



Collaborating to Support Residents and Address Problem Properties

2023 May 31
CD2023-0391

That the Community Development Committee recommend that Council:

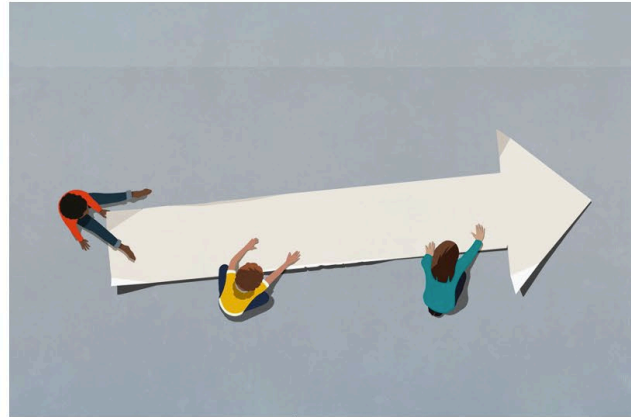
1. Give three readings to the proposed Community Standards bylaw (Attachment 2) to replace the Community Standards Bylaw 5M2004 to improve efficiencies in enforcement.
2. Endorse the advocacy positions as outlined in Attachment 4.
3. Direct that a budget request to expand the Coordinated Safety Response Team as outlined in this report be considered as part of the Adjustments to the service plans and budgets in 2023 November and be included in the Standing Executive Committee Item – Strategic Discussion on Building and Delivering on Plans and Budgets.

Improving our Approach

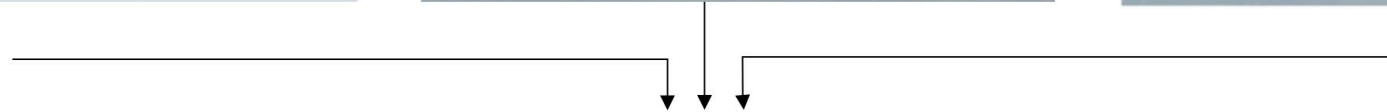
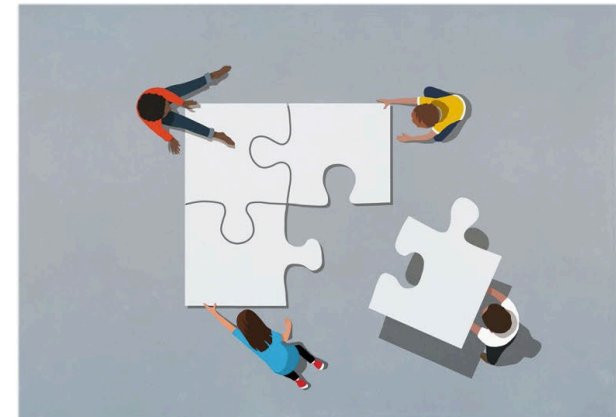
Amending Bylaws



