



Public Submission

City Clerk's Office

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FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

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* I have read and understand that my name, contact information and comments will be made publicly available in the Council Agenda.

* First name	Ross
* Last name	UTIGARD
Email	ross.utigard@me.com
Phone	5874348841
* Subject	2021 budget

* Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I don't think these measures really are in line with the current economic situation and that more drastic cuts to all City Of Calgary areas need to be made. Over the last few years Calgary has seen the most significant rise in property taxes than any municipality in Canada and those need to be rolled back not maintained. We need to look at city employee wages and benefit packages. Most Albertans have experienced up to a 30% wage reduction in 2020 and it's only fair and reasonable that public sector employees share that reduction. Being a public sector employees should not be like winning the lottery it should be comparative to private sectors in compensation and benefits and retirement. I don't think this budget does enough to cut Calgary's lucrative spending and employee compensation packages.



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* I have read and understand that my name, contact information and comments will be made publicly available in the Council Agenda.

* First name Dan

* Last name Hill

Email danwhill@gmail.com

Phone 4033335511

* Subject City of Calgary required overhaul

* Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Our city council must look at reducing waste and unnecessary spending, not more ways to increase revenue. My residential and business taxes have gone up an average of 4% every year over the past 8 years, and the level of service received for them has undoubtedly gone down significantly. It is time for the council and their public servants to get their salaries and benefits in line with the rest of the population and economy.

There is an incredible amount of waste within all city departments which needs to be eliminated, and in doing so, there would be additional funds available for those services which are suffering and in actual need.

The people of this city are tired of being beat down by the economy and while on the ground, being kicked by all levels of government including Calgary's municipal government.

If any business in the private sector managed their company and customers the way the City of Calgary does, they would be out of business within one year.

We the people demand this City get its house in order and stop looking to the citizens to foot their bill of reckless management and spending.



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✓ * I have read and understand that my name, contact information and comments will be made publicly available in the Council Agenda.

* First name Jennifer

* Last name Brodoff

Email jenniferbrodoff@gmail.com

Phone 5874326895

* Subject Outrageous Police Budget

* Comments - please refrain from providing personal information in this field (maximum 2500 characters)
I am outraged by a 400 million police budget. You need to cut the budget by 200 million, not by 40 million. There is no excuse to raise residential property taxes again. Enough is enough.



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* I have read and understand that my name, contact information and comments will be made publicly available in the Council Agenda.

* First name	Adena
* Last name	Bauer
Email	happydogs3@shaw.ca
Phone	403-273-8178
* Subject	Residential Tax Relief
* Comments - please refrain from providing personal information in this field (maximum 2500 characters)	I listened to the possibility of tax relief for home owners, which may amount to \$20 per year. \$20 does not make any difference over a year, but all lumped together should make some difference in keeping services we need. I feel City Council should not approve this decrease in home owner property tax. Thank you.



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* I have read and understand that my name, contact information and comments will be made publicly available in the Council Agenda.

* First name Peggy

* Last name Sharun

Email sharun@shaw.ca

Phone

* Subject Defunding the police, reduction in property taxes

* Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Hello, would like to comment on the proposal to reduce property taxes at the cost of the police budget. Yes a tax reduction would be nice, but to save \$20 per year as stated on the news does not make a huge difference over a year, but at a time when shootings and crime have increased in Calgary I would rather keep my taxes the same and the police remain fully funded. For a few officers whom may have made poor choices and/or have a challenge with racism, should not affect the many that do represent the force in a positive manner, or endanger the residents of Calgary.

Thank You



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* First name	Chris
* Last name	Gendron
Email	clash700@gmail.com
Phone	
* Subject	Budget

<p>* Comments - please refrain from providing personal information in this field (maximum 2500 characters)</p>	<p>Regarding the budget adjustment, every single public employee of calgary needs to take a pay cut and some salaries need to be cut completely. City of calgary wages are grossly inflated when you look at pay compared to job description. For example, 35 an hour to drive a bus is insanity. A huge percentage of private sector employees in Calgary have experienced both layoffs and wage cuts starting all the way back to 2015, but more so since Covid. It's time the city of calgary followed suit and told the unions to kick rocks</p>
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* First name	Ian
* Last name	Hodgson
Email	idhodgson10@gmail.com
Phone	14032396776
* Subject	2021 Property Tax

* Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I understand that the City of Calgary is contemplating a municipal sales tax and / or user fees to offset increased expenditures. This is surely taxation by other means. In times of decreasing revenue the City of Calgary should be decreasing expenditures, not figuring out new ways to stick it to the taxpayer.

There is currently a position on the City of Calgary career web site for a grant administrator, helping applicants with grant applications - basically a high paying job to give away money. That's just one example of the wasteful and irresponsible way the City is being run. Why the city would be giving away money in these times is beyond understanding. It's irresponsible and irrational.

Property taxes have increased in this city substantially since I took up residence 10 years ago and show no signs of abating. What is wrong with you people ? Oil and gas revenues have plummeted. It's time to tighten your belt !

The public is in no mood for any increases. I urge you to review and eliminate high-paying, non-essential management jobs, cut expenditures, and get your fiscal house in order.

Thanks for your time.

Ian Hodgson



RE: \$2M BIA Support Increase to Heritage Grant Program for Non-Residential Buildings

Dear Mayor Nenshi and City Councillors,

November 10th, 2020

The City of Calgary consists of a plurality of neighbourhoods. The historical diversity of our communities is what gives the city character. The concept of conservation and the reality of intensification are not mutually exclusive. Calgary's BIAs encourage you to approve the \$2 million increase to the heritage grant program for non-residential buildings to help conserve and maintain our historic main streets.

Built urban heritage is where people live their lives, where a sense of place is inherited and created. People have strong ties to historic urban places. They visit historic main streets to appreciate the patterns of buildings and also to participate in the value that we attach to places. A healthy main street protects property values in the surrounding neighbourhood. It bolsters the local economy, attracting tourism and offering affordable spaces for start-ups and independent businesses. Streets with a mix of old and new have a greater number of businesses per commercial square foot than streets with large new buildings. Rehabilitation and adaptive reuse of heritage buildings can be a profitable investment for developers, while also enhancing the municipal tax base. Older commercial areas offer significantly more jobs and greater hidden density. Historic areas attract investment, while also contributing to urban liveability.

Currently, the heritage conservation program offers \$500K in funding for residential conservation projects. A significant gap exists to incentivize the conservation of *commercial* buildings. To participate in the grant program, owners of historic properties must be willing to designate their building. Applicants have to contribute 50% of the cost of the project, through a matching grant program, with up to \$1M available per project. Oftentimes, these projects involve multi-storey buildings that generate economic spinoffs and significant returns on investment.

Historic main streets are at the heart of communities. They help "brand" each BIA with a unique identity. Historic commercial and industrial buildings provide visitors with an authentic experience of the way of life in historic communities and that connection to Calgary's past. They offer a past, a present and suggest future growth.

We thank you, in advance, for recognizing that our historic main streets in Calgary are part of the solution for economic resilience.

Respectfully Yours,

Rebecca O'Brien
Executive Director
Inglewood BIA

Camie Leard
Executive Director
Crescent Heights BIA

Alena Jenkins
Chair
Bridgeland BIA

Adrian Urlacher
Executive Director
Beltline BIA

Esther Kelly
Executive Director
17th Ave Retail & Entertainment District BIA

David Low
Executive Director
Victoria Park BIA

Annie MacInnis
Executive Director
Kensington BIA

Terry Wong
Executive Director
Chinatown BIA

Jacque Eisler
Executive Director
Bowness BIA

Bob Van Wegen
Executive Director
Marda Loop

Marion Hayes
Executive Director
Montgomery BIA

Karolina Gajewska
Executive Director
Greenview Industrial BIA



From: [Simon Joe](#)
To: [Public Submissions](#)
Cc: fterrazzano@taxpayer.com
Subject: [EXT] Stop robbing Calgary home owners with ridiculous high property taxes!
Date: Wednesday, November 11, 2020 6:15:09 PM

Hi there,

Instead of serving the best interest of the public, many public sectors in Canada are robbing the public blind these days.

In the past decades, across Calgary and Alberta, most citizens working in private sectors have been hit hard by the harsh economic downturn, layoffs, pay cuts, and dramatically reduced incomes have become a norm.

But looking at the public sector, it looks like its heyday party of oil price in \$100+ has been going on forever!

This is a SHAME & has to STOP RIGHT AWAY!

Don't throw your own money away. Get HomeRebate®!

* Buyers can enjoy HomeRebate® by signing a Buyer Brokerage Agreement & HomeRebate® document before or during the 1st meeting. This option is **NOT** offered after that point. Some conditions apply. Visit website HomeRebate.ca for more details.

Simon Joe
Broker, B.Eng, M.Eng
HomeRebate Realty
Cell: **(403) 612-1245**



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- I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	Diane
Last name (required)	Matheson
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Raising taxes
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	So tired of you raising our taxes, especially in these terrible times. Do you really thinking raises on unemployed citizens is the answer. Do us all a favour, how about lowering our taxes!

From: [Rod Reid](#)
To: [Public Submissions](#)
Subject: [EXT] Lower Property Taxes
Date: Wednesday, November 11, 2020 3:00:28 PM

It's time to STOP hiking Property Taxes and start lowering them in a time when People are loosing jobs and homes and the economy is in the ditch. It doesn't effect you rich people that get rich off of our earnings and keep giving yourselves raises and the rest of us are struggling to put food on the table, keep the lights on and pay rent or mortgages. You should all be ashamed of what yee are doing to the people in this city.

Sent from my iPhone

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First name (required)	'Michael
Last name (required)	Peacock 1
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Total reduction on property tax and reduction of all service fees on all ut
Date of meeting	Nov 12, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	I want a cost reduction review by dept with set goals of cost reduction based on a fixed period bases

From: [JK](#)
To: [Public Submissions](#)
Subject: [EXT] LOWER TAXES & CUT THE FAT!!!!
Date: Wednesday, November 11, 2020 2:16:26 PM

LOWER TAXES & CUT THE FAT!!!!!!

Sent from my iPhone



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First name (required)	Kim
Last name (required)	Scott
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Taxes
Date of meeting	Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)	Recently in Ward 7 , between Edmonton Trail and Centre St North of 16 Ave traffic diversions were installed . They serve no useful purpose. They are also in tandem , 2 blocks apart. They force you to circle around like 8 blocks instead of one. They also merely shift flow to one street. So that street will now get 6x the flow it used to. This is called congestion. Stop wasting as many tax dollars as possible for no gain and only frustration.
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Palaschuk, Jordan

From: Jim Banister <jbbancor@gmail.com>
Sent: Wednesday, November 11, 2020 3:50 PM
To: Public Submissions
Subject: [EXT] City Taxes

Follow Up Flag: Follow up
Flag Status: Completed

Categories: FOIP email sent

It's time to cut spending at city hall. This should not include essential services but should include the general bureaucracy found there. I would recommend a 10% reduction in staffing levels and a 10% reduction in salaries and benefits. This would be in line with private companies in Alberta who implemented these cuts over the past three years.

The Mayor and Councillors should lead by example with a 15% reduction in salaries and benefits. They should receive only one pension and it should not be a defined benefit plan.

