

Background and Previous Council Direction

Background

On 2022 June 6, at the Regular Meeting of Council, Council approved report Assessing a Closed System as Part of The City of Calgary Transit Safety Strategy, IP2023-0368. Direction included:

- Direct Administration to report back to Council in 2023 Q3 with a comprehensive multi-disciplinary transit safety strategy outlining the roles, responsibilities, and resources required for an integrated customer and safety service delivery model between Calgary Transit, Emergency Management and Community Safety, Corporate Security, Calgary Police Service and Community Partners to be included in the Standing Executive Committee Item—Strategic Discussion on Building and Delivering on Plans and Budgets for consideration as part of the Adjustments to service plans and budgets in 2023 November;
- Approve the one-time operating budget transfer of \$3.4 million in 2023 to the Public Transit Services from the Fiscal Stability and Operating Budget Savings Account Merged Reserve to enable the immediate hiring of permanent staff as set out in Table 1 of Attachment 3, in anticipation of approving \$6.7 million in additional base funding for these staff through the Adjustments to the service plans and budgets in 2023 November; and
- Approve the one-time operating budget transfer of \$5.3 million in 2023 to the Public Transit Service from the Fiscal Stability and Operating Budget Savings Account Merged Reserve for immediate safety and infrastructure improvements as set out in Table 2 of Attachment 3.

Previous Council Direction

DATE	REPORT NUMBER	DIRECTION/DESCRIPTION
2023 June 06	IP2023-0368	Report: Assessing a Closed System as Part of The City of Calgary Transit Safety Strategy Council directed Administration to explore an enhanced staff model and associated infrastructure for inclusion in The City's multi-disciplinary transit safety strategy and report back to Council Q3 2023.
2022 June 26	C2022-0886	Briefing: Calgary Transit Safety for all Sustainment Strategy This Transportation Briefing went to the Combined Meeting of Council and directed Administration to allocate part of the unutilized growth funding originally approved by Council for 2020-22 service investments to improving public safety, customers and increase in officer presence on the system by 25 per cent.
2022 May 27	CD2022-0675	Briefing: Calgary Transit Recovery Strategy

		Calgary Transit developed a recovery strategy focused on increasing service, public safety, and improving the customer experience on transit as it builds back better and safer after the COVID-19 pandemic. As part of this strategy, Administration committed to Hiring a third-party consultant to investigate the feasibility of implementing a closed system, which includes highlighting impacts to the customer experience, accessibility, and neighbouring communities
--	--	--

Council Policies, Bylaws, Regulations

The following Council bylaws informed the development of the proposed recommendations in response to Council direction - Assessing a Closed System as Part of The City of Calgary Transit Safety Strategy, IP2023-0368:

Calgary Transit Bylaw (4M81)

Council approved the Transit Bylaw on 1981 February 16. In Section 9.0 (1) it states: Any person who is found boarding or using a transit vehicle or entering or within a Restricted Fare Area and who fails to produce to an Officer upon demand a valid ticket is guilty of an offence. In Section 14.7: No person shall loiter on any transit vehicle or transit property.