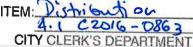
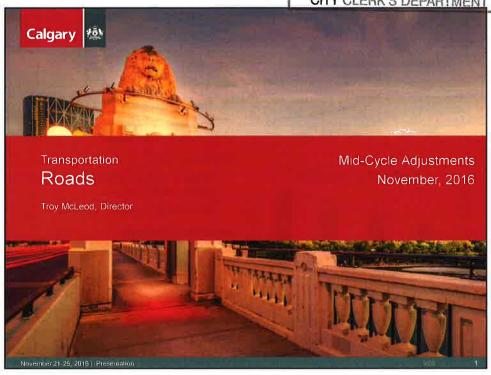
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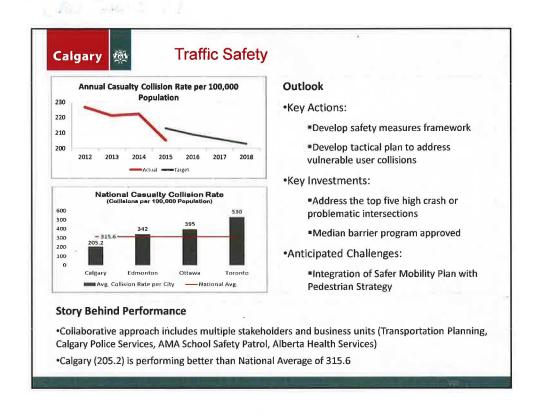
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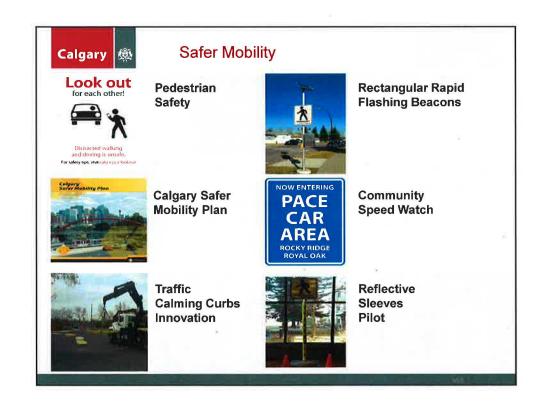
NOV 2 2 2016

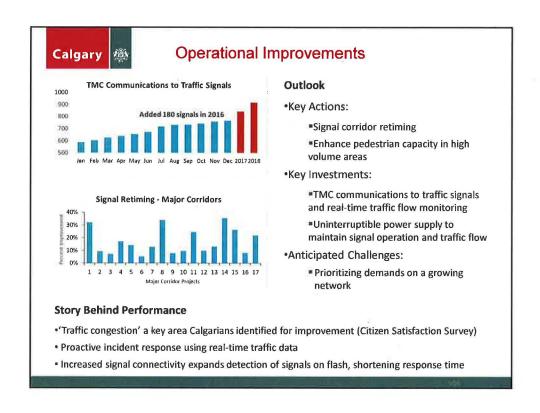






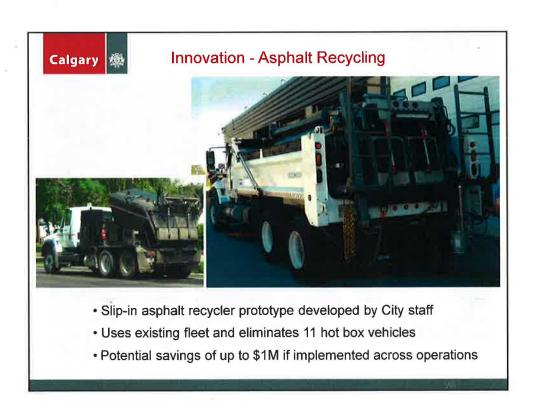








Infrastructure Lifecycle Maintenance Calgary Pavement In Good or Very Good Condition Outlook 90% •Key Actions: B5% ■Improving coordination of capital works 80% with utilities •Inspections to include before/after photos 2013 2014 2015 2016 2017 2018 •Key Investments: **Sidewalk Condition** ■Pave 265 of 16,300 lane km of roads and 100% replace 28 of 5,700 km of sidewalks 98% Testing a Texas gate to prevent gravel 96% lane washouts in severe rain events 94% 92% •Challenges: Freeze-thaw cycle 2012 2013 2014 2017 2018 2015 2016 **Story Behind Performance** • 24% of Calgary's sidewalks are older than 50 years • Developing innovative solutions such as the development of a slip-in asphalt recycler to reduce the cost of pothole repair



Winter and Spring Cleaning Calgary Snow & Ice Control **48-Hour Timeframes Achieved** 100% 98% 96% 92% 90% 2015 2016 2017 2018 2012 2014 Spring Clean-Up Quality Achieved 100% 96%

Outlook

- . Key Actions:
 - 350 locations prioritized connecting accessible users to Calgary Transit bus stops
- •Key Investments:
 - ■Reducing fleet redundancies
 - ■Real-time mapping and notification app
 - ■Polymer blade and front-mount broom
- •Challenges:
 - *Annual network growth of 300 lane km
 - ■Environmentally friendly salt storage

Story Behind Performance

2013 2014

2015 2016

2012

94%

- SNIC reduction a result of December 25 event: completed in 53 hours vs. 48-hour target
- Switch from 4-day to 7-day operation allowed Spring Clean-Up to finish on May 23

2017 2018

Trial - Vacuum Under Vehicle Calgary **Current Process** Street sweepers maneuver around parked vehicles, leaving debris Current options: Ticketing and short tow Result: time and costs Trial Two-man crew and a vacuum truck Remove debris without contact the vehicle Approximately 15 minutes to complete Small amount of debris remaining under the tires and better service to customers

