



# 2013 Report on Calgary's FCSS Program



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**Onward/** By 2020, Calgary will continue to be a vibrant, safe, healthy and socially inclusive city. Communities will continue to be resilient, complete and connected.





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# Message from the chair of the Family & Community Support Services Board and the Standing Policy Committee on Community and Protective Services

It is my distinct honor to present you with our report card in the 2013 FCSS Calgary Annual Report. As in past years, FCSS Calgary played a very significant role in supporting our citizens' involvement in their communities and strengthening neighbourhoods. The FCSS funding model is the envy of many jurisdictions and is a partnership which notably contributes to the quality of life of Calgarians.

Once a year, the Standing Policy Committee on Community and Protective Services, which includes six of my Council colleagues, meets as the FCSS Calgary Board to review funding recommendations by Administration.

FCSS funding is a catalyst in bringing people together to create and facilitate solutions for better community connectivity. When Calgarians feel safe and connected they contribute to stronger family life. When families are stronger, they're able to contribute in a meaningful way in their communities. And when communities are stronger, citizens who live there feel motivated to give of their time and compassion to support others. These are the basic elements of our *Social Sustainability Framework*, which Calgary City Council endorsed as a blueprint for FCSS funding recommendations in 2009. The Framework is aligned to Council's Fiscal Plan for Calgary, and to The City's Sustainability Direction outlined in Calgary 2020.

I want to sincerely thank all of the volunteers and staff of our FCSS funded programs for your hard work and dedication in making these programs such a great success. We value these partnerships and the impact they have in making a difference in the lives of those in need. Whether we are assisting a new immigrant family and connecting them to the neighbours next door, or teens to mentors, or seniors to teens, or volunteers to volunteers – simply those with the means to share with those without, this is the heart and soul of our work.

Councillor Diane Colley-Urquhart  
Chair, SPC Community & Protective Services  
Board Chair FCSS Calgary





# Message from the director, Community & Neighbourhood Services

On behalf of Community & Neighbourhood Services (CNS), I am delighted to present the 2013 Family & Community Support Services (FCSS) Annual Report. CNS is mandated to enhance the social well-being of Calgarians and offers a wide range of programs and services to individuals across the life span, from Calgary AfterSchool to Snow Angels.

FCSS is one of the longest running programs of CNS, now in its 48<sup>th</sup> year. A partnership with the Government of Alberta, FCSS is directed by Council to provide funding for evidence-based, prevention-focused programs and services, community development initiatives and policy and systems change activities. These programs and services are aimed at strengthening neighbourhoods across our city, as well as increasing social inclusion among vulnerable populations, including: seniors, children and their families, immigrants and Aboriginal peoples.

Collectively the numerous FCSS funded programs reached more than 90,000 vulnerable and at-risk Calgarians in 2013, addressing problems at the earliest possible point – before they escalate into serious issues such as crime, violence, neighbourhood deterioration and poverty. Through the Strong Neighbourhood Initiative, FCSS funding also supported 115 community initiatives. The impact of these programs is significant. Funded agencies consistently track client demographic and social inclusion indicators. The results show that programs make measurable change for their participants.

There is still a lot of work to do. The provincial grant has remained unchanged for the past five years, while Calgary's population has increased dramatically. Even with Council's bold leadership in increasing the mill rate share of the budget for the 2012 to 2014 fiscal period, the gap between requests for FCSS funding, and the anticipated capacity of the FCSS Calgary program is now \$6.3 million.

The following pages provide a summary of the wide reach and impact of the FCSS program, and highlight each social inclusion mid-term outcome tracked by funded agencies. An update on the Strong Neighbourhood Initiative and a list of all FCSS funded programs are also provided.

I would like to thank Council for its unwavering support to community well-being, and all of our community partners for the great work they do to benefit Calgarians.

Karen Young, Director  
Community & Neighbourhood Services

## How do citizens know that their investment in social sustainability through tax dollars makes a measurable difference?

FCSS makes a difference for citizens by focusing resources on social inclusion for vulnerable Calgarians and strengthening neighbourhoods. Agencies collect information from each person served and measure the difference their programs make.

This report summarizes our funding priorities. It includes an overview of our impact in the outcomes that agencies track. The report ends with an update on FCSS investment in the Strong Neighbourhoods Initiative and the actions that residents are taking to transform their neighbourhoods.

## Year at a Glance

**90,078** Calgarians served by 122 programs in 79 agencies

**824,433** People served via telephone, email, web-based or brief contact

**63,573** Volunteers involved in FCSS funded programs

**1,066,027** Volunteer hours

**\$28,303,952** Estimated Value to Calgary's Economy

The value of volunteer contributions to FCSS Calgary funded programs is based on a rate of \$26.55/hour calculated using a methodology recommended by Imagine Canada, using data from the 2011 Alberta Wage and Salary Survey and adjusted for 2013 based on Statistics Canada Consumer Price Indexing.

