Calgary Economic Development Supplementary Indicators Update

As of May 11, 2016

Items marked with an `*' in this report are new items from the December 2015 report to PFC.

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Global Energy

programs

Goal: Calgary is an undisputed global energy centre. Our international reputation attracts new people, investment and businesses as we strengthen the energy value chain.

Lead: Calgary Economic Development	
How much did we do?*	How well did we do it?*
 Contributed to provincial Climate Change panel Participation with Energy Futures Lab 	 63% of Canadians believe oil and gas industry provides benefits for the whole country (2013 Canada West Foundation) 37% believe oil and gas balances economic growth with protecting the environment (2013 Canada West Foundation) 68 renewable energy companies in Calgary in 2015 11,200 people employed by renewable energy companies in 2014
Story behind the baseline*	
Opportunity Calgary funding received to accelerate energy and clean technologies. Through consultate Strategy will be adjusted to reflect the advocacy teconomic Development's new initiatives in renew	tion with stakeholders this action in the Economic work being undertaken by industry and Calgary
Activity highlights:*	
• Opportunity Calgary funding received to accer renewable energy and clean technologies	elerate trade and investment attraction in
Renewable Energy Advisory Committee conv	rened
Civic partners Brand Committee has conduct	ed best practice into designing ambassador

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Action plan:*

- Conduct sector research and identify attraction targets
- Conduct inbound and outbound trade missions
- Build CANWEA national conference into and an event similar to Global Petroleum Show

G2.1: Collaborate to enhance the effectiveness o	f international investment and trade missions
Lead: Calgary Economic Development	
How much did we do?*	How well did we do it?*
 Participated in 3 outbound trade missions in Q1 2016 Attended gathering of World Energy Cities Partnership in Q1 2016 3 webinars held for Canada overseas trade commissioners in Europe, United States/Mexico and Brazil 	Companies supported to relocate, expand or invest in Calgary 30 20 20 10 0 2014 2015
Story behind the baseline*	
Calgary Economic Development continues to for	ge strong relationships with Government of Alberta
in executing trade and investment missions. Part	nering with the Government increases our on the
ground knowledge, enhances our ability to dispe	rse information about Calgary and provides higher
quality leads from trade missions.	
Activity highlights:*	
The Global Business Centre attracted five new tenants in 2015	
• In the first five years the Global Business Centre served 40 companies, half of which established a permanent office in Calgary	

- Three outbound trade and investment missions to China in Q1 2016
- Calgary Economic Development now chairs the World Energy Cities Partnership Economic Development subcommittee

Action plan:*

Strengthen relationship with Alberta's trade offices and Ministry of Economic Development and Trade to increase quality of investment leads



G2.2: Collaborate with high growth energy-related industries to maximize investment and trade		
opportunities		
Lead: Calgary Economic Development		
How much did we do?	How well did we do it?	
No update from 2015 December report	No update from 2015 December report	
Number of inbound trade missions	• No data available regarding increase in	
30 20 18 10 0 2014 2015 24 24 20 20 20 20 20 20 20 20 20 20	 number of energy suppliers, investments in energy related industries or exports of oil and gas technology from the Calgary region Supplementary indicators need to be adjusted to reflect availability of data 	
Story behind the baseline* As global energy prices remain well below the highs achieved two years ago, Calgary Economic Development will remain focused on purposeful diversification.		
Activity highlights:*		
 In 2015, The City of Calgary created an input/output tool to clarify the economic impact of individual sectors on the overall economy. This tool has been used by both The City of Calgary and Calgary Economic Development stakeholders. 		
Hosted 51 inbound trade missions at the Global Business Centre		
Action plan:*		
Expand Stampede Investment Forum to include renewable energy, financial services and agribusiness		

Entrepreneurial Energy

Goal: The Calgary Region is a magnet for businesses fostering pathways to purposeful economic diversification and growth.

E1.1: Make Calgary more competitive and maximize growth opportunities by increasing local		
intelligence outreach		
Lead: Calgary Economic Development		
How much did we do?*How well did we do it?*		
314 outreach surveys completed since	• 38% outreach survey respondents reporting	
January 2015	employment has increased	
• 9 business roundtables or open houses to	• 33% outreach survey respondents reporting	
understand private sector needs and	anticipating employment increase in the	
concerns	coming year	

Story behind the baseline*

In 2016 Calgary Economic Development, in collaboration with the Calgary Chamber, conducted a Calgary Business Confidence Survey. Results show that while only 40% believe the economy is good,

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60% of respondents are positive about their own business performance. Businesses seek support for trade and investment, marketing Calgary and working with government to improve the policy environment.

Activity highlights:*

• Calgary Economic Development has been assessing contact relationship management software that will include a business outreach survey component. It is estimated our new CRM will be in place in July 2016.

Action plan:*

- Incorporate outreach survey information into 2016 business plan updates
- Expand outreach to include Agribusiness and Real Estate services
- Revise supplementary indicators to reflect questions in the outreach survey

E1.2: Build financial services capacity to grow and attract financial institutions (banks, fund management, investment firms, private equity).

Lead: Calgary Economic Development

How much did we do?*

- 23 active prospects identified Q1 2016
- Working with 4 startups to assist access capital Q1 2016

How well did we do it?*

Calgary's Global Financial Centre Index ranking **Employment Calgary CMA** 40 21,500 21,000 33 30 21.200 28 20,500 22 20 20,000 19,500 10 19,000 0 18,500 19,000 18,000 2014 2015 2016 17,500 2014 2015

• Business counts Calgary CMA 2014 = 1416; 2015 = 1347

Story behind the baseline*

Since the economic slowdown, perceptions of Calgary as a place to invest have diminished. As a result Calgary Economic Development has conducted marketing missions to Toronto, Boston, New York and China to reassure the investment community that Calgary continues to be a good place to invest.

