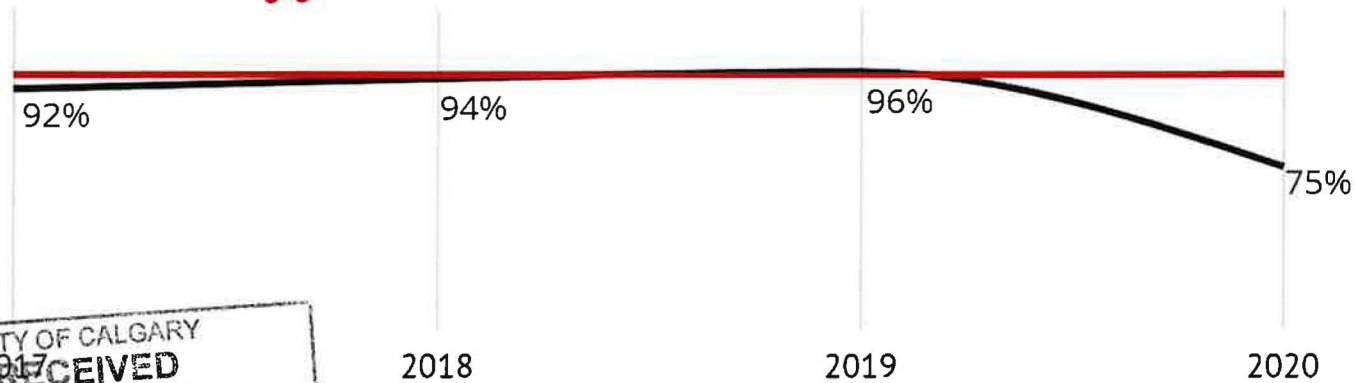


1.0 One Calgary Accountability



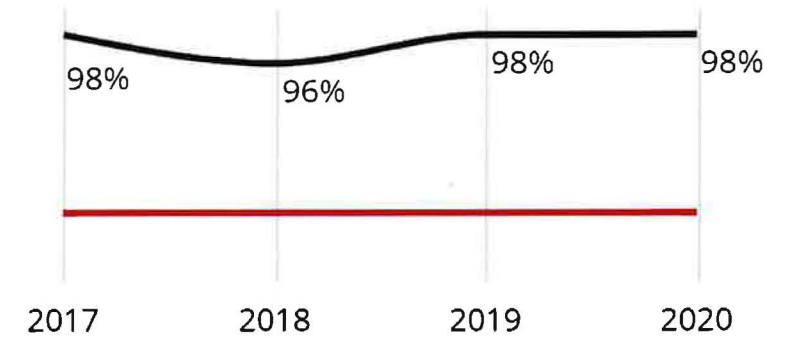
Annual Audit Plan Completion



● Actual ● Target - 95%



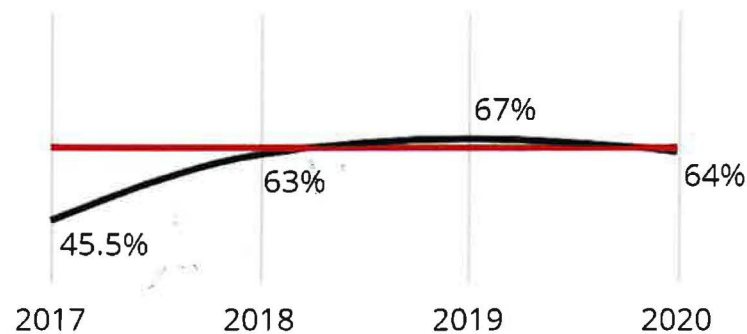
CAO Client Satisfaction



● Actual ● Target - 85%



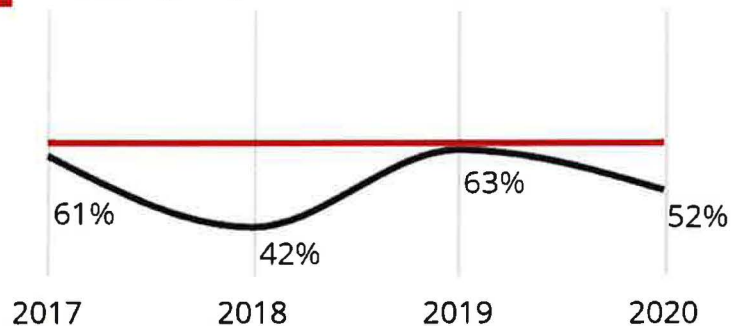
% of Whistle-blower Program Investigations Open < 180 Days



● Actual ● Target - 65%



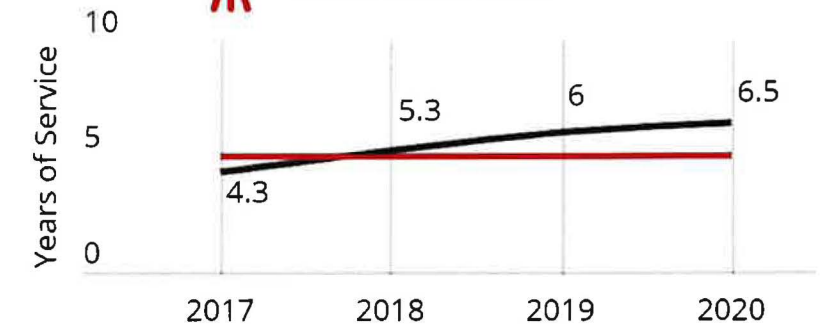
Timely Implementation of Action Plans



● Actual ● Target - 65%



Staff Retention



● Actual ● Target - 5