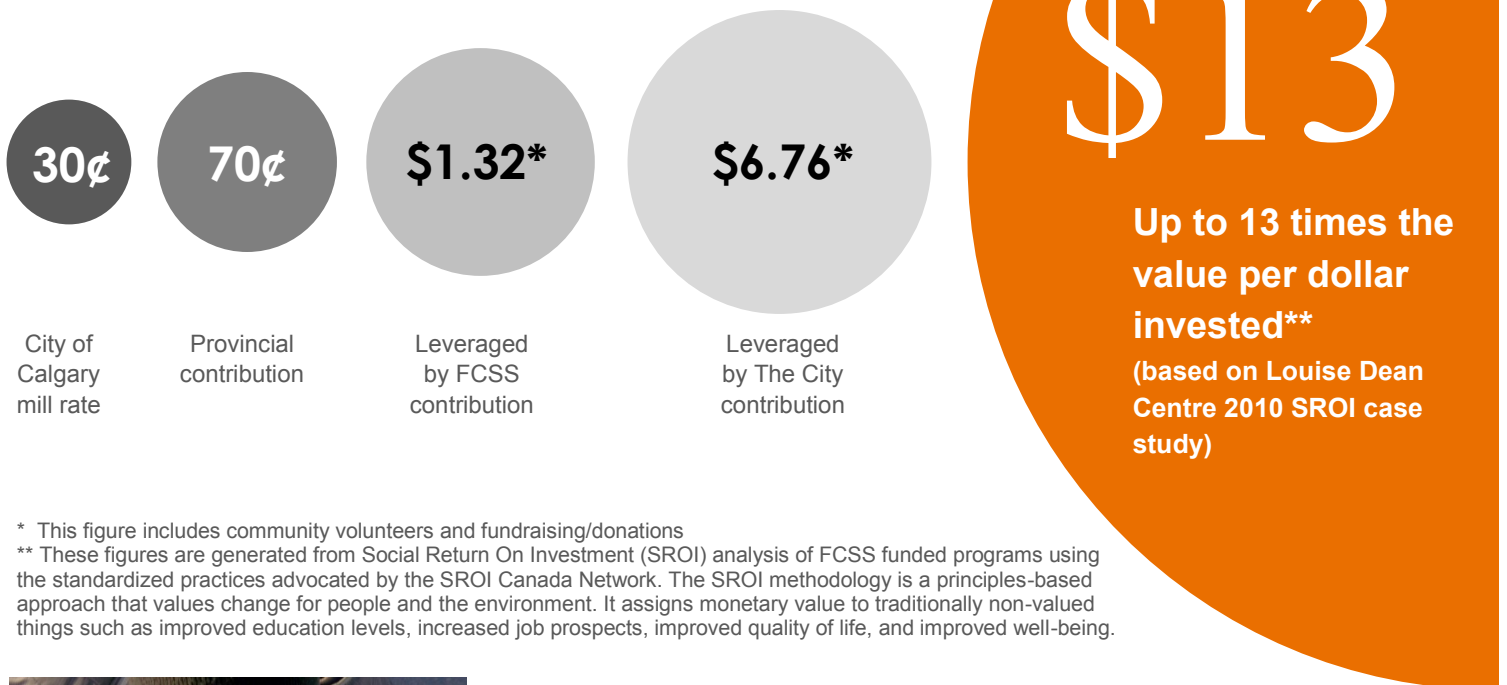
## Impact of 2013 Flood on FCSS Funded Agencies

Many FCSS funded agencies continued to deliver programs and services despite the additional strain the flood had on their resources. A survey conducted by FCSS indicated that, of the 55 agencies that responded, 73 per cent were affected by the flood. These findings are consistent with those reported through surveys conducted by the Calgary Chamber of Voluntary Organizations and the United Way of Calgary and Area.

FCSS Calgary staff provided countless hours of both front-line emergency social services to flood evacuees and social planning supports, including development of the emergency and short-term housing strategy. Staff also ensured business continuity with FCSS funded agencies. FCSS funding is supporting the development and implementation of a vulnerable population strategy for flood-affected communities and for human service agencies to be better prepared during future emergencies.



# Economic Leverage



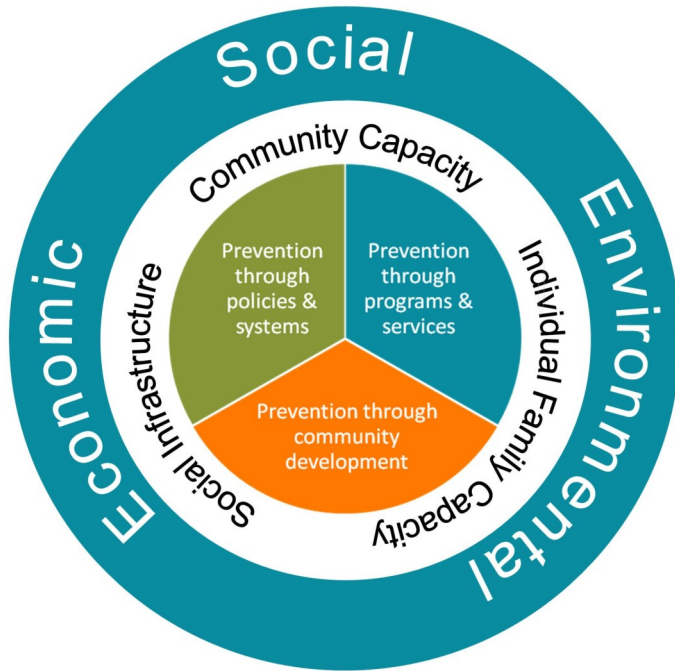
**“ For every dollar invested in the WiseGuyz program there is a \$6.92 return on investment.\*\***

*Dating violence, bullying and unplanned pregnancies are all potentially decreased through the WiseGuyz program. The returns on investment come from increased self-confidence and positive relationships, improved mental health and safe sex, both for the boys in the program and for those they are in a relationship with.*

**”**

# Social Sustainability Framework

Calgarians working together to create and sustain vibrant, healthy, safe and caring communities



The City of Calgary adopted a Social Sustainability Framework in 2009. This framework focuses on the well-being of individuals, families and communities in Calgary, now and in the future. FCSS Calgary uses the Social Sustainability Framework as a blueprint for its social planning, investment decisions and funding practices.

In partnership with the Government of Alberta and

The City of Calgary, FCSS Calgary supports the positive development, well-being and safety of Calgarians across their lifespan and within their communities. We do this by focusing investments in programs and services, community development, and policy and systems change that help Calgarians connect to one another and strengthen their neighbourhoods through two funding priorities: increasing social inclusion and strengthening neighbourhoods.

## Two FCSS Calgary Funding Priorities:

### Increase Social Inclusion

Increase the ability of all Calgarians to fully participate in, contribute to and benefit from all aspects of life in Calgary.

### Strengthen Neighbourhoods

Increase the connections between people within neighbourhoods and boost the capacity of communities to organize and take action. Focus on seeking a decrease or no increase in poverty in focus neighbourhoods.



