

**Advisory Committee on Accessibility  
Summary of Strategic Plan Accomplishments for 2014**

	<b>ACA Goal Alignment</b>	<b>Accomplishments in 2014</b>	<b>Stakeholder(s)</b>	<b>Outcomes and Impacts</b>
1.	Goal 1: Strategies 1.1, 1.2, 1.3, 1.5, 1.8, 1.9, 1.10 Goal 3: Strategy 3.4 Goal 4: Strategy 4.8	The City of Calgary's Access Design Standards used in a number of Corporate projects.	Community & Neighbourhood Services, Office of Land Servicing & Housing, Parks, Planning Development & Assessment, Recreation, and Roads.	Barrier-free design reviews were done with the following projects: <ol style="list-style-type: none"> <li>1. Four new Recreation Facilities: Quarry Park, Rocky Ridge, Great Plains and Seton.</li> <li>2. Calgary Municipal LandCorporation (CMLC) New Central Library.</li> <li>3. New community mailboxes.</li> <li>4. Prairie Winds Park Redevelopment.</li> <li>5. Centre City District Realm.</li> <li>6. Universal Design Coordinator position to support City projects from conception to completion explored.</li> <li>7. The Seniors Age Friendly Strategy is incorporating strategies that align with barrier-free design in the areas of transportation and communication accessibility.</li> <li>8. Text to 911 communication for deaf and hard of hearing with Public Safety Communication.</li> </ol>
2.	Goal 2: Strategies 2.1, 2.2, 2.3,2.5, 2.7, 2.8	A number of City transportation projects accommodate people with disabilities.	Community & Neighbourhood Services, Planning, Development & Assessment,	Collaboration on accessible transportation projects included: <ol style="list-style-type: none"> <li>1. RouteAhead "Greenline", LRT ground level design.</li> </ol>

			Roads, Calgary Transit, and Transportation Infrastructure.	<ol style="list-style-type: none"> <li>2. ACA representation on the Taxi &amp; Limousine Advisory Committee (TLAC). There are 14 new accessible taxi licenses, 189 total accessible licenses to date.</li> <li>3. Pedestrian Strategy “Step Forward” recommendations on barrier-free path of travel, sidewalk hoarding, crosswalk safety, accessible/audible signals, curb cut design and underpass planning.</li> <li>4. ACA supported Roads and Transit in selecting 100 priority sites for snow and ice clearing of bus stops, bus pads and windrows in response to the 2014 June 18 Snow and Ice Control Annual Report.</li> <li>5. Audible Pedestrian Strategy will have accessible/audible signals at all new installations, all major projects and 311 service requests.</li> </ol>
3.	Goal 3: Strategies 3.1, 3.3, 3.6, 3.7	Accessible communication formats are introduced at The City for the inclusion of people with disabilities.	Customer Service & Communication, Human Resources, Supply Management, and Waste & Recycling.	<p>Alternative formats that enhanced customer service included:</p> <ol style="list-style-type: none"> <li>1. A request for proposals resulted in a five year contract for captioning services (communication access real-time (CART)) for The City of Calgary.</li> <li>2. Waste &amp; Recycling created tactile/braille</li> </ol>

				<p>plaques for waste and recycling containers.</p> <p>3. A self-registry template was created for vulnerable populations for emergency planning and evacuation purposes with CEMA and CPS.</p>
4.	Goal 4: Strategies 4.1, 4.2, 4.8	Ongoing leadership and excellence in disability and accessibility activities.	City Clerk's Office, and Community & Neighbourhood Services.	<p>Recognition was experienced in the following areas:</p> <ol style="list-style-type: none"> <li>1. Mayor's Award for Accessibility.</li> <li>2. ACA Awards for Advocacy, Access Recognition and Accessible Transportation.</li> <li>3. December 3 'International Day for Persons with Disabilities' annual breakfast with ALT and Senior Management.</li> </ol>