



Report Number: EC2022-0828

Meeting: Executive Committee

Meeting Date: 2022 June 29

NOTICE OF MOTION

RE: Reducing Barriers and Becoming More Efficient with The Service Policy and Governance Program

Sponsoring Councillor(s): Councillor Peter Demong, Councillor Evan Spencer, Councillor Jasmine Mian

WHEREAS the policies of the City of Calgary should be concise, promote efficient and effective operations, and reduce barriers for the businesses and citizens who interact with those policies.

AND WHEREAS City of Calgary policies should be aligned to, and support, Council's Strategic Direction, as well as integrate multiple lenses such as equity, diversity, inclusion, indigenous relations, anti-racism, climate, and economic resilience.

AND WHEREAS ever-changing external requirements and legislation requires City of Calgary Council and Administration policies be closely monitored to ensure they continue to meet their intended outcomes.

AND WHEREAS there is an opportunity to align or change policies to support the reduction in policy costs and/or free up capital and/or operating costs such as demonstrated through the prototype Service Policy and Governance Program conducted over 2018-2020. This work identified changes to the City's Tiering and Securities policies which resulted in decreased security requirements for development companies, freeing up private capital for further investment by developers.

NOW THEREFORE BE IT RESOLVED that Council direct Administration to:

1. Establish a Service Policy and Governance program within the Corporate Governance service line that implements KPMG's recommendations (PFC2020-0769) with respect to centralization of resources and decision-making by combining the administrative support for Council policy and Administration policy.
2. Develop a timeline and work plan for the Service Policy and Governance program.
3. Develop a prioritization approach for policy review:
 - fully assess and determine how to prioritize policies and services for review.
 - consult with stakeholders, mine 311 data and identify other sources of information to identify areas that need to be addressed sooner.
4. Develop a policy review schedule whereby policy priorities can be endorsed by Executive Leadership Team and Council:
 - build on the current four-year review cycle of Council and Administration policy libraries and adjust the current schedules to reflect the results of consultation.
5. Prepare a One Calgary budget ask for two full-time resources to support the establishment and on-going maintenance of the Service Policy and Governance program.

Attachment(s):

1. Notice of Motion Checklist