Activity highlights:*

- Participation with Government of Alberta, Advantage BC, Toronto Financial Services Alliance and Finance Montreal at the Asian Financial Forum in January 2016
- Financial Services Advisory Committee re-established



Action plan:*

- Attending the Canadian Venture Capital Association annual conference in Toronto
- Seek venture capital for Calgary based agribusiness, clean technology and renewable energy companies

E1.3: Maintain a sufficient, available supply of future industrial and employment land for	
development within Calgary and the region	
Lead: Calgary Regional Partnership and The City of Calgary	
How much did we do?*	How well did we do it?*
 4 investment attraction leads engaged by Calgary Economic Development in Q1 2016 	 Downtown office vacancy rate Q1 2016 = 20.2% Suburban office vacancy rate Q1 2016 = 19.1% Industrial market vacancy rate Q1 2016 = 7.3%

Story behind the baseline*

Calgary Economic Development continues to work with The City of Calgary and regional partners to tabulate the supply of industrial land in the Calgary region. Challenges exist because Rocky View is not a member of the partnership. In addition, there is no reliable source of data to track sales of industrial land within the region so inventory will have to be updated yearly as a snapshot in time. Calgary Economic Development received Opportunity Calgary funds to attract headquarters to Calgary and address the rising vacancy rates in the downtown business district.

While the office market is taking the brunt of the downturn in the price of oil, by comparison the industrial market is relatively steady reflecting Calgary's continued growth as an inland port. The City of Calgary, the Calgary Regional Partnership and Calgary Economic Development will work to promote Calgary as a good place to do business due to increased availability and affordability of office space and it preeminent to reach into Canadian markets.

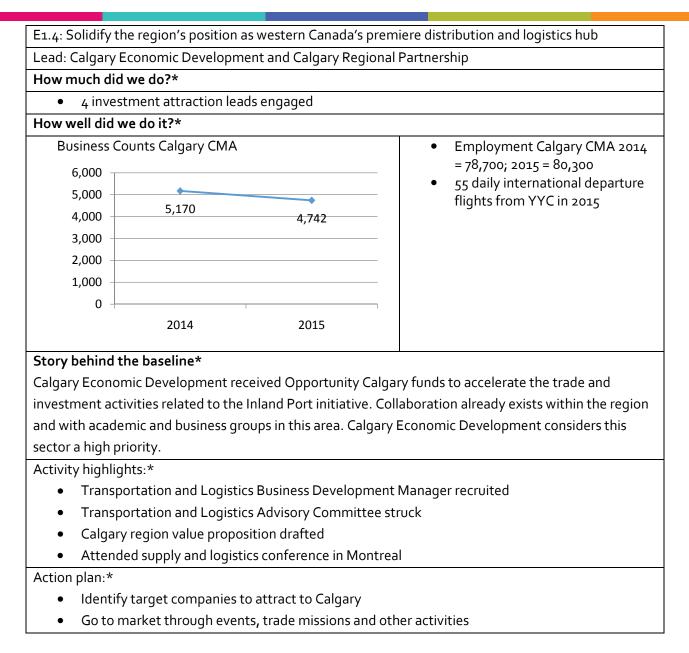
Activity highlights:*

- The City of Calgary's Open Data Catalogue allows businesses to assess industrial land for demographic information, access to services, etc.
- Calgary Economic Development is securing access to data that monitors all available commercial and industrial land and buildings in Calgary including information for competitor cities.
- Business Development Manager for Real Estate recruited May 2016

Action plan (for Opportunity Calgary initiative):*

- Identify HQ attraction targets for both industrial and business park users
- Develop marketing material to attract HQ to Calgary
- Conduct missions and events to attract HQ to Calgary





E1.5: Grow the creative industries and the digital economy

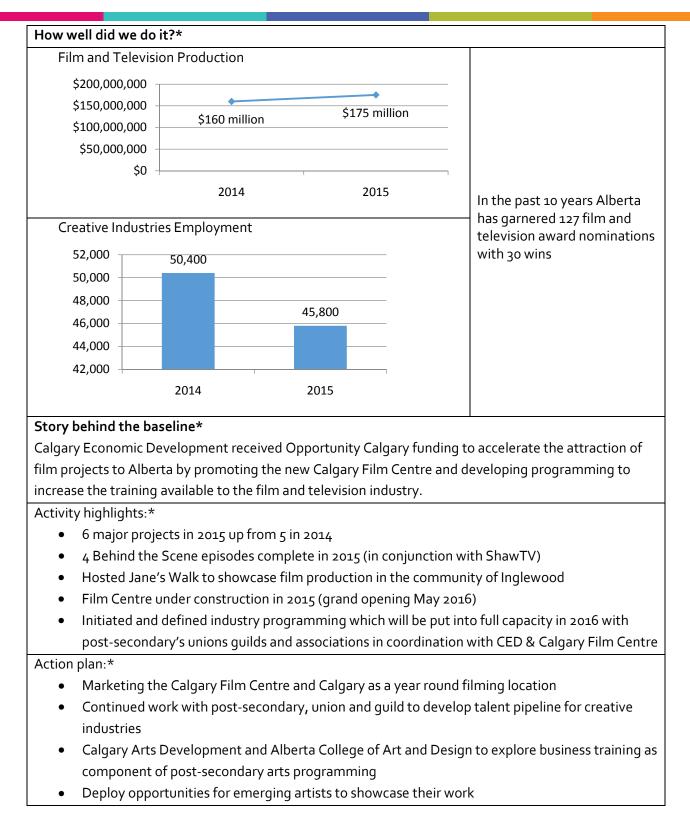
Lead: Calgary Economic Development

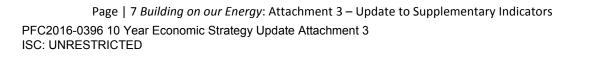
How much did we do?*

- 18 scouting and FAM tours in 2015, unchanged from 2014
- 25 meetings with studio executives and film producers in Los Angeles
- 14 local, national and international festivals, conferences and events

