



**URGENT BUSINESS**

CC 662 (R2007-12)

NM 2014 October 06

Re: BROADENING THE CITY'S IN-HOUSE CONSULTING  
COUNCILLOR SHANE KEATING

WHEREAS in 2013 the City of Calgary spent over \$16.9 million on external consultants;


AND WHEREAS these consultants were involved in a number of different activities including community consultations, research, and planning in number of different business units;

AND WHEREAS it is advantageous to make the most of our internal consulting staff's time and resources by relying less on external companies, and more on the capabilities of city employees;

NOW THEREFORE BE IT RESOLVED that City Administration investigate the possibility of further broadening The City's in-house consulting capacity;

AND FURTHER BE IT RESOLVED that the duties of this in-house consulting could include, but not limited to:

- a) Preliminary research to external consultant reports;
- b) Consulting assistance on service planning, process improvement, performance measurement and benchmarking;
- c) Enhancing collaboration among in-house subject matter experts to assist departments in preparing requests for proposals (RFPs).

Signature of Member(s) 

Date