

**Community Services & Protective Services Report to
SPC on Community and Protective Services
2014 March 05****ISC: UNRESTRICTED
CPS2014-0230
Page 1 of 3****CRIME PREVENTION INVESTMENT PLAN**

EXECUTIVE SUMMARY

Since its creation by Council in 2005, the Crime Prevention Investment Plan (CPIP) has fostered the development of crime prevention programming and maintenance of community standards through its partnership with the Calgary Police Service (CPS), other City business units and grassroots community agencies. In alignment with its original mandate, CPIP provides seed funding for new and innovative prevention programs, rather than acting as a permanent funding source. This direction reduces dependency on the fund, increases community resiliency and fosters the growth of innovation and emerging community initiatives. This support allows community agencies to deliver front-line crime prevention projects which are focused on three key areas; including: street issues; children, youth and families; and community building. In 2014, CPIP will support community organizations in Calgary with a total of \$606 thousand in funding from the ABS operating budget; and introduce one new initiative, the Up The Wall, graffiti prevention partnership with CPS. In terms of overall impact, the investment of CPIP funding in crime prevention programs leverages almost \$2.4M in additional funding in the community for a total community investment of \$3M.

Following feedback during Council discussions in 2013, Administration initiated a review of the CPIP program, with a focus on enhancing the ability of new grassroots initiatives to participate in the fund. Phase 1 of this three phase process was completed in late 2013, including an analysis of best practices on funding crime prevention in Canada, a gap analysis, agency engagement and an updated program model (Attachment 3). Phase 2 is currently underway, including the building of criteria, streamlining of reporting processes and commencement of the gradual and planned transition of funding to emerging innovative programs.

ADMINISTRATION RECOMMENDATION(S)

That the SPC on Community and Protective Services recommends that Council:

1. Approve the 2014 Crime Prevention Investment Plan allocations identified in Attachment #2 (\$604,000 for 9 agencies); and
2. Direct Administration to report back to the SPC on Community and Protective Services no later than 2015 March with recommendations for the 2015 Crime Prevention Investment Plan allocation.

PREVIOUS COUNCIL DIRECTION / POLICY

On 2005 November 07, Council approved and adopted the People-Places-Partnerships Crime Prevention Investment Plans as outlined in CPS2005-67. Since that time Council has received annual reports on CPIP. The most recent report, CPS2013-0354 was received on 2013 April 3, and directed Administration to report back to the SPC on Community and Protective Services no later than 2014 March with recommendations for the 2014 Crime Prevention Investment Plan allocations.

Approval(s): Dalglish, Stuart concurs with this report. Author: Brar, Nindy

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BACKGROUND

The purpose of CPIP is to support crime prevention efforts in Calgary communities through the funding of innovative community-based prevention programs. This includes the delivery of local crime prevention projects which are focused on three core areas, including: street issues; children, youth and families; and community building. In terms of process, CPIP applications are made available each fall, to organizations that wish to obtain funding. Applications are reviewed and then assessed on the basis of CPIP's guiding principles and current criteria. Funds allocated are for one year terms, based on an April to March funding cycle. A mid-term report is due in June for successful applicants. This touch point not only ensures accountability but also provides recipients with an opportunity to ask questions and provide feedback. In the past, funded partners also provide opportunities for Administration to attend and/or observe their programs, continuing the two-way sharing of knowledge and expertise.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

2013 Funded Programs & Impact

In 2013 CPIP supported 9 crime prevention initiatives in the community. Attachment 1 provides the outcomes for these programs for 2013.

2014 Programs Recommended for Funding

For 2014, Administration recommends supporting the following programs:

- Alpha House Downtown Outreach Addictions Partnership Team - \$120,000
- Boys and Girls Clubs of Calgary – Up the Wall Project - \$66,000
- Boys and Girls Clubs of Calgary - Project 828 HOPE - \$20,000
- Calgary Child Advocacy Centre - \$90,000
- Calgary Drug Treatment Court - Employment Project- \$90,000
- Federation of Calgary Communities - Building Safe Communities - \$80,000
- HomeFront Society for the Prevention of Domestic Violence - \$50,000
- John Howard Society - Child and Youth Empowerment Strategy - \$70,000
- 12 Community Safety Initiative - (12 CSI) - \$20,000

Attachment #2 consists of a description of each of these programs, projects, or initiatives and is organized by area of focus. The total amount to be allocated in 2014 is \$606K.

