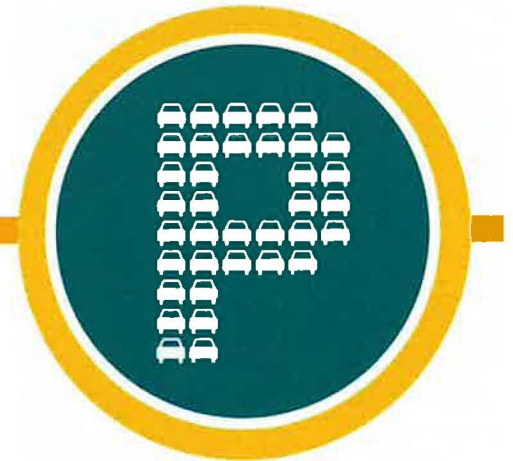


The Calgary Parking Authority

Annual Report to the Special Meeting of
Council on Boards, Commissions and
Committees



Special Meeting of Council: June 16, 2020

2019 CPA Committee Meetings

- There were 7 Calgary Parking Committee Meetings in 2019, including a two-day Strategic Session.
- In addition, the Audit subcommittee and Governance subcommittee each met quarterly.



Initiatives, Projects and Ongoing Work

Financial

- In 2019, CPA returned a record distribution of \$24.6 million to the City of Calgary

9th Avenue Parkade (9AP)

- The CPA has partnered with the Calgary Municipal Land Corporation (CMLC) and PLATFORM to create a mixed-use development
- 9AP highlights The City's plan to create forward-thinking projects and is designed to allow future conversion to non-parking use
- 9AP broke ground in December 2018 and construction began in January 2019



Initiatives, Projects and Ongoing Work

Municipally Controlled Corporation Business Plan








- On 17 December 2019, Council passed a notice of motion approving due diligence to explore the feasibility of CPA becoming a municipally controlled corporation
- CPA Subcommittee struck and Project Team assembled in early 2020
- Work is underway and City Administration are fully engaged in the process
- On track to meet target of presenting to SPC on Transportation & Transit in Q4 2020



Initiatives, Projects and Ongoing Work

ParkPlus

- Added 8 new clients both within and outside Calgary
- Expanded services to 3 existing clients outside of Calgary
- Incorporated RPP module into MyParking App in June 2019
- Multiple product improvements under development
- Significantly improved MyParking App ratings on both Android and iOS phones

| | Google Play | Available on the App Store |
|---|---------------|----------------------------|
|  | ★★★★☆ 4.2 | ★★★★☆ 4.5 |
|  | ★★★★☆ 4.5 | ★★★★☆ 3.4 |
|  | ★★★★☆ 4.0 | ★★★★☆ 3.4 |
|  | ★★★★☆ 4.0 | ★★☆☆☆ 1.6 |
|  | ★★★★☆ 3.25 | ★★☆☆☆ 2.3 |
|  | ★★★★☆ 3.0 | ★★★★☆ 3.7 |
|  | ★ 1.0 | ★★☆☆☆ 1.9 |



Initiatives, Projects and Ongoing Work

Residential Parking Permits (RPP) Process Enhancements

- CPA introduced improvements to the MyParking app that allowed residents with visitor permits to start and stop visitor parking sessions on their cell phones. This was an enhancement that residents asked for and the CPA was excited to announce.

Revamped Community Sponsorship Program

- To assist with grassroots transportation related project
- Provided \$33,000 in funding across 19 community groups

Asset Management Plan

- Completed work on the Capital Asset Management Plan
- Included a review of all facilities under CPA stewardship



