

Delivering Results for Calgarians - 2022 Performance Report

Presentation to the Executive Committee (EC2023-0065) 2023 March 22

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(E)

Administration Recommendations

That the Executive Committee recommend that Council:

- 1. Use the Delivering Results for Calgarians 2022 Performance Report to identify areas for service investment and improvement as one input to the ongoing discussions leading up to the 2023 November adjustments to the 2023 2026 Service Plans and Budgets.
- 2. Authorize the Public Transit service to access additional funding up to \$32 million in 2023 from the Fiscal Stability and Operating Budget Savings Account Merged Reserve to offset revenue losses and continue recovery spending, reflecting the balance of the RESTOR funding and Transit operating savings that contributed to the 2022 favourable operating variance.
- 3. Continue discussions on the use the 2022 favourable operating variance during the Executive Committee's standing item Strategic Discussion on Building and Delivering on Plans and Budgets, for consideration during the 2023 November adjustments to the 2023 2026 Service Plans and Budgets.





Accountability Report: demonstrating progress made in 2022 on strategies, performance and service delivery

What does this mean to Calgarians?

In a time of financial challenges for both residents and businesses, The City was responsive, nimble, and financially prudent, achieving significant results for Calgarians within our approved budget.

Why does this report matter?

- Provides regular updates to Council on how we are tracking against our service plans and budgets.
- Enables Council to identify areas for service investment and improvement during the service planning and budgeting cycle.



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What did we accomplish in 2022?







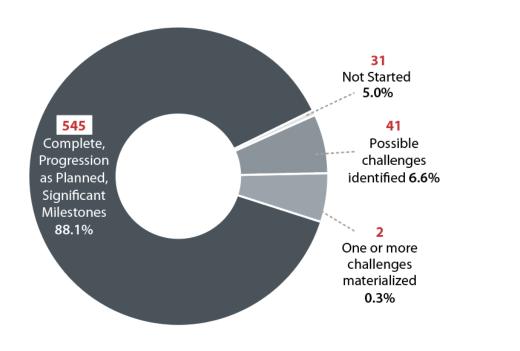
We're achieving results for Calgarians

Performance Against Plan

Not Available 10.7% 27 Under Performing 24.7% 62 Performing as Planned 42.5% 107

65% of performance measures are performing as planned or better.

Progress of our Strategy Against Plan



88% of strategies are on track or completed.

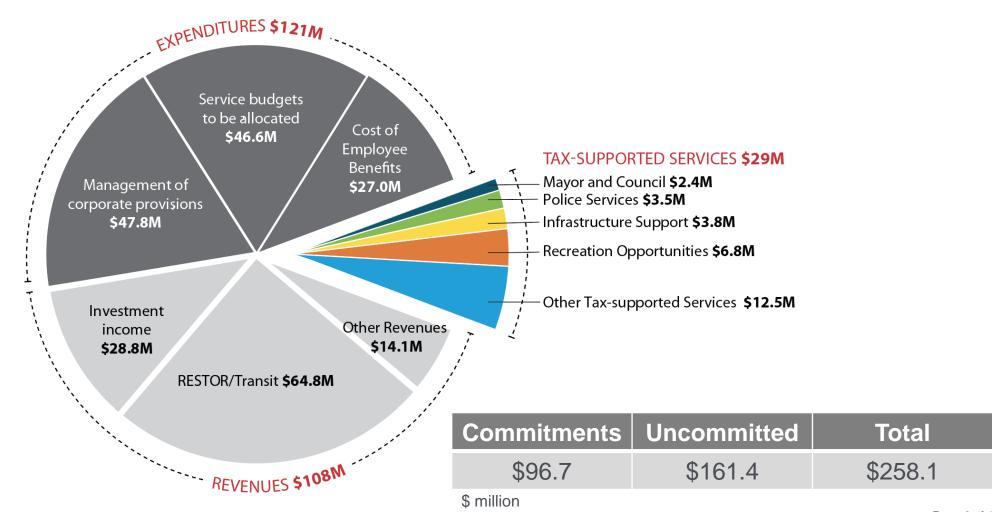
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We continue to manage our finances sustainably

2022 Estimated Favourable Operating Variance

December 31, 2022 (excluding Calgary Parking Authority)