Civic salaries are now much higher than industry salaries so that you are stealing employees from already suffering businesses and charities.

Your actions will speak loudly so please be responsible to the City of Calgary tax payers.

Yours truly,
Jim Banister
--

Best regards,

Jim Banister
M: 403-815-6400
E: jbbancor@gmail.com

Please note my new email address as above effective immediately.

Palaschuk, Jordan

From: Eileen Young <younge1@telusplanet.net>
Sent: Wednesday, November 11, 2020 4:03 PM
To: Public Submissions
Subject: [EXT] Property Taxes

Follow Up Flag: Follow up
Flag Status: Completed

Categories: FOIP email sent

Dear Sir/Madam,

In these unprecedented times, would it be out of line to consider lowering property taxes? If we have no jobs and barely take care of our families, how are we to pay our bills and taxes?

Please take your constituents into consideration.

Regards,
Eileen Young



November 13, 2020

RE: mid-cycle budget request for a \$2 million increase to the City-wide Historic Resource Conservation Grant for Non-Residential Buildings, Nov 23-27, 2020

THE CALGARY HERITAGE INITIATIVE GIVES CONSENT TO THE CITY OF CALGARY TO PUBLIC DISTRIBUTION OF THIS LETTER AND ATTACHMENTS BY ANY METHOD.

Via Email publicsubmissions@calgary.ca

Cc Ian.Harper@calgary.ca; Jyoti.Gondek@calgary.ca; Joe.magliocca@calgary.ca; ward.sutherland@calgary.ca; sean.chu@calgary.ca; evan.woolley@calgary.ca; giancarlo.carra@calgary.ca; druh.farrell@calgary.ca; George.Chahal@calgary.ca; Jeff.Davison@calgary.ca; shane.keating@calgary.ca; ray.jones@calgary.ca; peter.demong@calgary.ca; diane.colley-urquhart@calgary.ca; Jeromy.farkas@calgary.ca; themayor@calgary.ca

Dear Mayor Nenshi and City Councillors:

The Calgary Heritage Initiative Society (CHI) encourages you to approve the budget request for the \$2 million increase to the heritage grant program for non-residential buildings.

So often heritage advocacy and action groups in Calgary concentrate on the monumental and classic examples of Calgary's post-contact history and very often they are the residences of early pioneers, community leaders and businessmen. We know the cultural contribution and sense of place buildings like Lougheed House and the Rouleau Residence bring to communities in Calgary but we often take for granted the stores, factories, offices and warehouses that make up a large part of the historic fabric of Calgary. In many cases they are considered placeholders until a new shiny building becomes economic. Our current economic situation suggests that demolition and new construction will not be the driver of city building it once was, in the near term at least, as centralized corridor densification and adaptive building use take a larger role.

The purpose of the Historic Resource Conservation Grant is to aid and incentivise property owners in the conservation, rehabilitation and adaptive re-use of historic commercial properties that contribute to the resiliency of the new urban economy. Built urban heritage plays a vital role in modern urban planning, whether it is adaptive re-use of built form in the Warehouse District along the proposed Green line or the creation of destination cultural, entertainment and arts hubs along our high streets. The talent and imagination of the property owners to adapt their old buildings to new uses must be realized and incentivised. These buildings and streetscapes attract economic investment and job creation and contribute to the liveability and sense of place of a community. This is an integral part of city building. Too often heritage planning advocates rely on out of context quotes from Jane Jacobs but she was on the money (literally) when she wrote of the high-overhead economy of new construction: “Old ideas can sometimes use new buildings. New ideas must use old buildings.”

And we will need new ideas to aid in Calgary’s economic recovery over the next decade. Funding this type of grant mechanism is especially beneficial because these heritage commercial sites have had and will have uses that will vitalize small scale local economic growth and job creation, a powerful driver of economic recovery. They can provide small business locations (ground floor retail, upper floor office or shared space), employment hubs such as affordable shared work or live work applications, tech and gaming start-ups, and cultural and arts incubators (King Edward School being a successful example). Of course there are also the popular tourism and restaurant industry uses and ‘loft living’ that are so evident in inner city Calgary. Old commercial buildings have historically been the place where young energetic entrepreneurs and job creators want to be. This heritage conservation grant program will incentivise property owners to preserve these spaces and create these places while preserving historic community context in some cases or commercial or industrial legacy in others.

Lastly an appropriately funded granting mechanism allows the City to follow Triple Bottom Line Policy that was adopted by Council in 2005 and aligns with ongoing Sustainability Direction and policy. The social, economic and environmental benefits of the adaptive re-use of existing buildings are well documented but especially relevant to commercial sites. The greenest economic hub and job creator is the one already built. The matching grant aspect of the program assures participant commitment to a return on investment, and historic designation secures stability of the site, a high standard of long term maintenance, and continuing contribution to community well-being.

Thank you for consideration in this matter

Rick Williams

President, Calgary Heritage Initiative



[The Calgary Heritage Initiative Society \(CHI\)](#) advocates to preserve and promote the productive use of buildings and areas of historic significance.



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First name (required) Dean

Last name (required) Hopkins

What do you want to do? (required) Request to speak

Public hearing item (required - max 75 characters) CPC budget reduction.

Date of meeting Nov 23, 2020

I wish to give a public submission to council, in support to the CPC budget and in connection with planned cuts to the CPC budget.

In June this year I submitted a recommendation to council through my councillor ward 4 for consideration. It's content gave council the basics for the development of a new CPC program that I was proposing for consideration.

The ever growing situation we are having in our city with mental health incidents in which our CPC are called to are on the rise not decline. These situations are tying up our front line officers and stretching their services beyond acceptable. We as a city have no programs in place or even anything in the pipeline to actively bridge the gap between CPC and the PACT Unit- Police and Crisis Team. The program I submitted in June 2020 accomplishes the task of bridging the gap we have between these two groups and provided much more of a service to the CPC and our communities. It was disappointing not to receive any constructive feedback from my councillor or council about this submission. As a council you are now considering reallocating 20 million dollars this year and possibly another 20 million next year which I find totally unacceptable when there is another solution that council have had for five months now.

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I would like the opportunity to speak about this program on the 23rd November in



Public Submission

City Clerk's Office

person at city hall to offer it yet again as a solution to easing up the present situation our CPC has.

Please find attached the link to the document that was submitted in June of 2020 . I hope that each councillor takes a little time to consider its contents prior to my submission.

Regards,

I can not attach the document however I have attached the link below that you should be able to print from.

https://drive.google.com/file/d/1adf4SKumfEPq1_zsRNzZaWIGM6Dvy_Uc/view?usp=drivesdk



INGLEWOOD COMMUNITY ASSOCIATION
1740 24TH AVE SE
CALGARY, ALBERTA
T2G 1P9
PHONE: 403-264-3835
EMAIL: info@icacalgary.com

November 14, 2020

Policy and Urban Development
City of Calgary
PO Box 2100, Stn. M
Calgary AB, T2P 2M5

Dear Councillors:

Re: "\$2M increase to heritage grant program, budget deliberations, week of Nov.23-27

The Inglewood Community Association is compelled to comment on the budget item concerning an increase in grants available for heritage maintenance/repairs from \$500,000 to \$2.5 million. This proposal is considerably overdue, since the care of old buildings is not inexpensive, and as it stands, owners of properties who want to restore or just maintain them generally are on their own. In a page long summary of Canadian grants available on the National Trust website, Calgary is conspicuously absent, while Edmonton tops the list.

It is generally acknowledged that a rich inventory of heritage enhances not just the visual impact of a city but its economic viability as well. Heritage tourism really is a "thing", witness the contribution to Quebec City coffers by last year's gathering of municipalities there. As such, it is reasonable to assume that heritage property owners who provide the "gingerbread" that entices this revenue to the city would expect it to bear some share of the fiscal burden. Instead, consider the conundrum of the owner who having poured MAJOR capital into a high-profile restoration that enhanced the heritage district of Inglewood. only to be rewarded with significant property tax hike – this really happened to the owners of the "Nash". When this treatment is contrasted with the huge profits to handed out to developers through upzoning, it is small wonder that there is virtually no appetite for heritage asset designation.

The amount being requested is miniscule in contract with other budget line items, such as secondary and tertiary pensions. Grants must be matched by applicants, so it is not a gift, and with the current economic state of affairs, anything that sparks local employment is to be encouraged.

We were proud to have our Inglewood BIA not only get on board with a Calgary Heritage Initiative (CHI) request to support the heritage grant increase, but bring on their own colleagues from eleven other BIAs across the City in a joint show of support. We commend their commitment and awareness. Let's assist those property owners who are actually doing the work to celebrate heritage in our communities.

Yours very truly,

A handwritten signature in black ink that reads "Phil Levson". The signature is written in a cursive, flowing style.

Phil Levson
President,
Inglewood Community Association

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- ✓ I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	Elaine
Last name (required)	Ward
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	City of Calgary Budget Considerations
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	More than ever before, it is critical to the health and well-being of Calgary's most vulnerable people---those living in poverty and facing discrimination on a number of fronts---that budget cuts not be made to the public services that affect them the most. Those include public transportation subsidies, low-cost housing and emergency shelters, addictions treatment centres, access to nutritious food and medicine to name just a few. As a City and citizens, we will be judged on how well we treat our marginalized populations. We are only as strong as the weakest amongst us---our collective public health and well-being depends on every individual calling Calgary home enjoying the basic necessities of life.



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First name (required)	Bob
Last name (required)	Morrison
What do you want to do? (required)	Request to speak, Submit a comment
Public hearing item (required - max 75 characters)	Mid-Cycle Adjustments to the One Calgary 2019-2022 Service Plans and Budget
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	Please accept this joint submission from the Calgary Climate Hub and Sustainable Calgary. We will make a joint presentation on the 23rd and will provide you with the names of the people who will be participating in the presentation when they have been confirmed.

Submission on City Budget Calgary Climate Hub and Sustainable Calgary

Thank you for the opportunity to make a submission to Council regarding the budget. We appreciate the work Administration has done in a difficult time. We support some positive moves, such as maintaining transit fares. We do have concerns, however, and want to remind Council of some important priorities.

Process: We ask that The City make it easier for ordinary Calgarians to understand how the proposed adjustments will affect their lives and communities. A return to participatory budgeting, based on documents readily understandable to non-specialists would be helpful.

We ask for more clarity and information on how the budget affects the following priorities:

Social and Geographical Equity: The City has signaled its intention to apply an equity lens to all its activities. We know this is ongoing with respect to the MDP and CTP. The budget documents need to clearly articulate its equity implications. Specifically,

- The budget needs to clarify how it improves the lives of Calgarians who are already struggling. Are the decisions to cut specific services and spending based on a sound assessment of the hidden economic and social costs they will have on Calgarians? Does this budget do the least harm of all possible options?
- Are all Calgarians impacted the same way or will some Calgarians be impacted more because of which services they use or the area of the city they live in?

Climate Accountability:

- We need to take immediate action on climate to build a city which can meet the challenges of the future. How does this budget reduce our carbon emissions and support the Climate Resilience Strategy, the MDP and CTP, and other plans related to transit and active transportation?
- We ask that Council apply a climate lens to ensure spending decisions contribute to reducing carbon emissions and meeting targets.

