

## Proposed Program Amendments – 2017 and 2018

Recommendation		Primary Benefits
<i>Improve Communication</i>		
1	Establish web-based public information source.	<ul style="list-style-type: none"> <li>• Consistent, publicly available information on program.</li> <li>• Reduction in queries to communities, administration.</li> </ul>
2	Improve communication protocols between the City, enhanced communities and citizens.	<ul style="list-style-type: none"> <li>• Clearer, more timely contact on key issues.</li> <li>• Greater accountability.</li> </ul>
3	Develop centralized Parks resource, on a cost recovery basis, dedicated to enhanced communities.	<ul style="list-style-type: none"> <li>• Convenient, consistent information source.</li> <li>• Protection of public assets and interests.</li> </ul>
4	Act as advisor to communities concerning program best practices, governance and accountability.	<ul style="list-style-type: none"> <li>• Support for communities.</li> <li>• Increased transparency on program decisions.</li> </ul>
<i>Improve Clarity</i>		
5	Establish standard practices for petitions and re-affirmation votes.	<ul style="list-style-type: none"> <li>• Consistent protocols amongst communities.</li> <li>• Establishes further accountability.</li> </ul>
6	Confirm park elements which are eligible to be enhanced, and to what extent.	<ul style="list-style-type: none"> <li>• Provides certainty, protection of public assets and interests.</li> <li>• Opportunity to educate on best practices.</li> </ul>
<i>Improve Consistency</i>		
7	Transition all service provision to private contracts prior to 2019.	<ul style="list-style-type: none"> <li>• Economic opportunity for landscape contractors.</li> <li>• Simpler administrative oversight and greater efficiency.</li> </ul>
8	Articulate standard Best Practices for park elements.	<ul style="list-style-type: none"> <li>• Establishes clear expectations and rationale.</li> <li>• Protection of public assets and interests.</li> </ul>
9	Establish a rigorous protocol to ensure ongoing conservation of public assets.	<ul style="list-style-type: none"> <li>• Assists communities in contract management.</li> <li>• Protection of public assets and interests.</li> </ul>
10	Develop updated and standardized Enhanced Maintenance Agreement templates.	<ul style="list-style-type: none"> <li>• Common understanding of responsibilities.</li> </ul>
11	Establish consistent and standard maintenance costs and grant allotments.	<ul style="list-style-type: none"> <li>• Promotes better understanding of operational grants.</li> <li>• Assists communities with contract management.</li> </ul>
12	Provide support to communities regarding the program and ensure satisfactory contractor performance.	<ul style="list-style-type: none"> <li>• Improved customer service.</li> <li>• Assists communities with contract management.</li> </ul>
13	Recommend new communities enter the program in their entirety.	<ul style="list-style-type: none"> <li>• Creates consistent maintenance standards within communities.</li> <li>• Limits confusion.</li> </ul>