



CITY OF CALGARY  
**RECEIVED**  
IN COUNCIL CHAMBER  
JUN 18 2021  
ITEM: 5 - Safety Pres.  
Distribution  
CITY CLERK'S DEPARTMENT



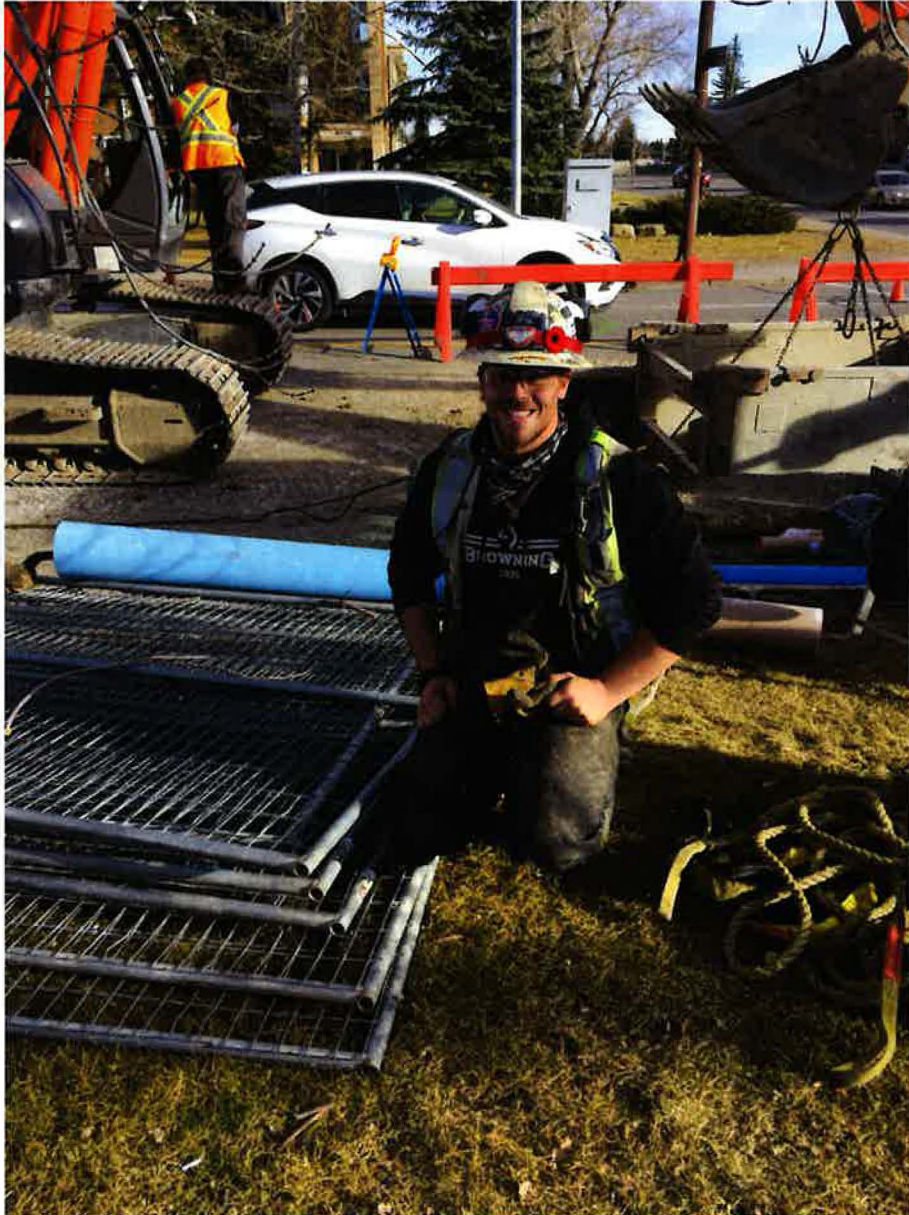
<b>Character</b> behaving the right way real & constructive conversation respectful accountable "I trust you" provide a safe "I have the courage environment to speak up" "Your opinion matters to me" open & honest "I support you in your decision"	<b>Commitment</b> dedication to the greater public good seek to understand assess "what would our & customers say?" decide deliver set biases aside completely make safety start to the forefront of decision making finish take action "what is important to you?"
<b>Competence</b> doing the right things the right way there is more than one way to solve problems critical thinking encourage others to work together to solve problems ideas "help me understand"	<b>Collaboration</b> working together for a common purpose unified voice one team "we get there solution together" focused trust fellow WMT members "how can we help?"

# The Practice of Safety Recognition





## Reminder to take the time to recognize?



1. Top ranked workplace motivator for staff – personal thanks and recognizing achievements
2. Catch people in action, schedule time with staff
3. Set time aside to reflect and communicate
4. Tell staff what you see and cover the important points
  - *“I saw what you did...” (be specific)*
  - *“I appreciated it...” (link to our culture)*
  - *“It is important...” (link to outcomes)*
  - *“It makes me feel...” (be personal)*
5. *Include feedback on opportunities for improvement too*