



2022 Performance Report

The City of Calgary Awards in 2022

Summary

The City of Calgary is a leader among peers, nationally and globally. We are extremely proud of our achievements as showcased through the awards and recognition for our innovation and excellence in 2022, including:

- 29 awards from external organizations or associations were received in 2022.
- 6 notable achievements were identified by services for 2022.

In addition, the 2021 One City Awards (awarded in 2022) are summarized.

External Awards

Service(s)	Award Details
Building Safety	<p>Resilience in Recovery Award Institute for Catastrophic Loss Reduction</p> <p>In October 2022, The City was nationally recognized for its Roofing Rebate program. The City was presented with the Resilience in Recovery award from the Institute for Catastrophic Loss Reduction.</p>
Corporate Governance + City Planning & Policy	<p>Minister's Awards for Municipal Excellence: Partnership Category Government of Alberta</p> <p>In 2022, the City of Calgary, Calgary Board of Education (CBE) and Microsoft Canada won the award for "Level Up, Calgary!", an innovative initiative involving a local or regional partnership that achieved results that could not have otherwise been accomplished by the municipality alone. The initiative, "Level Up, Calgary!", used Minecraft in schools to encourage students to achieve learning outcomes while leveraging the Downtown Strategy to design great public spaces. Level Up Calgary! was the first student Minecraft: Education Edition design challenge of its kind in Canada, involving collaboration with businesses, Indigenous communities, non-profit organizations, and community groups. CBE Students from all grade levels accessed a custom Minecraft world which included the heart of Calgary's downtown core, using this platform to reimagine and enrich their community.</p>
Environmental Management	<p>Funding Awarded Federation of Canadian Municipalities</p> <p>In 2022, the Federation of Canadian Municipalities awarded funding to The City to support the implementation of the Clean Energy Improvement Program (CEIP). This program supports Calgarians to make energy efficiency and renewable energy improvements to their homes through accessible financing. The CEIP program supports our local economy. The home improvement projects that qualify for CEIP will create work for local energy efficiency and renewable energy contractors.</p>
Facility Management	<p>Alberta Heritage Award (Conservation Category) Government of Alberta</p> <p>The Historic City Hall major renovation project won this provincial award recognizing projects that demonstrate excellence in conservation of Provincial or Municipal Historic Resources.</p>
Facility Management	<p>Award of Excellence Canadian Association of Heritage Professionals</p> <p>The Holy Angels School Project received this external industry award which recognizes outstanding achievement in the heritage field, and projects that exemplify the principles stated in applicable national, provincial/territorial, or local heritage polices.</p>

<p>Financial Support</p>	<p>The Canadian Award for Excellence in Financial Reporting Government Finance Officers Association</p> <p>This award recognizes excellence in governmental accounting and financial reporting and represents a significant accomplishment by a local government and its management. The award was created to encourage Canadian local governments to go beyond the minimum requirements of general accepted accounting principles to prepare annual financial reports that evidence the spirit of transparency and full disclosure.</p>
<p>Fire & Emergency Response</p>	<p>Equity, Diversity and Inclusion Award Canadian Association of Fire Chiefs</p> <p>Awarded for the Competency Model for an Inclusive Fire Department project in recognition of best practice and lessons learned in equity, diversity and inclusion in the fire service.</p>
<p>Infrastructure Support + Corporate Analytics & Innovation</p>	<p>2022 Tereo Award for Excellence in Asset Management Canadian Network of Asset Managers</p> <p>The City of Calgary's Corporate Analytics & Innovation business unit, Corporate Asset Management, and Ryerson University collaborated to develop a set of models to better understand how and when concrete and pavement will deteriorate. Having this data allowed The City to make risk-based decisions, maintain service levels, and defer \$100 million in maintenance over a 10-year period.</p>
<p>Infrastructure Support</p>	<p>2022 CANstruction Awards</p> <p>The Engineer-In-Training Rotation Program entry in the 16th edition of The Calgary Food Bank's CANstruction project won three awards in the competition. This is a city-wide event that brings together teams of engineers, designers, architects, and builders to construct magnificent structures made entirely out of canned and non-perishable goods.</p>
<p>IT Solutions & Support</p>	<p>Impact Award for Crisis Leadership Chief Information Officer Association of Canada</p> <p>Awarded to The City's Chief Information Technology Officer for technology leadership during the COVID-19 pandemic.</p>
<p>IT Solutions & Support</p>	<p>PeopleSoft Innovator Award Oracle</p> <p>The City was recognized for its transformation initiatives in outstanding user experience and configuration.</p>
<p>Land Development & Sales</p>	<p>2021 POWERBROKER Award CoStar</p> <p>Angela DeCaria, Senior Sales Agent of industrial sales for The City, received the award in the POWERBROKER award for selling \$57 million of real estate in 2021, placing her in the top 10 of all brokers in Calgary. This premier industry award recognizes and celebrates commercial real estate's top brokers and firms in the United States and Canada, placing Angela among the industry's elite.</p>

