

CPS2008-67 (CPS2008-65) PROTECTIVE SERVICES PERFORMANCE
STANDARDS

SUMMARY/ISSUE

To provide a progress update on the development of service level and response performance benchmarks for The City of Calgary Emergency Medical Services (EMS), Public Safety Communications (PSC), and Animal & Bylaw Services (ABS).

ADMINISTRATION RECOMMENDATIONS

That the SPC on Community and Protective Services recommends that Council:

1. Receive this report for information;
2. Request that Administration continue to develop performance measures and benchmarks for EMS, PSC and ABS; and
3. Report to the SPC on Community and Protective Services annually no later than September of each year with an annual update on key indicators for EMS, PSC and ABS together with the annual report on Calgary Fire Department performance measures.

COMMITTEE RECOMMENDATION

That the Administration Recommendation contained in Report CPS2008-67 be approved.

Moved by Alderman Hawkesworth, Seconded by Alderman Colley-Urquhart,

That the SPC on Community and Protective Services Recommendation contained in Report CPS2008-67 be adopted.	General Manager, Community and Protective Services
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CARRIED

CPS2008-70 CALGARY FIRE DEPARTMENT 2007 ANNUAL REPORT

SUMMARY/ISSUE

To provide the SPC on Community and Protective Services with the Calgary Fire Department (CFD) 2007 annual report (Attachment), highlighting key activities and accomplishments.

ADMINISTRATION RECOMMENDATIONS

That the SPC on Community and Protective Services recommends that Council:

1. Receive for information the Calgary Fire Department's annual report; and
2. Direct Administration to move the submission date of the Calgary Fire Department's Annual Report to no later than June of each year.