Advocating for Change



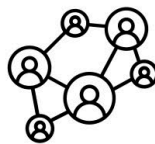
Improving Collaboration



Community Benefits



Improving community safety



Connecting people to supports they need

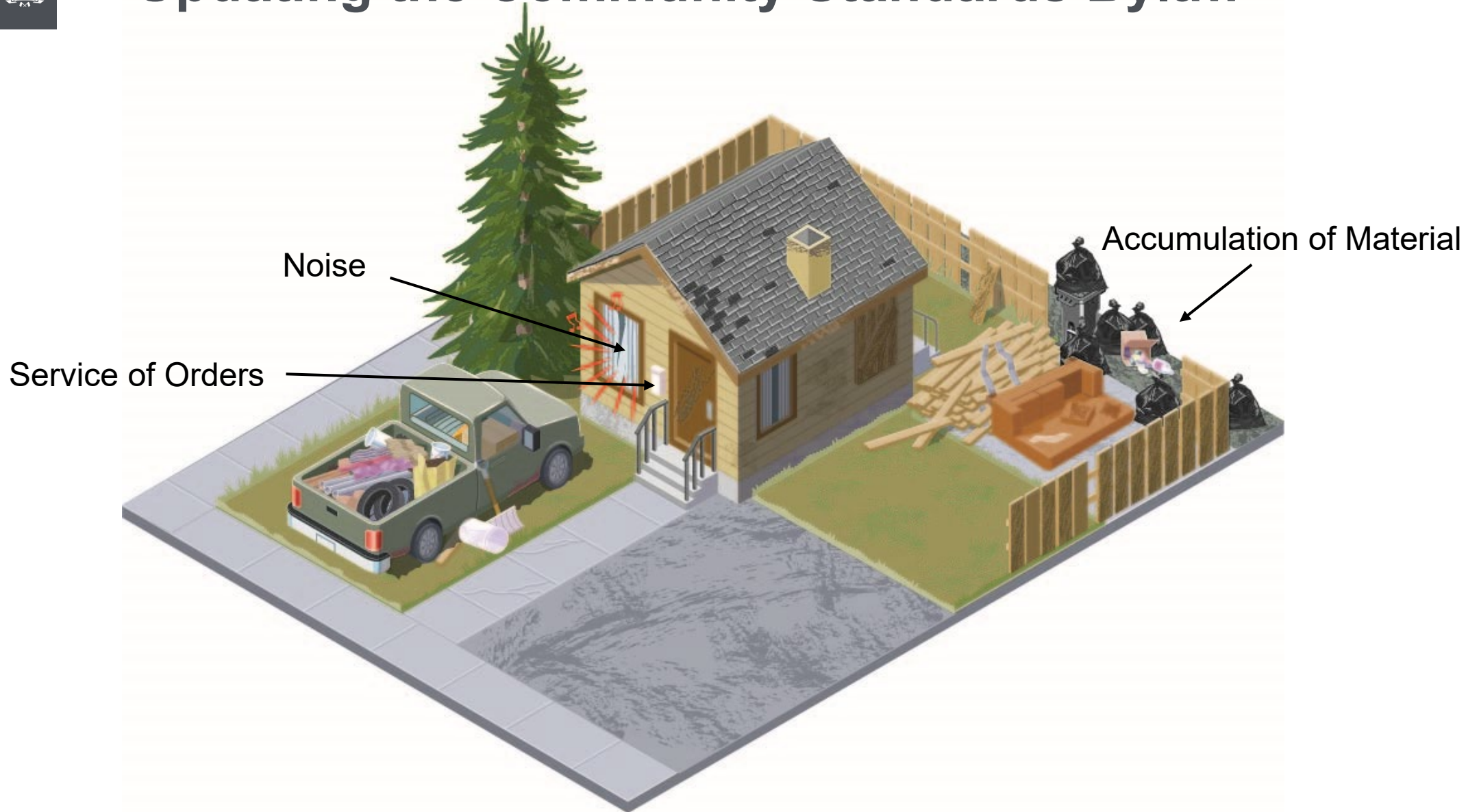


Revitalizing community



Decreasing or eliminating calls for service

Updating the Community Standards Bylaw





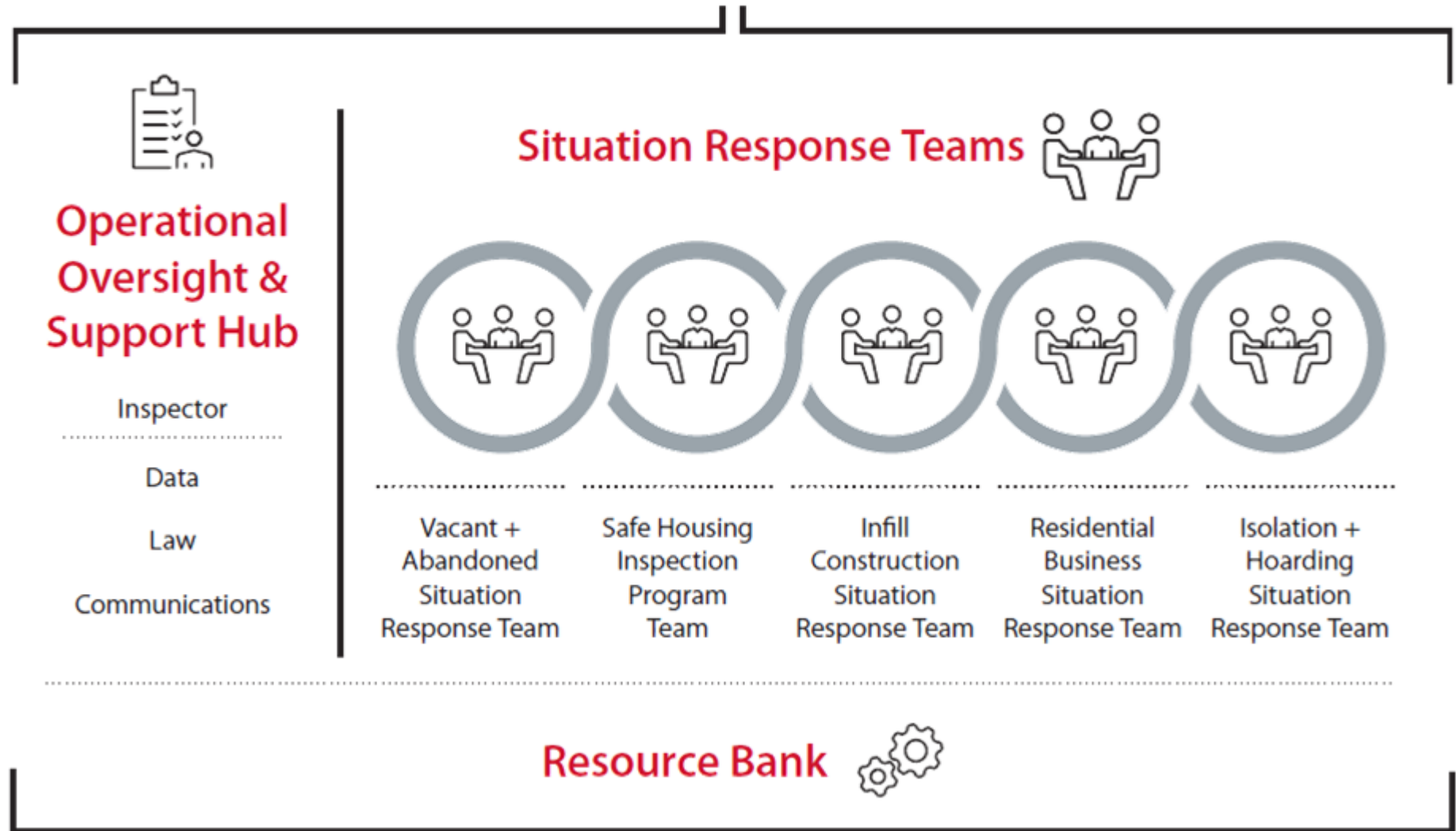
1. Increase and improve a variety of funding mechanisms for prevention of and support for those living in a problem property.
2. Address legislative barriers impacting The City's ability to address problem properties.





Expanding the Coordinated Safety Response Team

Strategic Oversight Committee



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Possible Additional Slides



Strategic Oversight Committee



Provides strategic direction and outward communication and reporting.

Expanded Coordinated Safety Response Team

Operational Oversight & Support Hub



Inspector

Communicates upward and outward to the situation response team partners. Provides operational oversight of situation response teams to ensure that partner relationships are maintained and manages any property cross-over situations. Provides oversight for support hub roles.

Data

Develops risk models, provides trend analysis, and reports performance metrics.

Law

Provides legal advice and support for complex situations.

Communications

Develops and oversees the communication strategy.

Situation Response Teams



Each situation response team member brings a specialty to the table in five focus areas. Front-line professionals come together regularly to address complex property situations in a collaborative setting. The teams use risk modelling to determine a problem property status and work together to determine which agencies need to be involved, how to leverage authorities, partnerships, and other resources to elevate their response.

A lead organization is assigned to ensure the work is carried out.



Vacant +
Abandoned
Situation
Response Team

Safe Housing
Inspection
Program (SHIP)
Team

Infill
Construction
Situation
Response Team

Residential
Business
Situation
Response Team

Isolation +
Hoarding
Situation
Response Team

Resource Bank



Some partners may not be involved on the situation response teams at all times but could be called in to support as required. The resource bank also houses quick reference guides.

Updating the Community Standards Bylaw

