



# Proposed Utility Bylaw Amendments

SPC on Utilities and Corporate Services

28 April 2021

Mimi Luong

Business Strategist, Water Resources

USC2021-0603

Att. 11

ISC: Unrestricted

# Recommendation

That the SPC on Utilities and Corporate Services recommends that Council:

Give three readings to the proposed bylaw amendments to:

- Bylaw 37M2005, the Drainage Bylaw
- Bylaw 14M2012, the Wastewater Bylaw
- Bylaw 40M2006, the Water Utility Bylaw
- Bylaw 9018, the Glenmore Park Bylaw

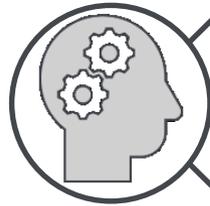


# Purpose

- Protection of public safety, infrastructure, and environment
- Improve consistency, clarity and functionality in the Bylaws
- Clarify expectations of citizens, customers and The City to strengthen collaboration, accountability, transparency and promote continuous improvement
- Update Bylaws to align with current practices and industry standards
- Improve response mechanisms to promote compliance and help reduce risks
- Provide clarity and consistency in plain language across all the Utility Bylaws

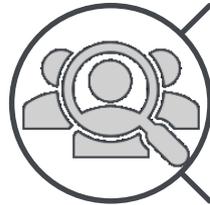


# Key Themes



Public Health and Safety

9



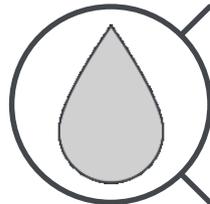
Customer Responsiveness

11



Citizen Value

6



Technical Updates

4



## Highlight key improvements

Stormwater

Hydrogen sulphide

Existing water service connections



# Stakeholder Engagement

---

Key  
Stakeholders

Citizen feedback

---

Building Industry

---

Businesses

---

Internal City Departments

---



# Recommendation

That the SPC on Utilities and Corporate Services recommends that Council:

Give three readings to the proposed bylaw amendments to:

- Bylaw 37M2005, the Drainage (Stormwater) Bylaw
- Bylaw 14M2012, the Wastewater Bylaw
- Bylaw 40M2006, the Water Utility Bylaw
- Bylaw 9018, Glenmore Park Bylaw