# Public Hearing Process Opportunity Solution Tree

## Desired Outcome

**Develop an Accessible, Inclusive and User-Friendly Public Hearing Process**

## Opportunities

### In-Person

### Virtual

### Written Submission

## Solutions

**In-Person**

- + Updates to online Public Hearing registration form
- + Update and improve online information, resources and tools
- + Option to bring language/translator support person
- + Notification of upcoming agenda items
- + Automated registration technology solution
- + Improved advertising
- + Clarity on influence of submissions
- + Complimentary Childminding Service
- + Reduced Parking Fees
- + Transit Ticket Program

**Virtual**

- + Updates to online Public Hearing registration form
- + Update and improve online information, resources and tools
- + Option to bring language/translator support person
- + Notification of upcoming agenda items
- + Automated registration technology solution
- + Improved advertising
- + Clarity on influence of submissions

**Written Submission**

- + Updates to online Public Hearing registration form
- + Update and improve online information, resources and tools
- + Submission deadline amendment
- + Pre-recorded video submission option
- + Improved advertising
- + Clarity on influence of submissions