

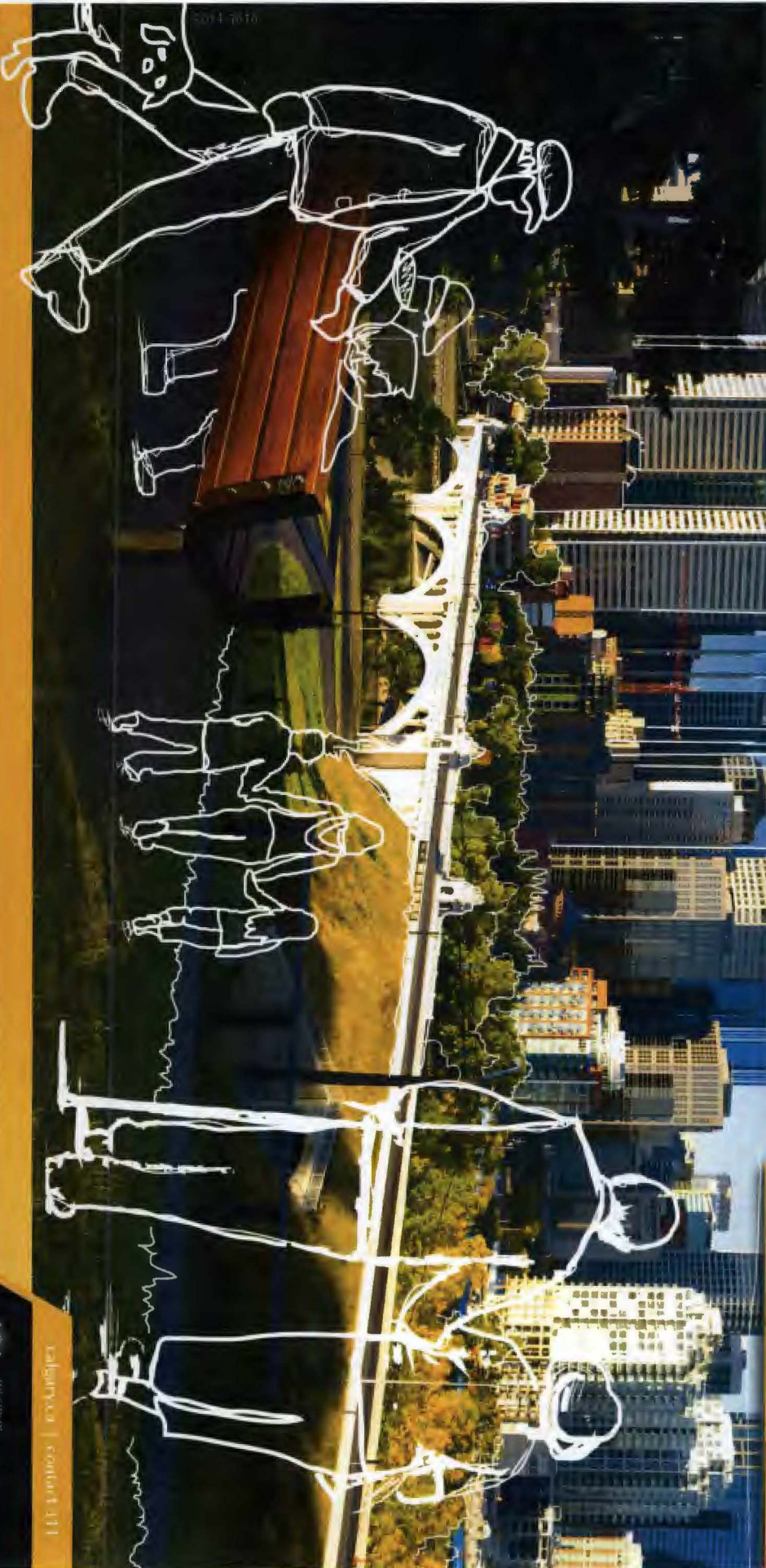
CITY OF CALGARY  
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JUN - 9 2015