<p>Parking</p>	<p>Mayor's Urban Design Award - Community Initiatives The City of Calgary</p> <p>The award is for the High Park - Beltline Neighborhood Association roof-top parkade and event space and was received for design and community initiatives.</p>
<p>Parking</p>	<p>2022 World Architecture News Award - Transport Category World Architecture News</p> <p>Gold award in the category of Transport for Platform Parkade and Innovation Centre. The award acknowledges and celebrates excellence in architecture.</p>
<p>Parking</p>	<p>2022 Award of Merit in Architecture Design International Parking and Mobility Institute</p> <p>The International Parking & Mobility Institute is the world's largest association of professionals in parking, transportation, and mobility. An award of merit was presented for the architectural design, mixed-use parking and mobility facility design of the East Village neighborhood's seven-story oval-shaped Platform Parkade.</p>
<p>Parks & Open Spaces + Water Services</p>	<p>Merit Award World Landscape Architecture</p> <p>Dale Hodges Park earned this landscape architecture industry award. A former gravel pit along the Bow River, the site is now a 40-hectare park and a stormwater treatment amenity with diverse wildlife, plant habitats and walking/cycling trails. The project was a collaboration between Parks and Open Spaces, Water Services, Public Art and Calgary-based Sans façon, O2 Planning + Design, Source 2 Source and AECOM.</p>
<p>Parks & Open Spaces + Calgary Recreation</p>	<p>2022 Parents Choice Award: Best Accessible/Inclusive Experience for Kids Calgary's Child Magazine</p> <p>The City's Shouldice Park inclusive playground was voted the Best Accessible/Inclusive Experience for Kids by readers of Calgary's Child Magazine as part of the magazine's 2022 Parents' Choice Awards. This inclusive playground was a collaboration between Parks and Open Spaces, Calgary Recreation and Canadian Tire Jumpstart Charities, which donated funds for the playground.</p>
<p>Parks & Open Spaces</p>	<p>Mayor's Urban Design Awards: Four Parks and Open Spaces Projects The City of Calgary</p> <p>Four City parks projects won Mayor Urban Design Awards in 2022:</p> <ul style="list-style-type: none"> - Balmoral Circus (Urban Design Plans) - Dale Hodges Park (Civic Design Projects) - Flyover Park (Urban Fragments) - Century Gardens (Confluence Award).

