



### Housing



#### Responding to the housing crisis

2023 Housing Starts record **16,679 units** ↑ 31% since 2021.

Approval of *Home is Here - The City of Calgary Housing Strategy 2023-2030*.

Agreement for \$228 million to create over **6,800 units** in the next three years through the Housing Accelerator Fund Contribution.

**57 affordable housing units** were opened from the *Non-Market Land Sale*.

**227 new** non-market housing units approved.



**33,100 people** are estimated to have moved to Calgary in 2023 – population growth of approx. 3 per cent.

2023 annual unemployment rate in Calgary is 6%.

In 2023 Calgary was named

- Friendliest city in the world<sup>1</sup>
- 7th most liveable city in the world<sup>2</sup>
- 3rd most diverse in Canada<sup>3</sup>
- most dynamic growing tech community<sup>4</sup>

Footnotes for award:  
1. Condé Nast 2023 Readers Choice Awards,  
2. Economist Intelligence Unit's 2023 Global Liveability Index  
3. Statistics Canada, Census 2016  
4. 2023 Global Startup Ecosystem Report by Startup Genome.

### Public safety



#### Addressing public safety concerns

In 2023, **69 per cent** of Calgarians agreed that Calgary is safe.

Implemented *The Public Transit Safety Strategy*, perception of safety among transit users on CTrain

Platforms increased from 65 to 71 per cent.

Continued recruiting additional police and peace officers to improve public safety.

Through the *Community Safety Investment Framework*, **\$17.8 million was invested in 37 community** initiatives with the long-term outcome to improve the wellbeing of Calgarians.

**Addressed over 125 vacant and problem properties**, with demolition of 31 and the remediation of nine derelict or abandoned properties across the city.

Enhanced 5A (Always Available for All Ages and Abilities) pathway and bikeway network by:

- Replacing **5,650 metres** of deteriorating pathways
- Removing **134 posts** to improve accessibility
- Adding **1,200 metres** of new pathways for better connectivity

### Transit



#### Keeping Calgary moving

**71 per cent** of Calgarians agree that Calgary Transit fares are affordable (2023 Fall Survey of Calgarians).

Total ridership reached **90 million**, ↑ 21% from 2022.

**Hired 800** new operators and **added 27** new specialized transit vehicles to meet service demand and growing ridership.

Maintained **free fares for youth** 12 and under and a weekend group day pass.

**\$38 million annual subsidy** for sliding-scale low-income transit pass program.



### Social equity



#### Building a more inclusive and connected community

**67 per cent** of Calgarians agree they feel accepted regardless of their background, identity or lifestyle.

**77 per cent** of Calgarians agree they feel a sense of belonging in their neighbourhood.

Increased support and removed barriers to access social services.

Served **113,000** low-income Calgarians through Fair Entry program, seeing an increase in demand.

Libraries attracted **6.74 million visitors** ↑ 37% since 2022. Adding a record **148,000 new members** covering 56 per cent of Calgary's population.

**17,800 visits** to FREE summer parks and recreation programs by over 7,000 people.

The *Indigenous Calgary After School Pilot Project* involved **120 children** across six locations.

### Climate



#### Investing in our future through climate action

Community-wide greenhouse gas emissions 16.35 MtCO<sub>2</sub>e ↑ 3.5% since 2005.

Community-wide greenhouse gas emissions per capita 12.12 tCO<sub>2</sub>e/person ↓ 26.7 since 2005.

**Approved 113 energy efficient and renewable energy projects** under the Clean Energy Improvement Program, reducing greenhouse gas emissions by an average of 30 per cent for those homes.

Opened the 126-hectare *Haskayne Legacy Park* with Calgary's **first net-zero 2,400 square-foot pavilion building**.

Restored approximately 65 hectares of park habitat.

Planted **91,000 seedlings** and **6,385** large trees to restore Calgary's natural infrastructure.

**Saved over 1.5 billion litres of water** during stage 1 water restrictions (August to October).

### Downtown revitalization



#### Reimagining a vibrant core

In 2023, the total downtown **taxable assessment base** ↑ 3.5 %.

**11 conversion projects approved** anticipating a removal of approx. 1.46 million square feet of vacant office space.

*The Calgary TELUS Convention Centre brought \$17 million in economic impact* in 2023, catching up pre-pandemic levels.

*BMO Centre Expansion Project* reached significant milestones in 2023 achieving weather tightness and full energization, is on budget and schedule for an anticipated grand opening during Stampede 2024.

**207 festivals and events** in 2023, ↑ 12% from last year.

*The Festival & Event Subsidy Funding and Arts & Culture Microgrant Funding* supported.

- **2,073** local artists
- **634** community groups
- **530** local businesses

### Land use and local area



#### Modernizing community and industrial lands

**\$5.9 billion total building permit values** in 2023, the highest value since 2015.

A total of **82 communities and industrial areas** were involved in creating modernized local area plans in 2023.

**29 additional communities** with approved modernized Local Area Plans.

**Issued 19,500 building permits**, granted occupancy on 15,600 new dwelling units. ↑ 9% from 2022.

Registered a record **2,915 suites** through the *Secondary Suite Program*.