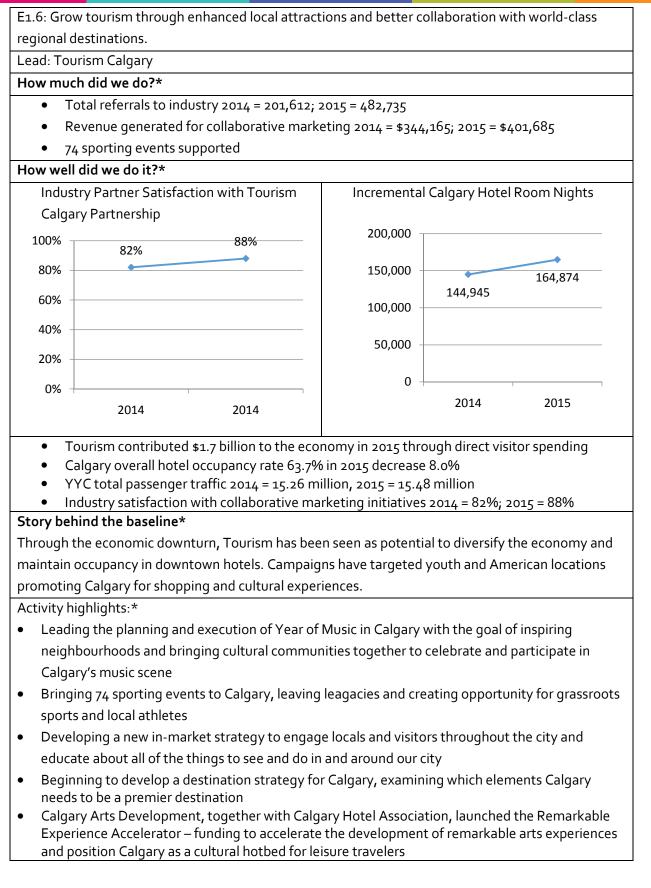
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Action plan:*

- Focusing ongoing efforts to stimulate leisure, travel trade and sport and culture related travel to Calgary
- Strong focus on regional marketing efforts
- Deploy an in-market visitor engagement strategy to ensure positive experiences
- Continue to market Calgary through the Calgary Be Part of the Energy brand

E1.7 Support opportunities emerging from agriculture and bio-industries in support of a healthy regional economy (action added in 2015).

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Load Ca	laan Economic F	Vovolonmont

Lead: Calgary Economic Development	
How much did we do?*	How well did we do it?*
 Five investment leads generated in Q1 2016 Participated in 1 inbound investment mission in Q1 2016 	 Calgary Agribusiness business count 2015 = 484 Calgary Agribusiness employment 2014 = 13400; 2015 = 11,800

Story behind the baseline*

Calgary Economic Development received Opportunity Calgary funding to accelerate agribusiness trade and investment activities. With the economic downturn, lower Canadian Dollar and growing global middle class there is tremendous opportunity to grow Calgary's agribusiness sector.

Activity highlights:*

- Recruited a new Agribusiness Business Development Manager Q1 2016
- Developed a three year strategy and annual business plan for growing Agribusiness in Calgary
- Industry sector research scoped

Action plan:*

- Conduct sector research to better understand our value proposition
- Develop marketing materials to promote the Calgary region
- Approach potential investors Agribusiness will added to the 2015 Stampede Investment Forum

E2.1: Support continued improvement in development approvals and red-tape reduction initiatives Lead: The City of Calgary How much did we do? How well did we do it?* • Activities to be reported • New performance measures introduced by Planning and after Civic Innovation YYC Development in Q1 2016 opened • Per cent of participants in the Partners in Planning program that rated the sessions as good or better 2014 = 99%; 2015 = 97% • Per cent of development permit applications approved with 30 days of a concurrent land use approval 2015 = 20% • Per cent of development permit decisions requiring a multidisciplinary review approved within 120 calendar days 2014 =

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		64%; 2015 = 66%
		• Per cent of partial building permit applications for new
		commercial and multi-family development issued or a review
		completed within 21 calendar days
St	ory behind the baseline*	
Tł	e City of Calgary's Red Tape initi	ative will now be housed in the Analytics Calgary Initiative with
id	eas generated from Civic Innovat	ion YYC. However, Planning and Development continues to strive
to	reduce development and buildin	g permit timelines.
Ac	tivity highlights:*	
•	City of Calgary initiated Civic Ir	novation YYC
•	City of Calgary Planning and D	evelopment introduced revised performance metrics to align with
	Council Priorities	
Ac	tion plan:* (Planning and Develo	opment has refined their action plan to reflect performance
m	etrics aligned with Council Priorit	ies)
Improve performance to approve development permits requiring multi-disciplinary review		
•	Improve transparency and und	erstanding of the planning system by standardizing and
optimizing internal business practices and policies		
Improve public access to Planning Development and Assessment stewarded information		
Continue to implement improvements to application processes		
Make it easier to build developments that meet our Municipal Development Plan and Calgary		
Transportation Plan objectives		
• Employ business intelligence tools and data analytics to monitor business risks and business		
performance.		
•	Establish service standards, me	etrics and targets incorporating customer feedback to provide
	responsive and quality service.	
• Use customer metrics to drive service improvements, process efficiencies and value for money		

E2.2: Improve the business support system to early stage businesses and entrepreneurs

Lead: Calgary Economic Development (lead for this action will be moved to Innovate Calgary and Calgary Chamber)

How much did we do?