ITEM: CPS2015-0491  
distribution  
CITY CLERK'S OFFICE

CPS2015-0491 2015 June 09  
**SENIORS AGE-FRIENDLY**

*Strategy*

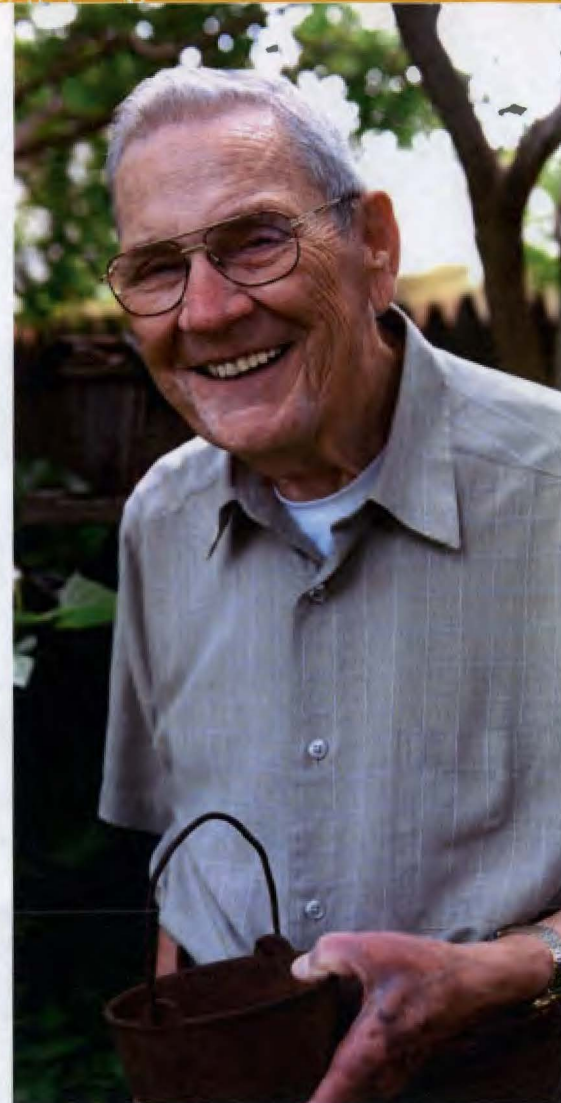


*Onward/* by 2020, Calgary will be an age-friendly city.



## Background

- Council direction July 2013
- Global Age-Friendly Cities (WHO)
- Council priority “a prosperous city”
  - “Prepare for the needs of an aging population”



## Community Involvement

- Older Adult Council of Calgary
- Public and other stakeholder engagement
- Governance
- Strategy development