**FCSS invests in prevention** by reducing risk factors and increasing protective factors.



# Increase Social Inclusion

## Ultimate Outcome:

For FCSS, "social inclusion" refers to the ability of all Calgarians to fully participate, contribute to and benefit from all aspects of life in Calgary. FCSS does this by investing in the following four outcome areas:

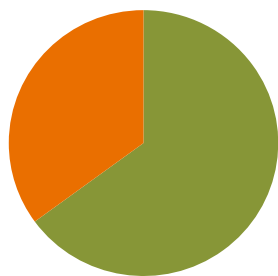
## Mid-term Outcomes:

- Family Cohesion and Positive Parenting
- Positive Child and Youth Development
- Adult Personal Capacity and Economic Self-Sufficiency
- Positive Social Ties

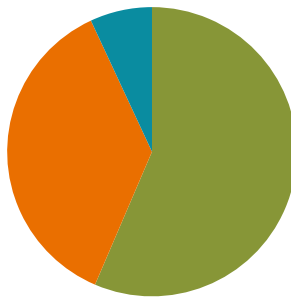
## Collective Impact:

FCSS demonstrates the collective impact of our investments through pre- and post-test measurements that help us understand the difference our investments are making in the lives of Calgarians. In the past year, 23,461 people completed one or more FCSS funded programs where pre- and post-testing measured change. In the past year 1,246 people completed two or more FCSS funded programs where pre- and post-testing measured change.

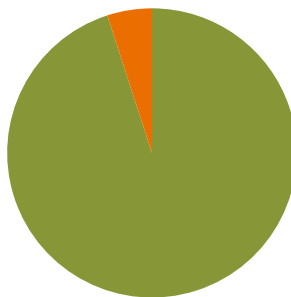
## Demographics - All Programs



65% female  
35% male



57% born in Canada  
37% immigrated + 5 years ago  
7% immigrated < 5 years ago



95% Non-aboriginal  
5% Aboriginal



# Family Cohesion and Positive Parenting

A stable and happy family life is vitally important to children's development and in turn, to social inclusion. Families who struggle to get along are at risk of serious problems such as substance misuse, family violence and mental illness. Children from these families are at risk of teen pregnancy, truancy, school disruption, under-achievement, juvenile crime and mental illness. Without support from effective FCSS funded programs, these difficulties often become multi-generational problems.

FCSS funds high quality programming that strengthens families and prevents domestic violence or family breakdown by supporting parents to overcome their issues of mental health problems and lack of basic functional life skills that affect their families. FCSS programs also support strong families by teaching positive parenting skills, counselling parents and their children, and providing family coaching.

## FCSS programs are collectively making an IMPACT in Family Cohesion:

**9.3%** Improvement in the ability of 1,875 participants who, as a family, are now able to make decisions about how to solve problems

## FCSS programs are collectively making an IMPACT in Positive Parenting

**11.1%** Improvement in 406 parents in FCSS programs who hug or snuggle with their children more often



“ Mom expressed that learning about brain development, neuroscience, traditional parenting practices and trauma has all been integral to her life journey.

She is grateful for the opportunity for her children to participate in meaningful ways with ceremony, to learn from Elders' wisdom and be exposed to young Aboriginal role models that are successful and look like them. ”

**Hull Family Services - Braiding the Sweetgrass**

# Positive Child and Youth Development

Positive child and youth development leads to better adult well-being, happiness and productivity. Preventing young people's exposure to risk factors and increasing their protective factors is the best way of avoiding problems down the road. FCSS funds structured, high-quality programming that supports the healthy physical, social and emotional development of Calgary's children and youth.

These programs ensure children and youth have positive experiences, build skills and have the support of caring adults within the community. They help our children and youth grow up to be self-sufficient, healthy, responsible and productive citizens.

## FCSS programs are collectively making an IMPACT in positive child and youth development:

- Positive Friendships & Social Skills
- Having an Adult Confidant
- Engagement in Community
- Self-Esteem, Self-Confidence, Optimism/Identity
- Sense of Belonging
- Constructive Use of Time
- Child Abuse Prevention

**4.3%** Improvement (Grades 7-12)  
in 1,375 participants that feel they have control over things that happen to them

**3.2%** Improvement (Grades 4-6)  
in 1,269 participants that have a group of friends that like to do things together

An extensive evaluation of Calgary AfterSchool (CAS) wrapped up in 2013. CAS has delivered 100 high quality programs annually since 2009, serving over 16,000 Calgary children and youth. The program made significant positive impacts in emotional well-being, particularly self-esteem and sense of belonging. One-third of CAS kids were born in countries other than Canada, and of those not born in Canada, 30% had been here for two years or less. Over half had not been involved in after-school programming before.

“ I felt like the luckiest boy in the world when my family and I arrived in Canada about two years ago because I didn't have to worry about being killed or kidnapped to become a child soldier.

Calgary Bridge Foundation's programs have helped me understand I'm not alone in the world and that there are many other kids like me in my school, who are still learning English and who have a similar story like I do.

I love the friends that I've been able to make. ”

**Calgary Bridge Foundation for Youth -  
Calgary AfterSchool Program**





# Adult Personal Capacity and Economic Self-Sufficiency

Increasing social inclusion depends largely on the ability of people to fully contribute to and benefit from all aspects of life in Calgary. However, some Calgarians cannot participate because they cannot afford to. Once excluded, individuals or families are not only poor, they are constantly challenged in finding ways to improve their lot in life. FCSS funded programs help find those ways to a better life.

FCSS funded programs work with people to increase their personal capacity and economic self-sufficiency. Programs focus on a wide variety of capacity building, including: financial literacy and personal savings; increasing access to government benefits and subsidies; and improving recognition of foreign credentials.

## FCSS programs are collectively making an IMPACT in Adult Personal Capacity:

**17.6%** Improvement  
in 157 participants who now save money each month for education, retirement, or a major purchase such as a home or car

**4.8%** Improvement  
in 157 participants who are able to get by financially without any help from family or friends



“Once in a while people connect with something meaningful at just the right time. For Arthur, Savings Circles was the right thing at the right time. Arthur, recovering and rebuilding from a gambling addiction, was living on his own after completing treatment and moving on from supportive housing.

As a senior, Arthur often found himself isolated – getting up each day and going to counselling was a stretch for him. Savings Circles provided an opportunity to get out, connect with others, learn about money and credit. Arthur even ordered his credit report and went through it with the facilitator to make sure he understood it.

Arthur was affected by the floods in Calgary and not able to return to his home for eight weeks. The Savings Circles Facilitator visited Arthur at the evacuee reception centre and found he was doing well. After returning to his apartment, Arthur was happy he could use his savings for furniture that would help him feel at home once again. He also chose to deposit \$500 of his savings into a TFSA resiliency fund to use in case of another emergency situation.

