Applicant Outreach Summary

March 2, 2022

SAGE HILL CROSSING

COMMUNITY ENGAGEMENT SUMMARY



OWNERS & APPLICANT







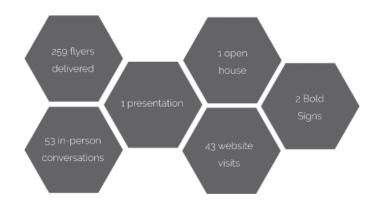
PREPARED BY



30 SARE LITT KN IAM

ENGAGEMENT PROCESS

PROCESS AT A GLANCE

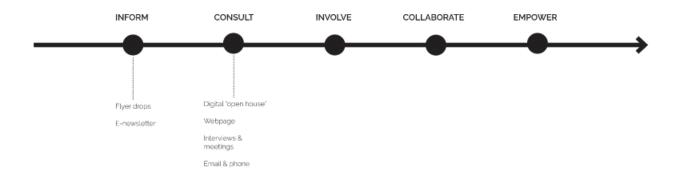


ENGAGEMENT STRATEGY

The engagement process, framed by the above 3 principles of inclusion, transparency, and responsiveness will be built around the following two broad strategies:

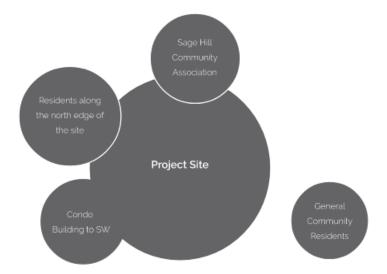
- 1. Multiple modes of engagement, synchronous and asynchronous
- Ensure that communications are simple, and clearly layout expectations for involved parties.

IAP2 SPECTRUM



STAKEHOLDER MAP

30 SAGE HILL RD NW



The above diagram conceptual maps stakeholders with a greater stake in the project closer to the project site. Therefore, our key stakeholders are:

- Residents along the north edge of the site
- Sage Hill Community Association (GCA)

These key stakeholder groups will, generally speaking, be subjected to the highest level of engagement intensity.

ENGAGEMENT PROCESS: TACTICAL OUTLINE

HIGH INTENSITY ZONE	MEDIUM INTENSITY ZONE	REST OF COMMUNITY
One pagers Informat in-person or virtual meetings Digital open houses Webpage Community newsletter	One pagers Community newsletter Digital open houses Webpage	Community Newsletter Digital open houses Webpage



Map of Project Site and Surrounding Community

Note: Engagement intensity was primarily premised on proximity, and therefore, potential resultant development impact, to subject site.

ENGAGEMENT TIMELINE



ENGAGEMENT METHODOLOGY OVERVIEW

Primary aim of this process was "consultation" (i.e. "we want to hear from you and promise to listen to you") on the IAP2 spectrum. Therefore, the following methods framed it as such. Feedback collected from these engagements was taken into consideration with respect to the evolution of site design.

- The website will function as the primary information hub
- E-newsletters will be in the official Sage Hill Community newsletters
- Flyers
- Informal in-person interviews and virtual meetings
- Digital open houses and pop-up booths
- Email

Web Page

www.hivedevelopments.ca/sagehillcrossing

This was the prime repository of information regarding the development. It was also the the primary virtual space for asynchronous feedback, where questions and comments could be submitted via a web form.

In-person Interview and Flyers

"Interviewing is defined simply as a conversation with a purpose. Specifically, the purpose is to gather information". The unstructured interview is hypothesized to have originated from the ethnographic tradition of questioning in anthropology (DiCicco-Bloom & Crabtree, 2006). These will occur through the process of doorknocking, which will also provide an opportunity to advertise further engagement events (e.g. the digital Open Houses) and provide a link to the Webpage through flyers. Essentially, this aims to accomplish 3 things:

- Put a face to the engagement process, as individual stakeholders trust a person as opposed to a faceless organization
- Make an in-person invitation to further engagement
- Act as a barometer of current community opinion and create space for dialogue

In-person interviews were limited to those stakeholders deemed to be potentially most affected by this development.