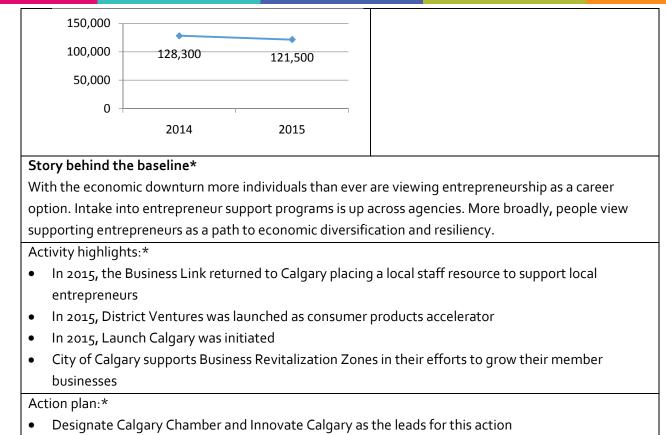
No update from December 2015

How well did we do it? *

Self-employed Calgarians

 Calgary ranked 2nd best place to do business in Canada in 2015 (Profit Guide Magazine)





• Refine tactics to reflect needs of the entrepreneurial community in Calgary

E2.3: Develop pathways to entrepreneurship for future	eaders and youth
Lead: Post-secondary Institutions	
How much did we do?	
No update from December 2015	
• Over 1000 students are participating in entrepreneu	rial programming at the University of
Calgary's Hunter Centre	
 Innovate and their clients mentor engineering stude 	ents in the capstone course
How well did we do it?*	
Student Summer Incubator enrollment at Haskayne's	Schulich School of Engineering studen
Hunter Centre	capstone projects increased from 40 in
6047	2015 to 47 in 2016
40	
209	
2014 2015	
Story behind the baseline*	<u> </u>
Enrollment in Calgary's post-secondary institutions is up	o and increasingly youth are seeing

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entrepreneurship as a career option. In many cases students enrolled in entrepreneurial courses are not from the business faculty. Virtually all of Calgary's post-secondary institutions support entrepreneurial development and have arranged 'pitch' events to assist students in securing funding for their business ideas.

Innovate Calgary is seeing increased interest by post-secondary institutions in programming related to entrepreneurship. More students are showing interest in participating and learning how best to pursue their ideas.

Activity highlights: No update from December 2015

• It is still not completely understand how to identify a potential entrepreneur to offer support as early in the entrepreneur lifecycle as possible

Action plan:*

• Convene meeting of post-secondary program directors to determine common objectives for the coming year

Innovative Energy

Goal: Calgary fosters a culture of innovation where problems are solved through a systems approach, harnessing the power of technology.

I1.1: Establish and strengthen linkages between th	e energy and technology sectors	
Lead: Innovate Calgary		
How much did we do?*	How well did we do it?	
Attracted over 60 companies to Kinetica	No update from December 2015	
Ventures with 30 companies admitted to the		
program		
• Secured 9 partnerships with innovation		
ecosystem partners		
Story behind the baseline*		
In the engagement leading up to the draft of Build	ing on our Energy stakeholders agreed that efforts	
to grow the technology sector in Calgary should su	Jpport the development of technologies and	
industries around the oil and gas industry. In keeping with that direction, Innovate Calgary received		
funding from Western Economic Diversification to establish the Kinetica Ventures program to help		
establish oil and gas technology companies in Calc	jary.	
Activity highlights:*		
10 Kinetica Ventures clients advanced to deep engagements		
• COSIA launched the \$20 million Carbon XPRIZE challenging the world to reimagine what can be		
done with CO_2 emissions		
Action plan:		
Continue to expand the Kinetica Ventures program		
• Work collaboratively with innovation ecosystem partners in seeking funding to support research		
and innovation to address challenges faced by the oil and gas industry		

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In 2. Build connections, capital flows and knowle	dge transfer between the energy finance and	
11.2: Build connections, capital flows and knowledge transfer between the energy finance and technology finance communities		
Lead: Innovate Calgary		
How much did we do?* How well did we do it?		
• 4 investor development events in select	No update from 2015 December report	
verticals		
• 38 marketing campaigns performed to		
attract industry investment to university		
research		
Story behind the baseline*		
Access to capital continues to be a significant ch	allenge to startups in Calgary. Calgary needs to build	
a network of finance and legal professionals that	are familiar with financing deals related to the	
technology sector. In addition, it is suggested po	licy is required to facilitate non-registered local	
investors investing in local companies.		
Activity highlights:*		
Investment development events promote the opportunities of Calgary's technology sector to		
potential investors		
Action plan:*		
Host investment development events		
Collaborate with Calgary Economic Development in attracting private equity and venture capital		
to Calgary's technology sector		
I1.3: Attract foreign direct investment and trade opportunities for the technology sector		
Lead: Calgary Economic Development		
How much did we do?	How well did we do it?	

No update from 2015 December report No update from 2015 December report

Story behind the baseline*

Historically Calgary Economic Development's trade and investment missions have not included a technology component. At the same time, Innovate Calgary has focused its efforts on growing the local technology sector. As such many inbound missions hosted by CED have not been closely aligned with Innovate Calgary's clients. CED and Innovate will continue to explore opportunities in this area

Activity highlights: No update from 2015 December report

- Continue to build relationships with Innovate to include clients on missions
- Innovate identified 2 businesses considering moving to Calgary. CED coordinating with Innovate to facilitate the investment still ongoing

Action plan:

• Continue to explore activities required to strengthen Calgary's innovation ecosystem



• Build technology companies into future outbound and inbound trade and investment missions

I2.1: Establish new and support existing hubs of innovation, providing virtual and physical spaces where communities of interest can exchange ideas

Lead: Innovate Calgary	
How much did we do?*	How well did we do it?
Membership at The Inc. increased from 27 in	No update from December 2015
2015 to 64 in 2016 (including Summer Incubator	
Students enrolled through the Hunter Centre)	

Story behind the baseline*

Innovation hubs are being discussed or established by a number of stakeholders in Calgary. The University of Calgary, Mount Royal University and Bow Valley College have all recently launched social innovation or social entrepreneurship hubs. The Government of Alberta conducted research into the steps necessary to strengthen the social innovation ecosystem in Alberta. In addition, the federal government announce in Budget 2016, funds to establish and support accelerator and incubation programs.

