



Calgary

City Auditor's Office

ISC: Unrestricted
AC2021-0737 ATT2

Independent Assessment of The City's Whistle-blower Program

Why we did this

- To confirm that Whistle-blower Program (WBP) procedures remain relevant and aligned with best practices, and to identify opportunities for improvement.

What did the assessment conclude

- Rubin Thomlinson LLP concluded that the WBP is comprehensive and well structured to fulfill its mandate.
- Recommendations made to further strengthen the WBP include: clarifying WBP policy language and manual guidance pertaining to the investigation process and decision-making and improving communications and reporting.

Why it matters

- An effective WBP is a key component supporting an ethical organization.
- The City Auditor's Office agreed with all recommendations in the report to further enhance the effectiveness of the WBP.