

C2021-1436 Presentation

2022 Adjustments to the 2019-2022 One Calgary Service Plans and Budgets Current approved budget, service priorities for 2022 and savings

Special Council Meeting 2021 November 22



2022 Adjustments: approved budget, services and priorities

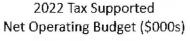
City Manager's Office

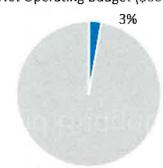
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CMO

Total Net Budget to Services

2022 Expenditures* (\$000s)

Current Approved 2022 Budget

2021 June 30 PFC2021-1215



* Net of Recoveries

2022 Tax Supported Net Operating Budget (\$000s)

53,412

2021 – 2025+ Capital Budget (\$000s)

12,469

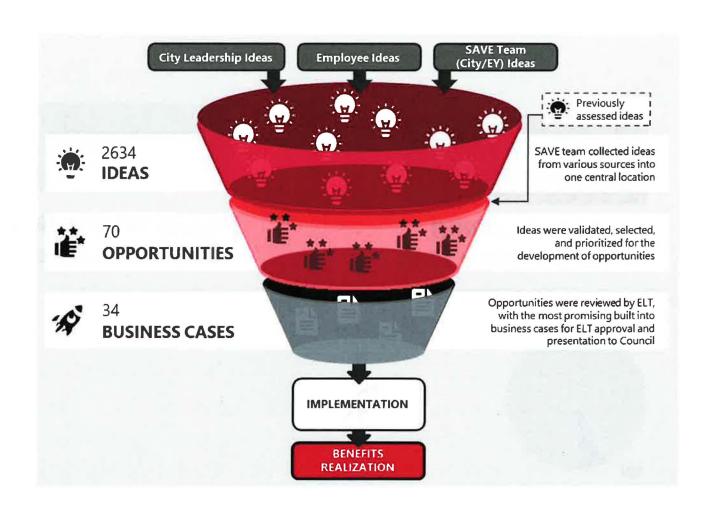
- Appeals & Tribunals
- Corporate Security
- Council & Committee Support
- Executive Leadership

- Insurance & Claims
- Legal Counsel & Advocacy
- Municipal Elections
- Records Management, Access & Privacy

Improving services & reducing the cost of government City Manager's Office

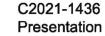
Solutions for Achieving Value and Excellence (SAVE) program was designed to deliver modern and affordable services within The City's mandate.

- \$53.2 million in 2022 base savings
- Targets achieved
- 34 business cases
- Implementation continues

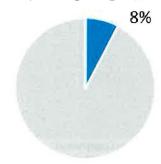




2022 Adjustments: approved budget, services and priorities Chief Financial Officer's Department



2022 Tax Supported Net Operating Budget (\$000s)



CFOD

Total Net Budget to Services

2022 Expenditures* (\$000s)

Current Approved 2022 Budget

2021 June 30 PFC2021-1215



* Net of Recoveries

2022 Tax Supported Net Operating Budget (\$000s)

158,201

2021 - 2025+ Capital Budget (\$000s)

100,357

- Citizen Engagement & Insights
- Citizen Information & Services
- Financial Support
- Human Resources Support

- IT Solutions & Support
- Property Assessment
- Strategic Marketing & Communications
- Taxation

Improving services & reducing the cost of government Chief Financial Officer's Department

Solutions for Achieving Value and Excellence program highlights:

	Projects	\$ Base Savings in 2022 (000s)
\blacksquare	Budget Modernization	28,700
P o	Financial Reserves Optimization	15,000
	Reduced External Consulting	250

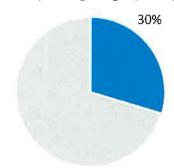
Other savings:

Increase in investment income budget of \$5 million

2022 Adjustments: approved budget, services and priorities Community Services

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2022 Tax Supported
Net Operating Budget (\$000s)



CS Total Net Budget to Services

2022 Expenditures* (\$000s)

Current Approved 2022 Budget

2021 June 30 PFC2021-1215 705,098

* Net of Recoveries

2022 Tax Supported Net Operating Budget (\$000s)

572,328

2021 - 2025+ Capital Budget (\$000s)

1,186,506

- Affordable Housing
- Arts & Culture
- Business Licensing
- Bylaw Education & Compliance

- Calgary 9-1-1
- City Cemeteries
- Community Strategies
- Economic
 Development &
 Tourism

- EmergencyManagement &Business Continuity
- Fire & Emergency Response
- Fire Inspection & Enforcement

- Fire Safety Education
- Library Services
- Neighbourhood Support
- Parks & Open Spaces
- Pet Ownership & Licensing
- Recreation Opportunities
- Social Programs
- Taxi, Limousine & Vehicles-for-Hire
- Urban Forestry