Savings Circles was the next step for Arthur, a step that helped him gain resilience in the face of a difficult time.

”

**Momentum - Savings Circles**



# Positive Social Ties

People need people. People with a good network of friends and relationships tend to be more "hired, housed, healthy, and happy." On the other hand, those without positive relationships are more likely to be lonely and not have someone that can help them out when needed. People without connections are at higher risk of poor health, poverty and social exclusion.

FCSS funds mentoring, cross-generational, culturally-based and volunteer programs. These programs provide people opportunities to become involved and engaged in their communities, expand their social circle, and build skills to actively participate in life in Calgary.

## FCSS programs are collectively making an IMPACT in Positive Social Ties:

**7.6%** Improvement in 2,272 participants who have someone to help with daily chores if they were sick

**6.8%** Improvement in 2,780 participants who did unpaid volunteer work in the past 12 months

“ A 65 year old, divorced woman, whose only relationship with any family was occasional contact with a sister, faced foreclosure due to serious hoarding issues. Assessment indicated she was one of the 70 percent of people with hoarding issues who have no insight into their situation.

Through the hoarding support program, the woman was eventually able to: get registered for Old Age Security supports; arrange for a place to live prior to becoming homeless; reconnect with her oncologist, physician, and banker; accept help from Geriatric Mental Health; and, most importantly, re-establish social connections and contacts with her family and friends.

The woman continues to attend the Making Room support group regularly.

”  
**Calgary Family Services Older Adult Programs**



# Strengthen Neighbourhoods



Change can happen at the neighbourhood level. Resident participation and leadership are essential to making communities stronger. When residents have the opportunity to be involved, they find solutions that make for lasting improvements.

To support residents in their efforts, FCSS harnesses resources across The City of Calgary and works in a formal partnership with the United Way of Calgary and Area along with other key stakeholders to help make positive change happen.

## Ultimate Outcome:

- Increase connections between people within neighbourhoods and boost the capacity of communities to organize and take action
- Decrease or no increase in poverty in select neighbourhoods

## Mid-term Outcomes:

- Increase connections among residents within neighbourhoods
- Increase organizational and advocacy capacity of residents
- Increase access to programs, services and amenities in or near neighbourhoods
- Improve neighbourhood natural and built environments
- Increase economic well-being of residents and neighbourhoods through positive economic development

## Strategic Initiatives:

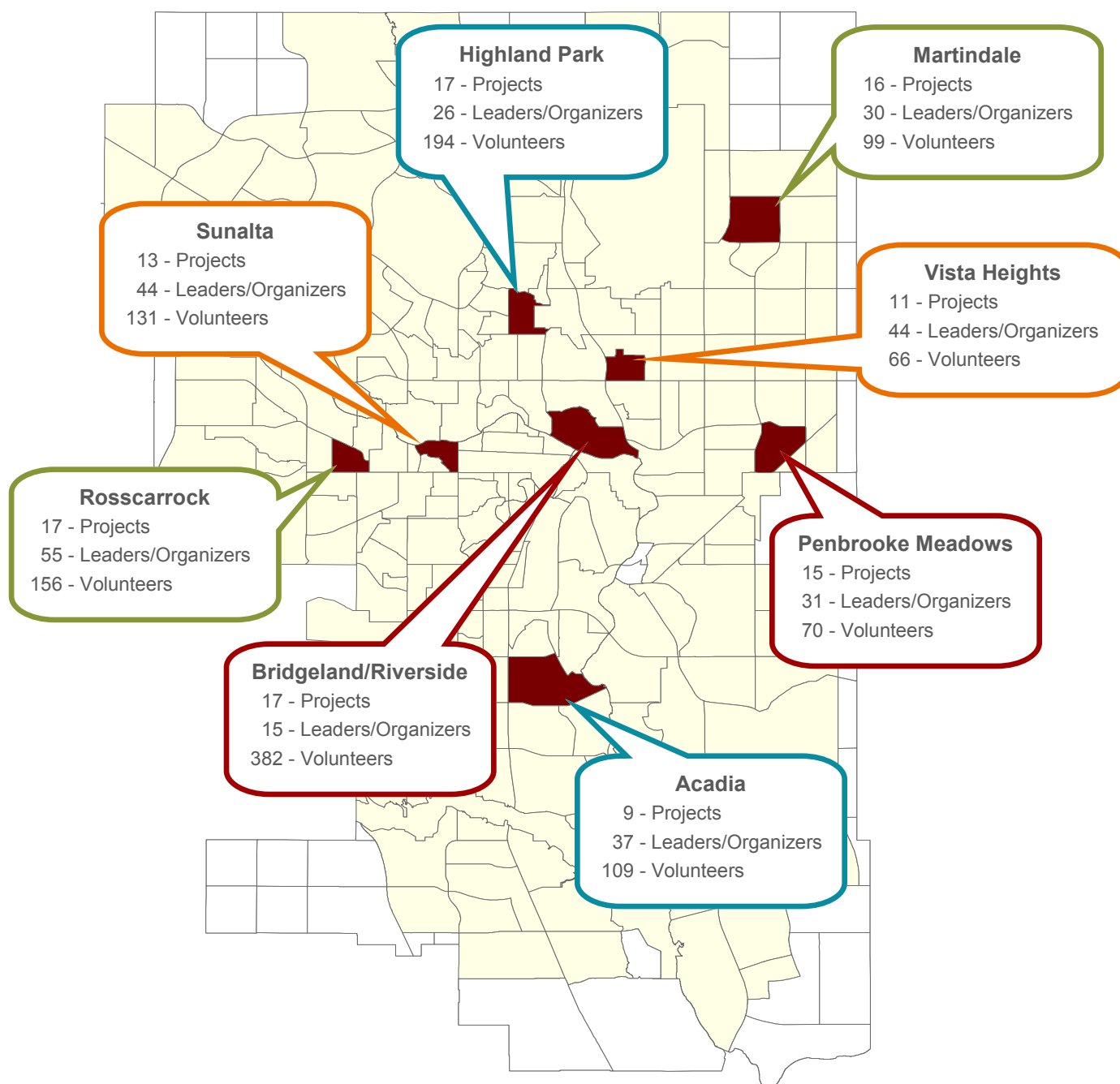


# The Strong Neighbourhoods Initiative



Eight neighbourhoods are currently part of the Strong Neighbourhoods Initiative. These neighbourhoods have both assets and challenges. The primary reason for focusing resources into these neighbourhoods is because 26 per cent to 39 per cent of the residents, or large pockets of people in the area, are struggling with poverty.

