of parking caused our clients to avoid dog food purchases as carrying it far away just wasn't an option. We reduced our hours cutting our newly hired staff member's hours almost in half. Unfortunately, this is not something the Marda Loop BIA alone can solve even with the funds already provided from Marda Loop businesses. Sadly, "Coney" as he is referred to, the mascot dressed as a Pylon, while jovial, isn't enough to help us keep the lights on. We recognize that we signed this lease knowing there would be construction happening around our brand new store, but nothing prepared us for how much the construction truly deters folks from all over the city from visiting the community of Marda Loop. We even spoke to our insurance company about whether this would qualify for business interruption insurance, but sadly it doesn't. In July 2023, our Sirocco Drive location suffered a tremendous fire and that store still hasn't re-opened. While this wasn't a city issue, we were very excited to see a return of revenue with our new Marda Loop location. We ask you today to please consider approving this grant for local businesses in our areas. We would use the grant to extend our hours back to what we have them as at our other locations and pay our staff what they were promised when hired for hours. We would use the money for marketing and maybe even have the grand opening we didn't get to have. Most importantly, the grant would help off-set some of the money we've lost at this location in the last 10 weeks. My brother and I sincerely thank each and every one of you for listening and for your consideration.

- Meghan Huchkowsky
Co-Owner, Doodle Dogs Inc.



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First name [required] **Bridget**

Last name [required] **Yates**

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What meeting do you wish to comment on? [required] **Standing Policy Committee on Community Development**

Date of meeting [required] **Mar 13, 2024**

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Business support financial support grant pilot

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I am in favour of this project I think it would greatly help the small businesses like us small salon suite owners who have clientele that drive and park down in the area and are greatly affected by the construction and the way it can inconvenience travel down to Marda loop.



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First name [required] **Trina**

Last name [required] **Marr**

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Proposed \$5,000 Main Streets Business Support Grant Pilot

Are you in favour or opposition of
the issue? [required]

In favour

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)

As a personal service provider I have had weekly clients cancel last minute or show up too late to provide the entire booked service due to construction and street closure. As someone who's in the business of beauty even those clients who do manage to show up on time spend the first 10-15 minutes complaining about what they did have as a nightmare to get to me. I have spent the better part of the last 24 years building my clientele only to see them struggle to justify the impact the construction and sporadic road closures have had on the already stressed parking situation Mardalooop faces with out the construction. I think while \$5000 wouldn't fix or compliantly compensate me or my fellow business owners it would help during these leaner time to pay for basic business needs.

Thank you,
Trina Marr



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First name [required] Brian

Last name [required] Reive

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[required] - max 75 characters

Main Street Business Support Grant pilot

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

This type of work, all be it - improves the aesthetic of the area, imposes a real financial hardship on local businesses.

I strongly feel there should be some form of financial compensation to business owners who stand to have income impacted by such work.



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First name [required] Lindsay

Last name [required] Stowe

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CC 968 (R2023-10)

[required] - max 75 characters

The \$5000 business grant during construction

Are you in favour or opposition of the issue? [required]

In favour

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Last name [required] **Kullar**

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CC 968 (R2023-10)

[required] - max 75 characters

Support Grant for businesses affected by construction

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I am writing to inform you that I am in favor of the Grant project. In particular I endorse the idea of businesses utilizing the grant to implement strategies like additional signage and promotional materials. These measures can play a pivotal role in directing traffic to storefronts, ensuring continued visibility and customer engagement during the construction period.

Thank you



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First name [required] Sheila

Last name [required] Dunphy

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[required] - max 75 characters

\$5000 grant for interruption in Business in Marda Loop.

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I own a Hair Studio in Citizen Salon Studios, Studio9hair. My business is affected by the construction in Marda Loop and Business Grant would greatly improve the effects of the neighbourhood construction on access to my business. I support the City's proposal to provide a \$5000 grant for Business owners in Marda Loop.