CPIP Program Review Process

Following feedback from Council discussions, Administration initiated a review of CPIP in 2013, with two primary objectives in mind, 1) to enhance the ability of new grassroots initiatives to participate in the fund, and 2) also identifying opportunities for overall program development and streamlining. This process not only ensures that support is available in the future for emerging and innovative crime prevention programs. It also provides an opportunity to refine application and reporting processes for existing community partners.

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Phase 1

Phase 1 of this three phase process was initiated in 2013 May and completed in 2013 November. This phase included a best practice review of crime prevention strategies and approaches to funding across Canada, a consultation with funded agencies along with internal and external stakeholders, the completion of a gap analysis and the development of an updated program model based on feedback and analysis findings.

Summary of Findings from Agency Feedback & Gap Analysis:

- As a funding source, CPIP is more relevant than ever
- The focus on the three core focus areas remains highly appropriate as these areas are the mains sources/sites for crime and therefore also for prevention
- In general, stakeholders accepted the need to focus on continued improvement of the fund, however they highlighted that any funding transitions need to be gradual
- Need to enhance fund application criteria to be more clear and align more closely with the purpose of the fund
- Interest in opportunities to bring new programs into the fund
- Need for multi-year funding option
- Importance of telling community stories through enhanced performance metrics

Through the agency engagement process, acknowledgement of the importance of ensuring new and innovative programs have access to the fund was confirmed. However, agencies highlighted the need for such a transition to be gradual in nature and to include support in their efforts to secure alternate funding streams. As a result of this feedback the transition of current programs to alternate funding sources is occurring over a three year period, including agency support from Administration in pursuing alternate funding streams. Attachment 4 outlines the stages of this Program Lifecycle approach.

The revised CPIP program model (Attachment 3) developed reflects the importance of a seed funding foundation in ensuring ongoing innovation in the crime prevention field. Aligned with the CPS Crime Prevention Continuum; the model and associated funding criteria will come into effect with the 2015 CPIP applicant pool.

Phase 2

Phase 2 of this three phase process was initiated in 2013 December and will be completed in 2014 June. This process involves revising funding criteria, streamlining reporting processes and preparing for the gradual transition of funded programs to alternate funding sources. The addition of the Up The Wall, graffiti prevention partnership with the Calgary Police Service (CPS) highlights this continued commitment to seed funding and fostering innovation.

With respect to the streamlining of reporting, the agency engagement process highlighted the importance of aligning the CPIP annual reporting period with other major funding bodies, including the United Way. This approach would reduce the workload on CPIP funded agencies, minimize any duplication of their efforts and allow them to utilize reporting information to pursue

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alternate funding sources. Further, it was also noted that telling community stories more effectively through the development of more robust performance metrics would be valuable. The work of identifying key metrics is currently underway; once completed this process will include Administration support for funded programs in the development of these metrics. Both modifications are scheduled for implementation with the 2015 CPIP application process.

Phase 3

Beginning in 2014, September, phase 3 will involve the implementation of the CPIP review process. This phase will be completed in 2015 September and includes the formal implementation/transition of the new CPIP funding criteria, multi-year funding option, and alignment of the year-end reporting cycle with other funding bodies. Further, this phase will continue the gradual transition of existing funded programs to alternate funding sources; enhancing the capacity of the CPIP fund to support emerging and innovative crime prevention initiatives.

Stakeholder Engagement, Research and Communication

Community agency engagement is a fundamental component of the CPIP application and reporting process. Funded agencies are engaged on a regular basis throughout the year ensuring opportunities to provide feedback with which to strengthen the fund. Further, CPIP staff work with funding recipients to identify program objectives, collaboration opportunities, performance measures, along with evaluation criteria and budget requirements, with agencies reporting back on the status of program outcomes.

In addition to CPIP funded agencies, key stakeholders such as CPS and internal business units, including Community & Neighbourhood Services, were engaged as part of the ongoing review process.

Strategic Alignment

The recommendations in this report align with Council's Fiscal Plan for Calgary 2012-2014 by supporting the following:

"Ensuring every Calgarian lives in a safe community and has the opportunity to succeed"

2. Focus on community-based policing and crime prevention, in partnership with related community and city agencies, particularly around crime prevention and harm reduction strategies.