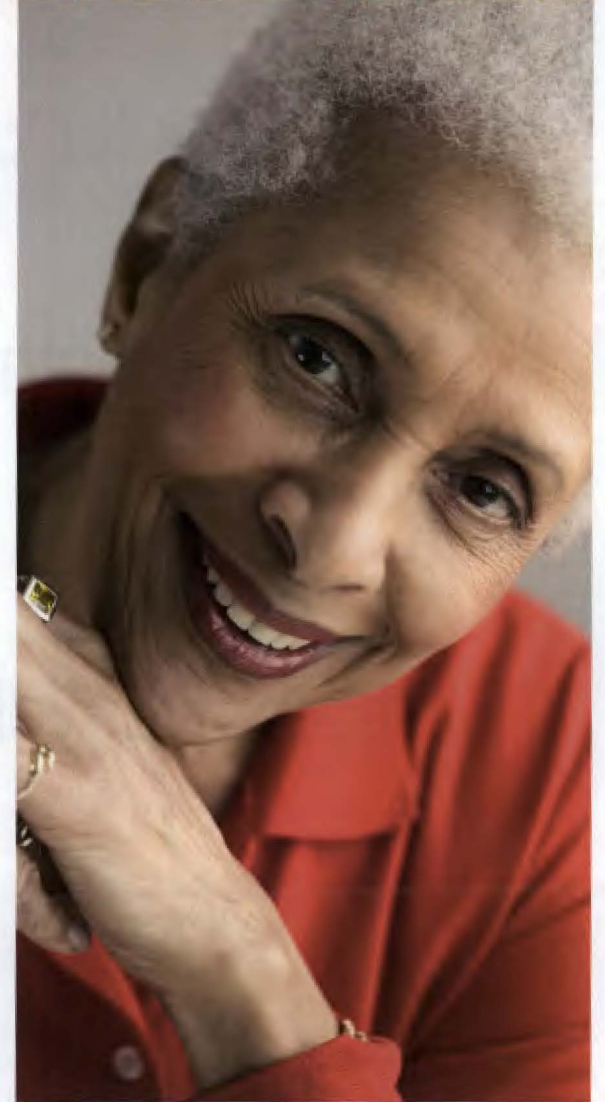




## Seniors Age-Friendly Strategy



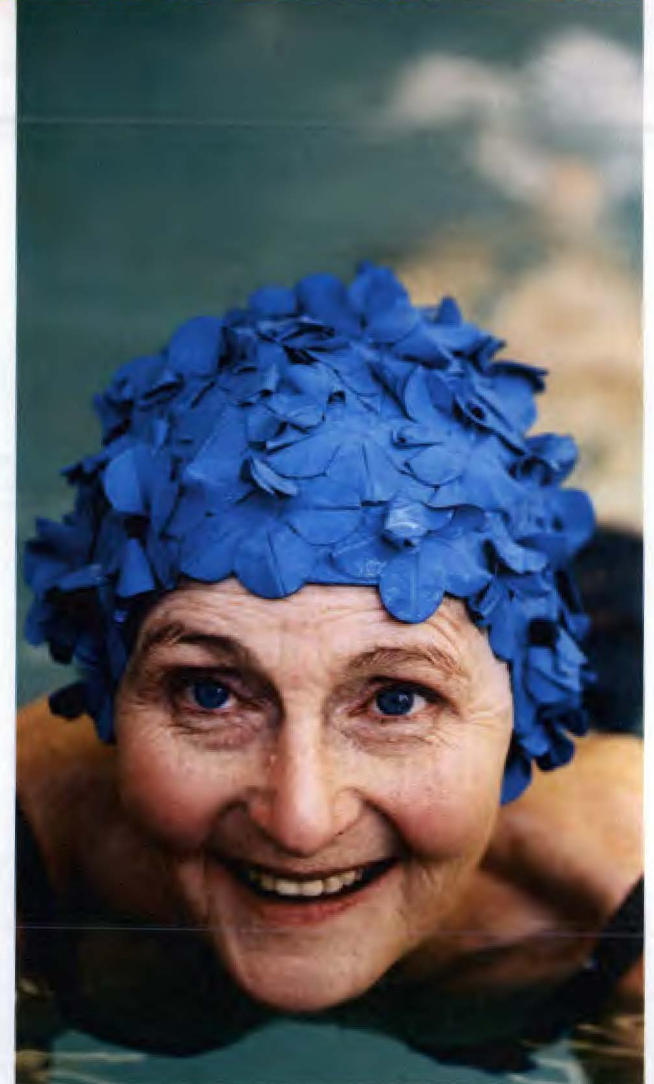
- Vision and principles
- Local priority areas
- Results, strategies, and actions
- Partners
  - The City of Calgary's role



## Local priorities



- Access to Information and Services
- Community Support and Health
- Housing
- Participation and Inclusion
- Prevention and Response to Elder Abuse
- Transportation and Mobility





## Implementation Plan

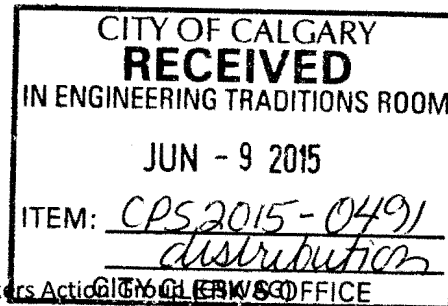
- Governance
- Transition
  - Annual action plans
  - Apply for recognition as an “age-friendly city”
  - Public launch
- Implementation
- Shared Measurement and Evaluation



## Recommendation

That the SPC on Community and Protective Services recommends that Council:

- approve the attached Seniors Age-Friendly Strategy and Implementation Plan; and
- direct Administration to report back on the progress of the implementation of the strategy no later than 2016 October.