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First name [required] Shannon

Last name [required] MacNaughton

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Proposed Main Streets Business Support Grant Pilot

Are you in favour or opposition of the issue? [required]

In favour

I own are a front-facing business in Marda Loop that has been severely impacted by the construction. I appreciate having the business liaison who has been working to communicate to businesses throughout last year and this year. However, I do believe that businesses should have been offered the opportunity early on to be in a room with multiple representatives from the city working on the Main streets project in order for our opinions to have been considered more fully during this process.

Marda Loop is a destination. Most people who work in Marda Loop, do not live in Marda Loop. They drive to work and require a space to park in order to make a living at their job. While a bike lane sounds nice in a city when it isn't snowing 8-10 months of the year, it doesn't make sense in a city like Calgary. The money being spent on a bike lane could be instead spent on improving public transit or finishing the other elements of this construction project (water main work, burying power lines etc.).

Regardless of what should have been done re: biking, it is now too late to change that, and so the only other option the city has is to help alleviate the financial stress that comes from the construction impact. We are in favour of the Proposed Main Streets Business Support Grant Pilot. It is not a fix-all, but for many businesses it will slow the bleeding. If we can get through this year, the hope is that foot traffic will pick back up, and the Christmas season will be a boon to most.

In addition, the Mainstreams project team should actively continue to look for parking alternatives (i.e. the large lot on 33rd) as a temporary fix for customers in the area. Lastly, the team should think diligently about the strategy regarding removal of patios. As you know, summer in Calgary is short and many businesses in Marda Loop rely on summer patio traffic. I don't know one person who would rather have a bike lane than be able to sit on a patio with a beer in the summer. I'm relying on the fact that smart, thoughtful and diligent individuals are running this project and that they will take additional time to analyze why this may not be a good idea.

Do the work, think about all alternatives and make an informed decision. People's livelihoods are relying on you and you should feel the weight of that responsibility because what you are doing matters to so many. What you decide can make or break businesses in this community.

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

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ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

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I have read and understand the above statement.

First name [required] **Antonina**

Last name [required] **Zaitseva**

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] **Council**

Date of meeting [required] **Mar 13, 2024**

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)



Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

Infrastructure and Planning Committee

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Yesterday I received a letter of offer to address the Council Infrastructure and Planning Committee, which will take place on March 13, and support the approval to initiate the proposed Main Streets Business Support Grant pilot, providing eligible businesses with one-time financial support in 2024.

I consider this initiative a brilliant opportunity for small businesses to have support while the street is constantly being built and every business faces with the inconvenience that this construction entails. This will help to cover some losses due to the fact that customers are not able to get easily to the location of the business and it becomes a reason that some clients simply abandon services. I therefore hope that this initiative will be supported by the committee. Thank you.



Public Submission

CC 968 (R2023-10)

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First name [required] Yousef

Last name [required] Traya

How do you wish to attend?

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What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)



Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

7.2 Advancing Business-friendly Approaches to City-led Infrastructure Con

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)



TO: CITY OF CALGARY COUNCIL MEMBERS

RE: Advancing Business-friendly Approaches to City-led Infrastructure Construction - Proposed Main Streets Business Support Grant

DATE: MARCH 12, 2024

Thank for you for the opportunity to provide input on this Agenda Item.

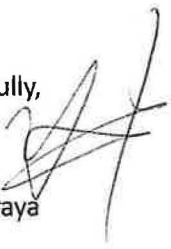
First and foremost, we must continue to stress the negative impact the Bridgeland Main Street project will have on Bridgeland Market. The first phase (on the South side of 1st Avenue) resulted in a noticeable decline in foot traffic and sales at our business. We anticipate that the second phase (on the North side of 1st Avenue) will have an even greater negative impact due to the resulting restricted access to our business.

We also hope that City Council can appreciate that – while we appreciate any support – a \$5000 grant represents a very small fraction of the costs we are forced to incur in order to ensure that our business remains viable during the construction disruption.

For instance, we heard from many customers that they did not realize we were still open during the first phase of the project, so we are engaging in a marketing and communication plan to ensure customers know that we are still open for business. We are trying our best to be proactive in countering the adverse impacts of this second phase, but these solutions are costly and represent just another blow to our small business along with rising costs and repayment of CERB loans.