Open Houses

Due to the social restrictions necessitated by Covid-19, these were carried out in a digital space, via Zoom. Open Houses facilitated personal interaction with the public, and create spaces for dialogue about the nature of the proposed development. Transparency, information exchange, and ongoing communication are the key drivers of these.

Community Newsletter

2 project updates: one during early stages of engagement, and the other post-council hearing will be shared with residents via the official community newsletter: the Your Sage Nolan Hill

Meetings

In-person and/or virtual meetings with our key stakeholders took place on an ongoing basis as needed.

Emails

These simply served as 2-way communications that occurred on an ongoing basis, on demand.

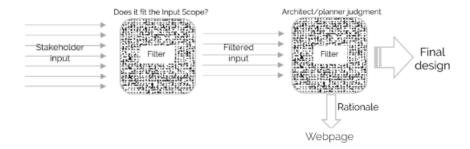
HOW WILL STAKEHOLDER INPUTS BE USED?

INPUT SCOPE

All feedback will be noted, recorded, and listened to.

WHAT'S UP FOR DISCUSSION?

- General massing blocks: height and scale
- Development intensity
- Transportation
- Amenities
- Site interaction with wider sociocultural and mobility net works in the area.
- Façade appearance, materiality, and articulation
- Site design elements
- Shadowing

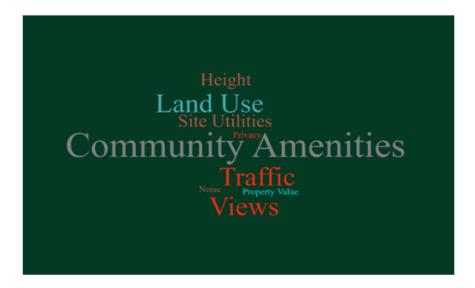


HOW WILL PROJECT DETAILS BE SHARED?

- Primarily through the webpage: <u>www.hivedevelopments.ca/sagehillcrossing</u>, updated on an ongoing basis.
- These same updates went out by email to all stakeholders that provided email addresses
- A summary of the final Community Engagement report was sent to the SHCA
- Advertising for virtual event(s) and design updates directing people to the webpage involved in-person flyer drops, and bold signs.

WHAT WE HEARD

THEMES



The word cloud above captures the different themes of what we heard back from residents in terms of feedback. The font size is directly correlated to the frequency of the theme's occurrence. For example, the largest font theme is "Community Amenities", which was the most frequently brought up item of feedback.

COMMUNITY AMENITIES

The most common item of feedback addressed the importance of having adequate population density within the community in order to support existing amenities (retail) and justify investment in public amenities.

"I realize this needs to happen in order for us to really become a proper community with services and amenities; I'm supportive of this"

Response:

This area of Sage Hill has always been envisioned and designated, as per the Symons Valley Area Structure Plan, to be a higher density, mixed use area that has the types of residential densities to support a higher concentration of retail, as well as public amenities such as local schools and rapid transit (extending the Orange MAX BRT line).

VIEWS

Concern that residents along the southern edge of Sage Hill Green NW would lose their views of undeveloped grassland.

"It's too bad our view of the undeveloped/natural areas will be blocked out by these developments, but I guess if that's the only way we'll get more services and amenities, so be it..."

Response: Given that this area of Sage Hill was always intended for the levels of developed density and intensity, existing views were always meant to be temporary. In fact, subsequent redistribution of planned building intensity, landscaping and streetscaping requirements, and minimization of surface parking lots will all ensure the eventual views for residents north of this site, while different, will remain pleasant.

TRAFFIC

Concern that greater residential density will mean more vehicular traffic and noise in the area, along with loss of on-street parking, particularly north of Sage Hill Green NW. There were also some comments about traffic calming measures around the site.

