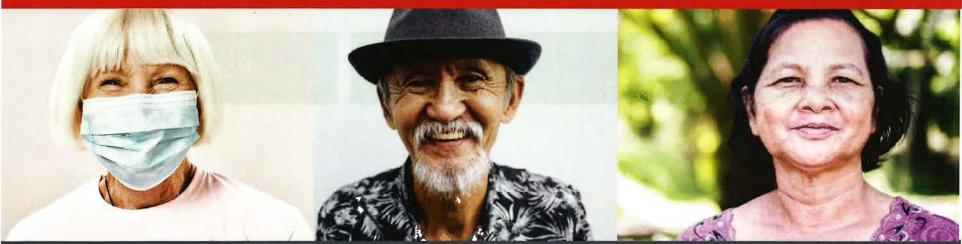


2019 Civic Partner Annual Report





2020-10-19

Silvera for Seniors

VOI

1



Purpose and values

Our purpose

Live your best life.

We value...

Accountability

Honesty

Relationships

Innovation

We are...

Caring

Driven

Positive





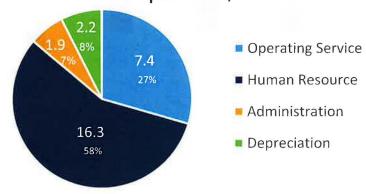
2019 Highlights – Financial

Total

Revenue \$27.4M



Expenses \$27.8M

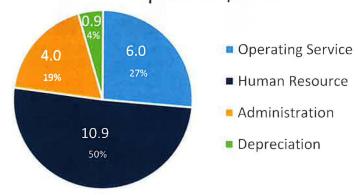


Lodges

Revenue \$22.2M



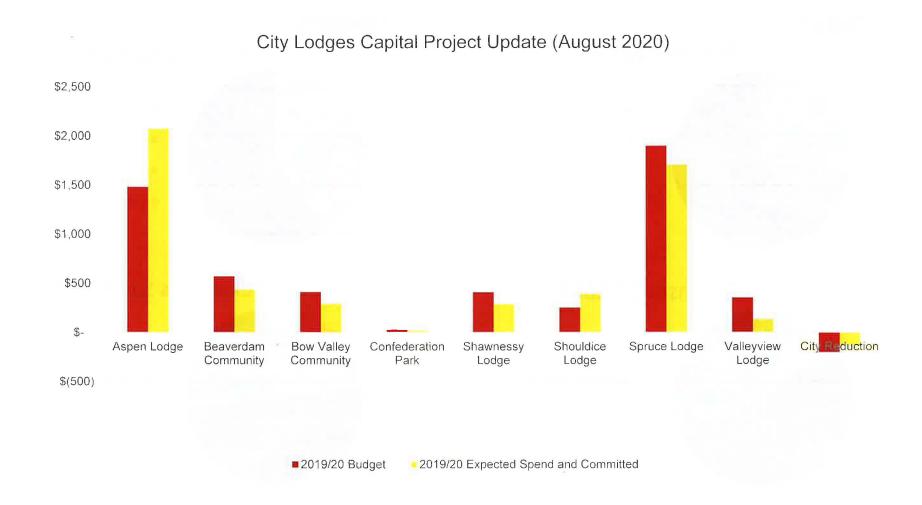
Expenses \$21.8M







2019/20 Highlights - Capital lifecycle







2019 Highlights - Performance

Occupancy

92%

Resident satisfaction

96%

Regulatory compliance

100%





2019 Performance Measures

Calgary in the new economy strategy

Provided meaningful employment to 380+



Poverty reduction strategy

624 new applications processed
2,858 applications reviewed

277 calls per month



Affordable housing strategy

New City capital funds help address Lodge risks/renewal

Prov. fund major capital reducing city funding requirement



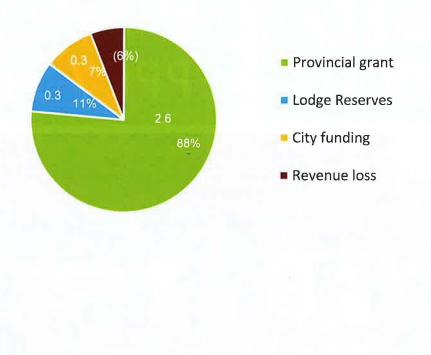




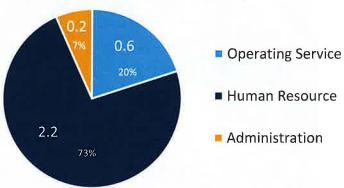
Current State: 2020 Impact of COVID

Lodges

Covid funding support forecast \$3.0M



Covid cost forecast \$3.0M







Current State: Impact of COVID-19

Number of outbreaks

4

Primary concerns

SAFETY FATIGUE Advocacy with Province

PPE/\$











CITY OF CALGARY

RECEIVED
IN COUNCIL CHAMBER

OCT 2 0 2020

ITEM: 7.1 CPS2020-105/ DISTRIBUTION CITY CLERK'S DEPARTMENT