For the sake of all of the small businesses impacted by the Bridgeland Main Street project, I hope that Council Members will give our input serious and sincere consideration.

Respectfully,


Yousef Traya
Owner
Bridgeland Market



Public Submission

CC 968 (R2023-10)

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First name [required] Michael

Last name [required] Bruni

How do you wish to attend?

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What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)

Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

7.2 Grant Porposal

Are you in favour or opposition of the issue? [required]

Neither

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

We support the proposal to provide grants to the Marda Loop Busibesses impacted by mainstreet construction. As President of the Marda Loop BIA i submit that all members of the BIA who pay the BIA levy be incuded in the grant program. Some members of the BIA Businesees are not required to have a city business licence but are and continue to be impacted by the construction. Therefore we submit that grants be provided to all BIA members including those holding a city business licence.



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] Lisa

Last name [required] Dang

How do you wish to attend?

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What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)

Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

Business Support Grant

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I run a family business in Marda Loop. The construction has been very challenging for us. This \$5000 grant would really help us to manage the impacts of construction. It won't resolve all our challenges but it would be a very helpful aid to help us get through construction. Please support this grant for my business and other businesses in the community.



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] **Annie**

Last name [required] **MacInnis**

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] **Standing Policy Committee on Infrastructure and Planning**

Date of meeting [required] **Mar 13, 2024**

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)



Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

7.2 IP2024-0293

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)



March 8, 2024.

Dear Mayor Gondek and members of Council,

I would like to offer my support for the Infrastructure Services Report IP2024-0293 2024 March 13: Advancing Business-friendly Approaches to City-led Infrastructure Construction.

This pilot project is a heartening step in the City's evolution in how to help businesses thrive.

We all know what a good experience with City-led construction looks like. We all also know what an unfortunate experience with necessary construction looks like – projects repeatedly paused to address unhappy residents and/or businesses, business failures, businesses failing and negative media.

While most people and businesses understand the need for necessary City infrastructure work, small businesses often experience personal and financial stress during that city-led work.

Approving this pilot project and working to establish a policy, as this report proposes, is what we need to do.

I urge you to approve this pilot project. A policy for mitigating the impact of City-led construction on small businesses is long overdue.


Sincerely,

A handwritten signature in cursive script that reads 'Annie MacInnis'. The ink is dark and the signature is fluid and legible.

Annie MacInnis
Executive Director
Kensington Business Revitalization Zone
200 203 10A Street NW, Calgary, AB, T2N 1W7

KENSINGTONYYC.COM

Address 203 10A Street NW Calgary, Alberta T2N 1W7 | Phone 403.969.3216 | Email kensingtonbrz@shaw.ca

 KensingtonCalgary

 @KensingtonYYC

 @KensingtonYYC



KENSINGTON
— VILLAGE —

Cell: 403-969-3216

Email: kensingtonbrz@shaw.ca

KENSINGTONYYC.COM

[Address](#) 203 10A Street NW Calgary, Alberta T2N 1W7 | [Phone](#) 403.969.3216 | [Email](#) kensingtonbrz@shaw.ca

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Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] Rebecca

Last name [required] O'Brien

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

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Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

7.2 Advancing Business-friendly Approaches to City-led Infrastructure Const

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)



Inglewood Business Improvement Area
1417 9th Avenue SE
Calgary, Alberta
T2G 0T4



@inglewoodyyc



@inglewoodcalgary



inglewoodyyc.ca

IP2024-0293
Attachment 4
Phone: 403.266.6962
Email: info@calgary-inglewood.com

Dear IPC Members,

March 12, 2024

A lot of construction will be coming to Inglewood. More work needs to be done to support businesses during construction and to mitigate the impacts on the businesses. To mitigate construction impacts on one of Calgary's most popular main streets, and in light of the multiple events and festivals in this vibrant business area, the Inglewood BIA is in support of The City moving ahead with (1) the creation of a Business-Friendly Construction Policy and (2) a Main Street Business Support Grant pilot in 2024.