The intent of the Strong Neighbourhoods Initiative is to work with residents to help strengthen their communities and prevent their neighbourhoods from tipping over into higher levels of poverty. In 2014, additional neighbourhoods will join this approach to neighbourhood strengthening because we know that when neighbourhoods thrive, people thrive.





# Resident Grant Funds



The Resident Grant funds provide each focus neighbourhood a small pool of money for grass-roots initiatives within their neighbourhoods. The aim of the grant funds is to support residents in transforming their ideas into actions that benefit their neighbourhoods, build leadership skills, encourage the involvement of other residents and build cooperation among different groups.

Almost \$54,500 in grants were made to resident projects in the eight neighbourhoods in 2013. These funds then **leveraged** \$45,405 from other sources including The Calgary Foundation, local organizations and in-kind donations. Projects build the skills and abilities of residents to take action on things that matter most to them and their neighbourhoods as recognized by the projects they choose to take on.

## Moving Ideas to Action & Supporting Citizens to Create Vibrant Communities

### 2013 Strong Neighbourhood Resident Grant Projects:





# Voices from Strong Neighbourhoods



Community well-being is inspired and unleashed when residents begin to tackle small-scale change projects to improve their neighbourhood. These projects build their capacity to take on and address larger issues. The end result is a strong and self-sustaining neighbourhood that

improves opportunities for the children, families, and individuals who live there. Best of all, residents are able to achieve results that can be seen and felt, not just reported in abstract statistics.

“ A Sunalta resident organized Spanish language classes at the community hall. She accessed Grant Funds, recruited two Spanish speaking instructors & a volunteer tutor from the community, created advertising, secured space & kept track of inquiries & registration.

The result: people connected with new neighbours, learned a new skill & became familiar with the community association. As a bonus, the project developed the leadership capacity of the organizing resident.

”



“ Calgary Transit is pleased to support the 'Coffee for Commuters' event at Martindale station... Thank you for your work on this. I think your community building initiatives are fantastic.

”



“ In 2011, a Bridgeland resident was part of a neighbourhood focus group. Fast forward to 2013 and this community member is the recipient of the Molson EveryDay Sports Hero and the Choosewell awards for her community organizing. In accepting her awards, she remembered being asked in 2011: "how many people do you know in your community?" She answered about 20.

Now in 2013, she knows well over 80 neighbours and is involved in a wide variety of community building projects. She recently noted: "that focus group was the catalyst, the spark, the moment I began getting involved in community."

”

# 2013 FCSS Funded Agencies/Programs

## **Aboriginal Friendship Centre of Calgary**

- Aboriginal Family Connections Program ●

## **AIDS Calgary Awareness Association**

- Volunteer Management Program ●

## **Alberta Association of Immigrant Serving Agencies**

- CARE Strategy ●
- Immigrant Sector Council of Calgary Coordination ●

## **Alexandra Community Health Centre**

- Building the Caring Capacity of the Community ●

## **Antyx Community Arts Society**

- Community Engagement ●

## **The Arusha Centre**

- Calgary Dollars (C\$) ●

## **Aspen Family and Community Network Society**

- Community Connections and Youth Matters ●
- Families Forward ●
- Young People Matters - CAS ●

## **Awo Taan Healing Lodge Society**

- Outreach Program ●

## **Big Brothers and Big Sisters Society of Calgary and Area**

- Building Assets Through Mentoring Growth ●
- Calgary AfterSchool ●

## **Bow Cliff Seniors**

- Bow Cliff Seniors Centre ●

## **Bowness Seniors' Centre**

- Bowness Seniors' Centre ●

## **Boys and Girls Clubs of Calgary**

- Beltline Youth Initiative ●
- Boys and Girls Critical Hours - CAS ●
- Community Clubs ●
- Hera Program ●

## **The Brenda Stafford Society for the Prevention of Domestic Violence**

- Outreach Counsellor and Volunteer Coordinator ●

## **The Calgary Association for Peer Support Services for Abused Women**

- Moving on with Mentors ●

## **The Calgary Bridge Foundation for Youth**

- Calgary After School, Homework and Lifeskills - CAS ●
- Multicultural Orchestra Program - CAS ●

## **Calgary Catholic Immigration Society**

- Coordinator of Volunteer Resources Program ●
- Immigrant Seniors Integration Project ●
- Regional Outreach Project (ROP) ●

## **Calgary Chinese Community Service Association**

- Integration and Civic Engagement ●
- Super Cool After School Program - Extended Learning Initiative - CAS ●

## **The Calgary Chinese Elderly Citizens' Association**

- Social Work Outreach and Special Needs Support ●

## **Calgary Communities Against Sexual Abuse Society**

- CCASA in the Community: Education and Outreach ●

## **Calgary Counselling Centre**

- Family Violence Programs ●

## **Calgary Drop-In & Rehab Centre Society**

- Day/Evening and Participation - Integration into the Community ●

## **The Calgary Family Services Society**

- Area Preventive Counselling/Youth Counselling ●
- Northeast Resource Centres - Volunteer Coordinator Position ●
- Older Adult Programs ●
- Starbright Odyssey Program - CAS ●
- Starburst Program ●