<p>Police Services</p>	<p>Queen Elizabeth II Platinum Jubilee Medal Government of Alberta</p> <p>52 members (six civilians, 46 sworn) of the Calgary Police Service received the Platinum Jubilee medal in celebration of Her late Majesty Queen Elizabeth II. Recipients were recognized for measurable impact at a Service, community or provincial level; demonstrated persistent and exemplary performance over a sustained period; significant actions and contributions in alignment with Service goals and priorities and unique approaches to handle problems and create sustainable solutions.</p>
<p>Police Services</p>	<p>Outstanding Achievement Awards Alberta Association of Chiefs of Police</p> <p>The Alberta Association of Chiefs of Police Outstanding Achievement Award was established to enable formal recognition of employees, citizens and community groups for Outstanding Service, Volunteer Activities, Crime Prevention & Community Policing Initiatives. Calgary Police Service recipients include Acting Staff Sergeant Ben Lawson, Detective Greg Linkert, Constable Jon Odland and Constable Jeremiah Stump.</p>
<p>Police Services</p>	<p>Deb Jolly Woman in Leadership Award Alberta Women In Public Safety</p> <p>The vision of Alberta Women In Public Safety is to advance women leaders in Alberta's public safety community. The Deb Jolly Woman in Leadership Award is awarded to a woman in public safety in Alberta who demonstrated distinguished, ongoing excellence in leadership in public safety and contributed significantly to the advancement of women in the field. The award recipient was Inspector Sueanne Ford.</p>
<p>Property Assessment</p>	<p>Certificate of Excellence in Assessment Administration International Association of Assessing Officers</p> <p>This award recognizes governmental units utilizing superior assessment practices for all aspects of their operations including a strong emphasis on teamwork, accomplishments, and a high level of satisfaction among peers, staff, and constituents. It is the highest professional honour an assessment jurisdiction can obtain and Calgary is only the third Canadian assessment jurisdiction to receive this award.</p>
<p>Streets</p>	<p>2022 Canadian Consulting Engineering Award for Association of Consulting Engineering Companies and the Canadian Consulting Engineer magazine</p> <p>The Crowchild Trail Short-Term Improvements Project won this award which is recognized as the industry's highest honors and offered only to the most remarkable engineering feats featured in projects by Canadian firms. This award was presented for the City's interchange rehabilitation and widening of Crowchild Trail Bow River Bridge, with credit to Associated Engineering. The project achieved cost-effectiveness, improved functionality, effective traffic staging plans, material reuse, reduced demolition and protection of the river and aquatic life.</p>

<p>Streets</p>	<p>Award of Excellence for Bridge Rehabilitation - Transportation Infrastructure – Structures Consulting Engineers of Alberta</p> <p>This award of excellence was presented for the innovative design, rehabilitating and widening Calgary’s Crowchild Trail Bow River Bridge Interchange to improve functionality, safety, and extend the service life of the structure. The Consulting Engineers of Alberta represents Alberta engineering firms with a mission of promoting a sustainable consulting engineering industry.</p>
<p>Streets</p>	<p>Award of Merit for Transportation Infrastructure, Roads, Interchanges, Airports and Mass Transit Consulting Engineers of Alberta</p> <p>Representing Alberta engineering firms, the Consulting Engineers of Alberta presented this award of merit for the Crowchild Trail Short-Term Improvements Project. This project was recognized for using an award-winning planning and engagement process, rehabilitating three area bridges and delivering complex work.</p>
<p>Streets</p>	<p>Award of Merit for Project Management Consulting Engineers of Alberta</p> <p>This award was presented to the Crowchild Trail Short-Term Improvements Project in the project management category. This City project was recognized for collaborative integration of designs into a single construction contract and high-quality project delivery.</p>
<p>Waste & Recycling</p>	<p>Site Award of Excellence Alberta Recycling Management Authority</p> <p>Waste & Recycling Services received the coveted “Site Award of Excellence” award which recognizes municipal collection sites for displaying excellence in the management of their electronics, paint, tires and used oil materials collection sites, meeting all program requirements, and making recycling convenient and safe for residents and businesses.</p>
<p>Wastewater Collection & Treatment</p>	<p>Environment & Sustainability “Summit Award” Association of Professional Engineers and Geoscientists of Alberta</p> <p>The Biosolids and Willow Trees for a Low Carbon Economy project won this award. The project has prevented the accumulation of biosolids in the lagoons, improved the quality of marginal soils, produced useful wood, while eliminating greenhouse gas emissions.</p>
<p>Water Treatment & Supply</p>	<p>Academic Achievement Award The American Water Works Association</p> <p>Kelsey Kundert completed his thesis titled, “Coupled Chemically Assisted Filtration Approaches for Increasing Filter Resilience and Performance During Drinking Water Treatment.” He won first place for the best thesis and was presented with the Academic Achievement Award from The American Water Works Association.</p>