"There will be more traffic on Sage Hill Boulevard; I mean the area's already like a drag strip some nights"

Response:

- Yes, there will be public realm improvements to make this a walkable area that connects well between commercial and community amenities and residential sites
- While there will be an increase in traffic due to the increase in residential density in this area, that is consistent with the longer term vision for this area. Making this a walkable area with diverse housing choices will, however, serve to keep traffic levels generally low, as residents are more likely to walk to amenities, and also live in closer proximity to their work. Eventual extension of the MAX BRT will further reduce personal automobile traffic on surrounding roads too.
- Loss of on-street parking, particularly around Sage Hill Green is unlikely to happen for people visiting in Sage Hill Row, as they'll have to walk a minimum of 600-800 meters (8-10 mins), due to the street configuration in the lower density residential area north of the site, and then also have to cross a 4 lane primary collector (Sage Valley Blvd). It's far more likely that visitors will utilize on-street parking around Sage Hill Crossing as well as on-site visitor parking.

LAND USE

Concern that some of the higher intensity uses in the area were incompatible (e.g. a public library sited next to affordable housing and regular market housing), and general animus toward multi family housing in general.

"I don't like that it's multi-family, as it'll destroy the character of our neighbourhood – I don't support this"

Response: The plan for Sage Hill has been in the works for a number of years, and while some the finer grained details have changed over time due to market condition, the intent has always been to locate the highest densities and intensities of use in this area of the community. Generally speaking, the approach, in an attempt to meet market expectations, has been to lower intensity on some sites and spread out more medium-scale multi-family around the area.

HEIGHT

Concern that a height greater than 4 storeys will cause significant shadowing and a general disconnect of scale between the area north of the site and Sage Hill Crossing

"I want this to be as small as possible: 4 storeys over 6 is definitely preferable"

Response: These building intensities spur commercial growth and increase access to services and amenities. The shadowing impact, as shown in shadowing studies, is minimal throughout the year: Greatest shadow impact will be December 21st at 1pm, but for much of the year, the properties north of the site will not be affected by shadowing at all.

SITE UTILITIES

General concern about road drainage and garbage (smell and sight).

"I don't want to be downwind from the garbage area"

Response: The landscape plan shows that there are landscape buffers, and the amenity area will block the already enclosed garbage area from the sightline of residents immediately north of the site. The western portion of the site is on a ~2 m gradient from the eastern portion, thereby preventing pooling of water, which has been an issue in the past.

PRIVACY

Concern that residents of north facing units, particularly those on balconies, would be able to see into resident's backyards.

Response:

Trees on both the north and south sides of Sage Valley Blvd, those in the center boulevard, as well as landscaping around the site will act as multiple layers of screening, particularly as the flora matures over time.

NOISE

Concern regarding increased construction-related noise in the area.

Response:

Construction will be completed in a timely manner, with noise bylaws being respected. There will be constant on-site security whenever construction workers are not present.

PROPERTY VALUE

Concern that the property values of homes, particularly those immediately north of the site, would be driven down by developments such as this one.

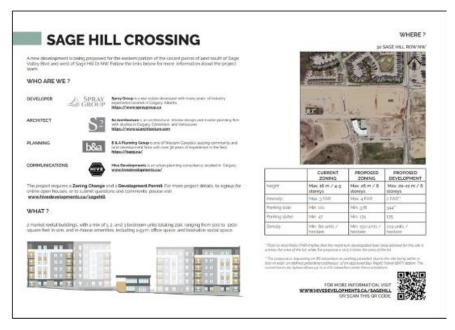
Response:

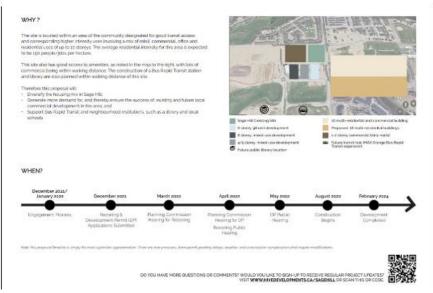
This is not within the project scope to address.

MATERIALS SHARED

PROJECT FLYER

The following flyer was shared electronically with the SHCA on January 10th, 2022. Hard copies were delivered to residents around the site, as noted in the Tactical Outline section above, on January 25th, 2022.