Leadership on a Just Recovery: We would like clarification on how the budget supports economic recovery and diversification through a low-carbon just transition.

Investment and Revenue Generation: In a time of crisis we need to go beyond budget cuts to embrace bold investment in a just recovery, including consideration of more appropriate revenue sources such as progressive taxes and user fees, freezing/delaying capital/service costs, better use of reserve funds, and raising money through green bonds. (See Appendix.)

Our specific recommendations on the budget are:

- 1. Future-Proofing Reserves:** Create a Climate Action Reserve, identify unallocated funds from the reserves listed in Table 1, and transfer half those funds to the Climate Action Reserve and half to the Established Areas Infrastructure Investment Fund (Amendment #11 to PFC2020-0963 recommendations), retaining – as appropriate – the original objectives of the funds.

Rationale Doing so will reduce the number and complexity of reserves and ensure that City investments are made through the lenses of climate action and service to existing communities.



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2. Operational Reduction Reinvestment and Capital Reallocation:

- Re-direct the money listed in Table 2 to strengthen and enhance the City's work on climate, improved mobility, and aiding the most vulnerable. Fund those measures using money from the reserves specified or a combination of:
 - a. Reducing contributions from operations to reserves
 - b. Income and above-target funds in the Fiscal Stability Reserve
 - c. CERF and capital funds in the Budget Savings Account Reserve
- Delay a portion of the funding proposed for Stoney Trail and 144 Avenue NW projects sufficient to re-instate Mainstreets and transit funding for 2021.

Rationale: The proposed budget has only marginally addressed the key challenges facing Calgary, that is, climate change, reliance on the automobile, completing the communities we already have, and reducing the burden borne by the most vulnerable.

3. Net-Zero Upgrades: Identify the amount of funding required to achieve 'net-zero' status on Major Capital Building projects before committing further funds to them.

Rationale: The Major Capital Buildings will be with us until at least 2050, the year The City is to achieve its climate goals. They need to be as close to net-zero as possible to ensure climate success in 2050.

4. Growth Due Diligence: Suspend servicing for the 14 suburban communities approved in 2018 until the preconditions in Table 3 have been met. In the meantime, put the tax and user fee savings in the Future-Proofing Reserves.

Rationale: With an excess of approved suburban land and an economy in a nosedive, Council needs to be quite certain that the risks The City will assume are justified.

5. Equity in Revenue Generation: Direct administration to develop recommendations, by Q2 2021, for more equitable and progressive systems of revenue generation to replace current flat taxes and fees, aligning with the stated objectives of the MDP and CTP. Options to be considered should include separate assessment of land and building property, with progressive tax brackets.

Rationale: The City needs to acknowledge that Calgary is the most unequal large city in Canada according to CPA Canada and identify and reduce inequities in revenue generation.

6. Cost of Living Increase: We recommend City Council approve a 2% increase in the property tax and use the Property Tax Assist Program to support low-income Calgarians.

Rationale: According to the Altus Group *Benchmark Report*, Calgary has the 3rd lowest residential property tax rate in Canada. In the Fall 2020 *Citizen Satisfaction Survey*, 52% of Calgarians agreed that Council should raise property tax to at least to the rate of inflation to protect the delivery of city services. Such an increase would result in a tax increase of about \$1.50 per month for the average single detached home.

Calgary Climate Hub

Sustainable Calgary



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Table 1 Transfer of Unallocated Funds To Future-Proofing Reserves
• Calgary Police Service Capital Reserve
• Community Investment Reserve
• Downtown Improvement Fund
• Lifecycle Maintenance and Upgrade Reserve
• Reserve for Future Capital
• TELUS Convention Centre Reserve
• Community Sustainability Reserve
• Corporate Housing Reserve
• Fleet Services Reserve
• Opportunity Calgary Investment Fund
• Planning & Development Reserve
• Real Estate Services Reserve
• Utility Sustainment Reserve
• Waste and Recycling Sustainment Reserve

Table 2 Transfer to Operating and Capital Budgets from Reserves (\$000s)		
Item	Adjustment	Rationale
Building Safety: \$42,616	Transfer from Lifecycle Maintenance and Upgrade Reserve to Climate Action Reserve and designate for bringing existing buildings to net-zero.	<ul style="list-style-type: none"> • Economic stimulus • Operational savings • Achieving climate goals
Urban Forestry: \$24	Retain for new & replacement trees	<ul style="list-style-type: none"> • Achieving climate goals
Parks and Open Spaces: \$272	Transfer from Reserve for Future Capital to Established Areas Infrastructure Fund and designate for habitat restoration and naturalization	<ul style="list-style-type: none"> • Economic stimulus • Achieving climate goals
Public Transit – fare freeze: \$3,000	Supplement fare reductions for low-income transit passes	<ul style="list-style-type: none"> • Increased financial equity
Public Transit: \$1,679		
Recreation Opportunities – reduced sales: \$1,613	Supplement Recreation Fee Assistance program	<ul style="list-style-type: none"> • Increased financial equity
Recreation Opportunities: \$784		
Streets – adjustment: \$5,196	Transfer from Reserve for Future Capital to Established Areas Infrastructure Investment Fund and designate for walking and cycling infrastructure	<ul style="list-style-type: none"> • Economic stimulus • Improved mobility • Achieving climate goals
Sidewalks & Pathways: \$74		

Table 3 Preconditions for Resumption of Servicing for the 14 New Communities
1. An up-to-date civic census.
2. New supply-demand forecasts. (Amendment #11 to PFC2020-0963 recommendations)
3. Right-sizing, delaying, or staging suburban water, wastewater, and road designs need to be reassessed. (Extension of Amendment #9 to PFC2020-0963 recommendations)
4. A city-wide growth strategy. (proposed in Notice of Motion, November 2, 2020, RE: PFC2020-0963)
5. Framework for assessing the impact of growth on the City's approved climate targets.
6. Full audit of off-site levies.
7. Risk-adaptation funding tools.



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Appendix: Investment and Revenue Generation

The budget overview document presented by administration to Council does not, in our opinion, make a compelling case for reduced spending. We recommend Council consider the benefits of a budget that increases in line with the cost of living; such a budget is favoured by a majority of Calgarians, as expressed in the most recent Citizen Satisfaction Survey, and would be prudent, compassionate, and promote the sustainability of our city at this critical time.

Furthermore, there is a need to consider alternative and innovative revenues sources such as:

- Progressive taxes and user fees. Calgary is one of the most unequal cities in Canada (Income Inequality in Canada: The Urban Gap by the Chartered Professional Accountants of Canada) and it may be time to put in place a progressive and innovative tax and user fee system that ensures that costs are borne by those who can most afford it.
- Freezing/delaying capital and/or servicing costs that may need to be reassessed given Calgary's new economic and growth context.
- Alternative ways of utilizing Capital Reserve Funds, such as:
 - Re-allocating some contributions for this year to a Climate Reserve Fund and an Established Areas Fund (especially for Reserve Funds already beyond targets)
 - Exploring ways of repurposing some Reserve Funds to invest in programs and services that advance climate action and a just and inclusive transition.
- Calgary will need to invest heavily in climate mitigation and adaptation measures to meet targets for reducing greenhouse gas emissions. One way other jurisdictions have successfully funded climate action is through green bonds/debentures and other innovative financing mechanisms. It is time Calgary did the same.



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I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required) Marnie

Last name (required) Shaw

What do you want to do? (required) Submit a comment

Public hearing item (required - max 75 characters) request that budget cuts do the least harm to the most vulnerable

Date of meeting Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)
I agree with the request that budget cuts do the least harm to the most vulnerable. In particular, Calgary Transit is very important to people like me who are financially challenged and do not have a vehicle. There is, unfortunately, no community hub that I am aware of in my area and the community hub that I used to go to in a nearby area has been closed down since mid-March 2020. People need help now more than ever and most help is no longer available. Shutdowns are hurting far more than they are helping. Shutdowns are wrong. :-(



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First name (required)	David
Last name (required)	Young
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Adjustments to Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	<p>"SAVE" PROGRAM – NO CITIZEN INPUT? Ideas were generated from employees via an online portal; from City managers; from Council; and from the EY consultants. Why was there no opportunity for input from citizens and business owners, i.e., the customers of most City services and the ones who pay all the bills? All the idea generation was from 'Insiders', many of whom would have a vested interest in maintaining the status quo as much as possible. The Citizen Satisfaction Survey just tests vague satisfaction levels regarding current programs and services. That is hardly the same as asking for ideas from citizens on better ways of delivering specific services, or whether some services are needed at all. The SAVE program is missing "The Voice of the (Real) Customer".</p>



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First name (required)	David
Last name (required)	Young
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Adjustments to One Calgary Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	"BUDGET MODERNIZATION" A.K.A. "REDUCING BUDGET PADDING" – WILL MANAGERS REALLY STOP DOING THIS? The SAVE program S1 business case purports to save \$5 million per year by reducing the amount of budget sandbagging typically done by City managers. This would be a significant culture change affecting entrenched habits and empires. It is not clear from the business case summary: 1) What is the basis for this \$5 million estimate and is it realistic, and 2) What is to prevent these habits from creeping back in next year?



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Last name (required)	Young
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Public hearing item (required - max 75 characters)	Adjustments to One Calgary Service Plans and Budgets
Date of meeting	Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

SPAN OF CONTROL – WHY SO SLOW? This SAVE business case basically calls for a reduction in management positions in order to flatten the hierarchy, eliminate non-value-added roles, and thereby substantially reduce overhead costs. Great! But why is it going to take 8 months, from December to July, to even identify who is on the chopping block? Seriously, in the private sector this would be done in a couple of months at most, thereby realizing cost savings much sooner. The fact that there is a specific savings estimate of \$4.2 million per year, and an 'implementation cost' (i.e., severance pay) of \$6.2 million indicates the team already has a decent idea of where to cut. Also, when these types of re-org's are underway there is typically a loss of productivity and morale across the organization as people obsess about their personal risk and jockey for position. Do the analysis, but rip off the band-aid quickly.



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First name (required) David

Last name (required) Young

What do you want to do? (required) Submit a comment

Public hearing item (required - max 75 characters) Adjustments to One Calgary Service Plans and Budgets

Date of meeting Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

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First name (required)	David
Last name (required)	Young
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Public hearing item (required - max 75 characters)	Adjustments to One Calgary Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	LABOUR CONTRACT NEGOTIATION IMPACT: Most of the largest City of Calgary union collective agreements expire early in 2021. Does the proposed Operating Budget presume 0% wage settlements? If so, then any wage increases above that would have a significant impact on costs and therefore result in tax increases. With an operating budget of \$4.1 billion, about half of which is salary and wages, a 2% average salary increase would add some \$40 million in extra costs on an ongoing basis. One remedy for this could be to keep the salary budget as-is, and further reduce the work-force by the same percentage as the increase in wages. Tough, but very fair given the current economic reality in Calgary.