In addition, this report is complementary to the goals and objectives of imagineCALGARY and the 2020 Sustainability Direction.

Social, Environmental, Economic (External)

Social

CPIP funds have created and strengthened partnerships among community agencies and all orders of government. These partnerships deliver education-oriented projects and support services that serve to enhance the social fabric of Calgary communities.

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Environmental

Enhancing community safety and ensuring key community standards contributes to a safe and healthy environment for all Calgarians.

Economic (External)

Perceptions of Calgary as a vibrant, healthy, safe and caring community are critical factors in positioning Calgary to continue attracting new residents and enhancing economic growth. CPIP initiatives contribute to this objective via enhancing public safety through crime prevention

Financial Capacity

Current and Future Operating Budget:

The proposed 2014 projects will be accommodated within the Crime Prevention Investment Plan Fund of \$606,000 within the Animal and Bylaw Services operating budget. Due to the static nature of CPIP funding since 2005, ABS will highlight the need for increased funding and program development support in the upcoming 2015-2018 Business Planning and Budget Coordination process. ABS has preserved funding levels thus far by absorbing program management and development costs in recent years. CPIP along with other key initiatives within the Community Standards and Public Safety Portfolio are currently resourced by 1 full time equivalent position (FTE). These additional initiatives include coordination of the Calgary Safety Expo, a collaborative Corporate event which supports safety and risk mitigation for over 3,000 students annually.

Current and Future Capital Budget:

Not applicable to this report.

Risk Assessment

There are no significant risks associated with this issue and operational and/or project risks which have been identified are being managed. Risk of minimal return on investment is mitigated through the application and agency outcome review process.

REASON(S) FOR RECOMMENDATION(S):

Council's approval of the recommended allocations for the 2014 Crime Prevention Investment Plan will enable the identified organizations to deliver a variety of crime prevention initiatives, creating opportunities for partnership and collaboration to address crime and safety issues in Calgary communities.

ATTACHMENT(S)

1. 2013 CPIP Project Outcomes
2. 2014 CPIP Proposed Projects and Allocations
3. Revised CPIP Program Model
4. CPIP Lifecycle Stages

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2013 CPIP Funded Project Outcomes

The Crime Prevention Investment Plan (CPIP) was created at the direction of Calgary City Council in 2005. Engagement with key stakeholders combined with an examination of national and international research and best practices resulted in the identification of three interconnected areas of focus for the Crime Prevention Investment Plan: Community Building; Street Issues; and Children, Youth & Families.

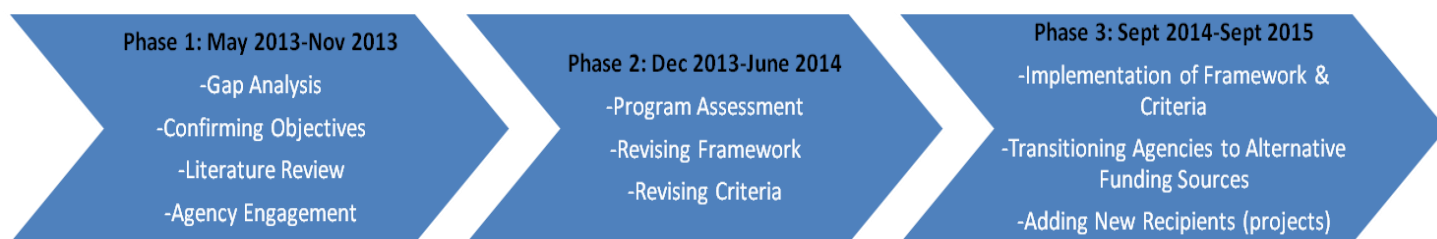
Community Building		
<p>Boys and Girls Clubs of Calgary Project: 828-HOPE</p> <p>Goal: reduce the risk of justice involvement for youth (aged 13-24) who are homeless or at risk of homelessness through the provision of housing supports and basic needs services</p> <p>479 calls, emails and texts were received 2013 of which (46% were from youth; 40% were for housing, 14% for employment support, 8% for education support, 21% for emotional support and 28% for resources)</p> <p>220 meetings booked with youth</p> <p>2013 CPIP Funding: \$26,000</p>	<p>12 Community Safety Initiative Project: 12 CSI</p> <p>Goal: Safer neighbourhoods for all who live, work and volunteer in the 12 communities</p> <p>Community Action Team conducted 6 community walks to resolve community standards issues such as graffiti.</p> <p>Four different speaker series that "Focus on Safety" were completed.</p> <p>Through the <i>Aboriginal Initiative</i> contact was made with 77 individuals and 45 organizations. Six projects / events scheduled for Aboriginal Awareness Week in June.</p> <p>As part of the <i>Youth Initiative</i>, one of our partners is working on a mural project.</p> <p>Growth of volunteer base has resulted in the Diversity Educational Series being run entirely by volunteerism.</p> <p>2013 CPIP Funding: \$20,000</p>	<p>The Federation of Calgary Communities Project: Safe Communities Initiative</p> <p>Goal: to provide the citizens of Calgary and community associations with the tools and resources to create safe and caring communities through crime prevention and safety initiatives.</p> <p>Project was launched in 5 new communities, while plans being finalized for another 3.</p> <p>Over 1350 volunteer hours (in BSC engagement meetings only)</p> <p>30 Community meetings with 135 participants</p> <p>Over 10,000 "My neighbour" cards distributed and 480 downloads of the e-version of the card</p> <p>24 community engagement events initiated by BSC communities (i.e. community clean-ups, block parties, festivals, walking groups, public art installations, and resource distribution, etc.)</p> <p>2013 CPIP Funding: \$95,000</p>