PROJECT DESIGN PACKAGE

The following package which included an updated site plan, landscape plan, and site sketches, was shared in the form of a presentation with the SHCA during our presentation to their Board on February 7th, 2022. A copy was emailed to them on February 9th, 2022.



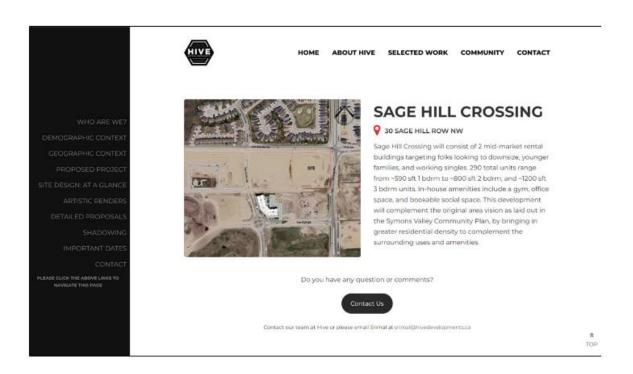


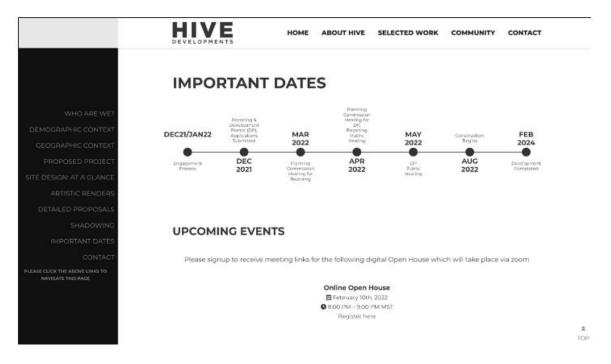




PROJECT WEBPAGE

The project webpage <u>www.hivedevelopments.ca/sagehillcrossing</u> went live on January 18th, 2022. Since then, as of February 9th, 2022 updated shadow studies and renderings were also added.





VERBATIM FEEDBACK

This isn't a huge departure from the Sage Hill needs a minimum 10.000 Will be good to bring in both public Would personally like to see traffic (library), transport (MAX station) and residents to make the shortlist for calming measures being introduced to existina land use elementary school in the community: retail amenities close by the streets to facilitate more pedesgotten bumped down recently, due to trian activity. E.g., curb bump-outs, slower population growth compared raised crosswalks, and double-sided to surrounding communities, resulting on street parking. in kids being continually bussed out to other communities for school. 'I realize this needs to happen in order "No one's ever come and asked us for zoning, visual impact wouldn't be very facing balconies looking down into for us to really become a proper comour opinion on something like this different than what's already built their back yards), shadowing, and loss munity with services and amenities: I'm thank you!" around the site supportive of this!" The general area around the site is "I don't like that it's multi-family, as it'll "I have no problem with this at all; we "No problem with this, as we need supposed to be the high-density area, destroy the character of our neighneed more of these_go and make more of these to get more of what our which will be good for the community bourhood - I don't support this' some money!" community wants. I support this' in terms of amenities "It's too bad our view of the undevel-Want this to be as small as possible (4 Don't want this giant building right by Don't want to see the garbage whenoped/natural areas will be blocked storeys over 6 is preferable) ever I look out of my back deck out by these developments, but I guess if that's the only way we'll get more services and amenities, so be it. For example, we were told there'd be a supermarket and we'd have our own community school, none of which we have 10 years later Roadway has had drainage issues in Don't like that this will probably drive Conflicting uses sort of, with planned The construction noise of all these the past with water pooling many other developments on the other projects goes on for a while, my property value down streets, including more higher end along with the dust, and I've actually condo buildings and a low-income had to report a few who've been doing housing complex near the library this stuff at 11 pm Increased traffic & traffic-related noise: Parking impacts - more people parkfolks already use Sage Hill Blvd as a ing in the area north of the site