

Law, Legislative Services and Security Briefing to

Executive Committee

2024 March 12

ISC: UNRESTRICTED

EC2024-0136

## The City of Calgary Privacy Management Program 2023 Annual Briefing Report

### **PURPOSE OF BRIEFING**

At the 2020 January 27 Strategic Meeting of Council, Council directed that the City Clerk/FOIP Head provide an annual report to the Executive Committee (formerly Priorities and Finance Committee) on the Privacy Management Program. The City of Calgary's ("The City's") Privacy Management Program 2023 Annual Report conveys the activities of the Privacy Management Program and highlights key achievements for Calgarians and The City.

### **SUPPORTING INFORMATION**

The Attachment, *2023 Privacy Management Program Annual Report*, provides information on The City's key privacy statistics in addition to privacy trends and outlines the status of the *Privacy Program Strategic Plan*.

### **Next Steps**

The focus for 2024 will be the continued implementation of the recommendations from the *Privacy Program Strategic Plan*. Building a culture of privacy awareness is one of the key components of an accountable privacy management program and promoting best practices for the protection of privacy at The City will continue to be a priority in 2024.

### **ATTACHMENT**

Attachment – 2023 Privacy Management Program Annual Report

Author: Nicole Dengis, City Clerk's Office

General Manager Jill Floen concurs with the information in this Briefing.