

Background

The City Manager Quarterly Report supports the delivery of Council's priority of a well-run city as identified in the 2019-22 One Calgary Service Plans and Budgets, and Administration's Rethink to Thrive Strategy. Administration's Rethink to Thrive Strategy is directed at The City of Calgary's internal employee audience and is intended to help provide focus to Administration and outline how the organization will work together to support the delivery of the City Manager goals and Council's direction. Council approved the objectives and strategies in Administration's Rethink to Thrive Strategy on 2020 June 29.

Context

Four main objectives were identified within the Rethink to Thrive Strategy:

- Improve our reputation
- Reduce the cost of government
- Strengthen employee engagement
- Increase our capacity

Five strategies were developed to achieve these objectives, each with corresponding actions:

- Provide organizational focus and good governance
- Protect financial sustainability and optimize investment
- Inspire a proud and engaged workforce
- Building strong relationships through collaboration and communication
- Be innovative, tech savvy and future-focused

Previous Council Direction

The most recent previous Council direction is as follows:

That with respect to Report C2020-0699, the following be adopted: That Council approve the objectives and strategies in Administration's Rethink to Thrive Strategy outlined in Attachment 2.

MOTION CARRIED

Timeline

DATE	REPORT NUMBER	DIRECTION/DESCRIPTION
2020 June 29	C2020-0699	Administration's Rethink to Thrive Strategy
11/14/2018	C2018-1158	One Calgary 2019-2022 Service Plans & Budgets