

# POLICING IN 2022

Calgary Police Commission Chair Shawn Cornett & Calgary Police Service Chief Constable Mark Neufeld

ISC: Unclassified

### **HIGHLIGHTS FROM 2022**





PUBLIC-GENERATED CALLS FOR SERVICE



OFFICER-GENERATED CALLS FOR SERVICE



ໍ່ດີ 81,973

INCIDENTS WHERE AT LEAST ONE CRIMINAL OFFENCE OCCURRED



1,598 TRAFFIC SERVICE

REQUESTS FROM CITIZENS

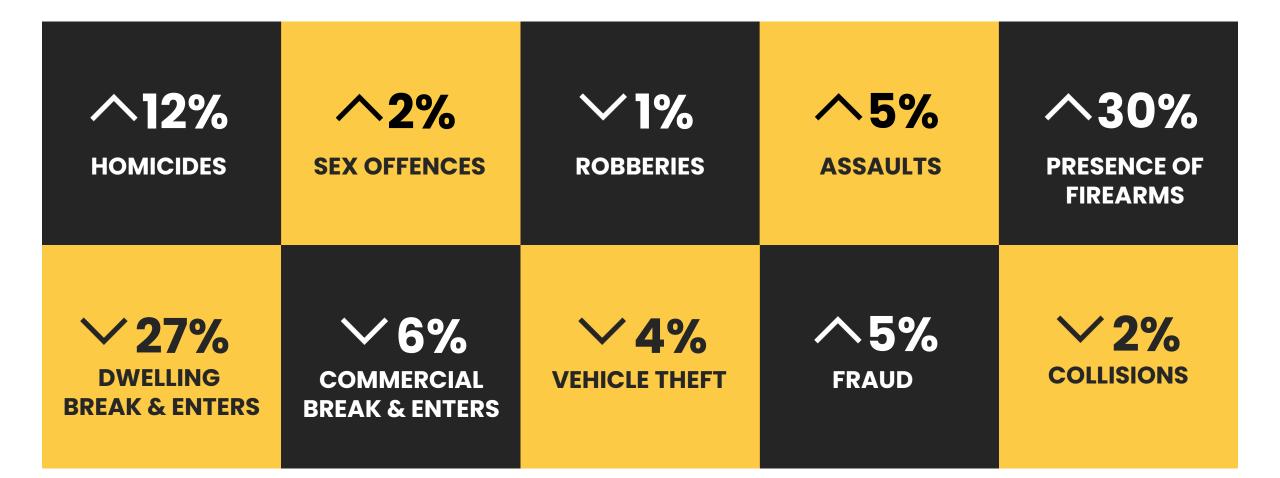


95,455

POLICE INFORMATION CHECKS COMPLETED FOR EMPLOYMENT AND VOLUNTEER OPPORTUNITIES

## **CRIME & PUBLIC SAFETY**

\*2022 stats compared to the 5-year average



### **BETTER HELPING THOSE IN CRISIS**

The CPS undertook several transformational initiatives to ensure that the **right service** goes to the **right person**, at the **right time**.

#### UTILIZED THE AHS MRT CONSULT LINE

**3,868** calls from CPS officers to AHS' Mobile Response Team (MRT) Consult Line

#### DIVERTED NON-POLICE CALLS FOR SERVICE

**1,789** calls for service transferred from police to 211

### EXPANDED THE PACT

2,428 calls for service attended by the Police And Crisis Team (PACT)

#### LAUNCHED CMCR

Partnered with The City of Calgary, The Alex, and Distress Centre Calgary's 211

### **RESPONDING TO THE NEEDS OF THE COMMUNITY**



Established an Indigenous Relations Team



Created a permanent acknowledgement of Indigenous connections



Educated the Service on Indigenous history



Developed an Indigenous Roadmap to create lasting solutions



Established an Office of Respect and Inclusion



Increased diversity in recruitment



Trained officers on street checks and carding

## **IMPROVING ACCOUNTABILITY**

Expanded the use of Body Worn Cameras and In-Car Video

444

police vehicles with In-Car Video

**1,214** frontline police officers Using Body Worn Cameras Introduced the Enhanced De-escalation and Use of Force Policy

883 incidents of CPS members using force in 2022

**0.16%** of citizen interactions resulted in the use of force

Innovated in the Professional Standards Section Process

> **14%** decrease in citizen complaints

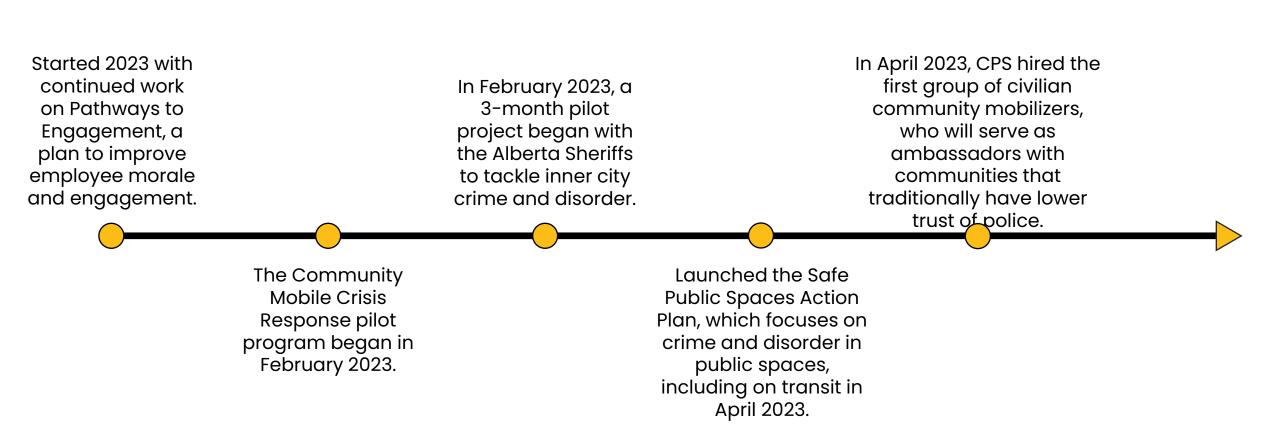
> > 0.06%

of all calls for service resulted in a complaint to PSS

### **SUPPORTING THOSE WHO SERVE**



### WHERE WE ARE IN 2023



### Questions