We are in favour of The City continuing to explore the approaches they have been piloting such as early outreach, impact assessments and regular touchpoints with impacted businesses. The businesses appreciate any support that can be offered to help them survive construction so they can continue to be a part of our vibrant community.

Thank you for your consideration and for recognizing the challenges that businesses face during construction.

Kind regards,

Rebecca O'Brien
Executive Director
Inglewood BIA



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] Carly

Last name [required] Takeda

How do you wish to attend?

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What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

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Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

Proposed Main Street Business Support Grant Pilot

Are you in favour or opposition of
the issue? [required]

In favour

Our business continues to feel many increasing negative effects as a result of the on-going construction on the main street. All of our services require a certain level of peace and quiet in the environment to be effective. Noise disruptions, which happen throughout the day on regular basis, often unexpectedly, and particularly in the areas directly facing the street cause our clients to be less happy with our services or their results. Clients This has resulted in many clients making complaints or not returning as our clients have the option to seek out similar services from competing businesses in the city.

All of our services require clients to be on time for appointments or bookings, and the cascading negative effect throughout each day as a result of clients being late due to construction affects things running smoothly. Any time this happens we have to spend time calling the next client to see if they are able to come later. If early in the day this affects every appointment afterward. Clients then often come in frustrated or angry about the traffic and difficulty finding parking when parking on the street.

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)

We rely on a certain amount of foot traffic in having new clients find us. We have experienced much success in people discovering our business by walking by our signage prior to the construction though this has tapered off significantly since construction began. This is crucial for us as a small business, still in what could be considered the early growth stages where building our clientele is essential to our survival.

Each of these aspects has made a significant impact to our bottom line and ability to generate the necessary revenue to cover the many on-going and increasing costs we experience as a business. For so many people in our community we have become an essential part of their health and wellness, and ability to thrive on a day to day basis. Healthy people are the foundation of any strong city. With gratitude, I hope you are able to understand our challenges and are in favour of the proposed Main Street Business Support Grant Pilot to provide some relief where those challenges have been felt.



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] **Peter**

Last name [required] **Idahosa**

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] **Standing Policy Committee on Infrastructure and Planning**

Date of meeting [required] **Mar 13, 2024**

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Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

Proposed \$5,000 Business Support Grant Pilot-Marda Loop

Are you in favour or opposition of the issue? [required]

In favour

Dear City of Calgary Council Members,

As a medical aesthetic business owner and a practicing physician in Marda Loop, I am writing to express my gratitude for the recently proposed \$5,000 Business Support Grant Pilot. This initiative is indeed a step in the right direction, acknowledging the significant challenges faced by businesses like mine due to the ongoing construction in our area.

However, I must also emphasize that the financial impact of the construction extends far beyond what this grant can mitigate. The prolonged disruption has led to a dramatic decline in revenue, threatening the very survival of my practice. It is not merely a matter of inconvenience; it is a question of preserving the livelihoods of my staff and ensuring the continued provision of essential medical services to our community.

In light of these extraordinary circumstances, I implore you to consider additional measures to support businesses in Marda Loop. Tax breaks through the BIA and write-offs would provide much-needed relief, allowing us to weather this storm and emerge as vital contributors to Calgary's economic recovery. By easing our financial burdens, you would be investing not only in the future of our businesses but also in the health and well-being of the residents we serve.

I believe that Council has the power to set an example of proactive, compassionate leadership during times of crisis. By standing with the businesses of Marda Loop and offering comprehensive support, you can demonstrate your commitment to fostering a resilient, vibrant community that will continue to thrive long after the construction is complete.

Thank you for your attention and consideration. I am confident that, together, we can navigate these challenges and build a stronger, more prosperous Calgary.

Sincerely,
Peter
Medical Aesthetic Business Owner and MD

Comments - please refrain from providing personal information in this field (maximum 2500 characters)



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] **Jacqui**

Last name [required] **Sanderson**

How do you wish to attend?