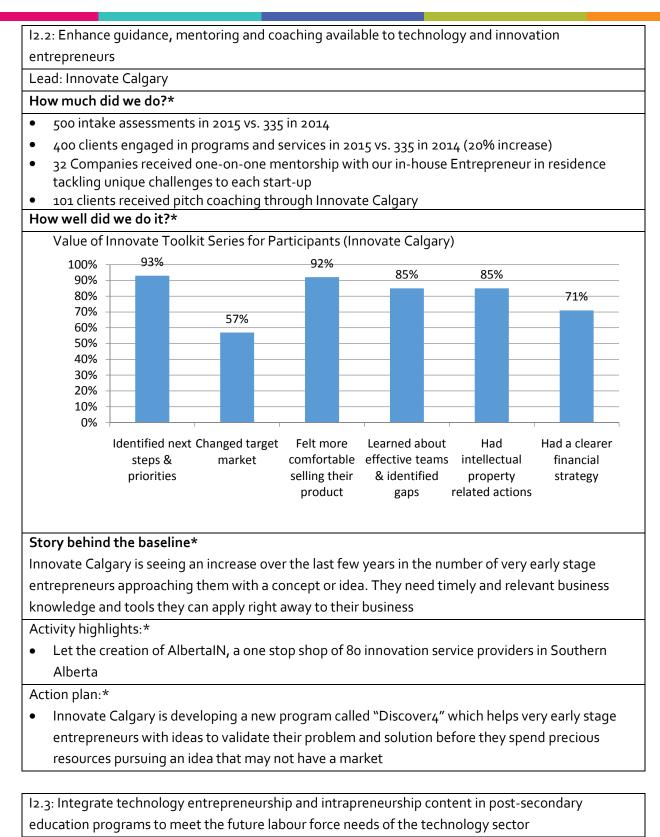
As part of the Opportunity Calgary funding received by Calgary Economic Development, The City of Calgary, Innovate Calgary, Calgary Economic Development and the Office of the Mayor are exploring ways to enhance the overall innovation ecosystem in Calgary.

Activity highlights:*

- Launched Kinetica Innovation Centre at SAIT, a wet lab for energy startup companies
- Innovate Calgary has established The Inc. as a co-working space dedicated to building networks and a community around entrepreneurs who need peer support and a conducive environment to progress their opportunity
- Co led the creation of WCIO the Western Canadian Innovation Offices, a consortium of 36 postsecondary tech transfer offices working together collaboratively
- Centre of Excellence in the New Economy, a working group established by Enough for All, is creating an action plan to develop a suite of common services for socially motivated entrepreneurs
- Mount Royal University Launched a Social Innovation Hub
- Calgary Economic Development is supporting the efforts to establish a Makerspace in Calgary
- Calgary Economic Development, Innovate Calgary and The City of Calgary have initiated a process to determine how to strengthen the innovation ecosystem in Calgary

Action plan:*

- Deploy a survey to determine the needs and services available to socially motivated entrepreneurs
- Innovate Calgary is interested in building a Social Innovation accelerator in order to support the increase of social innovations we are seeing in both the academic setting as well as in the community



Lead: Post-secondary Institutes

How much did we do?*

How well did we do it?*

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 Delivered Innovators Toolkit and other content to 36 participants at Lethbridge College and University of Lethbridge
 Delivered Innovators Toolkit and other content to 204 participants at University of Calgary
 Innovate Calgary's Innovator's Toolkit Client Satisfaction: The program regularly receives a satisfaction rate of ~90% by clients
 "Built up my confidence, I gained excellent tools and I got more business savvy - is what the toolkit series brought to my table."

Story behind the baseline*

Innovation and entrepreneurship need to be developed at the post-secondary and secondary school levels providing students with the understanding and opportunity to create their own job rather than seeking employment.

Activity highlights:

No update from 2015 December report

Action plan:*

Continue to work closely with post-secondary institutions in engaging students outside of the academic setting and getting them embedded in the innovation networks in order to experience the realities of entrepreneurship outside of the classroom setting. Innovation Calgary will expand its reach where it can to partner with other post-secondary institutions looking to offer their students programming and hands-on experience

12.4: Celebrate and promote innovation	
Lead: Innovate Calgary	
How much did we do?*	How well did we do it?
Innovate Calgary Led 22 major events	No update from 2015 December report
promoting innovation in Calgary including a	
Korean trade delegation, the Federal	
Program One Plus 5, TechRev Innovator's,	
TechShowcase and AlbertaIN Community	
Meetings	
 Innovate Calgary supported, promoted, or 	
sponsored 26 other community events	
Story behind the baseline*	
One of the challenges faced by the technology sec	tor in Calgary continues to be the lack of
awareness of the sector in Calgary and beyond. It	is believed that telling the story of activities in
Calgary will assist in keeping youth here and attrac	cting innovators to the city.
	-
Activity highlights:*	

• The Annual TechShowcase Event at the ARTC had over 300 attendees



The 2015 Annual TechRev Innovators Event had over 225 company nominations, 93 participant ٠ companies

Action plan:

- Explore a celebratory pitch event with all 7 post-secondary institutes in Calgary
- Post technology success blogs on CED website

People Energy

Goal: Calgary embraces social inclusion and shared prosperity.