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- ✓ I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	David
Last name (required)	Young
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Adjustments to One Calgary Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	LABOUR CONTRACT NEGOTIATION IMPACT: Most of the largest City of Calgary union collective agreements expire early in 2021. Does the proposed Operating Budget presume 0% wage settlements? If so, then any wage increases above that would have a significant impact on costs and therefore result in tax increases. With an operating budget of \$4.1 billion, about half of which is salary and wages, a 2% average salary increase would add some \$40 million in extra costs on an ongoing basis. One remedy for this could be to keep the salary budget as-is, and further reduce the workforce by the same percentage as the increase in wages. Tough, but very fair given the current economic reality in Calgary.

From:
To: [Public Submissions](#)
Cc: [Franco Terrazzano](#)
Subject: [EXT] 2021 Budget - City Hall - Cut the Fat - Lower Property Taxes!
Date: Friday, November 13, 2020 12:21:00 PM

TO MAYOR NENSHI AND CITY COUNCILLORS:

Through the research of the Taxpayer's Federation, they have uncovered spending practices by Mayor Nenshi and City Councillors and put this knowledge to work by submitting ways to reduce and in some cases delete the overspending and gifting to each other, for example, using Taxpayers Dollars. Needless to say I am shocked and appalled at the unscrupulous spending that the majority of City Councillors condone and continue to support. This careless use of Taxpayer's Funds has to STOP!

I employ each of you to read over the 21 ways to cut spending at City Hall and then take action including these cuts in the 2021 budget ASAP.

Must I remind you there are middle-class families who are in jeopardy of loosing their homes and have had to join the "bread lines" to help feed their families. These are the people who for years contributed to build Calgary into the City we all enjoy.

Also, be reminded that there is soon to be another election. Taxpayer's need to have representatives who are in tune with today's environment and therefore agree with the Summary of Ways to Reduce Spending and Lower Property Taxes.

MAYOR NENSHI AND CITY COUNCILLORS – DO THE RIGHT THING!!!!

Respectfully,

Sonia L. Martin
Taxpayer & Concerned Citizen



2020

Council & Government Submission



Police Community Support Officers
6/20/2020

Dear Council

Document Overview

The content of this submission document outlines a new approach to policing within our province by our present Provincial government. Also enclosed within the majority of this paper, is a strong recommendation for a program to be implemented within our cities communities. The new program I will mention would bridge the operational gap between the Police officer and Police and Crisis Team (PACT). I hope you all find this document both interesting and informative. Our city is at a turning point historically in its approach to the way we have policed our city limits. I have a recommendation I would like to put before council and our city, where we can enhance police community interaction with our police department.

Provincial Policing Information Overview

Alberta Police and Community Services:

Our present provincial government sells the concept of Provincial policing as a made in Alberta approach. This stems from two main reasons: first, there is a need for Albertans to create greater autonomy from Ottawa and therefore not rely on a national police force for a larger amount of its population. Recent RCMP issues and practices that have led to an erosion of public and political trust along with calls for new policing programs to take shape; secondly the Prime Minister recently called the RCMP a racist institution, but, as has been this administration's practice, it is content with playing lip-service to the matter rather than introduce substantive change. With this in mind, it falls upon the province of Alberta to create and tailor a program that will meet the needs of all its citizens.

Here are some of the main reforms to the current policing model that are being considered:

1. Community policing: Policies geared towards community wellness and mental health would be developed alongside front-line traditional police services. We already have this program running in our city called PACT, so there is no change there to our cities policing program.
2. Body Cameras: All APCS front line and support officers would be required to wear body Cameras. We already have body cameras on all front line officers in our city; we piloted the program nearly six years ago now, so again, no change to how we use them.

3. (ASIRT) to investigate all (or a stakeholder agreed on level) of member complaints and remain at arm's length from both police and political services.
4. Alberta municipal involvement: Urban, Rural and First nation's needs will all be addressed from the onset, including from local communities for their support and with the focus on each area's specific requirements. When it comes to our city's policing and the funding of the police, the Municipal government needs to keep a tight hold of this control and funding; relinquishing control and funding from our city to the provincial government in any form is a total recopy for disaster further down the line. I can elaborate should you wish.
5. This is how the province sees the APCS being built: the province would cancel its contract with the RCMP. Alberta Sheriffs would form the first level of personnel infrastructure. All municipalities would be given the chance to form their own Police Service (I very strongly recommend we keep what we have in place, why fix a train set if it's not broken) or fall under the provincial service.

Introduction

Now moving onto the body of this document, as previously mentioned above, we have frontline officer and we have PACT in our city. What we don't have is a program that bridges these two policing groups. I would now like to introduce you all to the concept of the Police Community Support Officers (PCSOs), their role and their mission as well as tasks and responsibilities.

The benefits of implementing this program are endless should it be managed in a professional manner by our present police management team. All I ask is that you all just consider what I have to present below. Thank you.

History

The [Royal Canadian Mounted Police](#) launched a Community Safety Officer (CSO) ([French: Agent de Sécurité Communautaire, \(ASC\)](#)) programme based on the model in England. CSOs are given the title "Special Constable". The first seventeen CSOs were sworn in on 16 June, 2008, as part of a pilot programme, which lasted only eighteen months. They did not carry [pistols](#) like fully powered officers in the RCMP, but they did carry handcuffs, [pepper sprays](#) and [batons](#) to protect themselves. The programme disbanded in 2014 with a new program known as "Community Constables".

In addition, many municipalities across Canada also employ a Municipal [Bylaw Enforcement Officer](#) or a number of them, to enforce municipal by-laws and some provincial laws regulating dangerous canines, tobacco use and motor vehicle traffic. Many Municipal Bylaw Enforcement Officers wear uniforms and some are issued batons and handcuffs. Municipal Bylaw

Enforcement Officers are employed by the Municipality; however, some are directly employed by police departments such as in Medicine Hat, Alberta, and in Toronto, Ontario.

Why change policing now

The implementation of a municipal **Hearts and minds police initiative** would enhance not only our city of Calgary's approach to community policing, but also fit in as a pilot program for the province's new proposed police restructuring program. With collaboration from the provincial government, we could then obtain financial support for the whole program. At the completion of a pilot program, it could then be adopted in every city throughout our province. Listed in this document is the outline policy for a new appointment within our city's police department.



POLICE COMMUNITY SUPPORT OFFICE

Implementing this program will not only enhance our present city police department but would build a personal working relationships with front line officers, PCSOs, PACTs community leaders and the general public. Adopting a Hearts and Minds attitude and approach to community policing is in my opinion the future to resolving many issues that we have in the city. It is hoped that all major cities in Alberta will eventually adopt this stance on policing our communities and neighbourhoods.

I have spent many years working in the harshest environments throughout the world and have taken part in the restructuring of countries in a number of security enforcement programs. The aggressive approach to community policing never works. It is both counterproductive and drives a wedge between the general public and law enforcement. The Hearts and Minds approach to policing is a hands down winner every time it was developed in the 90s and definitely works, however, the only way to achieve this approach is to put officers on the streets in communities and neighbourhoods i.e. **boots on the ground**. I fully endorse this approach and the program that I am going to recommend below is one that has already been tried and tested in Europe for many years. We as a City and province now really do need to take control of our province's policing. Adopting a positive Police community support officer program in all cities, not just Calgary, will have the desired effect that our citizens now require;

connecting face to face with citizens is the only way ahead in my personal opinion and I will do everything within my present power as an Albertan, Calgarian and Canadian citizen to ensure my friends, neighbours, communities and city get the policing they deserve in the not so distant future. Listed below are my recommendations for the implementation of this programme.

PCSOs Mission

Building social capital is the short answer to that! Areas with high social capital tend to have lower levels of crime and better levels of health and wellbeing. Forces must go beyond community engagement as they know it; beyond engagement with individuals only and start to lead and facilitate community dialogues about the most challenging community issues (serious violence, serious and organised crime,



vulnerability, exploitation, and so forth). The learning from these dialogues needs to be effectively analysed and used to inform intelligence led policing. Community input must have more equal weighting to calls for service or crime recording: community engagement must go beyond the nice to do, or the add on, and be more about facilitating, challenging and (sometimes) uncomfortable listening exercises that can be learned from to improve policing. Importantly we must go beyond the traditional information gathering – our engagement must lead to the disengaged becoming engaged. It must empower those who feel the police don't

care, and it must reach out and include the perspectives of those who are causing or contributing to the complex demands within policing. The PCSO must be curious and genuinely interested in facilitating diverse opinions. The public want to be listened to on controversial issues, but where do they get heard presently? It is by calling 911, 311, Elections, Complaints procedures, Meetings. Surveys, Social media, All these tools provide a platform for extreme views (left or right) and do not facilitate collaborative community learning and action (with the possible exception of social media after significant issues like protests, riots, and murders).



A police community support officer (PCSO)

They are a uniformed member of police staff, a role created as part of the Calgary [Police Reform program](#), which would be given legitimization in the municipal Government of Calgary.

They will be [non-warranted](#) but provided with a variety of [police powers](#) and the power of an Officer in various instances and the Calgary Transport Police (which would be the only specialist police service to employ PCSOs).

POLICE COMMUNITY SUPPORT OFFICERS

Policy Summary

The Force would engage with partners in the public and private sector, to agree on a contractual basis, joint funding arrangements for PCSOs. This policy procedure provides guidance and clarity in relation to the role of the city's community support officer (PCSOs) and their powers.

Aims

The aims of the policy are to:

1. Explain what powers PCSOs have;
2. Outline the offences PCSOs can enforce;
3. Clarify the process when entering into contracts with partners;
4. Clarify what to do and how to progress to a legal agreement; and
5. Clarify the roles of various departments who can assist.



Scope

This policy procedure applies to all PCSOs and, where applicable, supervision and other police officers and staff.

Compliance

1. Anti – Social Behaviour, crime and Act
2. Police and Justice Act
3. Police Reform Act
4. Police and Criminal Evidence Act

Role

Most PCSOs will work within a Safer Neighbourhood (SNT) or Neighbourhood Policing team (NPT) that contains PCSOs, & special officers and beat managers (police



sergeants). These teams are led by a neighbourhood inspector. Day-to-day duties usually include high visibility patrolling, tackling anti-social behaviour, dealing with minor offences, crowd control and directing traffic at public events, helping direct traffic at roadblocks or scenes of accidents, gathering criminal intelligence and supporting front-line policing. The Municipal Government will specifically limit the powers designated to PCSOs to maintain the distinction between them and police officers. Some PCSOs are attached to Road Policing Units, and City transport police. PCSOs will be deployed as part of station teams. The aspects of PCSOs, the specifics of each job description will vary depending on the relevant City force.

Recruitment selection and training

Recruitment and selection

City Police forces will recruit PCSOs through adverts placed in newspapers and on the Internet and by posters in public places. Some may use open days as a method of attracting applicants which is the same way officers are recruited. The recruitment of PCSOs will help some city police forces increase the representation of ethnic minorities among their employees. Unlike with police officers, there is no set selection procedure for PCSOs and the process will vary between city forces. Once the Police reform act is established in Alberta by the government, it will require that [chief officers](#) or [Commissioners](#) in charge of City police forces have a duty to ensure a recruit "is a suitable person to carry out the functions for the purposes of which they are designated" and is "capable of effectively carrying out those functions". Generally, PCSOs will be selected through a process that involves: an application form, interview and fitness tests; a medical test; and security and background vetting. PCSOs must have basic abilities to speak English, PCSOs are not prevented from reapplying immediately like officers. Officers have to wait six months before reapplying after failing any part of the recruitment process. There is nothing stopping PCSOs applying again straight away.