Street Issues		
<p>Alpha House Project: Downtown Outreach Addiction Partnership</p> <p>Goal: to provide an immediate mobile response to chronically addicted and homeless citizens</p> <p>DOAP team made 16,861 transports to a safe and appropriate service. Overall transports were down over the period of the flood resulting in a lower number of total transports than in 2012.</p> <p>3040 were transports to Urgent Care facilities or medical appointments.</p> <p>411 were referred to Addiction Treatment Programs.</p> <p>813 were taken to Renfrew Detox.</p> <p>11,235 were transported to a safe shelter or residence.</p> <p>2013 CPIP Funding: \$120,000</p>	<p>Calgary Drug Treatment Court Project: Employment Project</p> <p>Goal: provide safe and supervised employment opportunities for participants who have completed the residential treatment component of the CDTC program.</p> <p>100% of those currently participating in the project are employed. All are in fulltime positions working 40 hours per week on average.</p> <p>77.2% of graduates had no new charges or convictions since graduation (the time since graduation ranges from 2 months 40 months as averages 11.1 months); and</p> <p>Graduates had a total of 794 convictions prior to involvement in the program, compared with a total of 23 convictions (mostly administrative type) since graduation.</p> <p>2013 CPIP Funding: \$90,000</p>	<p>Calgary Humane Society Project: Violence Prevention/Humane Education</p> <p>Goal: educate and raise awareness of the risk factors associated with animal abuse, as it is often a precursor to violence in human relations</p> <p>Provided shelter for 122 pets of people exposed to family violence, other personal or family crises</p> <p>170 school presentations which would have an anti-bullying/violence prevention component (total 5,100 students reached)</p> <p>CPIP Funding: \$15,000</p>