2020 Work Plan

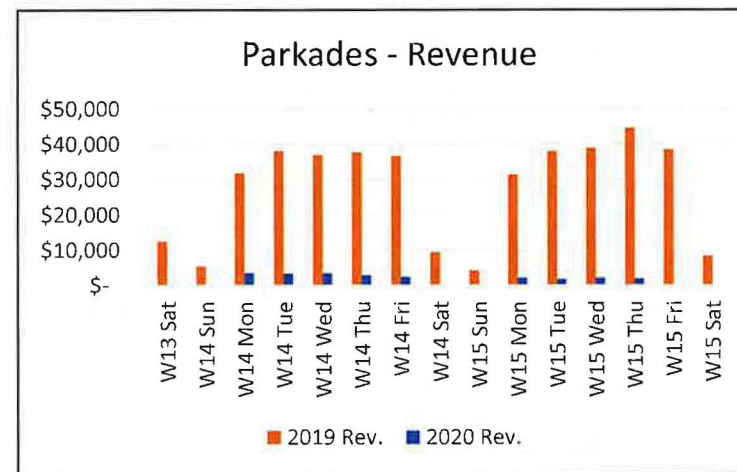
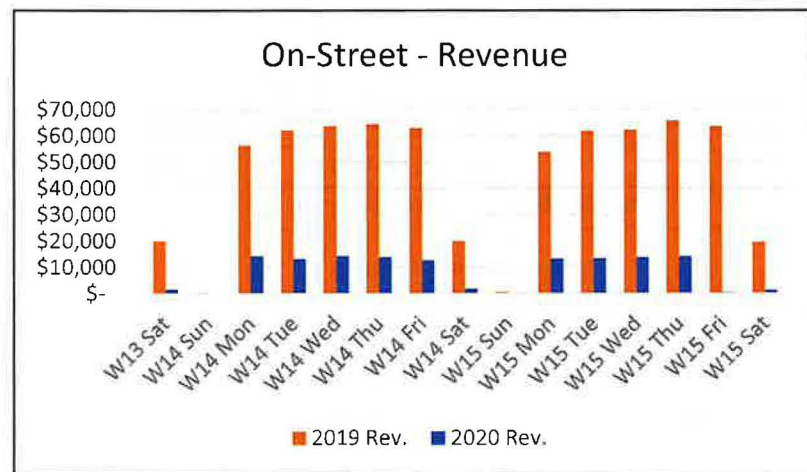
| # | Item | Target Date | Date(s) Completed |
|-----|---|---|-------------------|
| | Quarter 1 | | |
| 1. | Quarterly Financial Report | Quarterly- Feb, April September, November | Feb 25 |
| 2. | Employee Engagement Survey Results | Annual – Feb | Feb 25 |
| | Quarter 2 | | |
| 3. | Annual Audited Financial Statement and Audit Results and Communications | Annual - April | April 3 |
| 4. | Quarterly Financial Report | Quarterly – Feb, June, September, November | |
| 5. | Land Inventory Strategy Update | June | |
| | Quarter 3 | | |
| 7. | Annual Operating and Capital Budgets (Programs 104 and 106). | September | |
| 8. | Quarterly Financial Report | Quarterly – Feb, June, September, November | |
| 9. | Calgary Parking Authority Annual Report and Risk Management Processes | Annual | |
| | Quarter 4 | | |
| 10. | Annual Schedule of Regular Meetings | Annual – Dec | |
| 11. | Annual Election of Chair and Vice-Chair | Annual – Dec | |
| 12. | Annual Appointment of all Subcommittees of Calgary Parking Committee (Audit, Governance) | Annual - Dec | |
| 13. | Quarterly Financial Report | Quarterly – Feb, June, September, Dec | |
| 14. | Annual Sponsorship Update | December | |



Challenges to fulfilling mandate

Impact of COVID-19

- Due to COVID-19, CPA's revenue streams have declined between 70-90% since mid-March. Depending on the severity and length of the pandemic, CPA may not be able to meet the minimum \$11 million distribution to the City of Calgary in 2020.



Additional Information

CPA response to COVID-19

- Parking Solutions was able to customize services for many clients in order to keep them operating during the COVID-19 pandemic.
- CPA is still generating revenue on the majority of its third-party contracts.
- To date, 4 of Parking Solutions' clients have claimed force majeure due to COVID-19 and CPA has been very responsive in adapting its service approach as requested.
- CPA has acted aggressively to minimize its expenses due to COVID-19, including the temporary closure of all parkades (other than Lot 25) and reducing reoccurring monthly expenses wherever possible.



Questions?

CITY OF CALGARY
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IN COUNCIL CHAMBER
JUN 16 2020
ITEM: 11.2.2 C2020-0474
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Special Meeting of Council: June 16, 2020