

Summary of Proposed Amendments

Rev. No.	Drivers/ Categories of Revision	Description of Proposed Key Revision	Intent of Key Revision	Impacts of change
1	Align with CMRB	Policy Statements 1.1 and 1.2 specifically reference and align with the CMRB Growth and Servicing Plans.	Bring the Policy into better alignment with regional planning and growth priorities, including whether a service area request is sited within a CMRB Preferred Growth Area.	Ensures Policy aligns with the CMRB Growth and Servicing Plans.
2	Improvements based on 5 years of learning	The Policy's position on water licences remains the same as the 2018 policy, but updated and streamlined the language (Policy Statement 1.8).	<p>No changes to the position on water licences in the updated policy following discussion with internal SMEs and Law. Streamlined language makes this statement more succinct.</p> <p>NEW "The City will not transfer, temporarily assign, amend, or cancel any portion of its water licences to facilitate a Regional Servicing request"</p> <p>OLD "The City will retain full ownership of its water licences for future growth. The City of Calgary water licences are to be used expressly for the provision of safe, clean drinking water to City customers and The City will continue to be the water licensee of record.</p>	Maintains consistency with the 2018 Policy, but improves clarity.

3	Align with CMRB	Policy Statements 1.3 and 1.4 state that The City may consider regional servicing requests outside of CMRB preferred growth areas if the development is determined to be regionally significant or if there is an existing area structure plan that has been amended to come into compliance with CMRB growth and serving plans.	This update provides further clarity about how requests outside of CMRB growth and servicing areas will be considered. It also maintains flexibility for The City and Council to consider requests outside of CMRB preferred growth areas.	Provides flexibility for The City to support regionally significant development regardless of location outside of preferred growth areas.
4	Housekeeping/cleanup; Improvements based on 5 years of learning	Updated Policy names “The City” or “Administration” as the decision-making authority. Replacing the “Director of Water Resources” in the previous version.	Update required to reflect Administrations post-realignment structure. The role of “Director of Water Resources” no longer exists. Approach supported by Law.	Helps to future proof the Policy against further organizational changes.
5	Align with CMRB; Housekeeping/cleanup	Updated Policy shortens, simplifies, and improves on the existing 2018 Section 1 Policy Statements, while adding additional Policy Statements related to the CMRB. Updated Policy now has 8 succinct statements in Section 1 instead of 3 longer ones in 2018 Policy.	Improve readability of document and show that The City supports the CMRB Growth and Servicing Plans and regional collaboration with CMRB partners.	Ensures the Policy aligns with the CMRB Growth and Servicing Plans. Improved readability and clarity.
6	Housekeeping/cleanup	Updated Policy improves on the existing 2018 Purpose Statements in section 2.	Improve clarity and applicability of purpose statements and show that The City supports the CMRB Growth and Servicing Plans.	Improved readability and clarity.

7	Align with CMRB; Housekeeping/cleanup	Added more definitions to the Section 3.	Expanded to define new terms that appear in the updated Policy. Also shortened text or modified definitions to be more accurate.	Improved readability and clarity.
8	Improvements based on 5 years of learning; Housecleaning /cleanup	Improved consistency between how the City will evaluate both regional water servicing requests and regional wastewater servicing requests, by combining them in procedures section 5.5. In the 2018 they were listed as separate bullets with a lot of duplication.	Reduces duplication found in section 5 of the 2018 Policy and improves consistency clarity around what information is required and what criteria Administration should use to evaluate water and wastewater servicing requests.	Improved readability and clarity.
9	Improvements based on 5 years of learning	Updated Policy sections 5.3 and 5.5 has been changed to provide clarity about what information should be submitted by a potential regional customer. This information will be used by Administration to evaluate requests.	Ensures The City has the relevant information to make informed evidence-based decision on regional servicing Improved transparency for applicants.	Improved transparency on what information is required ensuring Administration has the information needed to evaluate. Potential time, effort and cost associated with providing this information for applicants.
10	Improvements based on 5 years of learning	Updated Policy Sections 5.4 contains a new statement that, at the discretion of The City a potential regional customer may be required to submit information on the environmental effects of their request, including effects on The City's source water and source watersheds.	Improve Admin's ability to assess what regional servicing requests are in the City's interests and evaluate environmental impacts. Ensures The City has the relevant information to make informed evidence-based decision on regional servicing. Improved transparency for applicants.	Improved transparency. Ensuring Administration has the information needed to evaluate. Provides flexibility for Administration to only request if required (Case-by-case basis).

11	Improvements based on 5 years of learning	Updated Policy Section 5.4 contains a new statement that, at the discretion of The City a potential regional customer may be required to submit information on how the request may positively or negatively affect Calgary's Water Security and the risks posed by Climate Change.	Improve Admin's ability to assess the impacts of regional servicing on water security, and reduce the risk of Climate Change. Ensures The City has the relevant information to make informed evidence-based decision on regional servicing. Improved transparency for applicants.	Improved transparency. Ensuring Administration has the information needed to evaluate. Provides flexibility for Administration to only request if required (Case-by-case basis).
12	Align with CMRB; Improvements based on 5 years of learning	Updated Policy statements 1.1, 1.2 and 5.3.1 indicate that the City will prioritize regional servicing requests within Preferred Growth Areas or by First Nations.	Aligns the Regional servicing Policy with the approved Growth and Servicing plans. Promote sustainable regional planning and growth. Whilst requests within preferred growth areas and by first nations will be prioritized, there may be regionally significant developments located outside of a Preferred Growth Area that are in the City's social or economic interests to provide regional servicing to. The flexibility to approve these are covered in new statements 1.3 & 1.4	Alignment with CMRB.
13	Improvements based on 5 years of learning	Updated Policy Statement 5.2 is a new statement that clarifies that existing customers wanting to expand their service beyond what's approved in their MSAs must satisfy the same criteria as new servicing requests.	Ensures that requests for regional servicing are considered in an equitable and fair way, regardless of whether the applicant is an existing customer or not.	Ensure an equitable and consistent process for evaluating all requests.

14	Improvements based on 5 years of learning	Updated Policy adds a new general procedures statement 5.25 about The City responding to incidents, emergencies, and shutdowns of regional customer servicing infrastructure following the steps/requirements set forth in the Master Servicing Agreements.	Communicate more clearly to our regional customers as to what the City's obligations are in the event of emergencies.	Clarity for applicant and Administration.
16	Improvements based on 5 years of learning	Updated Policy has moved background information about overland stormwater management into section 4 'Applicability'.	Improve organization and readability of Policy by moving content into a more appropriate section.	General housekeeping.
17	Improvements based on 5 years of learning	Updated Policy adds a new statement 5.8 that allows Administration the right to refuse to complete an evaluation for any requests that do not provide sufficient information.	Ensures applications have sufficient technical information for evaluation to begin.	Ensure Administration receives the technical information required to evaluate.