

City Auditor's Report to
Audit Committee
2023 September 21

ISC: UNRESTRICTED
AC2023-0919

Community Safety Partner Agency Liaison Initiative Audit

PURPOSE

The purpose of this report is to communicate the outcome of the Community Safety Partner Agency Liaison Audit, including Administration's response and corrective actions.

PREVIOUS COUNCIL DIRECTION

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties, and functions of the position. In accordance with Bylaw 30M2004 (as amended), the City Auditor reports the outcome of all audits to the Audit Committee (including Administration's response and corrective actions to be taken in regard to specific recommendations). The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 33M2020.

RECOMMENDATIONS:

That the Audit Committee:

1. Receive this report for the Corporate Record; and
2. Recommend that Council receive this report for the Corporate Record.

HIGHLIGHTS

- What does this mean to Calgarians? The City Auditor's Office provides independent and objective audit assurance services to add value to The City of Calgary and enhance public trust.
- Why does it matter? The Partner Agency Liaison (PAL) Team is a special team of Community Peace Officers established in 2010 to address encampments. The PAL Team works with the Alpha House Downtown Outreach Addictions Partnership (DOAP) Team¹ in a front-line outreach capacity to connect Calgarians who are experiencing homelessness and rough sleeping, to appropriate resource referrals. Effectively responding to encampments supports the safety of encampment occupants, the public, and City staff.

RISK

Recommendations in this audit report support Administration in their on-going mitigation activities related to the Service Delivery and Social Wellbeing Principal Corporate Risks.

ATTACHMENTS

1. Community Safety Partner Agency Liaison Initiative Audit
2. Community Safety Partner Agency Liaison Initiative Audit Slide

¹ After audit fieldwork, the DOAP Team was renamed to the Human-centered Engagement Liaison and Partnership (HELP) Team.

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DEPARTMENT CIRCULATION

Name	Title, Department or Business Unit	Approve/Consult/Inform
Liz Ormsby	City Auditor	Approve
David Duckworth	City Manager	Inform
Les Tochor	Director, Finance/City Treasurer	Inform
Katie Black	General Manager, Community Services	Inform
Iain Bushell	Director, Emergency Management & Community Safety	Inform
Ryan Pleckaitis	Chief, Community Standards	Inform
Damian Cole	Deputy Chief, Community Safety	Inform
Susan Wall	Inspector, Community Safety	Inform

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