



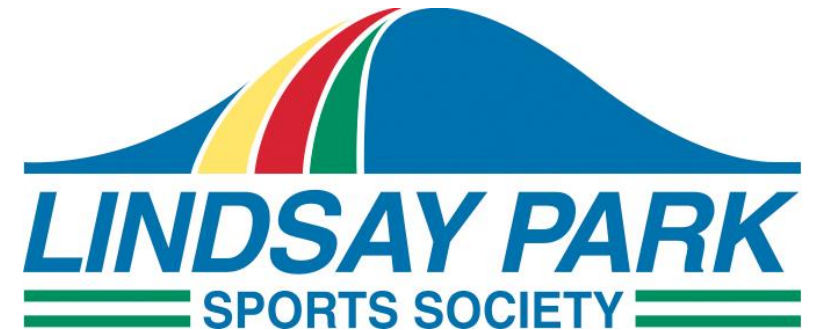
Civic Partner Annual Report: Lindsay Park Sports Society O/A MNP Community & Sport Centre

May 3, 2023

2022 LPSS Board Highlights

Board Governance

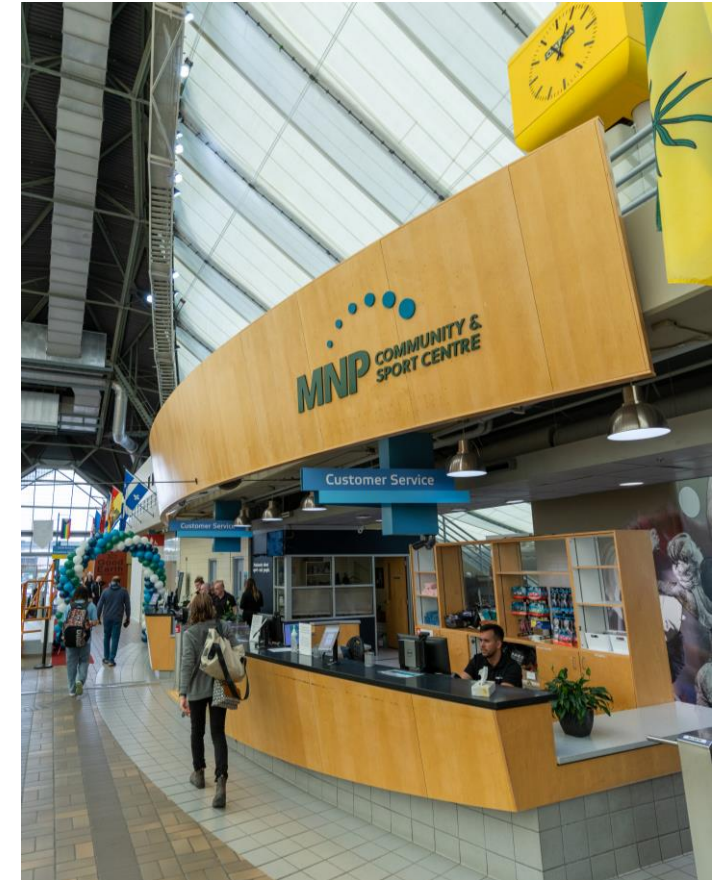
- Reviewed Committee mandates
- Provided financial oversight
- Revisited Board policies and procedures
- Kept a watchful eye on enterprise risk
- Monitored organization score card
- Offered leadership and guidance to all aspects of expansion project



2022 Operational Highlights

Operational Excellence

- **A new name**: Successfully launched a new Naming Partnership with MNP LLP;
- **Revitalized Strategic Plan**: Launched an updated strategic plan that focuses on member and sport growth, program optimization, delivering legendary experience, business and environment sustainability, and continuing to build a culture of Diversity, Equity and Inclusion;
- **Back to normal**: Built back public and sport activity to pre-pandemic levels;
- **Developed our plan**: Furthered plans to expand and enhance the Centre in partnership with the City of Calgary and the Government of Alberta;
- **Survey success**: Realized extraordinary employee and member survey results; and
- **Sound financials**: Concluded the year in a strong financial position.



2022 Performance Measures

(what measures best tell the story of your work in 2022?)