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What meeting do you wish to comment on? [required] **Standing Policy Committee on Infrastructure and Planning**

Date of meeting [required] **Mar 13, 2024**

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)

Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

please see attached

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

The Bridgeland BIA, Bridgeland Businesses and the BRCA are unanimous in support of this initiative.

BRIDGELAND-RIVERSIDE COMMUNITY ASSOCIATION

917 Centre Avenue NE
Calgary, AB
T2E 0C6

March 12, 2024

To Whom it may concern:

The Mainstreet Project, led by the city of Calgary is an innovative way to update former streetcar routes in historic communities such as Bridgeland - Riverside. While the project promises to attract people and add vibrancy to our streetscape in the long run, the construction period can be a difficult process. The disturbance to our Main street may deter shoppers from coming to businesses and even threaten the survival of businesses that may still be struggling due to the Covid and post Covid challenges.

The Mainstreet Business Support Grant Pilot program is a great way for the city to assist businesses to find unique ways to ameliorate the negative effects of the construction process. Our Bridgeland – Riverside Community Association is delighted to support local businesses and the Business Improvement Association in seeking this special funding for coming months of our 1st Avenue/ Mainstreet construction season.

Sincerely,

Deb Lee
Heritage Director, BRCA Board,
Community association liaison to Bridgeland BIA



Subject: Proposed \$5,000 Main Streets Business Support Grant Pilot

Dear City of Calgary,

We hope this letter finds you well. As a representative of 150 small businesses in our community we are writing to support the proposed \$5,000 Main Streets Business Support Grant Pilot.

As we are all aware the upcoming main streets project, while welcome, will pose significant challenges to our businesses. We anticipate reduce revenue for our businesses as foot traffic decreases during construction.

The proposed \$5,000 Main Street Business Support Grant will be a welcome addition to the city services already offered. I would encourage you to approve this Pilot in Bridgeland. I know the businesses would appreciate any financial assistance you can provide to help increase their marketing to drive foot traffic during construction to help bridge the gap.

Our business community is small but mighty and the businesses in Bridgeland contribute to the vitality, cultural and economic success of our neighborhood.

I would like to thank you for your consideration and for your continued commitment to finding new solutions to old problems.

Sincerely

Jacqui Sanderson
Executive Director, Bridgeland BIA



**Bridgeland BIA – Business comments in support of the
\$5,000 Main Streets Business Support Grant Pilot**

Lukes Drug Mart

As a pharmacy, many of our patrons are elderly and/or suffering from limited mobility. Any impacts to our parking or the accessibility of our store will have a financial impact on our business. This grant can assist us in covering increased costs associated with spreading awareness of and offsetting delivery costs in order to retain the prescription business of patrons during this time.

Ashley Riggs

Good Earth

We have already seen a decrease in sales due to road and infrastructure maintenance currently occurring in Bridgeland. The once off grant will assist in marketing to educate customers on alternative arrangements during this time period.

This is quite pertinent to us as a relatively new business in Bridgeland whereby these disruptions affect foot traffic,

Please advise whether you would like any further info from my side.

Kind regards
Aarti

Bridgeland Sport and Spine

As a business owner I appreciate the City's effort and acknowledgement of the challenges this creates. I looked over the schedule of eligible businesses and don't see anything that would cover something like Bridgeland Market or the 2 Dental offices (as it

seems the criteria is “businesses where clients attend the location” I’m not sure that is fair- as other personal services do seem to qualify). Personally I anticipate using the funds to continually direct clients in how to access our location once the project is underway.

Christopher M. Hankins D.C.

Blue Star Dinner, Cannibal Bar & Barbershop

Subject: Request for Grant to Offset Losses Due to Planned Construction Closures

Dear City of Calgary,

We hope this letter finds you well. As valued members of the Calgary business community, we, Blue Star Diner and Cannibale Bar & Barbershop, are writing to address the upcoming planned construction in our vicinity and the associated challenges it poses to our operations.