Training

Having passed the application process a new PCSO then enters the training process. Unlike police officers, there is no set training procedure for PCSOs so the training given varies from City force to force. Despite this, the Calgary police reform act will require that chief officers or commissioners ensure a recruit "Has received adequate training in the carrying out of those functions and in the exercise and performance of the powers and duties to be conferred on him by virtue of their designation". The training period for PCSOs can take between four and eleven

weeks, depending upon the cities force, with the length of training depending on how close the PCSOs' authority comes to that of a regular police officer.

PCSOs are trained in a variety of tasks, including: radio procedure; report writing; dealing with evidence; going to court; gathering intelligence; managing a crime scene; usage of PCSO powers under the new Police Reform Act 2020 and any person powers; use of force; human rights; race and diversity; traffic direction and cordon manning; general health and safety; self-defence (including restraint techniques and the use of handcuffs or leg restraints if used by their force); and [first aid](#). Written examinations are usually performed during training. Upon successful completion of training, there may be a passing out parade.

After training, a new PCSO will be sent out on patrol with a tutor—usually an experienced officer or seasoned PCSO—until they are able to patrol on their own. All PCSOs go through a twelve-month probationary period after completing training.

Uniform and equipment

The uniform of a PCSO is to be similar to that of a police officer, but has a variety of uniquely distinguishing features depending on the wearer's respective city's force. As with a lot of things about PCSOs, their uniforms will have a great deal of variation between city police forces. "PCSOs should be recognisable to the public as police staff, but visibly distinct from sworn police officers". Some of the differences could be changes in regards to shirts, trousers and headgear.

Operational uniform

Shirts for PCSOs can either be white, blue or black with breathable shirts made to be worn with stab vests. Such shirts are to be marked with "PCSO" or "police community support officer" on the sleeves or chest with the Alberta flag on both sleeves of their shirts, for both officers and PCSOs. The badge is sometimes also differently coloured from the badge of regular police officers. Trousers are usually black or dark navy blue cargo pocketed designs to allow the PCSO to carry more items.

Body armour

Tactical vests are to be issued to PCSOs that go over the body armour to provide alternative storage to a duty belt. The vest usually comes in black. PCSOs are to be issued with hi-visibility jackets and waterproof coats of varying design depending on the cities force. Officers may also be issued with a simple tabard for traffic duties. PCSOs



wear nylon duty belts with quick release buckles to hold their equipment in pouches. PCSOs wear their own shoes or boots that are suitable for their duty but must have steel toe protection, which should be black and plain in design. Footwear is Personal Protective Equipment (PPE) and, the rule that footwear purchased by a PCSO is not enforceable by any Police Force.

Cycle patrol uniform

Special uniforms typically consist of a cycling helmet, breathable cycling shirt and cargo cycling trousers. Hi-visibility jackets or vests are normally compulsory for cycling.

Equipment

PCSOs use a [police radio](#) to communicate with other PCSOs, police officers and the control room on the same channel. A [body armour](#) vest is issued to all PCSOs. Unlike officers, due to the non-confrontational nature of their role PCSOs, they are not normally issued with [batons](#), [incapacitate spray](#). However, PCSOs should be authorised to carry and use this equipment. PCSOs are issued with handcuffs and leg restraints; PCSOs should be issued laser and [radar guns](#) to help enforce speed limits.

Arrest

Like all citizens, PCSOs have the power of arrest; however, they will be expected to use their powers of detention rather than arrest in all but exceptional circumstances. Where possible and at the earliest point in an encounter with the suspect they should contact the district control room and seek the attendance of a police officer. It is likely that PCSOs will come across individuals who are circulated as wanted. In view of the level of training and standard of defensive equipment a PCSO should consider all other options before making an arrest, such as:

1. Following from a safe distance; and
2. Reporting observations to the district control room so that an appropriate police response can be organized.

In such circumstances PCSOs and their supervision should be aware of this policy in relation to exercising their arrest power (other Persons) under the Policing and criminal evidence Act.

Practical Consideration when making an arrest

Prior to making an arrest consider if it is justified, necessary and proportionate and that:

1. All arrests are subject to the use of reasonable force;
2. Failing to comply with codes of practice could render any evidence inadmissible and could lead to disciplinary proceedings;
3. Powers to search **after arrest** are only available to an Officer and all codes must be complied with in terms of detention, treatment and questioning of persons.

In all cases it will be up to the PCSO to justify their actions in a court of law should they decide to do so.

Detention

PCSOs have the powers to detain persons in certain circumstances for up to [30 minutes](#) where possible detention is preferable to arrest. They can search detained persons for dangerous items or items that could be used to assist escape and can also use reasonable force to prevent a detained person making off.

PCSO powers and Fixed Penalty Notices (FPN)

Force policy allows PCSOs to issue:

FPNs for the offences listed in PCSO powers. PCSOs should **not** issue FPNs for any other offences. For the full list of Standard Powers look below for fixed penalty offences. PCSOs should **not issue** Police Database (PDs) for any other offences. These offences once developed should not be accessible to the general public only serving PCSOs and police officer should have access to this data base once developed.

Offences on licensed premises

When dealing with offences relating to the sale, purchase or consumption of alcohol:

If	Then
On licensed premises	A PCSO must be accompanied by a fully sworn officer when issuing a PND
The premises are off licence	A PCSO may issue the PND while unaccompanied

Exceptional PNDs

A PCSO may only issue a PD for the following offences in exceptional circumstances, and only when under the direction of a supervisor:

1. Drunk and disorderly
2. Destroying or damaging property (under \$500 and may only be issued on one occasion);
3. Drunk on a highway;
4. Buys or attempts to buy alcohol for consumption on relevant premises by person under 18.

Local Authority Offences

The local Authority has the powers to issue offences for:

1. Dog fouling;
2. Dog control orders;

3. Graffiti:
4. Leave or deposit litter.

RETAINED TRAFFIC WARDEN POWERS

Designated traffic warden powers

PCSOs in Calgary would have been designated with the Powers of a traffic Warden as per the Traffic Warden City Order and subsequent amendments. PCSOs will only enforce traffic warden powers in relation to obstruction and local traffic orders, except where decriminalized. PCSOs can therefore issue fixed penalty notices for:

1. Offences committed by a vehicle obstructing a road;
2. Waiting where waiting is prohibited (local traffic order in place ie no parking or fire lane, etc). PCSOs will only deal with stationary vehicles and not moving traffic offences.



Community resolutions

In certain circumstances, a PCSO can make the decision to deal with an offence by the community resolution. The circumstances are limited to those offences which the Police Department Chief has designated them powers to deal with.

Other community resolutions for offences which the PCSOs have no designated powers to deal with may be delivered by PCSOs only on the authority of a warranted officer.

Tasking and development

Consideration

In considering tasking and deployment of PCSOs there are a number of issues which should be considered:

Circumstance	Consideration
Where ever there is a clear likelihood that a confutation will arise	PCSOs should, however, have sufficient support, equipment and training to cope safely with confutation that arises spontaneously in the course of their primary role of patrol, reassurance and tackling anti-social behavior.

Where there is scope for exercise of high degree of discretion	For example where: A situation is complex owing to a number of different parties involved. There is a particular sensitivity within a community about police action. A large range of enforcement options are available
Where the incident is one which is likely to lead to significant further work	Role of the PCSO could potentially be adversely affected, by the other activities they are required to undertake

Incident types

Assessing the suitability for PCSOs to attend and deal with incidents needs to take account of all information and factors known at the time of the report and any follow up contact with the caller. The following list of incident types is not exhaustive, but provides guidance as to those types of calls from the public that may be dealt with by a PCSO:

Type	Incident
Public safety/Welfare	Abandoned calls including silent 911 – public place; Collapse/illness/injury/trapped. Or for safety Concern for pet/domestic animal; Insecure premises; Licensing: Off license – yes On licence – no, unless in company of an officer and authorized by a supervisor; Low risk protest/demonstration; Missing person and unauthorized absence enquires; Suspicious circumstances; Truancy;
Anti-social Behaviour	AAMV (Apparent Abandoned Motor Vehicle) including stolen/obstructing, dumped, or parked in the same place for a few weeks with no registration; Animal related problems; Anti-Social Behaviour order checks and enforcement; Pan handling/Vagrancy; Environmental damage; Fireworks use without permits Neighbour disputes; Street drinking; Substance misuse; Vehicle of motorcycle nuisance
Other	Parking enforcement: In appropriate areas – note local authority responsibility; Other reports of minor crime that do not detract PCSOs from their role e.g. theft;

	<p>To assist Officer with traffic control; Warnings; Bail checks – low risk; Custody; Hospital; Serious incident/death warnings.</p>
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Deployment guidelines

Under the conditions of service:

Step	Action
1	There is to be a legislative requirement that PCSOs must wear a uniform for their powers to be enforceable
2	PCSOs will always work in uniform on operational duties
3	The force recognizes that PCSOs may occasionally become involved in non-operational duties and a decision not to wear a uniform should only be made on the basis that risks are unlikely to arise, in the given circumstances (dynamic risk assessment) and the use of powers will not be required.
4	<p>PCSOs can complete local crime enquires that might include: Taking crime details; Carrying out house to house enquires; Collecting CCTV evidence; Speaking to witnesses; and Looking for and preservation of evidence;</p> <p>Note: The investigation of the crime, the arrest and processing of suspects and the taking of witness statements is the responsibility of police officers and other staff;</p>
5	PCSOs should not be abstracted to perform tasks that do not form part of their core role or for which they are not trained;
6	<p>PCSOs will not: Perform custody duties; or Be allocated crimes to investigate;</p>
7	Approved for PCSOs to drive police vehicles for transport purposes must be authorized by a senior line manager (inspector or above) and takes account of force policy for driving authority (Police vehicles in use).

All the above restrictions are subject to waiver if it is necessary to save life or prevent serious injury or in the event of major incident.

Supervisor deploys to unsuitable task

If a supervisor directs any PCSO to undertake a duty or task that has not been covered within their training or identified within this document, they should be in position to explain that decision.

PCSO undertaking unauthorized task

Only duties or tasks that have been authorized and covered within training or identified within this document should be undertaken. Should any PCSO undertake any other discretionary duty they will be held responsible for their course of action and would be expected to justify their action to superiors for operating outside the boundaries of their role. This could lead to disciplinary action.

Shifts and staffing

In each location there are three teams undertaking a three day shift rotation cycle and there are seven PCSOs in a team working in pairs with one remaining on standby. All PCSOs are under the supervision of a Police a sergeant who administers all daily taskings. Shifts consist of early and latest only. “Early” shifts would usually start at 8am and “lates” at 3pm – although because they would adapt to community needs, it can vary with location. Annual leave entitlement would be 24 days per year, rising to 30 days per year after five years in service. And, of course, they are entitled to all statutory public holidays.



