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I have read and understand the above statement.

ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

The purpose of The City of Calgary is to make life better every day. To fully realize our purpose, we are committed to addressing racism and other forms of discrimination within our programs, policies, and services and eliminating barriers that impact the lives of Indigenous, Racialized, and other marginalized people. It is expected that participants will behave respectfully and treat everyone with dignity and respect to allow for conversations free from bias and prejudice.

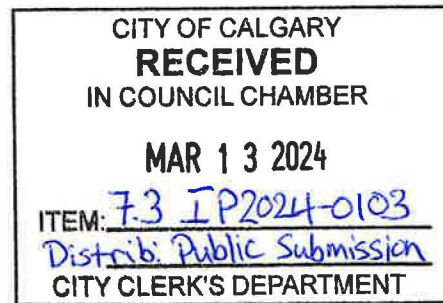
I have read and understand the above statement.

First name [required] Jonathan

Last name [required] van Heyst

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person?



What meeting do you wish to comment on? [required] Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] Mar 13, 2024

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#))



Public Submission

CC 968 (R2023-10)

[required] - max 75 characters

7.3 Winter Maintenance Policy Update, IP2024-0103

Are you in favour or opposition of the issue? [required]

In favour

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Providing letter but not able to speak at the meeting - please include the letter in the agenda package for Item 7.3

March 11, 2024

Attention: Infrastructure and Planning Committee

Re: Winter Maintenance Policy Update

The City of Calgary

700 Macleod Trail S.E. Calgary, AB T2G 2M3

Dear Committee,

We have reviewed the proposed updates to the Winter Maintenance Policy and would like to provide general support and the following feedback:

- We are encouraged to see the proposed increase in service levels to clear Priority 2 routes within 24 hours of the end of snowfall. These routes are a key part of the transportation system for all road users, including people walking, cycling, using transit, and driving. We would also like to emphasise that maintenance of Priority 2 roads should not be a “one and done” approach. On-street cycling routes on these Priority 2 roads often need follow up maintenance several days after the end of snowfall. In particular when streets have painted bike lanes, vehicle traffic, buses, and parked cars push snow and gravel back into the lanes, rendering them unusable.
- We support the Street Bylaw change to discourage the moving of snow from private property onto protected bicycle lanes. This is a common occurrence on parts of the 5A mobility network, and it undermines the hard work by City crews to keep these lanes clear for people making all kinds of trips around our City. While an education-first approach is important, we hope that this bylaw will be properly enforced with infractions issued to repeat offenders.
- On the operational side, we have seen improvements in coordination in the clearing of various city assets such as pathways, pedestrian bridges, and road crossings. Wherever possible, we encourage continuous clearing across bridges and road crossings. This provides a more consistent and safe level of service for everyone using the network. Transitions from on-street to off-street infrastructure continue to be a challenge.
- The targeted removal of bollards and maze gates has a big impact on the effectiveness of snow clearing operations on the pathway network. We hope to see continued investment in this program. Where bollards or other obstacles are necessary to restrict vehicle access, we encourage the use of solutions that still provide a clear path of travel for people walking and wheeling, and for efficient snow clearing operations.
- As the City of Calgary strives for continuous improvement for Winter Maintenance, we would also like to highlight two areas for future improvement.
 - Similar to the live tracking of roadway snow plows, we would like to see live updates of pathway snow clearing so that users can know which routes have been cleared before heading out on a trip. This will provide more certainty and reliability for winter trips, and encourages transportation choice, freeing up other mobility options for those who need them the most
 - We continue to advocate for design best practices that provide proper drainage and ease of maintenance for pathways, sidewalks and bikeways. A few examples include providing sufficient width for snow clearing equipment, allotting adequate storage space for snow, building pathways through greenspaces higher than the surrounding ground to avoid



ponding, and avoiding steep cross-slopes on sidewalks and driveway crossings that cause accessibility and safety challenges for all users.

Thank you to the Operational Services team for their hard work and engagement on this bylaw update. We would especially like to recognize Adam Pawluk and Vlair Allen for their support and openness to discussing issues, successes, and potential improvements to make Calgary's mobility network "Always Available for All Ages and Abilities."

Yours Sincerely,

A handwritten signature in black ink that reads "Jon van Heyst".

Jon van Heyst
Infrastructure Lead, Bike Calgary

A handwritten signature in black ink that reads "Doug Clark".

Doug Clark
President, Bike Calgary