The impending sidewalk and road closures as part of the construction project will undoubtedly disrupt our businesses, limiting access for our customers and impeding our ability to operate at full capacity. As small businesses, such interruptions have a significant impact on our revenue streams, making it difficult to sustain operations and meet financial obligations.

Therefore, we respectfully request your consideration for the proposed Main Street’s Business Support Grant of \$5000 to offset the anticipated losses incurred by each business during the construction period. This financial assistance would provide much-needed support to bridge the gap caused by reduced foot traffic and customer accessibility.

Both Blue Star Diner and Cannibale Bar & Barbershop are proud contributors to the cultural and economic vitality of Calgary. Your assistance in mitigating the adverse effects of construction closures would not only support our businesses but also contribute to the overall resilience of our local economy.

We appreciate your attention to this matter and thank you for your continued commitment to fostering a thriving business environment in Calgary.

Warm regards,

Shayne Perrin

Sonias Bridal Studio

The grant would help us off set costs and reduce the burden of running a business. We saw a decrease in foot traffic last year and that directly affected our bottom line. Construction and detours do not attract people to the community so any additional parking options you can provide would be greatly appreciated.

Thank you for your time.

Lee and Sonia

Lil Burger

As one of the businesses that was affected by the initial stages of construction to 1st avenue we have some numbers to share. Hoping that should this pilot program go forward, they would take our cause into consideration and include us for this bit of compensation. We do have some additional work that is happening this year on the 10th street portion of sidewalk area, but the bulk of the damage done was this past fall.

Aside from the head ache of the construction and how it really affected our entrance into the building for our customers and staff, it also affected our deliveries of product into the building and delivery drivers that work for Skip the Dishes that is a stream of revenue for us that cannot be ignored.

Janeth kindly pulled the numbers, as mentioned, for August 28th to November 17th for both 2022 and 2023 for our Bridgeland location so we could compare year over year to see the effects of construction. Our revenue for that time period dropped \$25,606 which equated to an 11% drop in revenue for that time period, year over year.

We also incurred an additional cost of \$352 for a banner and signage that reminded people we are open during construction. We also ran a few features for \$5 burgers to try and draw more people in and that comes at a cost as well.

Numbers tend to speak louder than words so just wanted to share that with you. Hopefully those numbers can make their way to city council and help them make a decision to help us all out during times like this.

As painful as this was, I will add that we are happy the work took place to improve the sidewalk and lighting in front of our building. It was in very rough shape and the construction done up to this point looks great. Looking forward to them finishing the 10th street portion of our sidewalk this year and add the trees and bike racks to our front sidewalk area.

Thanks for bringing attention to this and please let us know if you have any further questions or requests for us.

Dave (and Janeth)

Pirates Loot

A grant would benefit to help offset the costs of lost revenue due to the obstructions/loss of walk in traffic that the construction will cause. It would also go towards advertising costs to help push advertisements in anticipation that it would also offset the loss in revenue.

Jeff

Boomerang Boutique

Yes, it would help me a lot! And generally would probably spend it on upping my visibility.....marketing, social media, possibly signage?

Sheryl Dvorkin

Villa Firenze

My concerns regarding the proposed Main Street Plan is its potential impact on businesses like mine located on 1st Ave. As a business owner with two points of access situated on this street, I am deeply worried about the impending construction and its effect on our accessibility. One of the primary concerns revolves around access to my business premises. Both points of access to my establishment will be blocked due to the construction, including the parking lot within these access points. This raises significant apprehension about how my customers will navigate their way to our establishment, especially considering the importance of convenient access for retail and service-based businesses like ours. Moreover, the disruption in access poses a significant challenge for food and liquor delivery services essential to the operation of my business. With access points blocked, I fear there will be delays and logistical complications in receiving essential supplies, which could potentially impact our ability to serve our customers efficiently. Additionally, the question arises: where will vehicles be parked once access is cut off? This lack of clarity regarding parking arrangements further exacerbates concerns about customer convenience and the operational logistics of our business during the construction period. In light of these challenges, I urge the City Council to consider alternative solutions to mitigate the impact of the construction on businesses like mine. It is essential that measures are put in place to ensure continued access for customers and vendors alike, and that adequate parking

arrangements are made to accommodate the needs of businesses affected by the construction.