Powers

PCSO powers will vary between City forces. The powers of PCSOs will mainly stem from the new Calgary [Police Reform Act](#), and every PCSO will have a number of standard powers that will be introduced for all PCSOs regardless of which force they belong to. This is in addition to the discretionary powers that can be designated by the [chief officer](#) or commissioner of each PCSO's respective City force. The Chief Constable is to recruit PCSOs and designate powers to them using the new Calgary [Police Reform Act](#). PCSOs have a duty to act in the same manner and to the same standards as police officers. Failure to do so could result in disciplinary or criminal proceedings related to [misfeasance in public office](#). Leeway may be given depending on the situation, as the circumstances may dictate they do not have the training or equipment to deal with a situation like an officer could. It is also accepted that PCSOs do not have to intervene in high risk situations and it is reasonable if they decide to withdraw from one. This is due to the non-confrontational purpose of their role.

PCSOs are not attested [officers](#), and therefore do not have the same powers of arrest. They can, however, utilise the 'any person' powers of arrest commonly known as a [citizens' arrest](#). This means they are able to arrest anyone without warrant providing there are reasonable

grounds to suspect they are committing, or have committed or are suspected to be guilty of an indictable or '[either-way](#)' offence. This covers offences such as arson, criminal damage, theft, assault, possession of a controlled drug and burglary, etc. All PCSOs can also make [common law arrests](#) in exactly the same manner as an officer to prevent a [breach of the peace](#) along with a [power of entry](#).

Legislation should be made that states that PCSOs are entitled to use reasonable force in order to effect an arrest as described above, or to forcibly [detain](#) (using [Police Reform Act](#) powers) There is also a 'reasonable code of conduct' which is a legitimate and tested defence to a (technical) common assault of which the courts have accepted and has now been written into case law e.g. leading two disputing parties away from each other to prevent a fight – technically an assault as neither party has been arrested/detained at this point, but still considered otherwise lawful).

The term to [detain](#) is a relatively new one, but under law, it is considered a temporary arrest. As a result, a PCSO may arrest any person, if he or she has reasonable grounds to suspect that the person is attempting to [escape from lawful custody](#), when subject to a [detention](#) requirement also creates the offence of [assault with intent to resist arrest](#), which also covers the "lawful apprehension/detention of himself or another". This is an either-way offence, meaning that the PCSO may also arrest any person for this offence in addition to the original proposed detention. If an assault accrues on Emergency Workers or any assault on any emergency worker does include PCSOs.

PCSOs may, subject to permission from their force, carry [handcuffs](#) and leg restraints and can be used in the same manner as an officer. They may use them for detaining or arresting a person using reasonable force under the powers.

PCSOs will have a number of other powers and abilities that they may exercise in the course of their duty:

- General power of a constable to seize property
- Issue [fixed penalty notices](#) (FPN) for littering, breach of dog control orders and cycling on a footpath
- Require name and address where they have reason to believe a person has committed a road traffic offence, a 'relevant offence', a licensing offence, an act of anti-social behaviour or is in possession of a controlled drug
- Confiscate alcohol from persons in designated places and from under 18s, or anyone considered involved in supplying under 18s with alcohol
- Seize and dispose of tobacco from under 16s
- Seize (controlled) drugs under the [Misuse of Drugs](#)
- Enter and search premises to save life or prevent serious damage to property
- Seize vehicles used to cause alarm, distress or annoyance

- Remove abandoned vehicles
- Stop bicycles
- Control traffic
- Carry out road checks
- Place traffic signs
- Enforce cordoned areas
- Photograph people away from a police station
- Stop and search in an authorised area if authorised and supervised by a police officer

Certain additional powers which may be assigned to PCSOs by the [chief officer](#) or [commissioner](#) , but which vary from City force to force, include:

- Detain a person suspected to have committed an offence or an act of anti-social behaviour.
- Detain a person who does not provide their name and address when required
- Detain a person who fails to provide details or complies with orders of a PCSO.
- Use reasonable force in relation to a detained person or to prevent a detained person making off. This may involve the use of handcuffs and leg restraints if the PCSO has been issued with and authorised to use them.
- Issue penalty notices for disorder (PND), truancy, excluded pupils found in public places, dog fouling, graffiti and flyposting
- Power of a constable to issue an [FPN](#) of the (fixed penalty notice in respect of failure to comply with [public spaces protection order](#))¹
- Power to direct someone to leave a dispersal zone and/or seize property in relation to suspected ASB (Anti-social behaviour).
- All the powers of a [Traffic Warden](#)
- Enforce bylaws
- Deal with begging. This involves requiring the person to stop begging as well as providing their name and address to the PCSO
- Enforce certain licensing offences
- Search detained people for dangerous items i.e. weapons and/or items that could affect an escape from the PCSO
- Disperse groups and remove under 16s to their place of residence
- Remove children contravening bans imposed by a curfew notice to their place of residence
- Remove truants to designated premises
- Search for alcohol and tobacco
- Enforce park trading offences
- Enter licensed premises (limited)
- Stop vehicles for testing
- Direct traffic for the purposes of escorting abnormal loads
- Deal with parking offences including giving fines
- Seize any suspected criminal property or property suspected of being used in crime and further traffic FPN powers.

Expansion of powers

The [new](#) Calgary police reform act should set out dramatic expansions to the role of PCSOs and it should state a PCSO will be able to be designated with "any power or duty of an officer".

These excluded powers would be:

- Any power or duty of a constable to make an arrest
- Any power or duty of a constable to stop and search an individual or a vehicle or other thing
- The power of a constable, to perform the functions of a [custody officer](#) at a designated police station if a custody officer is not readily available to perform them
- Any power of an officer

Use of force

Under a mix of [legislation](#) and [common law](#), a PCSO will be able to use [reasonable force](#) to [arrest](#) or [detain](#) a suspected offender. PCSOs in theory can all use handcuffs to detain using their own detention powers or arrest using 'any person' powers when on duty.

The use of reasonable force is provided by [Common Law](#) and the [Human Rights](#). Reasonable force is further provided to PCSOs when using a power which - in the same circumstances - would also be a power available to a police officer.

Relevant offences

The following are criminal offences in relation to PCSOs for which a PCSO can detain, or a police constable can arrest for:

- Assaulting a PCSO during the course of his/her duty
- Assaulting an individual assisting a PCSO during the course of his/her duty
- Wilfully obstructing or resisting a PCSO during the course of his/her duty
- Failing to provide personal details upon request to a PCSO
- 'Makes Off' Failing to provide correct personal details upon request to a PCSO
- 'Makes Off' Having provided false personal details upon request to a PCSO
- Acting in an anti-social manner - failure to give name/address to PCSO
- Acting in an anti-social manner - 'makes off' whilst detained
- Acting in an anti-social manner - 'makes off' whilst detained & fails to provide name/address to a PCSO
- Acting in an anti-social manner - 'makes off' whilst accompanying PCSO to a police station
- Contravening a PCSO's requirement to hand over alcohol
- Contravening a PCSO's requirement to surrender tobacco
- Failure to stop a vehicle as directed by a PCSO
- Impersonating a PCSO
- The [common assault](#) (indictable) of an emergency worker (PCSO)

- It is also an offence for a PCSO to imply that they have a power that they are not designated by their chief constable or commissioner.

Organisation Rank structure

PCSOs do not have a rank system; however, employing future senior PCSO as supervisors is optional. Epaulettes could have a 'bar' above the wording "Police Community Support Officer Supervisor - Traffic" with the shoulder number beneath. PCSO supervisors only supervise PCSOs and normally work under a police sergeant.

Although not a rank in itself, city forces should develop an official system of putting newly trained PCSOs on their

probation with a senior PCSO tutor. PCSO tutors will normally be an experienced PCSO, sometimes with additional training, who will patrol with the new PCSO until he or she is ready to patrol alone. Whilst being tutored like a probationary police constable, the new PCSO may have a number of tasks to complete whilst on patrol and will complete such tasks whilst being mentored by the PCSO tutor. Until a city force has established senior PCSOs it should look at allocating Police officers for this supervision probationary task.



Role of the Police

PCSO duties can vary from City force to force. Many forces can officially have different roles for PCSOs in which special training and sometimes equipment can be given. Within the City Police force, which is responsible for [law enforcement](#), several different types of PCSO can exist.

- Safer Transport PCSO — Provides a uniformed presence on buses (policing on the LRTs this can assist the Cities transport police.
- Traffic PCSO — provides a uniformed presence by assisting the [Traffic](#) in roads policing, along with issuing penalty notices.
- Counter Terrorism PCSO (Security PCSO) provide a uniformed presence in well-known areas in cities, safeguarding against terrorism.
- Parks PCSO — provides a uniformed presence within the Parks.
- Aviation Security PCSO — Provides a uniformed presence, assisting the security in airports



- Station PCSO — Acts as front counter liaison with members of the public.
- Victim PCSO — Responsible for updating victims of crime about police investigations.
- Safer Schools PCSO — provides a visible familiar police presence in local schools, tackling local school and student issues.

Vehicles

- City forces should allow their PCSOs, commonly those assigned to duties managing traffic, to drive marked police vehicles. PCSOs may only use blue lights when they come across an accident to indicate the danger present to members of the public, to alert the public to a road hazard and when asked to by a Senior Officer.
- PCSOs also regularly use mountain bikes or other bicycles, PCSOs and police officers have had to take a training course before being allowed to use bicycles whilst on duty.



Union membership status

PCSOs should not be by law members of the [Police Union](#), the staff association to which, by statute, all regular police officers from the rank of [Police Officer](#) to that of [Chief Inspector](#) belong. Police officers cannot by law join any [trade union](#), but as designated, unsworn, unwarranted officers, PCSOs can, despite being employed by the Police. Most PCSOs can belong to a [UNION](#) but other PCSOs are represented by a PCS - [Public and Commercial Services Union](#) . If there isn't one, this organisation may need to be formed.

Unlike police officers, PCSOs can strike. Police Officers, on the other hand, cannot legally strike.

Pay

The recommended pay for PCSOs will vary from force to force, from between around \$27,500 to around \$46,100 per year.

Conclusion

This program or elements of this program has seen major succes in the following countries: Australia, Belgium, France, England, Gibraltar, Germany, Poland, Spain Thailand, Netherlands and even the US.

PCSOs will provide an opportunity to give a voice to the disengaged and to bring about real changes in attitude.

PCSOs will be:

- **A valuable resource** for the organisation to use in meeting the vision of public service that the organisation wants to see. City forces being clear about the role that PCSOs play in delivering the outcomes that their vision seeks – to get beyond reacting and responding to pressures and becoming part of the problem solving solution. If we asked them to only focus on building social capital through their engagement, forces could reap the rewards in terms of not only reducing demand, but also resolving crimes more quickly and ensuring they better understand what is emerging in terms of social norms. **Leaders need to move beyond their limited** view of engagement and think more purposefully about the impact of social capital in meeting their shared vision: experiment with new strength based problem solving tools and ensure they have open minds to see how to change the nature of engagement and policing.
- A group of **frontline leaders** who can unleash knowledge, skills and competencies by connecting with people and systems in localities. They should be encouraged to collaborate with partners and lead by example with positivity: how can they change a negative relationship into a positive one? And if they do, the organisation should commend/reward them for making that shift. Let them see themselves as social leaders who become engagers, connectors, bridge builders, and agents of change in their localities with the very people who at best disregard them and at worst hate them.
- Able to **collect knowledge and information** that could translate into intelligence about the community they serve. We should require them to set up and facilitate collective conversations and actions. And we should encourage them to seek out alternative and sometimes radical views to be shared because we know that those views are better out than in and can turn into creative and positive community dialogue and action.
- **Passionate about policing and making a difference.** This passion should be built open within the context of building social capital – Investment in coaching for social capital programmes would help them to see how they can make a difference more quickly and more powerfully than patrolling.