Here for Everyone

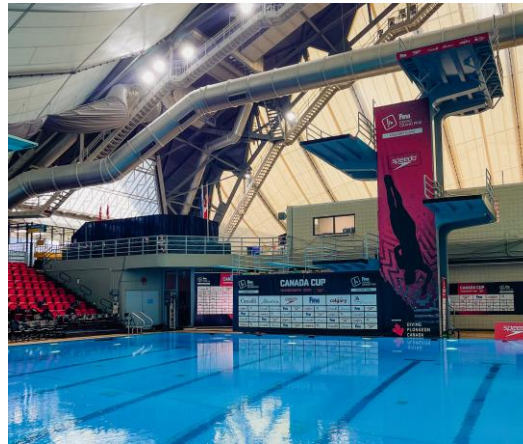
Expanded client base through DEI lens

Invested \$323,000 in fee assistance

Served as a Community hub

Founding Member of the Calgary Adapted Hub

Aligning with six Calls to Action
(Truth and reconciliation Commission)



Delivering the Municipal Sport Policy

6000 + athletes

6000 + training hours

49 events

Expanding facilities to meet world class standards



Doing it Right!

97% satisfaction levels - Aquatics

88% satisfaction levels – Dryland

93% satisfaction levels – employees

84% satisfaction levels - members

94% - support for Diversity, Equity and Inclusion

Adapting to a changing environment

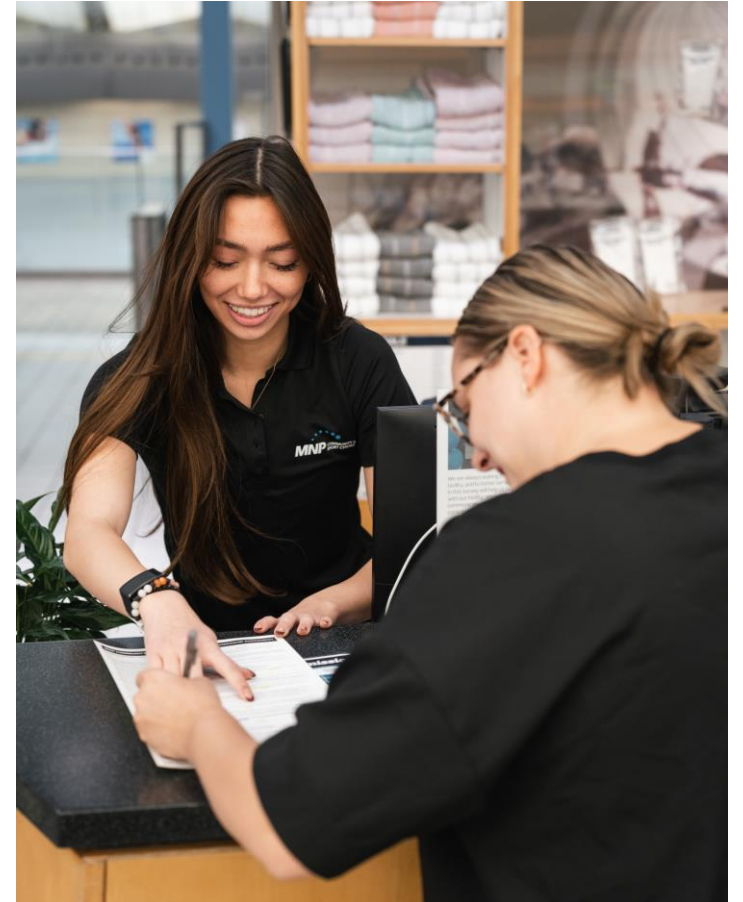
How did your organization adapt and change in 2022 to:

Address equity, diversity and inclusion:

- Board and Employee Recruitment
- DEI commitment statement and strategy
- Expanding membership

Address climate change:

- Developed an environmental sustainability framework
- Submitted a Green and Inclusive Community Buildings grant
- Commissioned a Building Condition Assessment
- Invested in an Energy Audit



LEAP/Legacy Expansion Project

2022 Project Milestones

- Onboarded a Project Manager (M3) and Construction Manager (Bird)
- Launched a robust stakeholder engagement plan
- Completed schematic design
- Established amenity mix
- Worked through design optimization and value engineering
- Created a Fundraising Committee and developed a Case for Giving



QUESTIONS?

