



Calgary

City Auditor's Office

ISC: Unrestricted
AC2021-1277 ATT2

2021 Municipal Election Audit

Why we did this

- To assess Election Calgary's readiness to deliver a safe and effective 2021 General Election given significant environmental and process changes in 2020 and 2021.

What we concluded

- Elections Calgary has refined processes and planned effectively to administer the 2021 General Election and mitigate risks arising from significant changes.
- We reviewed plans regarding ballot supply, voting station selection, recruitment, staffing and training, communication, tabulator testing, and end of night procedures, and determined Elections Calgary incorporated significant changes in planning, such as ward boundaries, longer ballots and COVID-19.
- Elections Calgary has promptly addressed recommendations for improvement regarding data integrity controls and re-forecasting of demand for voting options.

Why it matters

- Risk mitigation and effective planning support the delivery of a safe and effective General Election for voters and other stakeholders.