Summary

In my opinion there is the potential to develop three kinds of PCSOs:

1. The one that wants to join the regulars (this I could see increasing should the forces make it a key recruitment pathway to becoming a regular).
2. The former traffic warden or street based warden who saw



the PCSO as a natural progression with enforcement.

3. The one that genuinely cares about community and wants to be the link between community behaviours and sentiment, and how they link those with the law enforcement arm of their police family.

Increasingly many of our communities have a deteriorating relationship with policing. They see police numbers falling and think that visibility of their police is virtually non-existent. They are made to wait unacceptable levels of time to see a police officer. Though they desperately want to rely on the police they feel increasingly disengaged and their levels of trust and confidence are deteriorating. PCSOs would be more active in communities bridging this gap that has not been established in our history as a city and province to engage, communicate and to generate ways of ensuring that the challenges being faced by policing do not leave communities weaker.

PCSOs need to receive additional training and professional development though annual training programs, they need to become a police community asset and a source of intelligence gathering in communities; city police officers need to know how to use PCSOs effectively throughout their daily role.

I am a very passionate individual when it comes to the safety of the citizens of my city and I know this program, should it be established, will only enhance the welfare and lives of Calgarians'; I hope that this document will generate discussion and debate within all seats of government. There is a vision that I personally have for the policing of our wonderful city of Calgary and I hope council really considers the contents of this document closely and recognise the benefits of implementing a Police community support officer program. Thank you for taking time to read this submission document and I look forward to receiving any feedback from council that you may wish to give.

Dean Hopkins

A Concerned Canadian and Calgary citizen

Palaschuk, Jordan

From: kenna kelly-turner <kennakt@hotmail.com>
Sent: Tuesday, November 17, 2020 10:57 PM
To: Public Submissions
Cc: Info@projectcalgary.ca
Subject: [EXT] Submit Comments for Mid Cycle One Calgary 2019-2022 Service Plans and Budgets (November 23, 2020)

Follow Up Flag: Follow up
Flag Status: Completed

Categories: FOIP email sent

Hello,

Please consider my requests regarding the Mid Cycle One Calgary 2019-2022 Service Plans and Budgets. Please note that I make these requests not from a place of contempt but from a sincere desire to improve the safety and well-being of Calgarians. The recommended interventions are evidence-based and preventative, rather than emotionally motivated and reactionary. CBC found that 68% of people killed in police encounters were dealing with some kind of addiction, mental health issue, or both. There are people better equipped to deal with those problems than police officers and those people require funding.

The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.

The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.

The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.

I am a born and raised Calgarian. I want this city safe for everyone and we need to change the approach to safety if we're going to achieve that.

Sincerely,

Kenna Kelly-Turner

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I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	M
Last name (required)	K
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Mid Cycle One Calgary 2019-2022 Service Plans and Budgets
Date of meeting	Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

- 1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.
- 2) A large portion must go towards adding more social workers to support addressing community challenges where support/help/recommendations are needed for mental health calls, domestic violence, community disputes and abuse.
- 3) The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.
- 3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget!!!!!! We need to know how our money is being SPENT!
- 4) Additional:
Community programs to teach children & youth to recognize abuse with empowerment & resources to stop it &/or get help; & learn what healthy relationships are
Community programs to provide children & youth a network to make new friends & learn STEM/Technology & entrepreneurship.



Public Submission

City Clerk's Office

Community programs to provide at risk adults (marginalized, women, mothers etc.)
Programs to recognize abuse, resources to stop it, learn STEM/Technology skills,
entrepreneurship



Public Submission

City Clerk's Office

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- I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	Taylor
Last name (required)	McNallie
What do you want to do? (required)	Request to speak
Public hearing item (required - max 75 characters)	Mid Cycle One Calgary 2019-2022 Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	<p>1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.</p> <p>2) The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.</p> <p>3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.</p>

Palaschuk, Jordan

From: Mebs Bhatia <mebsbhatia@hotmail.com>
Sent: Wednesday, November 18, 2020 6:57 PM
To: Public Submissions
Subject: [EXT] Fed-up with residential property tax hikes!

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: FOIP email sent

Calgary Councillors & the Mayor,

I am a retired senior citizen on fixed income, who has never voiced such strong concerns. I live in a small condo & frankly don't know what more I can do to downsize!

I'm personally fed-up with this council. Over the past 7 years you have consistently increased our property taxes. In fact the last huge residential property tax increase resulted in my having to borrow funds to pay these tax hikes.

It is high time, Calgary councillors cut the fat and lower property taxes in their 2021 budget. If you are looking for funding, you need to get rid of good-bye cheques for councillors and a corporate slush fund as well as reduce the size of civil service, decrease your salaries & pensions including Mayor's pension!

We have no more to give! Failing that we will need to vote you all out at the next election! Any sensible person knows that when one's income reduces you decrease your expenses! It appears the council has had leave of all common sense!

From an over-taxed & upset Calgarian,

Mebs Bhatia

Palaschuk, Jordan

From: J SPENDLOW <jspendlow@shaw.ca>
Sent: Tuesday, November 17, 2020 11:25 AM
To: Public Submissions
Subject: [EXT] Fwd: City of Calgary Budget Cuts

Hi, Mr. Palaschuk

I, Jason Spendlow, give you my views, without my Last name of course, just because I would like to know who is criticizing so I have a chance to give my position as I am unable to be there as I do not have Zoom. But, other than that, yeah I give my permission to permit it into the Minutes for Budget Cuts for Calgary.

Jordan, I am a member for the Basic Income Guaranteed, Universal Basic Income, Basic Income Universal in order to have the Poverty out of the Poverty Population here in Calgary.

Jordan I got involved with the Budget Consultation for Minister Travis Toews, Treasury Board Finance, to say I want all of the Social Programs to be Dissolved and replaced with the Basic Income Guaranteed Benefit through the Individual Communities - Municipal Government.

Jordan if the Municipal Government can not afford with the Basic Income Guaranteed Benefit, then hand it over for the Non-For-Profit-Organizations to implement on behalf of the Poverty People of Calgary.

I wanted to speak my voice in October that what the Mayor had signed, Proclamation, Out of Poverty Month, but no one answered me.

And least but last, I, Jason Spendlow, not in favor of any Provincial Sales Tax, Period, for Alberta, not now, not back then, not Forever, never, never, never.....

I see that there is a Panelist of Lobbyist that the Mayor had signed into declaration. And now, your name, thanks, Jordan.

Jason Spendlow

From: "publicsubmissions"
To: "jspendlow"
Sent: Tuesday, November 17, 2020 10:28:55 AM
Subject: RE: City of Calgary Budget Cuts

Hello,
Thank you for your email.

If you wish for your comments to be added to the **2020 November 23 Agenda/Minutes for the Special Meeting of Council**, please resubmit using the [Public Submission Form](#) or email us back letting us know that you have read and agree with the *Freedom of Information and Protection of Privacy Act of Alberta* (FOIP) information below.

Please resubmit using the form noted above or email us back NO LATER THAN Thursday, 2020 November 19, 12:00 pm in order for your submission to be included in the Public Agenda published on 2020 November 23.

In accordance with sections 43 through 45 of Procedure Bylaw 35M2017, **your name, contact information and comments will be made publicly available** as part of the Agenda/Minutes and be published at www.calgary.ca/ph.

*Note: Personal information provided in submissions related to matters before Council or Council Committees is collected under the authority of Bylaw 35M2017 and section 33 (c) of the *Freedom of Information and Protection of Privacy Act of Alberta* (FOIP) for the purpose of receiving public participation in the municipal decision-making process. If you have any questions regarding the collection and use of your personal information, please contact the City Clerk's Legislative Coordinator at 403-268-5861.

Thank you,

Jordan Palaschuk

Legislative Advisor,

Governance & Protocol Services, City Clerk's Office

City Manager's Office | The City of Calgary | Mail code: #8007

T 403.268.5861 | **D** 403.268.1123 | **F** 403.268.2362 | **E** jordan.palaschuk@calgary.ca

P.O. Box 2100, Station M, Calgary, AB Canada T2P 2M5

ISC: Protected

****Please note I am working remotely and do not often have access to the phone number listed above.**

Please send an email or message on Microsoft Teams**

From: J SPENDLOW [mailto:jspendlow@shaw.ca]

Sent: Tuesday, November 17, 2020 7:21 AM

To: Public Submissions

Subject: [EXT] City of Calgary Budget Cuts

My name is Jason Spendlow.

I reside in Pineridge, so that means I am without a Councillor, because Councillor Ray Jones has Retired due to Medical Reasons.

I am without a Councillor.

I survive on Alberta Works Income Support since July of 2007 and suffer with Chronic Fatigue syndrome diagnosed in August of 1997. I have been on AISH, have been on Welfare and I have tried to work with Student Loans, they all have failed me. Yes, they are Provincial, but Provincial has said that those in the Alberta Works and Supports are the Experts, but I had it a deep discussion yesterday with a Senior Manager here in Calgary, he was not pleased to hear he was determined to be a EXPERT.

The Rent has increased by \$550.00 a monthly Rent Rate here in Calgary. The expense of Utilities has gone up, by 100%, the Insurance has gone up and the Costs of maintaining the Structure for Rentals has gone up, the Bus Pass has gone up, the Food Bank is at a LOW for donations, the Homeless Shelters have turned away for the lack of space due to the COVID - 19, and overall the Unions don't Shut the Hell Up.

The Employees of City of Calgary does not deserve a Raise, nor does the Health Care Staff, as well as the Teachers and the Social Services Employees.

But, will they take a answer as being NO, nope, they enforce you and demand you and scream and holler and protest and just make your life a living hell, but who is the one that hurts with the Increase to the Union Membership Raise in Wages?

It is the Vulnerable and Homeless and Poverty and Disabled, plus those that just got laid off due to the COVID - 19 Pandemic.

Where to go from here? Well, the Basic Income Guaranteed needs to be replacing all of the Services, both Municipally and Provincially Programs through the Non-Fro-Profit Organizations that way, NO SERVANTS.

No six digit Salaries, the savings is galore.

With speaking with the Senior Manager yesterday I realize he is Stupid, but that goes for all of the Servants that collects a Six Digit Salary in Calgary, Municipal and Provincial.

If these Servants are Stupid at their Positions for the Government Services, than that is a Waste of Taxpayers Dollars. That is where you should be Cutting, Six Digit Salaries and replacing it with Basic Income Guaranteed through the Non for Profit Organizations. I do know that Vibrant Communities of Calgary would be doing a lot better job for the Vulnerable than the City of Calgary Personnel.