6/7/2015

Alberta College of Social Workers Gerontology Social Workers Action Group  
c/o 3823 7A St SW  
Calgary Alberta, T2T2Y8

Standing Policy Committee on Community and Protective Services  
Office of the Councillors  
700 Macleod Trail Southeast, Calgary, AB T2G 2M3

**Re: Support for the Seniors Age Friendly Strategy**

The ACSW Gerontology Social Workers Action Group (GSWAG) is an interest group of the Alberta College of Social Workers. Many of us work with older adults in our professional role and others are older adults ourselves or care for older family members. We are passionate about ensuring that older adults have dignity, respect, a good quality of life, choice and independence.

We support the Seniors Age Friendly Strategy and thank the City of Calgary for taking the lead in facilitating the Strategy's development. We appreciate the care that was taken to gather input and involve seniors and representatives from many diverse groups and organizations.

Older adults are a wonderful source of energy, wisdom, enthusiasm and contribute so much and in so many ways to our City as well as to their own families and other seniors. Older adults also may need support for themselves or in their caregiving roles to aging parents or partners.

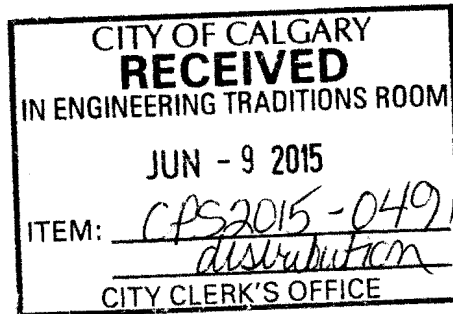
The Strategy provides us with clear goals and actions that help us be proactive versus reactive to challenges and opportunities of our aging population. It will help ensure that our systems, policies, infrastructure and attitudes help empower older adults and provide support. We applaud actions that help integrate seniors, develop community hubs and reduce isolation as they are critical to keeping older people meaningfully involved in their community. We also appreciate that the importance of community and government partnerships, increased communication and integration and links with current city initiatives are highlighted.

We are very encouraged that the strategy recognizes crucial issues of poverty, unsafe and inappropriate housing and needs for improvement to our continuing care system (from home day to long term care) and proposes working with and advocating to other levels of government to make changes. We appreciate also that the Strategy provides a clear means of checking our progress and of obtaining feedback on an ongoing basis and look forward to helping with the implementation.

Yours sincerely,

Linda McFarlane, Member and Crystal Kwan, Chair  
ACSW Gerontology Social Workers Action Group





**CUMMING SCHOOL OF MEDICINE**

**DR. DAVID B. HOGAN**  
**PROFESSOR**  
**AND THE BRENDA STRAFFORD FOUNDATION CHAIR**  
**IN GERIATRIC MEDICINE**  
Health Sciences Centre  
3330 Hospital Drive N.W.  
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June 8, 2015

Ms. Raynell McDonough  
Strategist Community & Neighbourhood Services  
The City of Calgary  
P.O. Box 2100, Stn. M  
Calgary, AB Canada T2P 2M5

Dear Ms. McDonough:

**Re: Seniors Age-Friendly Strategy and Implementation Plan**

This letter is to voice my support for the proposal that the SPC on Community and Protective Services recommend that Council approve the Seniors Age-Friendly Strategy and Implementation Plan and furthermore direct Administration of The City of Calgary to report back on the progress of the implementation of the strategy no later than 2016 October.

As noted in the accompanying documentation, the number of older Calgarians is rapidly growing. There is a need to develop a well-thought out plan now to ensure that in the future they continue to make important contributions to our vibrant community and that collectively we can deal with the emerging but surmountable challenges that will accompany the ageing of the population of our City. This level of commitment is also required if Calgary is to be recognized as an Age-Friendly City by the World Health Organization, which is a goal I feel we should aspire to.

I cannot claim to be unbiased on this issue as I've dedicated my professional life to the care of older adults and recently had the privilege of contributing to the creation of the Seniors Age-Friendly Strategy and Implementation Plan that is being considered. I do feel that endorsement of this Plan would represent an important and necessary step for our City.

Yours truly,

A handwritten signature in black ink, appearing to read 'D. Hogan'.

