



User Fee and Subsidies Policy Review

Executive Committee

2022 June 29

Recommendation:

That the Executive Committee recommend that Council:

1. Receive this report for the Corporate Record and discussion.



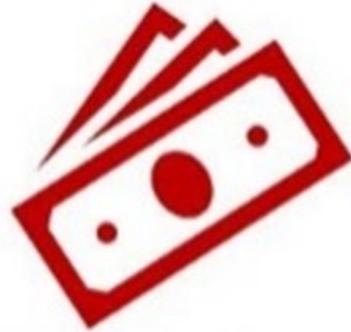
Highlights

- The Policy guides how and when user fees are used.
- This policy decision can impact citizens' quality of life.
- Calgarians will have an opportunity to have their say.
- Administration will return with its findings and seek direction from Council.
- Targeting approval in 2023 with implementation through Mid Cycle Adjustments in 2024.
- During the development of the revised Policy, services will continue to be guided by the current Policy.



Why are User Fees and a User Fee Policy Important?

Revenue
Source



Quality
of Life

Service
Efficiency



Standard
Practice

Goals of the Review

Review and Update



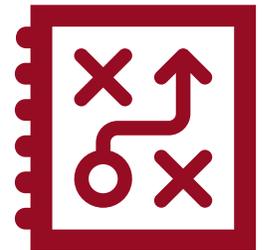
Create a Fair & Equitable System



Foster Clarity & Understanding



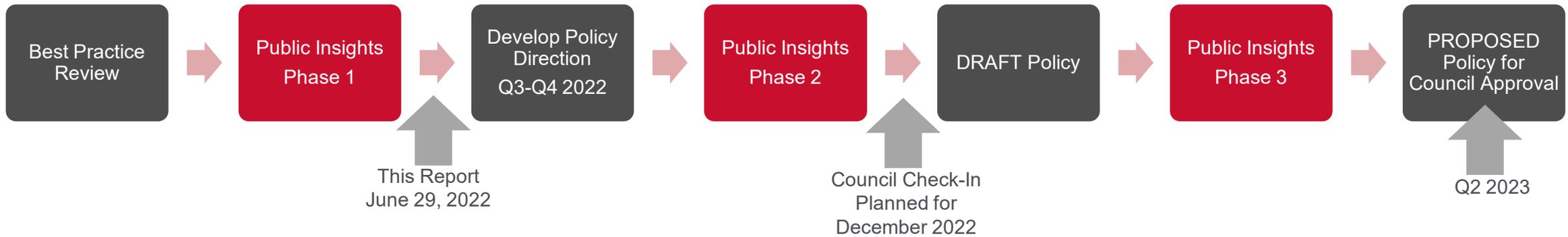
Implement & Sustain



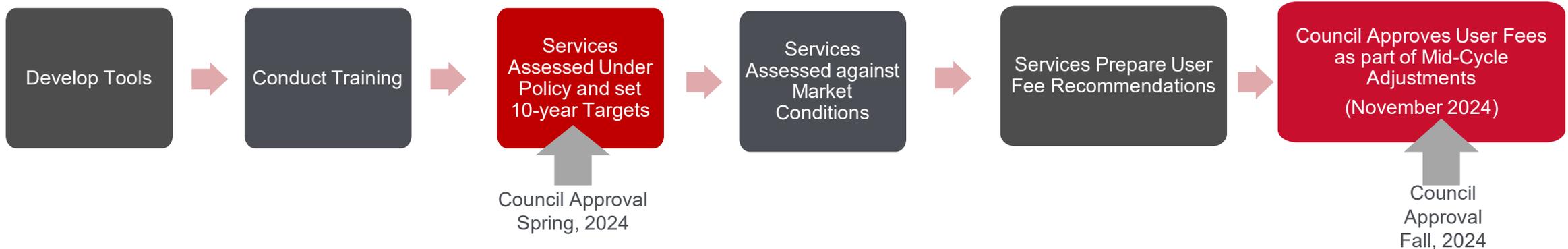


Policy Review Process

Step 1: Approve Policy (2022-Q2 2023)



Step 2: Training and Implementation (2023-2024)



Step 3: Monitoring and Continuous Improvement (2025 and Beyond)

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