## 2021 Council Orientation Program

Deep Dive Topics - Draft as of July 12, 2021

## Overview

For the 2021 Council Orientation Program, Deep Dive sessions are a new opportunity to explore topics of interest or importance.

The Deep Dive opportunities will be extended into December and beyond, to allow for continuous learning throughout the Council term.

The list below outlines an initial set of topics from across the Corporation. This list will continue to be developed and is subject to change.

Deep Dive sessions and the timing of when topics will be covered will be prioritized based on interest or importance, relevance and urgency to current work, and finalized by the City Manager.

## Proposed Topics (Draft)

Topic Area	Proposed Topic
Operational Services	Reduced Idling (could potentially be part of a larger climate item)
	Flex Fleet
	Green Fleet Strategy
	Corporate Coordinated Operating and Maintenance (CCOM)
	Integrated Civic Facility Planning (ICFP)
Community Services	Family and Community Support Services (FCSS)
	Calgary's Public Recreation System
	Arts and Culture: Public Art, Festivals and Events, Partners
	Coordinated Safety Response Team (multi-agency team dealing with derelict and abandoned properties, safety issues with properties, etc.)

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Governance	Governance frameworks, tools, and documents (Collaboration with the City Clerk's Office)
Assessment	Assessment Roll Quality and Complaints
	Understanding Tax Shifts and the Municipal Non-Residential Phased Tax Program (PTP)
	Exemptions and Tax Cancellations
Supply	Overview Public Procurement for Elected Officials
Finance	Overview of Council Innovation Fund and Council Community Fund
Corporate Initiatives	Service Review and Improvement, including SAVE Program
	Managing Risk at The City
	Measuring and benchmarking performance at The City
	COVID-19 Response, including COVID-19 Service and Financial Impacts Reporting
Water	Utility Financial Policies
	Delineation of public / private issues
	Regional servicing and Calgary Metropolitan Region Board
	Flooding
	Service Outages
Waste and Recycling	Extended Produced Responsibility (EPR)
	Mixed Service Delivery
	Waste Diversion Program Update
	Waste & Recycling Services (WRS) Financial Model
Environmental Safety Management	Occupational Health, Safety and Wellness
	Climate Program
	Environmental Management & City owned Contaminated Site

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Planning and	Planning 101 - Partners in Planning (modified for Council)
Development	
	What is the Downtown Strategy?
	Major Initiatives
	Processes (Notice of motions, Development)

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