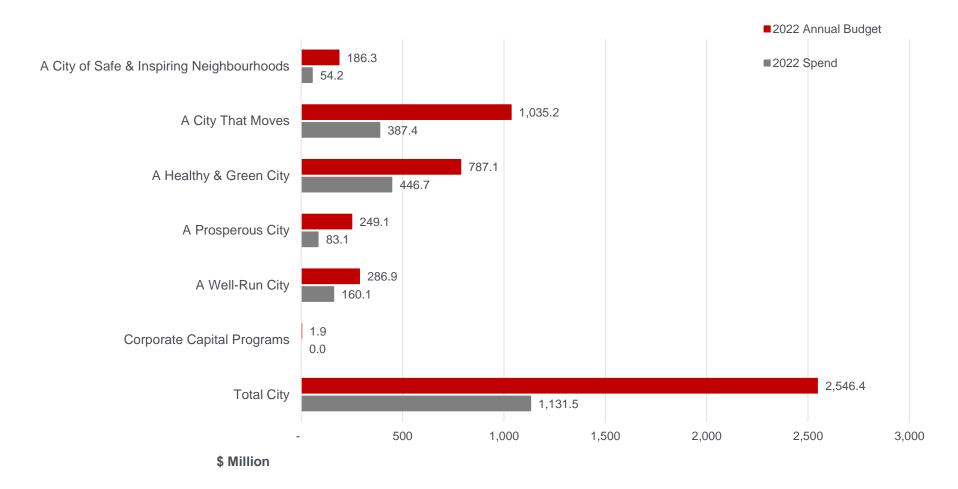
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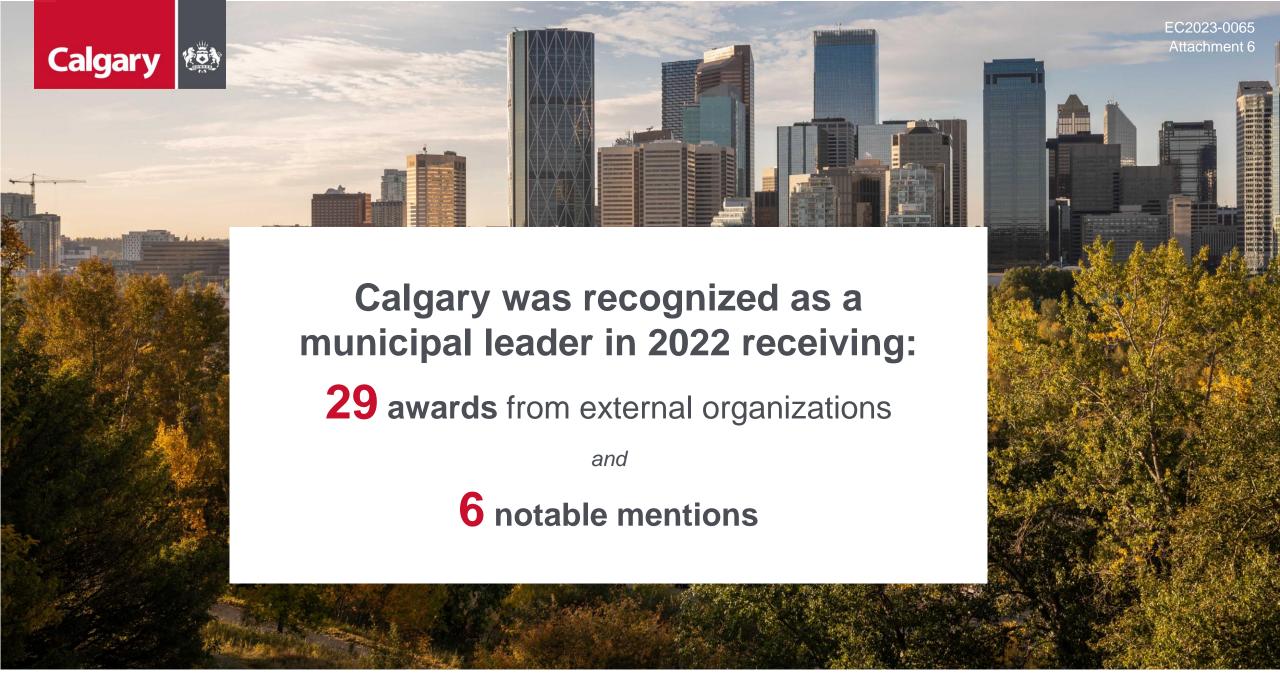
COVID-19 continues to impact City services and facilities

Total City 2022 Capital Budget and Spend December 31, 2022

(including Calgary Parking Authority)



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