David B. Hogan MD, FACP, FRCPC  
Director, Brenda Strafford Centre on Aging  
University of Calgary

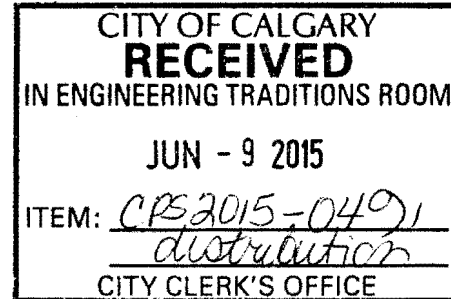


Medical Officer of Health  
10301 Southport Lane SW  
Calgary, AB T2W 1S7

Telephone: 403-943-0215  
Facsimile: 403-943-0200

June 9, 2015

City of Calgary Council Members  
Calgary City Council  
P.O. Box 2100, Stn. M  
Calgary, AB T2P 2M5



Dear City of Calgary Council Members,

**Letter of Support for Calgary's Age Friendly Strategy**

We are writing to express both our endorsement of and commitment to the Age Friendly Strategy before you today. The demonstrated leadership shown by City Council and Administration towards addressing the needs of this growing segment of our community is laudable.

It is critical that our community plan for this increasingly diverse and numerous group of people and make every effort to engage them in the process. Many great cities across the world, including 16 cities in Canada, have taken deliberate steps to becoming age friendly. The focus is on action at the local level and reflects the cities' commitment to listen, plan for and respond to the needs of an aging population. As the "boomer" population ages, the needs of our aging population will become even more significant and planning now is essential to be ready in time. Alberta Health Services has participated in the development of this strategy at numerous levels and we believe strongly in a collaborative approach to developing and enhancing infrastructure, programs and services to make Calgary a welcoming and "friendly" city for all Calgarians, but particularly those in their senior years.

We strongly encourage you vote in favour of accepting the Age Friendly Strategy as a living, guiding document to support the collaborative actions of stakeholders in Calgary.

Sincerely,

A handwritten signature in cursive script, appearing to read "Richard Musto".

Richard Musto, MD FRCPC  
Lead Medical Officer of Health  
Calgary Zone

A handwritten signature in cursive script, appearing to read "Laura J. McLeod".

Laura J. McLeod  
Medical Officer of Health  
Calgary Zone





CALGARY  
POLICE  
SERVICE

OFFICE OF THE CHIEF OF POLICE

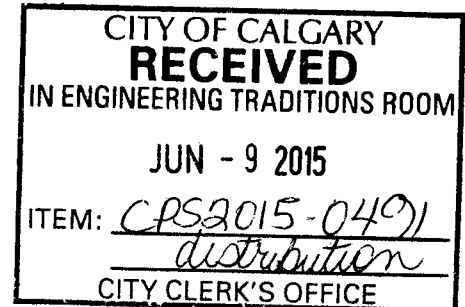
Vigilance  
Courage  
Pride

2015 June 04

Standing Policy Committee  
Community Services & Protective Services  
The City of Calgary

Dear Members of the Standing Policy Committee:

**RE: SENIORS AGE-FRIENDLY STRATEGY**



In response to a growing need for specialization in the response to elder abuse, the Elder Abuse Response Team was formed in 2011 as a collaboration between Carya, the Kerby Centre, and the Calgary Police Service. The goal of the Team is to reduce the victimization of older adults by providing a multidisciplinary continuum of services and supports through identifying and assessing older adults at risk of abuse, formulating an intervention plan that may involve legal, social, and health systems, referring older adults to services in the community, conducting criminal investigations, and engaging in case management.

It is the experience of the Calgary Police Service that issues such as access to information and services, community support and health, isolation, housing, and transportation and mobility are all interlinked factors affecting the risk and seriousness of elder abuse. These issues are beyond the expertise of the Elder Abuse Response Team, and a strong coordinated community response is required in order to increase awareness, prevent, and respond to elder abuse.

By taking on a much needed leadership role in the development in this strategy, Community & Neighbourhood Services will be able to coordinate the efforts of numerous community and agency stakeholders towards a common vision of creating a more age-friendly Calgary which we believe will increase public safety and community well-being. The Calgary Police Service fully recognizes the value and necessity of a coordinated strategy, and strongly supports this initiative.

Yours very truly,

Paul Cook  
CHIEF OF POLICE

/bk  
Attachment

5111 - 47 Street N.E., Calgary, AB  
Canada T3J 3R2 403-428-5900  
www.calgarypolice.ca