Cyber Security Incident Response Follow-Up Audit

Why we did this

- To conduct a follow-up audit on management actions in response to key Cyber Security Incident Response Audit (AC2018-0410) recommendations.
- To assess the effectiveness of management's actions to respond in a timely manner to mitigate related cyber security risks.

What we concluded

- Information Security has taken positive steps in implementing management actions to address the key recommendations from the Cyber Security Incident Response Audit.
- We identified areas of improvement and provided six recommendations to further enhance the incident response process.

Why it matters

- Cyber security events could negatively impact The City's finances, reputation and operations through privacy breaches and service disruptions if not managed effectively.