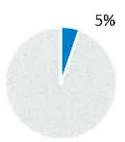
Improving services & reducing the cost of government Community Services

Solutions for Achieving Value and Excellence program highlights:

	Projects	\$ Base Savings in 2022 (000s)
	Digital Service Enablement	130
	Bylaw Enforcement & Animal Services Customer Service Representative Worker App	115
<u></u>	Public Art Program/Reserve	350
1	Reservoir Safety Funding Model	374

2022 Adjustments: approved budget, services and priorities Deputy City Manager's Office

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2022 Tax Supported
Net Operating Budget (\$000s)



DCMO Total Net Budget to Services

2022 Expenditures* (\$000s)

Current Approved 2022 Budget

2021 June 30 PFC2021-1215 225,473

* Net of Recoveries

2022 Tax Supported Net Operating Budget (\$000s)

104,482

2021 – 2025+ Capital Budget (\$000s)

636,106

- · Corporate Governance
- Data Analytics & Information Access
- Facility Management
- Fleet Management

- Infrastructure Support
- Land Development & Sales
- Procurement & Warehousing
- Real Estate



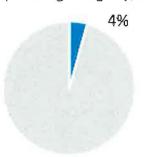
Improving services & reducing the cost of government **Deputy City Manager's Office**

Solutions for Achieving Value and Excellence program highlights:

	Projects	\$ Base Savings in 2022 (000s)
	Future of Remote Work	N/A
	Energy Budgeting	339
<u>lılı.</u>	Data Sales	947
~	Employee Kilometrage Expensing	720

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2022 Tax Supported Net Operating Budget (\$000s)



■ P & D ■ Total Net Budget to Services

2022 Expenditures* (\$000s)

Current **Approved** 2022 **Budget**

2021 June 30 PFC2021-1215 165,320

* Net of Recoveries

2022 Tax Supported Net **Operating Budget (\$000s)**

84,957

Services include:

- **Building Safety**
- City Planning & Policy
- **Development Approvals**

2021 - 2025+ Capital Budget (\$000s)





Improving services & reducing the cost of government Planning & Development

Solutions for Achieving Value and Excellence program highlights:

	Project	\$ Base Savings in 2022 (000s)
ر <mark>ه</mark> .	Process Automation	N/A

Rates and fees:

 5% reduction of base fees in 2022 for Building Safety and Development Approvals

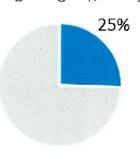


2022 Adjustments: approved budget, services and priorities

Transportation - Excluding Green Line

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2022 Tax Supported Net Operating Budget (\$000s)



■ Transportation ■ Total Net Budget to Services

2022 Expenditures* (\$000s)

Current **Approved** 2022 **Budget**

2021 June 30 PFC2021-1215 698,132

* Net of Recoveries

2022 Tax Supported Net Operating Budget (\$000s)

469,527

2021 - 2025+ Capital Budget (\$000s)

1,021,044

- Parking
- Public Transit (excluding Green Line)

- Sidewalks & Pathways
- **Specialized Transit**
- Streets

Improving services & reducing the cost of government **Transportation**

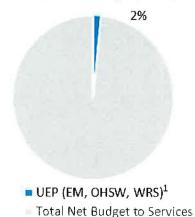
Solutions for Achieving Value and Excellence program highlights:

	Projects	\$ Base Savings in 2022 (000s)
171	Centralized and Consistent Fuel Budgeting	920
	Fleet Utilization	473
Ω	Fleet Operator Management	214
	Corporate Wide Route Planning	280
1	Inventory Transformation	443

2022 Adjustments: approved budget, services and priorities **Utilities & Environmental Protection**

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2022 Tax Supported Net Operating Budget (\$000s)



2021 - 2025+ Capital Budget (\$000s)

1,036,637

2022 Expenditures* (\$000s)

Current **Approved** 2022 **Budget**

2021 June 30 PFC2021-1215 1,043,864

* Net of Recoveries

Services include:

- Environmental Management¹
- Organizational Health, Safety & Wellness¹

2022 Tax Supported Net **Operating Budget (\$000s)**

29,393

- Waste & Recycling¹
- Wastewater Collection & Treatment²
- Water Treatment & Supply²
- Stormwater Management²

1. Tax support for Environmental Management, Organizational Health, Safety & Wellness, and Waste & Recycling services. 2. Utilities do not have any net budget.



Improving services & reducing the cost of government Utilities & Environmental Protection

Solutions for Achieving Value and Excellence program highlights:

	Projects	\$ Base Savings in 2022 (000s)
	Category Management & Strategic Sourcing	2,448
©	Contract Compliance	1,100
	Business Meetings & Travel	N/A
	Manchester Shuttle Service	138

Rates and fees:

Reduce tax support by \$6.5
million for Waste & Recycling
with no increase to user fees

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