

Advisory Committee on Accessibility (ACA) 2016 Accomplishments

GOAL 1. TO HAVE THE PHYSICAL INFRASTRUCTURE OF PUBLIC SPACES BE ACCESSIBLE AND UNIVERSALLY DESIGNED.

| | |
|-------------------------|--|
| ACCOMPLISHMENTS IN 2016 | Strategy 1.1 -The City of Calgary's 2016 Access Design Standards were approved and implemented in a number of corporate projects with support of the Access Planner in Calgary Building Services. |
| STAKEHOLDER(S) | Calgary Building Services, Calgary Neighbourhoods, Calgary Parks, Calgary Roads, Calgary Transit, and Transportation Infrastructure. |
| PROJECTS & INITIATIVES | Barrier-free design reviews were completed with the following projects: <ul style="list-style-type: none"> • 17 Avenue Southeast and Southwest Bus Rapid Transit (BRT) stations; • 17 Avenue Corridor Project (SW/SE) curb cuts, barrier-free path of travel and audible signals; • Kensington Sidewalk Project Urban Braille review of truncated domes at curb cuts; • Parks Pathway Public Washroom study. |

GOAL 2. TO HAVE TRANSPORTATION SERVICES BE MORE INCLUSIVE FOR CALGARIANS WITH DISABILITIES.

| | |
|-------------------------|--|
| ACCOMPLISHMENTS IN 2016 | Strategy 2.1 - All City transportation projects went through reviews using the Access Design Standards to accommodate persons with disabilities. |
| STAKEHOLDER(S) | Calgary Building Services, Calgary Neighbourhoods, Calgary Community Standards, Transportation Infrastructure, and Transportation Planning. |
| PROJECTS & INITIATIVES | Collaboration on accessible transportation projects included input on: <ul style="list-style-type: none"> • Green Line reviews of initial station locations; • ACA representation on the Livery Taxi Advisory Committee (LTAC) resulted in 189 new accessible licenses to date, with the potential of more to come with the approval of new Transportation Network Companies; • Support to Roads and Transit in selecting 350 priority sites for snow and ice clearing of bus stops, contiguous sidewalks and windrows; • Review of the Request for Proposal and 6 pilot sites for the new vibrotactile audible pedestrian signal. A new model was selected and installation will begin on all 30, 311 service requests. |

GOAL 3. TO EDUCATE BUSINESS UNITS AND COUNCIL ON THE IMPORTANCE OF ACCESSIBLE COMMUNICATION.

| | |
|-------------------------|--|
| ACCOMPLISHMENTS IN 2016 | Strategy 3.1 - Accessible communication tools were introduced at The City for the inclusion of people with disabilities in meetings and events. |
| STAKEHOLDER(S) | Calgary Neighbourhoods, Customer Service & Communication, and Information Technology. |

| | |
|--|--|
| PROJECTS & INITIATIVES | <p>Accessible communication tools to enhance customer service included:</p> <ul style="list-style-type: none"> • The launch of Calgary.ca/accessibility web portal; • The development of a 311 Service Request for accommodation at meetings and events; • Cross-corporate presentations on accessible communications to Customer Service & Communications, Arts & Culture, Councillor Assistants; • The development of a Service Provider List for The Corporation, outlining assistive and alternate format companies i.e. captioning and sign language interpretation. |
| GOAL 4. TO PROVIDE LEADERSHIP AND ORGANIZATIONAL EXCELLENCE FOR PERSONS WITH DISABILITIES. | |
| ACCOMPLISHMENTS IN 2016 | Strategy 4.8- Corporate Leadership on Accessibility. |
| STAKEHOLDER(S) | Calgary Building Services, Calgary Growth Strategies, Calgary Neighbourhoods, Calgary Parks, Calgary Transit, City Clerk's Office, Facility Management, Human Resources and Mayor's Office. |
| PROJECTS & INITIATIVES | <p>Demonstrated leadership through:</p> <ul style="list-style-type: none"> • Reviewing three nominated buildings for The Calgary Awards, Award for Accessibility and selected Mount Royal University Conservatory as the award winner; • Hosting 'International Day of Persons with Disabilities' on 2016 December 02 to celebrate the accomplishments of persons with disabilities through presentations and trade show in the Municipal Building Atrium; • Incorporating accessibility into the Seniors Age-Friendly Business Checklist; • Providing input on NM2015-16 - Improving Calgary's Accessibility. |
| GOAL 5. TO DETERMINE AFFORDABLE AND ACCESSIBLE HOUSING OPTIONS FOR PERSONS WITH DISABILITIES. | |
| ACCOMPLISHMENTS IN 2016 | Strategy 5.2- Advancing accessible and affordable housing to increase the number of units in Calgary. |
| STAKEHOLDER(S) | Calgary Building Services and Calgary Housing. |
| PROJECTS & INITIATIVES | <p>Promoted accessible/affordable housing through:</p> <ul style="list-style-type: none"> • Incorporating the need for more accessible, affordable units into the Community Affordable Housing Strategy; • Providing input into City Charter discussions promoting barrier-free design standards that exceed the Alberta Building Code. |