## **Calgary Immigrant Women's Association**

- Community Development ●
- Volunteer Training ●
- Youth Program ●

## **Calgary Inter-Faith Food Bank Society**

- Volunteer Resources ●

## **The Calgary John Howard Society**

- Aboriginal Youth Outreach Project ●

## **Calgary Legal Guidance Society**

- Doubly Disadvantaged Program ●

## **Calgary Meals on Wheels**

- Calgary Meals on Wheels ●

## **Calgary Seniors' Resource Society**

- Outreach and Seniors Programs ●

## **Calgary Sexual Health Centre Society**

- Community Outreach Program ●

## **Calgary Urban Projects Society**

- CUPS Family Centres ●

## **Calgary Women's Emergency Shelter Association**

- Community Family Violence Services ●

## **Calgary Young Men's Christian Association**

- YMCA Aboriginal Programs and Services - CAS ●

## **Calgary Young Women's Christian Association**

- YWCA Intervention Services ●

## **Calgary Youth Justice Society**

- Ngage ●

## **Canadian Mental Health Association - Calgary Region**

- Family Education ●
- Suicide Services Program ●

## **The Canlearn Society for Persons with Learning Difficulties**

- Family Literacy Development ●

## **The Catholic Family Service of Calgary**

- Families and Schools Together (F&ST) ●
- Innovative Community Based Services ●
- Louise Dean Centre ●
- Volunteer Resources ●

## **Centre for Newcomers Society of Calgary**

- Peer Mentorship Program ●
- Volunteer Program ●

## **The Children's Cottage Society of Calgary, An Alberta Society**

- Children's Cottage Family Support Program ●

## **Children's Legal and Educational Resource Centre Society (CLERC)**

- Legal & Educational Resources & Support for Children & Youth ●

## **Closer to Home Community Services Society**

- Calgary AfterSchool ●
- Diversionary Family Support Worker ●

## **Community & Neighbourhood Services**

- Calgary AfterSchool ●
- Calgary Urban Aboriginal Initiative ●
- Community and Social Development Program ●
- Informcalgary ●
- Seniors Services Division ●
- Strategic Social Research and Planning ●
- Strong Neighbourhood Engagement and Capacity Building Fund ●
- Vulnerable Youth Outreach Program (VYOP) ●

## **Community Kitchen Program of Calgary Society**

- Community Kitchen Program of Calgary Society ●

## **Confederation Park 55+ Activity Centre**

- Confederation Park Senior Citizens Centre ●

## **Discovery House Family Violence Prevention Society**

- Child and Youth Care Program and Outreach Program ●

## **Distress Centre Calgary**

- Crisis Services & 211 ●

## **Ethno-Cultural Council of Calgary**

- LEAD - Leadership, Engagement, Action, Development ●

## **Families Matter Society of Calgary**

- Fun Ventures - CAS ●
- Parent Support Services ●
- Successful Young Parents Program ●

## **The Further Education Society of Alberta**

- Calgary Community Family Literacy Program ●

## **Golden Age Club Society**

- Golden Age Club ●

## **The Good Companions**

- Good Companions 50 Plus Club ●



**The Greater Forest Lawn Senior Citizens Society**

- The Greater Forest Lawn Senior Citizens Society ●

**Hillhurst-Sunnyside Community Association**

- Community Development and Outreach Project (CDOP) ●

**Hospice Calgary Society**

- Child, Youth and Family Services ●

**Hull Services**

- Healing Intergenerational Trauma - with Aboriginal Children and Families ●
- Mentors Matter ●
- New Roads Program ●
- Patch Project ●
- Roots of Empathy in Calgary ●
- Volunteer Engagement in the SWCRC ●

**Huntington Hills Community Association**

- Single Parent Support Program ●

**Immigrant Services Calgary Society**

- Cross-Cultural Service Access Facilitation ●
- The Mosaic After School Program- CAS ●

**Inn From the Cold Society**

- Bridge Walkers ●

**Jewish Family Service (Calgary)**

- Seniors Outreach ●

**Kerby Assembly**

- Kerby Assembly/Centre ●

**Learning Disabilities Association of Alberta - Calgary Chapter**

- Amicus Calgary After School Program ●

**LINKages Society of Alberta**

- Inter-Generational Programs - CAS ●

**McMan Youth, Family and Community Services Association**

- Youth Alternative Program/Hope Homes/Restart Kickstart ●

**Mennonite Central Committee**

- Calgary Community Conferencing ●

**Metis Calgary Family Services Society**

- Little Dancing Buffalo Cultural Role Modeling Program ●
- Little Thunderbirds - CAS ●
- Native Network Triple P Parenting Program ●

**Millican Ogden Community Association**

- MOCA Family Resource Centre (MOCA - FRC) - CAS ●

**Momentum Community Economic Development Society**

- Community Engagement ●●
- Family Asset Building Programs ●

**Native Addictions Services Society**

- Family Counselling Program ●

**Ogden House Senior Citizens' Club**

- Ogden House Senior Citizens Club ●

**Parkdale Nifty Fifties Seniors Association**

- Parkdale Nifty Fifties Social Club ●

**Renfrew Educational Services Society**

- Family Support Worker ●

**Servants Anonymous Society of Calgary**

- Cuddle & Care Healthy Families Program ●

**Two Wheel View**

- Earn-A-Bike - CAS ●

**Urban Society for Aboriginal Youth**

- Aboriginal Anti-Racism Movement ●

**Volunteer Centre of Calgary**

- Voluntary Action ●

**West Hillhurst Go-Getters (Senior Citizens) Association**

- General Program ●

**Women's Centre of Calgary**

- Volunteer Peer Program ●●

**Wood's Homes**

- Eastside Family Centre ●
- Exit Community Outreach ●
- Exit Youth Shelter ●

**Youth Central Society**

- Youth Engagement Initiatives - CAS ●

- Program & Services
- Community Development
- Policy & System Change



# Report on 2013 One-Time Allocations

The Report on 2013 One-Time Allocations provides Administration's accounting for allocations made from envelopes that were pre-approved by Council in CPS2013-0116. Funds for these allocations were drawn from the FCSS Stabilization Fund (CPS2003-26) and were used to strengthen FCSS funded agencies' sustainability, which in turn contributed to their ability to deliver stronger programs to reach vulnerable Calgarians.