P1.1: Maximize the opportunities of all Calgarians to capitalize on their full potential. Lead: Calgary Economic Development How much did we do?* Youth Employment Centre provides services to 21 high schools • Using an intentional community development approach, community social workers supported 850 resident organizers in 433 neighbourhood projects How well did we do it? Youth Unemployment (ages 20-24) No updates from December 2015 report High School completion 2012/13 Calgary 12.00% School District 19 - 74.0% 10.00% High School completion 2012/13 Calgary ٠ 9.70% 8.00% Roman Catholic – 81.0% 6.00% Persons with disabilities (15 years and over) -5.90% 4.00% 64% in labour force, 59% employed, 2.00% unemployment 7% (2012) 0.00% Aboriginal People (15 years and over) – 75% • 2014 2015 in labour force, 67% employed, unemployment 11% (2011)

Story behind the baseline*

The downturn in the economy has raised the profile of the need to retain and create jobs and to train and place people into meaningful work placements.

The City of Calgary provided Calgary Economic Development Opportunity Calgary funding to initiate the Talent Hub program which will find projects and companies that can make use of Calgary's unemployed skilled workers in Calgary through a remote workforce program.

Activity highlights:

- Community Social Workers work in 23 priority neighbourhoods to increase the social and economic participation of citizens.
- Calgary Economic Development has initiated the Re-engage Speaker series to provide information and networking opportunities to those laid off in the recent downturn. In Q1 2016 4 events have been held with almost 1000 participants across all events.
- Action plan:



- Conduct labour force supply/demand study
- Target companies and locations across Canada and the United States to generate employment for skilled Calgarians

	ll' (the Calgary Poverty Reduction Initiative) in
generating economic activity that provides strong	social benefits
Lead: Vibrant Communities Calgary	
How much did we do?*	How well did we do it?*
• 500+ Calgarians attended 6 different Enough	• The Enough for All Public Awareness Task
for All poverty awareness and civic	Force was successful in securing \$300K from
engagement related events	the Calgary Foundation to launch a city-
• 287 RESPs were opened with 53 agencies	wide, broad scaled public awareness and call
trained to assist clients with RESPs	to action poverty reduction campaign
	• 70% of Basic Needs Fund clients reported the
	program helped them stabilize and
	overcome a temporary financial crisis
	• \$1.7 million in tax refunds received by low
	income Calgarians attending free tax clinics
Story behind the baseline* As Vibrant Communities Calgary (VCC) assumed th	ne role of guiding the continued implementation of
the Enough for All strategy in January 2015, VCC co	
the Enough for All strategy in January 2015, VCC co work as backbone organization and the progress C	ommitted to an annual external evaluation of its
	ommitted to an annual external evaluation of its algary was making in implementing the strategy.
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P1.3: Collectively map, develop and implement a welcoming program for newcomers to Calgary	
Lead: Calgary Economic Development	
How much did we do?*	How well did we do it?

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Calgary Economic Development's Connector	Connector Program connections resulted in
Program facilitated 224 connections	23 job offers*
	Median income recent immigrants 2011 -
	\$24,995
	Average income recent immigrants 2011 -
	\$35,793
	Recent immigrant population (15 years and
	over) – 83% in labour force, 77% employed,
	unemployment rate 7% (2011)

Story behind the baseline*

In recent years, newcomers to Canada have comprised the majority of in migration to Calgary. We know that newcomers to Canada come with skills and experience and are often highly educated and yet they are susceptible to being unemployed or underemployed. Our economy will be strengthened if we can stream newcomers into work that matches their skills and education.

Activity highlights:*

- In light of the Syrian refugees who will come to Calgary, the City is responding to the challenge, including developing strategic communications to support these newcomers and those interested in becoming a sponsor
- Calgary Economic Development in partnership with Bow Valley College launched the Connector Program to expand the professional networks of qualified, marginalized workers
- The Calgary Local Immigration Partnership (CLIP) received \$94,000 from Citizenship and Immigration Canada (CIC) to further engage community partners in building a welcoming and inclusive community
- In March 2016, The City of Calgary hosted a Calgary Welcome and Newcomers Fair that attracted 1300 attendees. The Event featured an information fair with 30 booths by City business units and community organizations providing programs and services for newcomers including public transit, English classes, and much more

Action plan:*

- Continue to operate the Calgary Connector Program
- Meet with the newcomer support community to discuss combined efforts to strengthen reach and results

Community Energy

Goal: Calgary is a vibrant, urban and prosperous community that offers people-friendly neighbourhoods, diverse housing and inspirational spaces.

C1.1: Build a range of housing options for all ages, income groups and family types to meet the needs of residents today and tomorrow