I mean, Meghhan Reid would be a better expenditure than those around you in the City Chambers.

Jason Spendlow



Public Submission

City Clerk's Office

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I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	Aïda
Last name (required)	Nciri
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Budget 2021
Date of meeting	Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I would like to support the recommendations put forward by the Calgary Climate Hub in this Hub: https://www.calgaryclimatehub.ca/city_budget_2020_the_hubs_thoughts

- 1) Creation of a Climate Action fund
- 2) Funding for
 - Net-zero buildings
 - Habitat restoration and naturalization
 - Increased assistance for the most vulnerable
 - Improved walking and cycling infrastructure
- 3) Reallocating money which would have been used for the 14 suburban communities approved in 2018

I am a Calgarian deeply concerned with the impact of climate change on our well-being, and I feel that in a time of social and economic crisis brought by COVID 19, we need to stimulate spending on just climate action to make our city more resilient. This will help diversify the economy and build an inclusive Calgary for current and future Calgarians.

Thank you for your consideration,
Aïda



Public Submission

City Clerk's Office

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- I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	Sarah
Last name (required)	Knude
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Mid Cycle One Calgary 2019-2022 Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	<p>1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.</p> <p>2) The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.</p> <p>3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.</p>

From: [Jeremy Barretto](#)
To: [Public Submissions](#)
Subject: [EXT] Request to Speak and Submit Comments for Mid Cycle One Calgary 2019-2022 Service Plans and Budgets (November 23, 2020)
Date: Wednesday, November 18, 2020 10:35:03 PM

•What do you want to do?:
Request to speak and submit comment

•Public hearing item:
Mid Cycle One Calgary 2019-2022 Service Plans and Budgets

•Date of meeting:
November 23, 2020

Comments:

- 1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.
- 2) The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.
- 3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.

Jeremy Barretto
403.606.9515

From: [Prudence Iticka](#)
To: [Public Submissions](#)
Subject: [EXT] Request to Speak and Submit Comments for Mid Cycle One Calgary 2019-2022 Service Plans and Budgets (November 23, 2020)
Date: Thursday, November 19, 2020 5:03:14 PM

•What do you want to do?:
Request to speak and submit comment

•Public hearing item:
Mid Cycle One Calgary 2019-2022 Service Plans and Budgets

•Date of meeting:
November 23, 2020

Comments:

- 1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.
- 2) The police must keep their promise to reallocate their existing 2020 budget - The Calgary Police Service must keep their promise to reallocate a portion of their current \$401 million budget, and not simply forgo future budget increases.
- 3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.

From: [Dale Eby](#)
To: [Public Submissions](#)
Subject: [EXT] Request to Speak and Submit Comments for Mid Cycle One Calgary 2019-2022 Service Plans and Budgets (November 23, 2020)
Date: Friday, November 20, 2020 5:47:15 AM

•What do you want to do?:
Request to speak and submit comment

•Public hearing item:
Mid Cycle One Calgary 2019-2022 Service Plans and Budgets

•Date of meeting:
November 23, 2020

Comments:

- 1) The police must reallocate at least 5% of their budget - Council must direct the Calgary Police Service to reallocate at least 5% of their current 2020 budget to communities, as approved by Council on November 3.
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- 3) The police must tell us how they spend our money - The Calgary Police Service must be more transparent and release their itemized line-by-line budget.

I understand that my name and comments will be made publicly available in the Council Agenda for this meeting as it is collected under the authority of Bylaw 35M2017 and Section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act of Alberta, and/or the Municipal Government Act (MGA) Section 230 and 636, for the purpose of receiving public participation in municipal decision-making.

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- ✓ I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required)	David
Last name (required)	Young
What do you want to do? (required)	Submit a comment
Public hearing item (required - max 75 characters)	Adjustments of One Calgary Service Plans and Budgets
Date of meeting	Nov 23, 2020
Comments - please refrain from providing personal information in this field (maximum 2500 characters)	"FULL-TIME" CITY WORK IS 12.5% FEWER HOURS THAN THE PRIVATE SECTOR – DO SALARIES REFLECT THAT? City of Calgary CUPE Local 38 Insider Workers as well as Management Exempt employees are only required to work 35 hours per week. Most salaried private sector employees work a 40-hour week. When City bargaining unit rates of pay are negotiated based in part on labour market comparisons, has this 12.5% 'bonus' been factored in? Probably not, but it should be. Better pensions and benefits, and significantly less risk of layoffs compared to private sector jobs in Calgary should also be considered in keeping City salaries in check.



Public Submission

City Clerk's Office

In accordance with sections 43 through 45 of Procedure Bylaw 35M2017, the information provided may be included in the written record for Council and Council Committee meetings which are publicly available through www.calgary.ca/ph. Comments that are disrespectful or do not contain required information may not be included.

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

Personal information provided in submissions relating to matters before Council or Council Committees is collected under the authority of Bylaw 35M2017 and Section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act of Alberta, and/or the Municipal Government Act (MGA) Section 230 and 636, for the purpose of receiving public participation in municipal decision-making. Your name and comments will be made publicly available in the Council agenda. If you have questions regarding the collection and use of your personal information, please contact City Clerk's Legislative Coordinator at 403-268-5861, or City Clerk's Office, 700 Macleod Trail S.E., P.O. Box 2100, Postal Station 'M' 8007, Calgary, Alberta, T2P 2M5.

- I have read and understand that my name and comments will be made publicly available in the Council agenda. My email address will not be included in the public record.

First name (required) Courtney

Last name (required) Walcott

What do you want to do? (required) Submit a comment

Public hearing item (required - max 75 characters) Defund2Fund City Budget Submission for the Mid-Cycle Adjustment -

Date of meeting Nov 23, 2020

Comments - please refrain from providing personal information in this field (maximum 2500 characters) Please refer to attached Budget Submission from the Defund2Fund Coalition.



Submission on City Budget *Defund2Fund Coalition*

We must always begin from a position of humility. Thank you for continuing to provide the opportunity for the public to have input into the challenging work done by City Administration. The Defund2Fund Coalition came together during a very contentious year; however, the systemic discrimination faced by marginalized communities that brought us together has persisted since the very first stone was laid at City Hall.

Let's begin by setting the record straight. Defund2Fund does not shy away from those contentious words, "Defund the Police." Those words are a part of our reality. It is very simple. The Calgary Police Service (CPS), like many systems at play in Calgary, have consistently been a marginalizing force. The safety systems in Calgary that were built to ensure our most vulnerable citizens are secure and cared for are currently **underfunded, understaffed, undertrained, and outgunned by their need across our communities**. Instead of supporting these programs, City Council (not alone in our national landscape) have left it to the CPS to fill this void. The CPS is overworked, undertrained, and in many ways, unaware of their role in the systemic abuses faced by marginalized communities across Calgary.

Yes, we have said Defund the Police. This is because we believe that money can be spent elsewhere and that there are better services available to support the communities in need. Change must come at a cost. **That cost should come from the organization that has been tasked to care for those communities in need, and has failed in those aspects of its duties. Let the CPS do their job, not the job of our social institutions.**

We have strong support:

- 15 Black, Indigenous, People of Colour, Non-People of Colour and 2SLGBTQ+ organizations came together to form the Defund2Fund Coalition to reallocate 30% of the CPS budget to communities. Each organization represents a unique facets of our Calgary community
- In only a few hours, over 60 people wrote Council supporting reallocation of **at least** 5% (\$20 million) of the CPS budget to fund a Community Safety Investment Framework, which Council approved on November 3
- 2,000 Calgarians signed our petition to reallocate 30% of the CPS budget to communities

We are asking Calgary City Council to reallocate a portion of the existing CPS budget - the \$401 million budgeted for 2020 - to fund the community services we need.

Defund to Rebuild

- The Calgary City Budget needs to reflect the values of its citizens. It is clear that Calgarians support increased funding for programs for marginalized communities. Some leaders try to polarize the public with incendiary comments despite supporting reallocation in other instances - but when asked directly about the goal and not the name, it is clear that everyone agrees—we need to better fund the support systems for racialized and marginalized people.

Defund to Invest

- There are many social programs that exist to support Calgarians, but there is also a very large blind spot that Calgarians cannot ignore. Not all communities are served equally by the systems as they have been designed. Calgary City Council must invest in building culturally responsive infrastructure that meets the changing needs of a more diverse Calgary.
- **We must invest in equity. This is not about equal distribution of funds—it is about ensuring that those who need the most, receive the most, so all Calgarians are on a level playing field. This is community investment.**

Defund to Transform

- The entire system needs an overhaul. The entire system - the police, city council, community supports, the budget - needs an overhaul. Systemic Racism and Discrimination is not specific to the CPS. It exists at every level of our society. Each requiring its own approach in an effort to identify and dismantle the barriers that reduce opportunities for a truly equitable Calgary.
- Doing this work, rectifying this issue, Defunding the Police, is just one of the many ways needed to transform Calgary
- We understand that this is a long-term goal. However, the goal needs to be set here at budget for it to ever see fruition. The role of policing needs to change. Calgary police, as they are today, cannot be the police of tomorrow.

Budget Recommendations:

1. *Community Investment Framework Approval:* The Notice of Motion passed on November 3rd must be approved here at budget. The money should not come from the Reserve Fund or any other location. The Police Budget has seen an increase in 13 out of the last 14 budget cycles that is not justified by key performance indicators as well as not bringing back a positive return of Investment.
2. *Base Budget Funding:* Commit, at minimum, a base budget amount of \$20-million for the Community Investment Framework.
3. *Demand an Itemized Police Budget:* In a move towards transparency, City Council should demand an itemized budget from the CPS. As the CPS puts forth their own plans for reallocation, to truly evaluate their intention of reallocation, the CPS (and other fiscally responsible government bodies) should have their books open to public scrutiny.

Historical Review of the Police and the Police Budget between 1999–2019:

1. **Police Population Has Grown More Quickly than City Population:** In 1999, CPS had an Officer – Citizen Ratio of 1/670. By 2019, that ratio had gone down to 1/608. This means we have seen an increase in police that has outpaced the population growth.
2. **Police Funding has Outpaced Population Growth:** The growth of the Police Force has outpaced population growth. The CPS grew by 68% in the years between 1999 and 2019 outpacing population growth by 15%.
3. **The Cost of Policing, per capita, has nearly tripled:** In 1999, the cost of policing was \$138 dollars per capita, by 2019, it ballooned to \$388.
4. **While costs of increased, police success rates have shrunk:** In the last 20 years, the CPS Budget has seen a 345% increase in funding. The Weighted Clearance Rate has declined by 34% in that same timeframe. Calgarians are paying more and more but not seeing a commensurate reduction in crime.

Rationale: The Defund2Fund Coalition believes that our public institutions have a duty to be financially responsible. The data is clear, the CPS has a bloated budget. There are two key reasons why funds should be reallocated from the police budget:

1. Racialized and marginalized Calgarians are not adequately served and supported by the police, as these systems were originally created to serve Calgary's Eurocentric population; in many cases, the police actually represent increased trauma and danger to these communities.
2. The police budget is a reflection of a faulty understanding of community safety. Reactive measures do not reduce crime. However, if we address the root causes of crime, the need for police will see a natural reduction.

