



Calgary

City Auditor's Office

Transportation Infrastructure – Construction Project Audit (West 17th Avenue Main Street)

Why we did this

- The City committed to an initial \$60M for capital investment in the Main Streets Program; the West 17th Avenue Main Streets Project is funded for construction.
- We assessed the effectiveness of the design and operation of processes that mitigate the project's schedule, cost, and quality risks. We also assessed the effectiveness of internal communication of project roles, responsibilities, and status in support of program delivery in accordance with the program charter.

What we concluded

- Overall, processes were designed and operating effectively to mitigate risks related to project schedule, cost, and quality.
- We identified two opportunities to enhance processes:
 - Supporting current and future project schedule risk mitigation through the development of work breakdown structures; and
 - Enhancing quality risk mitigation processes.

Why it matters

- Effective project management practices support the delivery of a quality project within budget and schedule.