Lead: The City of Calgary and Calgary Economic Development



How much	did we do?*	How well did we do it?*
Residen \$5.00 \$4.00 \$3.00 \$2.00 \$1.00 \$0.00	tial Building Permits \$4.3 \$4.2 billion billion 2014 2015	 Total number of suites on the City's Secondary Suite Registry (base year 2015=458 suites) Participant rating of 4 out of 5 or better for service levels on affordable housing inquiries and applications Number of years of planned land supply with an approved Area Structure Plan, for future greenfield residential development 2014 = 17.3; 2015 = 27.8 25.3% of Calgarians spent more than 30% of household income on shelter in 2011. Comparable to the Canadian average
Comparable to the Canadian average Story behind the baseline* Availability of construction and trades workers and declining costs of construction may be reducing the cost of housing construction projects, however the demand for housing is declining leading to lower overall housing starts in Calgary. In February 2016, The City of Calgary Council providing additional Resiliency Funding to the Calgary Housing Company to implement programs to bring additional affordable housing units online. Activity highlights:* • The City of Calgary is monitoring several performance measures to measure processing times for development permits. The City is focussed on reducing processing times, while staying aligned with the objectives of the MDP • The City of Calgary allocated additional funding to the Calgary Housing Company to increase the supply of affordable housing to low income Calgarians Action plan:* • Support corporate direction and implementation actions related to secondary suites • Explore and implement new mechanisms to support affordable housing option • Investigate and promote new and innovative financing techniques and partnerships to provide		
infrastructure in new and redeveloping neighbourhoods C1.2: Direct future growth in a way that fosters more compact and efficient use of land, creates complete communities, allows for greater mobility choices and enhances vitality and character in local neighbourhoods.		
Lead: The City of Calgary		
How much did we do? How well did we do it?*		
 The City 2015 The City develop 	from December 2015 initiated the Mainstreets Str continues to work closely wi ers to focus on transit oriente ment, creating complete	the Municipal Development Plan 2012 = h 18.8%; 2015 = 19.25% (target = 20%)

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 communities, increasing the percentage of development in existing neighbourhoods and increasing the percentage of the population living within walking distance of services. The City is launching a new planning system 	2014 = 16%; 2015 = 18%
that will include an 'explore phase' where	
those applying for a development permit	
meet with City staff to flush out issues before	2
applying for the permit	
Story behind the baseline*	
Municipal Development Plan seeks to curb outw	
	comparison with total city-wide population growth.
	ary's future population growth over the next 60 to 70
years.	
Activity highlights:*	
(MDP) and transportation plans (CTP). Work recommendations. A tool-kit on which to bas been developed.	se feedback, grounded in policy and best practice has ement with the 14 participating neighbourhoods in
Action plan:*	
 Implement coordinated redevelopment strat employment in activity centres and along urb MDP 	egies that promote increased population and oan and neighbourhood corridors identified in the
of inner city and established communities	frastructure that supports the evolution and growth
communities	it strategies to enable development of complete
Promote sustainable built environments	
C2.1: Develop an integrated, multi-modal transp	ortation system that supports a prosperous and
competitive economy	
Lead: The City of Calgary	
How much did we do?	How well did we do it?
No update from 2015 December report	No update from December 2015 report
	Annual transit ridership increased from 111.5
	million trips in 2014 to an estimated 113.2



	at provincial level only	
Story behind the baseline*		
Even in the economic downturn Calgary's population continues to grow with positive net in		
migration of people each year. The City of Calgary is committed to providing a safe, reliable,		
efficient, customer-focused transportation system that supports all modes of travel and promotes		
smart growth principles.		
Activity highlights:*		
• Plans for the southwest portion of Stoney Trai	l were approved in 2015 with construction to	
commence in 2016		
• Construction is underway on the Trans Canada Hwy/Bowfort Rd, Crowchild Tr/Flanders Ave and		
Glenmore Tr/Ogden Rd interchanges		
• Through Q1 Calgary Transit conducted a major review of 12 bus routes in the northwest and		
inner city resulting in new transit routes comin	g into effect 2016 September	
• The City of Calgary completed the Calgary Peo	lestrian Strategy in 2015	
The City of Calgary launched the Cycle Track pilot in 2015		
Action plan: no update from 2015 December report		
• The City may undertake 3 large transportation	infrastructure projects in the next few years:	
Southwest Transitway, Greenline LRT, Southw	vest Ring Road	

C2.2: Address greater connectivity between Calgary's primary cultural, recreation and commercial districts in the Centre City (Stampede Park to Calgary Zoo and Inglewood to Downtown West Village).

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In February 2016 The City of Calgary provided funding through Opportunity Calgary to Calgary Economic Develop to address the rising vacancy rates in the downtown core. Calgary Economic Development has initiated a Head Office attraction strategy to attract companies to Calgary. In addition this initiative will work with stakeholders to explore repurposing and redevelopment of areas in the core to increase livability and population in the core.

Activity highlights:*

- Promote a vibrant Centre City through the Clean to Core partnership initiatives
- Integrate business sponsorships and/or partnerships into community initiatives
- In partnership with the BRZ communities, the 2015 "Clean to the Core initiative" was implemented though a BRZ maintenance program focusing on litter pick-up, graffiti removal, poster/sticker removal from poles and street furniture, tidy garbage receptacles, fall clean-up, snow-ice removal and weed removal.
- In partnership with Community Associations and Waste and Recycling, Bylaw Officers and community cleanup volunteers have taken part in 110 community cleanups in 2015 with 1.4 million kilograms of garbage and organics collected and removed from the community.
- Calgary Economic Development launched a Head Office attraction strategy in Q1 2016

Action plan: No update from 2015 December report

- Continue to implement Calgary's Centre Plan in creating a livable, thriving and care core
- Target companies for relocation or consolidation of activities in Calgary

C2.3: Establish Calgary as an artistically vibrant city and cultural destination in Canada	
Lead: Calgary Arts Development	
How much did we do?	How well did we do it?
 Ongoing operational investment in 150+ not- for-profit arts organizations 	 3,193,840 attendees to operating grantees in 2014 (new data available May 2016) 87% of Calgarians engage in the arts through media, attendance or creation-based participation (from 2014 Calgarian Engagement Survey, new survey in field Fall 2016)

Story behind the baseline*

Positioning Calgary as an artistically vibrant and cultural city continues to be important as Calgary shifts from labour force attraction to labour force retention and increases the efforts to diversify the economy. It is an established belief that workers seek a place where they want to live as much as they do a place to make a living and national perceptions show people across Canada continue to see Calgary as less cultural than their home city.

