

# Public Safety and Bylaws

Service Name	Service Director	General Manager
Bylaw Education & Compliance	Iain Bushell	Katie Black
Calgary 9-1-1	Iain Bushell	
Emergency Management & Business Continuity	Iain Bushell	
Fire & Emergency Response	Steve Dongworth	
Fire Inspection & Enforcement	Steve Dongworth	
Fire Safety Education	Steve Dongworth	
Pet Ownership & Licensing	Iain Bushell	
Police Services	Heather Spicer	



CITY OF CALGARY  
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 CITY CLERK'S DEPARTMENT

# Building, Planning and Business

Service Name	Service Director	General Manager
Appeals & Tribunals	Kate Martin	Jill Floen
Building Safety	Brenda Desjardins	Debra Hamilton
Business Licensing	Brenda Desjardins	
City Planning & Policy	Josh White	
Development Approvals	Misty Sklar	
Economic Development & Tourism	Jeff Chase	Katie Black
Land Development & Sales	Campbell Berry	Michael Thompson
Real Estate	Campbell Berry	





# Information and Communication

Service Name	Service Director	General Manager
Citizen Engagement & Insights	Krista Ring	Chris Arthurs
Citizen Information & Services	Krista Ring	
Records Management, Access & Privacy	Kate Martin	Jill Floen
Strategic Marketing & Communications	Krista Ring	Chris Arthurs



# Parks, Recreation and Culture

Service Name	Service Director	General Manager
Arts & Culture	Jeff Chase	Katie Black
City Cemeteries	Kyle Ripley	Doug Morgan
Library Services	Jeff Chase	Katie Black
Parks & Open Spaces	Kyle Ripley	Doug Morgan
Recreation Opportunities	Heather Johnson	Katie Black





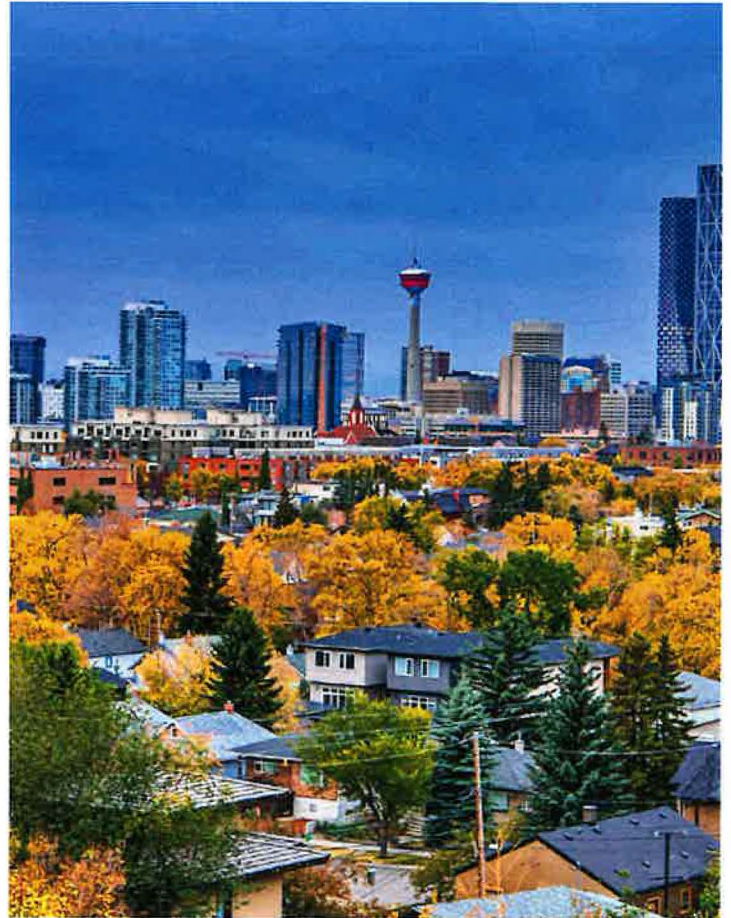
# Social Programs and Services

Service Name	Service Director	General Manager
Affordable Housing	Jeff Chase	Katie Black
Community Strategies	Erendira Cervantes-Altamirano	
Neighbourhood Support	Erendira Cervantes-Altamirano	
Social Programs	Heather Johnson	



# Tax and Property Assessment

Service Name	Service Director	General Manager
Property Assessment	Eddie Lee	Carla Male
Taxation	Eddie Lee	





# Transportation

Service Name	Service Director	General Manager
Parking	Troy McLeod	Doug Morgan
Public Transit	Sharon Fleming	
Sidewalks & Pathways	Troy McLeod	
Specialized Transit	Sharon Fleming	
Streets	Troy McLeod	
Taxi, Limousine & Vehicles-for-Hire	Iain Bushell	Katie Black



# Utilities and Environment

Service Name	Service Director	General Manager
Climate & Environmental Management	Carolyn Bowen	Debra Hamilton
Stormwater Management	Nancy Mackay	Doug Morgan
Urban Forestry	Kyle Ripley	
Waste & Recycling	Julie Radke	
Wastewater Collection & Treatment	Nancy Mackay	
Water Treatment & Supply	Nancy Mackay	





# Enabling Services

# Corporate Programs

Service Name	Service Director	General Manager
Corporate Governance	Chris Arthurs	Chris Arthurs
Corporate Security	Michael Tillotson	Jill Floen
Council & Committee Support	Kate Martin	
Data, Analytics & Information Access	Bruce Cullen	Chris Arthurs
Executive Leadership	David Duckworth	David Duckworth
Facility Management	Ian Fleming	Doug Morgan
Financial Support	Les Tochor	Carla Male
Fleet Management	Majid Asefi	Doug Morgan
Human Resource Support	Rebecca Anderson	Chris Arthurs
Infrastructure & Engineering	Ryan Vanderputten	Michael Thompson
Insurance & Claims	Lynne Davies	Jill Floen
IT Solutions & Support	Jan Bradley	Chris Arthurs
Legal Services	Lynne Davies	Jill Floen
Municipal Elections	Kate Martin	
Organizational Health, Safety & Wellness	Christopher Collier	Chris Arthurs
Procurement & Warehousing	Amit Patil	Carla Male
Common Revenue		
Corporate Costs & Debt Servicing		

