



# Reaffirming Our User Fee Model

CD2024-0015  
2024 February 14



## Recommendation

That the Community Development Committee:

1. Forward this report to the 2024 February 27 Regular Meeting of Council; and,
2. Recommend that Council approve the revised *User Fee Policy* in Attachment 2.



## Highlights

- Council's *User Fee Policy* guides decisions on how and when fees should be charged for City services.
- The policy update does not set or change any new or existing fees.
- The update does not change any aspects of the Fair Entry program.
- Changes to the policy support readability and enable flexibility in setting fees.
- Fees will continue to be determined considering the service cost, the benefits to the individual and society, the efficient use of public resources, and users' ability to pay.





## Context

- User fee recommendations include an assessment of the societal benefits from using the service, including social, environmental and economic benefits.
- User fees are important to Calgarians — they are one of the few municipal revenue tools available to The City and make up a significant amount of total operating revenue.
- Revenues from user fees directly fund services delivered to Calgarians who pay the fees.
- Administration uses best practice for The City's user fee model.



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