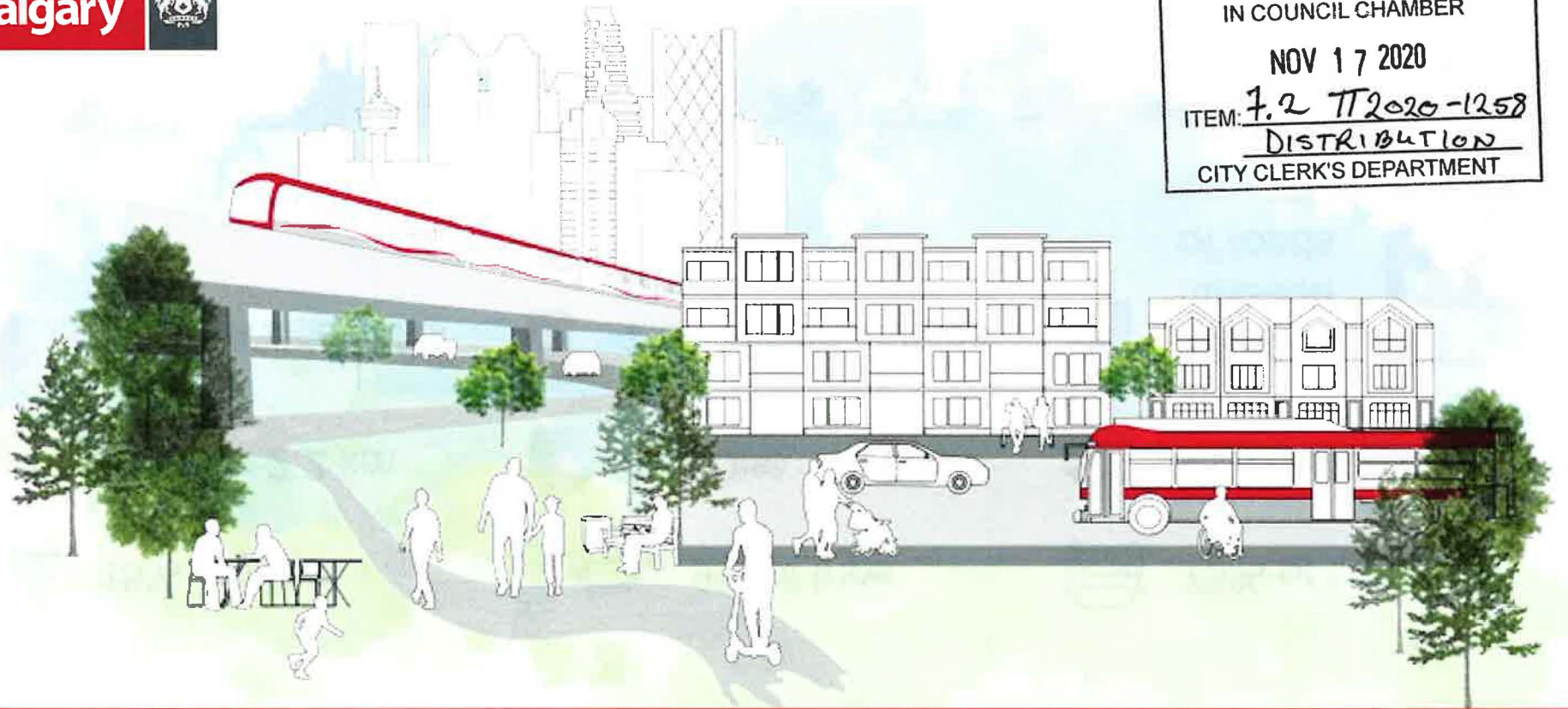




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# Mobility Status Report

## Report to the SPC on Transportation and Transit

17 November 2020

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Senior Transportation Engineer, Transportation

TT2020-1258  
Attachment 1  
ISC: Unrestricted



We connect people with places they want to go

**Calgarians make over 4 million trips every weekday**

**Walking and Wheeling (2019)**



18% of trips



Avg Dist.: 2.2 km



5,800 km sidewalks

**Transit (2019)**



9% of trips



Avg Dist.: 16.6 km



2.84 million service hours

**Auto (2019)**



73% of trips



Avg Dist.: 10.2 km



16,100 lane-km of roads





# Responding to Calgarians needs during pandemic

- Restrictions due to the pandemic impacted travel behaviour

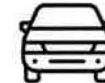
## Transit



	Sept 2019	Aug 2020	Sept 2020
Ridership (Millions)	9.5	3.6	4.9
Op Hrs (Thousands)	230	170	190

Volume (1000s)	Sept 2019	Aug 2020	Sept 2020
5 AV Flyover	1,170	940	940
Glenmore Causeway	4,180	3,950	4,040

## Auto



## Walking and Wheeling

Volume (1000s)	Sept 2019	Aug 2020	Sept 2020
Peace Bridge	280	270	275
South Glenmore Park	50	82	76



## Innovating to improve our services



- We are continuously reviewing how we are providing services

### New Programs

- E-scooter pilot program
- New carsharing program
- 5A Network adoption

### New ways of providing service

- Boulevard naturalization
- Enhanced SNIC programs
- Online provision of permits

### Preparing for the future of transportation

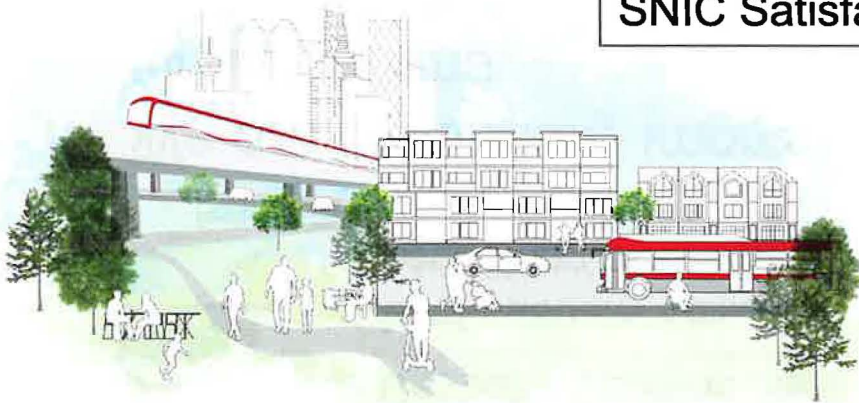
- My Fare App
- TMC Upgrades
- 5G network partnerships



# We are on track in providing services to Calgarians

- We are ensuring that Calgary's road network remains in a good state of repair.

	2018	2019	Target
% Pavement in good repair	66%	62%	62%
SNIC Satisfaction	75%	N/A	75%



- We are improving transit reliability

Distance (km) between failure	2019	2020 (YTD)
Bus	8,725	9,640
LRV	67,100	71,600

- We are responding to Calgarians service requests

Service	# Requests	% Overdue
Roadway Maint.	4,025	0%
Pothole Maint.	5,860	0%
SNIC	3,610	1.7%



## Delivering safe and accessible transportation services

- Pedestrians and cyclists are involved in a larger share of casualty collisions than in the past.



	2018	2019
Casualty Collision Rate	198	185
% of casualty collisions that included a pedestrian or cyclist	17%	20%

- We are continually improving our services so they are accessible to all Calgarians

	2018	2019
Audible Pedestrian Signals	230	286
Wheelchair ramp retrofits	73	159
Total Calgary Transit Access Trips	1.20 million	1.23 million





## Administration Recommendation

### **RECOMMENDATION:**

Administration recommends that the SPC on Transportation and Transit recommend that Council receive this information for the Corporate Record.