Agency Name		Project Name	2013 One-Time Allocation
<b>Organizational Effectiveness – Organizational Capacity</b>			
1	AIDS Calgary Awareness Association	- Governance Review	5,000
2	Alberta Association of Immigrant Serving Agencies	- Understanding ISCC's Outcomes and Impact	4,000
3	Big Brothers and Big Sisters Society of Calgary and Area	- Creating Organizational Efficiencies	5,000
4	The Canlearn Society for Persons with Learning Difficulties	- Can Learn Building Capacity Project	15,000
5	Community & Neighbourhood Services	- Mental Health First Aid	22,750
		- Optimal Service Reviews	150,000
6	Kerby Assembly	- Survey Compliance to FCSS Standards	6,070
7	Learning Disabilities Association of Alberta – Calgary Chapter	- CAS Amicus Projects	7,500
8	Pat Rice Consulting	- FCSS Procedures Manual Phase 2	8,800
9	Valerie J. Pruegger	- Diversity Training for Seniors' Centres	2,550
<b>Sub-Total</b>			<b>\$226,670</b>
<b>Program Design – Engage and Positively Impact Vulnerable Calgarians</b>			
10	Community & Neighbourhood Services	- Neighbourhood Hub Development Evaluation	20,000
		- Multi-Agency School Support Team (MASST) - an initiative for children and youth at risk	450,000
11	Brenda J. Simpson	- Updating Theory of Change & Program Logic Model for Seniors' Centres	2,860
12	Solvera Solutions Calgary	- Review of Home Maintenance Services for Seniors	40,650
<b>Sub-Total</b>			<b>\$513,510</b>
<b>Program Design – Use Evidence-Based Research and Best or Promising Practices</b>			
13	Aspen Family and Community Network Society	- Outcome Capacity	15,000
14	Boys and Girls Clubs of Calgary	- Hera	15,438
15	Bow Cliff Seniors	- Grey Matters Conference	500
16	Calgary Chinese Community Service Association	- Developing Volunteer Program Framework for CCCSA	9,500
17	Calgary Counselling Centre	- Spotlight on Outcomes	2,000
18	Community & Neighbourhood Services	- Aboriginal Research Brief Elder Consultation	1,000
19	Huntington Hills Community Association	- Single Parent Support Program (Design & Alignment)	10,000
20	Inn From The Cold Society	- Bridge Walkers Curriculum Development	10,000
21	Momentum Community Economic Development Society	- Asset Building Conference	5,000
22	The Canlearn Society for Persons with Learning Difficulties	- What Calgary and Area Families Want and Need - An Environmental Scan	3,700
<b>Sub-Total</b>			<b>\$72,138</b>
<b>Planning</b>			
23	IRM Research and Evaluation Inc.	- Aboriginal Agency Research	50,000
24	United Way of Calgary and Area	- Building Strategic Coordinated Approach to Violence Prevention Programming for Children and Youth in Calgary (SHIFT)	19,000
<b>Sub-Total</b>			<b>\$69,000</b>
<b>Total 2013 One-Time Allocations</b>			<b>\$881,318</b>



# Report on 2013 FCSS Allocations

The Report on 2013 FCSS Allocations provides Administration's accounting for Council-directed (CPS2013-0116) allocations made in 2013 to community agencies that partner with FCSS to move the needle on the two priorities of the Social Sustainability Framework.

	Agency Name	Program Name	2013 FCSS Base Allocation
1	Aboriginal Friendship Centre of Calgary	- Aboriginal Family Connections Program	100,000
2	AIDS Calgary Awareness Association	- Volunteer Management Program	72,026
3	Alberta Association of Immigrant Serving Agencies	- Immigrant Sector Council of Calgary Coordination	82,612
		- CARE Strategy	75,000
4	Alexandra Community Health Centre	- Building the Caring Capacity of the Community	86,545
5	Antyx Community Arts Society	- Urban Youth Worx	61,476
6	The Arusha Centre	- Calgary Dollars (C\$)	39,598
7	Aspen Family and Community Network Society	- Community Connections	307,944
		- Families Forward	88,172
		- Young People Matters - CAS	220,197
8	Awo Taan Healing Lodge Society	- Outreach Program	97,169
9	Big Brothers and Big Sisters Society of Calgary and Area	- Building Assets Through Mentoring Growth	184,929
		- Calgary AfterSchool	133,820
10	Bow Cliff Seniors	- Bow Cliff Seniors Centre	92,217
11	Bowness Seniors' Centre	- Bowness Seniors' Centre	53,266
12	Boys and Girls Clubs of Calgary	- Beltline Youth Initiative	84,664
		- Boys and Girls Critical Hours - CAS	207,148
		- Community Clubs	1,175,457
		- Hera Program	110,848
13	The Brenda Strafford Society for the Prevention of Domestic Violence	- Outreach Counsellor and Volunteer Coordinator	137,918
14	The Calgary Association for Peer Support Services for Abused Women	- Moving on with Mentors	85,998
15	The Calgary Bridge Foundation For Youth	- Calgary AfterSchool, Homework and Lifeskills - CAS	339,533
		- Multicultural Orchestra Program - CAS	45,000
16	Calgary Catholic Immigration Society	- Coordinator of Volunteer Resources Program	70,339
		- Immigrant Seniors Integration Project	125,719
		- Regional Outreach Project (ROP)	128,241
17	Calgary Chinese Community Service Association	- Integration and Civic Engagement	102,442
		- Super Cool AfterSchool Program - Extended Learning Initiative - CAS	48,374
18	The Calgary Chinese Elderly Citizens' Association	- Social Work Outreach & Special Needs Support Group	373,347
19	Calgary Communities Against Sexual Abuse	- CCASA in the Community: Education and Outreach	305,794
20	Calgary Counselling Centre	- Family Violence Programs	338,487
21	Calgary Drop-In & Rehab Centre Society	- Day / Evening and Participation - Integration into the Community	429,259
22	The Calgary Family Services Society	- Area Preventive Counselling / Youth Counselling	1,100,642
		- Starbright Odyssey Program - CAS	148,156
		- Northeast Resource Centres - Volunteer Coordinator Position	67,056
		- Older Adult Programs	3,043,466
		- Starburst Program	56,961
23	Calgary Immigrant Women's Association	- Community Development	99,186
		- Volunteer Training	89,461
		- Youth Program	71,631
24	Calgary Inter-Faith Food Bank Society	- Volunteer Resources	72,243
25	The Calgary John Howard Society	- Aboriginal Youth Outreach Project	69,072
26	Calgary Legal Guidance Society	- Doubly Disadvantaged Program	126,778