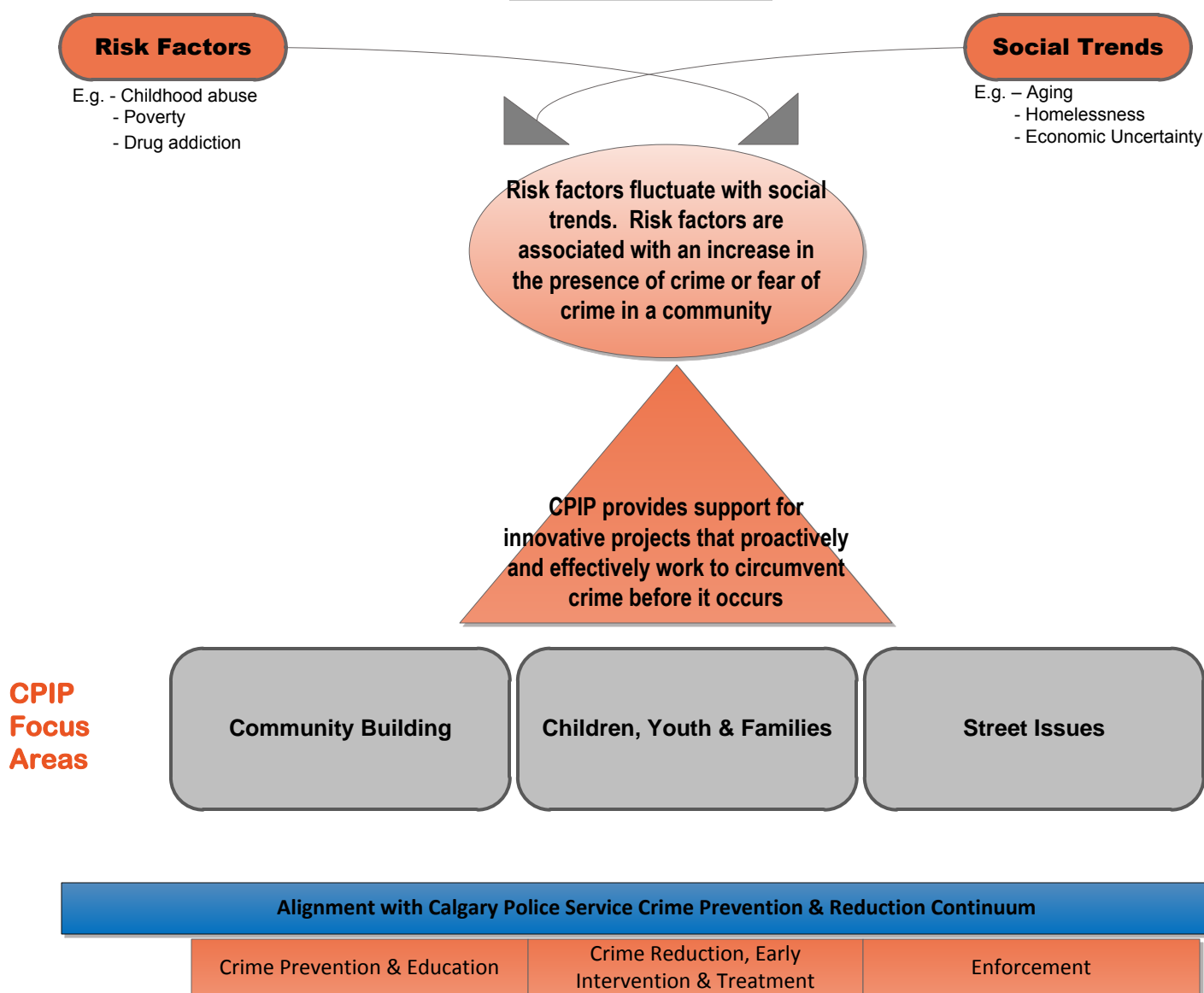
Children, Youth & Families		
<p>HomeFront Society for the Prevention of Domestic Violence Project: Early Intervention and Outreach Program</p> <p>Goal: to assist low risk families in instances where domestic violence incidents have been reported but no charges have been laid</p> <p>867 Families Served, 1266 people, 298 children</p> <p>749 community/home visits</p> <p>395 risk assessments/safety plans developed</p> <p>502 referrals made to community resources</p> <p>2013 CPIP Funding: \$65,000</p>	<p>Calgary John Howard Society Project: Child & Youth Empowerment Strategy</p> <p>Goal: To intervene with children and youth who are involved with or at risk of being involved with the criminal justice system</p> <p>91 participants, 1200 hours of direct client services in 2013.</p> <p>302 additional youth were re-directed to more appropriate services through the consultation process</p> <p>393 consultations with community service providers</p> <p>2013 CPIP Funding: \$75,000</p>	<p>Calgary Child Advocacy Centre</p> <p>Goal: Timely and efficient response to child abuse and neglect cases; joint triage and consultations; greater coordination of medical and crisis intervention services and greater coordination in case planning and conferencing.</p> <p>Official opening of the Sheldon Kennedy Child Advocacy Centre took place on Thursday, May 23rd, 2013 with 200 dignitaries and partners in attendance.</p> <p>The collaborative and coordinated model used at the Centre has resulted in:</p> <p>751 children/youth assessed at CAC Triage April 1 – Dec 31, 2013 (77% of these cases have involved issues of sexual abuse)</p> <p>2013 CPIP Funding: \$100,000</p>