Thank you for considering my concerns and for your attention to this matter.

Sincerely,

Tony Nicastro

Andreas Co

I wanted to communicate some of the concerns we have about the upcoming construction in Bridgeland, and particularly how it may impact our business. We are a small, independent barbershop and grooming center and we rely almost exclusively on our community and the walk ins of customers. With this upcoming development, we are very concerned this will impact our retail product sales and overall walk-in considerably.

If we are fortunate enough to qualify for a grant, we can use this monies to shift our marketing to more online and incentive based. Unfortunately, without assistance I do not know if we would be able to afford it, especially with the reduced traffic.

I appreciate you considering our business and thank you for your time.

Rob Siegmund



Public Submission

CC 968 (R2023-10)

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

Personal information provided in submissions relating to matters before Council or Council Committees is collected under the authority of Bylaw 35M2017 and Section 33(c) of the *Freedom of Information and Protection of Privacy (FOIP) Act* of Alberta, and/or the Municipal Government Act (MGA) Section 636, for the purpose of receiving public participation in municipal decision-making and scheduling speakers for Council or Council Committee meetings. **Your name and comments will be made publicly available in the Council or Council Committee agenda and minutes.** If you have questions regarding the collection and use of your personal information, please contact City Clerk's Legislative Coordinator at 403-268-5861, or City Clerk's Office, 700 Macleod Trail S.E., P.O. Box 2100, Postal Station 'M' 8007, Calgary, Alberta, T2P 2M5.

Please note that your name and comments will be made publicly available in the Council or Council Committee agenda and minutes. Your e-mail address will not be included in the public record.

I have read and understand the above statement.

ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

The purpose of The City of Calgary is to make life better every day. To fully realize our purpose, we are committed to addressing racism and other forms of discrimination within our programs, policies, and services and eliminating barriers that impact the lives of Indigenous, Racialized, and other marginalized people. It is expected that participants will behave respectfully and treat everyone with dignity and respect to allow for conversations free from bias and prejudice.

I have read and understand the above statement.

First name [required] Nick

Last name [required] Ossais

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] Standing Policy Committee on Community Development

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)

Public Submission

CC 968 (R2023-10)



[required] - max 75 characters

The street development and construction in Marda Loop, the Marda Loop BIA,

Are you in favour or opposition of the issue? [required]

In opposition

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

To whom it may concern,
My name is Nick Ossais, owner of Marda Loop Barber Shop.

I started this barber shop in 2014 when I was 22 years old. I was the sole barber and now I have 22 people working here between barbers and receptionist. I have turned this barber shop into the premium destination that it is today. Bringing people from all parts of the city of Calgary and surrounding areas.

We have always wanted what's best for the community, and what we are seeing now is despicable. We hear from the residents of Marda Loop and surrounding areas about how bad this construction is for all the people that live in the area and especially all the business. Our business has dropped 20-30%. The city proposed a \$5000 grant that realistically does nothing for us but better than nothing.

I was a member of the BIA board. I had brought up the concerns of the business and people that reside in the area and how turning Marda Loop into more of a walking destination instead of a driving destination is going to make less people come to the area and less people supporting the business's of the area. This current BIA team is incompetent of the decisions that are being made in this area and was one of the main reasons I stepped down from the board.

I hope you see the issues we are facing and to find a prompt and better solution.

Thank you



Public Submission

CC 968 (R2023-10)

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I have read and understand the above statement.

First name [required] Sandy

Last name [required] Rye

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?

What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)



Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

Marda Loop Main Street Business Support Grant \$5000 pilot

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I am the owner of Zen Acupuncture & Wellness, a Massage and Acupuncture clinic located on 33rd Ave in Marda Loop. I am an eligible business which has been suffering due to construction in front of my clinic. I am requesting to be a part of the Marda Loop Main Street Business Support Grant \$5000 pilot.