Other Notable Achievements

Service	Award Details
Data Analytics & Information Access	<p>2022 Innovation Training program Bloomberg Center for Public Innovation at John Hopkins University</p> <p>The City was selected by the Bloomberg Center for Public Innovation at John Hopkins University to participate in its 2022 Innovation Training program. Calgary was one of 13 cities from North American and international applicants selected to receive the training which is designed to equip participants with cutting-edge innovative techniques and skills to find solutions to a chosen challenge impacting their community.</p>
Data Analytics & Information Access	<p>#5 Ranking Geospatial Maturity Index: Measuring Public Sector Digest Geospatial Program Maturity</p> <p>Top 25 North American most mature public sector geographic information systems programs. The index measures the degree of ability to provide location intelligence to enhance Calgary services and data.</p>
Development Approvals	<p>Canadian Home Builders' Association Municipal Benchmarking Study</p> <p>Each participating municipality was assigned a score that combines their performance on planning features, approval timelines, and government charges. Calgary ranked third overall compared to 20 other municipalities across Canada.</p>
Environmental Management	<p>Carbon Disclosure Project Reporting and A-List</p> <p>Recognized on the Carbon Disclosure Project "A-list" as one of 123 cities and counties across the globe that is taking bold leadership on environmental action and transparency on climate action.</p> <p>Each year the CDP (formerly known as the Carbon Disclosure Project) provides the global platform for cities to measure, manage and disclose their responses to their annual climate change questionnaires. 18,700+ companies disclosed through CDP in 2022.</p>
Environmental Management	<p>Global Covenant of Mayors</p> <p>In 2022, Mayor Jyoti Gondek signed a letter to join The Global Covenant of Mayors for Climate and Energy (GCoM). A commitment to the Global Covenant of Mayors signifies a commitment to not only take bold local action, but to also work side-by-side with peers around the world to share innovative solutions that enable mayors to do more, faster. CGoM is a global coalition of cities and local governments to combat climate change.</p>
Facility Management	<p>Alberta Professional Planners Institute Recognition</p> <p>The Alberta Professionals Planners Institute recognized the unprecedentedly thorough and inclusive engagement work Facility Management performed on the Forest Lawn Integrated Civic Facility project at their 2022 annual conference.</p>

One City Awards

The One City Awards highlight projects, teamwork and people going above and beyond their duties to deliver excellent services to Calgarians and to showcase examples of Competence, Character, Commitment and Collaboration. In addition to the awards below, outstanding individual employees were recognized in the “Everyday Hero” and “Leadership” award categories.

Category	Award Details
<p>Citizen Impact</p>	<p>Safe Neighbourhood Speeds</p> <p>Awarded for reducing the high-speed limits that had led to thousands of injuries and fatalities on Calgary’s residential streets. Due to these efforts to create safe neighbourhood speeds, Calgary is now a safer community with fewer injuries and fatalities on our streets and we are realizing massive societal benefits on the order of \$100 million annually.</p>
<p>Corporate Impact</p>	<p>Clothing Online Pilot and Implementation Project</p> <p>The Corporate Clothing Program online initiative enabled one-stop online shopping and order tracking for employee clothing allowance purchases. The clothing order process is now more efficient, responsive, and can easily identify usage trends.</p>
<p>Economic</p>	<p>Projects Maverick & Violin: Diversifying Calgary’s Economy</p> <p>Awarded for the massive, collaborative effort of 10 services to bring to reality two of The City’s largest warehouses to locate in Dufferin North Industrial Park. The success of these projects showcases Calgary’s strategic geographic location, its logistics network of air, rail, and highway transportation and how our industrial sector is an important inland port and distribution hub for national and international markets.</p>
<p>Environmental</p>	<p>The Industrial, Commercial & Institutional (ICI) Facilities Program for Stormwater Pollution Prevention</p> <p>Awarded for making a significant contribution to caring for the environmental wellbeing of Calgarians. This new program launched in 2021 and reduces pollutant loadings to the stormwater system, waterways and environment through education, assessment of stormwater pollution risk, inspection, stewardship and community compliance work.</p>
<p>Innovation</p>	<p>Innovative Cost Savings: Walden Fire Station</p> <p>Awarded for innovative and cost-saving features of the Walden Temporary Modular Fire Station.</p>

Safety	Montgomery Main Street - Safety Improvements Throughout Awarded for contributions to the safety improvements along Bowness Road.
Social	Junior Fire Sisters Virtual Girls Camp Awarded for the safe and successful delivery of the Junior Fire Sisters Virtual Girls Camp (Camp Courage Calgary) by Calgary Fire Department and Calgary Public Library.
Employee Choice	Resilient Roofing Rebate Program The Resilient Roofing Rebate Program was the first of its kind in Canada created to provide an education and incentive program with a \$2 million rebate fund.