

2022 Law Audit Report

RECOMMENDATION(S):

That the Audit Committee recommend that Council receive this report for information.

RECOMMENDATION OF THE AUDIT COMMITTEE, 2023 JANUARY 19:

That Council receive this report for the Corporate Record.

HIGHLIGHTS

- Law supports the corporation's delivery of all services to people living and working in Calgary by addressing the corporation's insurance, claims and legal needs. Law also contributes to risk management and risk mitigation thereby enabling informed decision making within the corporate risk tolerance.
- Risk Management & Claims continues to monitor industry standard market trends, as it relates to the hardening Insurance markets. Globally many large Insurers have been risk averse towards increasing climate related exposures.
- Legal Services' highlights include supporting city building projects (e.g. Green Line, affordable housing initiatives and Downtown Calgary), ongoing implementation of Council's 2020 ZBR direction and handling of increasingly complex legal proceedings involving The City.
- Law formalized a Business Unit Equity, Diversity, Inclusion & Belonging Committee. Through a formalized program of activities, educational opportunities and cross corporate collaboration, the Committee is helping to advance our individual and collective journeys toward a more equitable, diverse and inclusive workplace and community.
- Background and Previous Council Direction is included as Attachment 1.

DISCUSSION

Law includes Legal Services and Risk Management & Claims.

Legal Services is a full-service internal law department whose members are highly qualified legal professionals with diverse expertise and experiences, specializing not only in municipal legal matters but also the business of the corporation. A more detailed look into the structure of Law is included in Attachment 2.

Law's Risk Management & Claims Division delivers insurance and claims services to help customers identify, address and manage risk, manage The City's civic insurance program and work with the members of Legal Services to recover costs associated with damage caused to City assets. They also provide an avenue for people should they wish to submit a claim to The City.

Additional information on Risk Management & Claims can be found in Attachments 3 & 4.

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EXTERNAL ENGAGEMENT AND COMMUNICATION

- Public engagement was undertaken Public communication or engagement was not required
- Public/interested parties were informed
- Dialogue with interested parties was undertaken

IMPLICATIONS

Social

N/A

Environmental

N/A

Economic

N/A

Service and Financial Implications

No anticipated financial impact

RISK

A properly resourced Law business unit reduces legal, financial, and reputational risk and exposure for The City. It also enables the efficient and cost-effective handling of legal matters involving The City due to deep insight into corporate policies and municipal law expertise. Law is a strategic partner working collaboratively with colleagues across the corporation to address legal needs of The City and to support intentional and informed decision making within corporate risk tolerance.

ATTACHMENT(S)

1. Previous Council Direction, Background
2. Law Structure
3. Risk Management & Claims Report
4. Risk Management & Claims Infographic

Department Circulation

General Manager/Director	Department	Approve/Consult/Inform
Jill Floen	Law, Legislative Services & Security	Approve