Activity highlights:*

- Culture collaborated with stakeholders to produce and promote activities to enhance the "Year of Music" in February and March.
- Culture working with Calgary Arts Development to develop a capital strategy for arts facilities
- SpaceFinder AB to launch in 2016 online database of over 350 rentable arts/community spaces in Calgary

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• Continue to produce the Mayor's Lunch for Arts Champions and steward the Calgary Poet Laureate program

Action plan:*

- Living a Creative Life continues with support from signatory organizations and individuals
- Culture to work with East Village and the National Music Center and Fort Calgary to develop guidelines for events in the area
- Developing a business model for Recreation to operate multi-tenant cultural facilities
- Develop arts spaces in new Recreation Centres
- Developing a Cultural Plan for Calgary

C2.4: Build a city where all Calgarians can participate in sport and recreation to the extent they choose

Lead: The City of Calgary

How much did we do?	How well did we do it?
Neighbourhood-based programming was	No update from 2015 December report
delivered for at-risk children and youth with	
over 60,000 program visits including 25,000	
through CAS and 34,600 through summer	
programming.	
• 15,000 Fair Entry applications were	
processed from since the launch in May 2015	
Story behind the baseline	

Calgary is consistently seen as a recreational city with our proximity to the Rocky Mountains a draw for both visitors and new residents. It is equally important that The City continue to deliver programs relevant to all citizens allowing us to retain and attract residents of all ages and cultural backgrounds.

Activity highlights:*

- The City provided support to community associations (CAs) through the administration of capital and emergency operating grants to increase the safety and health of our community facilities. In 2015,:
 - \$35,000 was provided to two CAs for emergency operation funding and financial consultations through the Community Sustainability Reserve; and
 - \$4 million has now been allocated from the Community Conservation Grant for 8 lifecycle plans, 143 projects, 35 engineering consultants, and 93 hazard material studies
- City business units and 19 not-for-profit agencies collaborated to provide quality after school programming to youth in over 50 communities.
- A funders table was established with representation from United Way of Calgary & Area, Burns Memorial Fund, CNS, Royal Bank of Canada Foundation and Social Venture Partners and funded five community groups based on CAS best practice, for a total of over \$200,000.
- Sliding scale recommendations were approved by Council in September including continued refinement towards an implementation plan and advocating to other orders of government for funding.

Action plan:*



- Continue efforts on Sport Field Strategy
- Support Toursim Calgary and the Calgary Sport Tourism Authority where possible to attract events to the City
- Open Acadia Tennis Centre (Q2)
- 2016 Opening of Huntington Hills & Southwood skate parks
- Continue to work with and support 426 partners to establish PMs and identify sport development opportunities
- Continue to work with communities to provide introductory opportunities for recreational, sport, arts and cultural programming
- Expanding programs and services that increase the accessibility of low income Calgarians and address the inclusion needs of all Calgarians.
- Adjust facilities, amenities, programs and services to better address community demand

Collaborative Energy

Goal: Calgary is the best place to live in Canada, with strong collaboration between public, private and nonprofit sector partners in building a great city.

B1.1: Position Calgary as the location of choice to live	e, visit, meet, start a business and invest
Lead: Calgary Economic Development and Tourism	Calgary (co-lead)
How much did we do?*	
Tourism Calgary's marketing budget allocation	Calgary Economic Development increased Facebook followers from 19,000 to 22,700, Twitter followers from 6,500 to 12,300 and Instagram followers from none to 5,700
How well did we do it?*	
Calgary Economic Development and Tourism Ca	lgary
 Over 500,000 website visits in 2015 	, c

- Over \$9 million in media generated by over 900 stories in 2015
- 2016 Perceptions Research not yet available

Story behind the baseline*

Marketing Calgary across Canada and key geographies around the world is the cornerstone of trade and investment attraction as well as tourism attraction for Calgary. This role becomes more important when the current economic messaging about Calgary is sending a negative message about our city. In 2016 February The City of Calgary provided Opportunity Calgary funding to Calgary Economic Development to deploy an out of market campaign positioning Calgary as a place to invest. This is a shift from past campaigns that would focus on labour force attraction.



Activity highlights:*

- National media campaigns
- Mayors visits to Toronto, Montreal, Boston, New York, Washington, Los Angeles and San Francisco Action plan:*
- Deploy a marketing campaign that defines what we mean by 'energy', creates storylines of our people and businesses and improves Canadian perceptions of Calgary
- Increase national and international media coverage about Calgary positioning Calgary as a destination for business and investment
- Build a platform that tells the sector initiative stories and leads to more Calgarians employed, decreased downtown office vacancies

B1.2: Showcase Calgary's urban assets to the world and increase citizen participation in events and festivals

Lead: Tourism Calgary	
How much did we do?*	How well did we do it?*
The City worked with community organizations and partners to produce 274 events	 Events held translate into 552 Event Days in 2015. Target 550 Culture and sport bids won 2014 = 59; 2015 = 74

Story behind the baseline*

Through the economic downturn, Tourism has been seen as potential to diversify the economy and maintain occupancy in downtown hotels. In addition, regional tourism is seen as another target market to attract tourism expenditures in Calgary. Finally, citizen engagement in events and festivals has a strong correlation with perception of quality of life.

Activity highlights:*

- Bringing 74 sporting events to Calgary, leaving legacies and creating opportunity for grassroots sports and local athletes
- Beginning to develop a destination strategy for Calgary, examining which elements Calgary needs to be a premier destination

Action plan:*

Work collaboratively to develop, support and deliver city-wide festivals, events, cultural activities, and community celebrations that bring Calgarians together to create a sense of community. 280 events planned for 2016

B2.1: Implement the Economic Strategy for Calgary	
Lead: Economic Strategy for Calgary	
How much did we do?*	
Almost 200 people participated in the second Economic Summit	
• More than 100 individual meetings with Strategy stakeholders since the inception	

• 80% of tactics commenced or complete (at March 31, 2016)

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