				2013 FCSS Base Allocation
Agency Name		Program Name		
27	Calgary Meals on Wheels	- Calgary Meals on Wheels		507,303
28	Calgary Seniors' Resource Society	- Outreach and Volunteer Programs		588,459
29	Calgary Sexual Health Centre Society	- Community Outreach Program		440,800
30	Calgary Urban Projects Society	- CUPS Family Centres		581,331
31	Calgary Women's Emergency Shelter Association	- Community Family Violence Services		392,340
32	Calgary Young Men's Christian Association	- YMCA Aboriginal Programs and Services - CAS		57,406
33	Calgary Young Women's Christian Association	- YWCA Intervention Services		1,182,732
34	Calgary Youth Justice Society	- Ngage		53,251
35	Canadian Mental Health Association - Calgary Region	- Family Education		174,911
		- Suicide Services Program		126,000
36	The Canlearn Society for Persons with Learning Difficulties	- Family Literacy Development		61,255
37	The Catholic Family Service of Calgary	- Families and Schools Together (F&ST)		195,479
		- Innovative Community Based Services		145,711
		- Louise Dean Centre		625,486
		- Volunteer Resources		147,000
38	Centre for Newcomers Society of Calgary	- Peer Mentorship Program		90,083
		- Volunteer Program		100,000
39	The Children's Cottage Society of Calgary, An Alberta Society	- Children's Cottage Family Support Program		113,649
40	Children's Legal and Educational Resource Centre Society (CLERC)	- Legal & Educational Resources & Support for Children & Youth		65,901
41	Closer to Home Community Services Society	- Diversionary Family Support Worker		66,804
		- Calgary After School		67,042
42	Community & Neighbourhood Services	- Calgary Urban Aboriginal Initiative		62,740
		- Calgary AfterSchool		400,000
		- Community and Social Development Program		1,616,594
		- Informcalgary		251,364
		- Seniors Services Division		1,532,403
		- Policy and Partnerships		656,239
		- Strong Neighbourhood Engagement and Capacity Building Fund		80,000
		- Vulnerable Youth Outreach Program (VYOP)		171,037
43	Community Kitchen Program of Calgary Society	- Community Kitchen Program of Calgary Society		283,829
44	Confederation Park 55+ Activity Centre	- Confederation Park Senior Citizens' Centre		169,870
45	Discovery House Family Violence Prevention Society	- Child and Youth Care Program and Outreach Program		495,960
46	Distress Centre Calgary	- Crisis Services & 211		905,096
47	Ethno-Cultural Council of Calgary	- LEAD - Leadership, Engagement, Action, Development		148,984
48	Families Matter Society of Calgary	- Fun Ventures - CAS		76,559
		- Parent Support Services		606,805
		- Successful Young Parents Program		39,630
49	FCSS Framework Implementation	- Strategic Planning Initiatives		182,211
50	Further Education Society of Alberta (FESA)	- Calgary Community Family Literacy Program		44,775
51	Golden Age Club Society	- Downtown Friendship Centre		165,657
52	The Good Companions	- Good Companions 50 Plus Club		44,875
53	The Greater Forest Lawn Senior Citizens Society	- The Greater Forest Lawn Senior Citizens Centre		143,879
54	Hillhurst-Sunnyside Community Association	- Community Development and Outreach Project (CDOP)		138,585
55	Hospice Calgary Society	- Child, Youth and Family Services		231,318
56	Hull Child and Family Services	- Healing Intergenerational Trauma - with Aboriginal Children and Families		100,000
		- Mentors Matter		103,476
		- New Roads Program		60,005
		- Patch Project		130,386
		- Roots of Empathy in Calgary		62,835
		- Volunteer Engagement in the SWCRC		46,127

		2013 FCSS Base Allocation
Agency Name	Program Name	
57	Huntington Hills Community Association	- Single Parent Support Program 61,024
58	Immigrant Services Calgary Society	- Cross-Cultural Service Access Facilitation 351,106
		- The Mosaic AfterSchool Program - CAS 118,913
59	Inn From the Cold Society	- Bridge Walkers 50,418
60	Jewish Family Service (Calgary)	- Seniors Outreach 192,589
61	Kerby Assembly	- Kerby Assembly / Centre 639,531
62	Learning Disabilities Association of Alberta - Calgary Chapter	- Amicus Calgary AfterSchool Program 148,321
63	LinkAges Society of Alberta	- Inter-Generational Program - CAS 61,194
64	McMan Youth, Family and Community Services Association	- Youth Alternative Program/Hope Homes/Restart Kickstart 222,403
65	Mennonite Central Committee	- Calgary Community Conferencing 67,897
66	Métis Calgary Family Services Society	- Little Dancing Buffalo Cultural Role Modeling Program 56,153
	Métis Calgary Family Services Society	- Native Network Triple P Parenting Program 164,630
	Métis Calgary Family Services Society	- Little Thunderbirds - CAS 62,200
67	Millican Ogden Community Association	- MOCA Family Resource Centre (MOCA-FRC and CAS) 108,943
68	Momentum Community Economic Development Society	- Community Engagement 411,472
	Momentum Community Economic Development Society	- Family Assets Building Programs 112,500
69	Native Addictions Services Society	- Family Counselling Program 69,747
70	Ogden House Senior Citizens' Club	- Ogden House Senior Citizens Club 170,751
71	Parkdale Nifty Fifties Seniors Association	- Parkdale Nifty Fifties Social Club 56,858
72	Renfrew Educational Services Society	- Family Support Worker 78,399
73	Servants Anonymous Society of Calgary	- Cuddle & Care Healthy Families Program 119,130
74	Two Wheel View	- Earn-A-Bike - CAS 61,000
75	Urban Society for Aboriginal Youth	- Aboriginal Anti-Racism Movement 87,032
76	Volunteer Centre of Calgary	- Voluntary Action 100,000
77	West Hillhurst Go-Getters (Seniors Citizens) Association	- Drop-In Centre 66,771
78	Women's Centre of Calgary	- Volunteer Peer Program 432,272
79	Wood's Homes Society	- Eastside Family Centre 84,929
		- Exit Community Outreach 156,353
		- Exit Youth Shelter 54,553
80	Youth Central Society	- Youth Engagement Initiatives - CAS 134,965
<b>Total for all Agency Allocations</b>		<b>\$29,984,416</b>
Administration and Planning		1,419,540
<b>Total FCSS Base Allocations</b>		<b>\$31,403,956</b>