	Agency to be Funded	Project Name & Description	Recommended Funding Amount
Street Issues			
1)	Calgary Alpha House Society	DOAP The “Downtown Outreach Addictions Partnership” (DOAP) team transports individuals at-risk of requiring police or medical intervention to safe and appropriate service locations (e.g. shelters, community health centres and addiction treatment programs). This proactive intervention approach mitigates the risk of criminal activity in the community and additionally reduces the demand on Calgary Police Service and Emergency Medical Services resources.	\$120,000
2)	Calgary Drug Treatment Court	Employment Project This project connects individuals who have completed the residential treatment component of the Calgary Drug Treatment Court program with safe, supervised employment opportunities. For 2014, the project will continue to provide subsidized employment to Calgary Drug Treatment Court participants, enabling their successful reintegration into the workforce. Since the project began in 2010, 77.2% of graduates have had no new charges or convictions since their graduation.	\$90,000
Children, Youth and Families			
3)	Boys and Girls Clubs of Calgary	828-HOPE This initiative provides a centralized outreach number for youth who are homeless, imminently homeless, and those without food or adequate clothing. By connecting young people with options to end their period of homelessness rapidly through referral and connection to transitional and permanent housing, the issues of criminal activity that accompany homelessness are also rapidly reduced. In 2014, this project will offer a system-wide approach to meet the needs of the most vulnerable first (triage).	\$20,000
4)	Calgary John Howard Society	Child & Youth Empowerment Strategy (CYES) CYES provides crime prevention education and support services for youth involved (or at-risk for involvement) in the criminal justice system. Participants are given the opportunity to develop skills necessary to make positive life choices and effectively handle conflict situations. In 2014, assessments and personal intervention counselling will continue to help support stabilization of highly vulnerable youth.	\$70,000
5)	HomeFront Society for the Prevention of Domestic Violence	Early Intervention and Outreach Program This collaborative justice and community response program addresses the needs of families before violence escalates and their situations enter the justice system. HomeFront's team members work closely with families, victims and offenders to ensure safety within the home, and provide access and links to essential services. In 2014, the program will continue to conduct home visits, risk assessments and facilitate referrals.	\$50,000
Community Building			
7)	12 Communities Safety Initiative	12 CSI This is a collaborative community initiative to reduce crime and social disorder in the greater Forest Lawn area with a focus on community level initiatives, crime specific initiatives and youth related issues. Partners include the Calgary Police Service, Calgary Animal & Bylaw Services, Calgary Community and Neighbourhood Services as well as 45 community organizations such as the International Avenue Business Revitalization Zone, Calgary Youth Justice, Calgary Bridge Foundation for Youth, Immigrant Services Calgary and community associations. In 2013, participation of organizations increased to 52.	\$20,000
8)	Boys and Girls Clubs of Calgary	Up the Wall This collaborative initiative between BGCC and numerous City of Calgary business units will develop and deliver an arts-based intervention program intended to improve the Youth Justice System’s ability to rehabilitate and reintegrate young offenders by utilizing innovative methods that fall outside the formal court process. The program will provide youth aged 12-17 charged with graffiti-related offences with structured programming twice weekly for 12 weeks as well as case management that will follow the participant for one year post-program. The program components include restorative justice, facilitated artistic self-expression and the development of life skills in the key areas of civic engagement, problem solving, and employment.	\$66,000
6)	Calgary Child Advocacy Centre (CAC)	Sheldon Kennedy Child Advocacy Centre This initiative is designed to allow for personnel from the Calgary Police Service, Calgary & Area Child and Family Services, Alberta Health Services and Alberta Justice, Crown Prosecutors’ Office to co-locate and respond to the individual needs of child victims of abuse and their families. In 2014, CAC will continue to assess, investigate and manage child abuse cases.	\$90,000
9)	Federation of Calgary Communities	Building Safe Communities Initiative This initiative creates community engagement and community partnerships around crime prevention and neighbour safety. The initiative provides educational tools and resources to Calgary communities. Since January 2013, 38 communities have expressed interest, 30 community meetings with 135 participants have been held, and over 1350 volunteer hours completed. In addition to further public education through printed material and community meetings, in 2014 this initiative will be launching a new Partners in Crime Prevention workshop series in partnership with the Calgary Police Service (CPS) crime prevention unit.	\$80,000
Total =			\$606,000

Revised CPIP Model Implementation Timeline



Revised CPIP Model



CPIP Lifecycle Stages (2 to 4 years)

This diagram highlights the various stages of a project under CPIP before it obtains long-term sustainability through external funding sources

