

Calgary Transit Safety Actions

Assessing a Closed System as Part of The City of Calgary Transit Safety Strategy

Introduction

The City of Calgary (The City) recognizes the need for immediate action to ensure the safety and security of the public on our transit system. In advance of the transit safety strategy scheduled to go to Council in 2023 Q3, Administration is requesting one-time \$3.4 million operating budget from the Fiscal Stability and Operating Budget Savings Account Merged Reserve for the permanent hiring of staff as set out in Table 1. These resources are required to support immediate safety and infrastructure improvements on Calgary’s transit system. If approved, Administration will bring forward a base funding request of \$6.7 million for these staff through the Adjustments to service plans and budgets in 2023 November. Table 2 provides a high-level summary of proposed Calgary Transit Safety Actions that will immediately improve safety, lighting, cleaning, and accessibility at transit LRT stations.

Resource Request

Table 1 – Breakdown of Resource Request

Service	Description	One-Time Budget (000s)
Public Transit (Emergency Management and Community Safety)	This resource request is for thirty-six (36) permanent Transit Public Safety officers to improve safety and increase staff visibility on the transit system.	\$2,500
Public Transit (Community Outreach Team)	This resource request is for eight (8) new permanent positions for the Community Outreach Team in alignment with option 3—Enhanced Staff model.	\$600
Public Transit (Emergency Management and Community Safety)	Administration recommends the hiring of four (4) permanent positions for the development of an LRT Station Continuous Improvement Program that will identify enhancements to customer and employee safety, increase visibility, and identify opportunities for station improvements through Crime Prevention Through Environmental Design (CPTED) assessments.	\$300
Public Transit (Service Delivery)	This resource request is for a video-analyst to increase the integrity of Calgary Transit’s video systems and incident reporting.	\$100
Total		\$3,400

Calgary Transit Safety Actions

Table 2 – One-Time Funding for Proposed Calgary Transit Safety Actions

Action	Description	One-Time Budget (000s)
Enhanced Cleaning	This funding is required to enhance cleaning on and around stations and platforms.	\$1,950
Lighting Improvements	This funding will continue to improve lighting at Somerset, Whitehorn, Martindale, and Saddletown stations.	\$700
Infrastructure Improvements	This funding will be used to expedite infrastructure improvements at stations and platforms.	\$400
Partner Patrols	This funding will increase Calgary Police Service and Transit Public Service officer partner patrols from four (4) to (7) nights a week.	\$2,250
Total Budget		\$5,300