



POLICING IN 2022

**Calgary Police Commission Chair Shawn Cornett &
Calgary Police Service Chief Constable Mark Neufeld**

HIGHLIGHTS FROM 2022



3,006

CPS EMPLOYEES



387,863

PUBLIC-GENERATED
CALLS FOR SERVICE



146,178

OFFICER-GENERATED
CALLS FOR SERVICE



20,500+

ONLINE CITIZEN
REPORTS



81,973

INCIDENTS WHERE AT
LEAST ONE CRIMINAL
OFFENCE OCCURRED



1,598

TRAFFIC SERVICE
REQUESTS FROM CITIZENS



95,455

POLICE INFORMATION
CHECKS COMPLETED FOR
EMPLOYMENT AND
VOLUNTEER
OPPORTUNITIES

CRIME & PUBLIC SAFETY

*2022 stats compared to the 5-year average

^ **12%**

HOMICIDES

^ **2%**

SEX OFFENCES

v **1%**

ROBBERIES

^ **5%**

ASSAULTS

^ **30%**

**PRESENCE OF
FIREARMS**

v **27%**

**DWELLING
BREAK & ENTERS**

v **6%**

**COMMERCIAL
BREAK & ENTERS**

v **4%**

VEHICLE THEFT

^ **5%**

FRAUD

v **2%**

COLLISIONS

BETTER HELPING THOSE IN CRISIS

The CPS undertook several transformational initiatives to ensure that the **right service** goes to the **right person**, at the **right time**.

UTILIZED THE AHS MRT CONSULT LINE

3,868
calls from CPS
officers to AHS'
Mobile Response
Team (MRT) Consult
Line

DIVERTED NON-POLICE CALLS FOR SERVICE

1,789
calls for service
transferred from
police to 211








EXPANDED THE PACT

2,428
calls for service
attended by the
Police And Crisis
Team (PACT)

LAUNCHED CMCR

Partnered with The
City of Calgary,
The Alex, and
Distress Centre
Calgary's 211

RESPONDING TO THE NEEDS OF THE COMMUNITY

-  Established an Indigenous Relations Team
-  Created a permanent acknowledgement of Indigenous connections
-  Educated the Service on Indigenous history
-  Developed an Indigenous Roadmap to create lasting solutions
-  Established an Office of Respect and Inclusion
-  Increased diversity in recruitment
-  Trained officers on street checks and carding

IMPROVING ACCOUNTABILITY

Expanded the use of Body Worn Cameras and In-Car Video

444

police vehicles
with In-Car Video

1,214

frontline police officers
Using Body Worn Cameras

Introduced the Enhanced De-escalation and Use of Force Policy

883

incidents of CPS members
using force in 2022

0.16%

of citizen interactions
resulted in the use of force

Innovated in the Professional Standards Section Process

14%

decrease in citizen
complaints

0.06%

of all calls for service resulted
in a complaint to PSS


SUPPORTING THOSE WHO SERVE



**Took action to
improve
employee
engagement**



**Focused on
employee
wellness**



**Continued the
modernization
of human
resources**

WHERE WE ARE IN 2023

Started 2023 with continued work on Pathways to Engagement, a plan to improve employee morale and engagement.

The Community Mobile Crisis Response pilot program began in February 2023.

In February 2023, a 3-month pilot project began with the Alberta Sheriffs to tackle inner city crime and disorder.

Launched the Safe Public Spaces Action Plan, which focuses on crime and disorder in public spaces, including on transit in April 2023.

In April 2023, CPS hired the first group of civilian community mobilizers, who will serve as ambassadors with communities that traditionally have lower trust of police.

Questions

