

Chief Financial Officer's Report to
Combined Meeting of Council
2020 July 20

ISC: UNRESTRICTED
C2020-0860

Technology Update on Missing Children Society of Canada Application

EXECUTIVE SUMMARY

At the 2020 June 09 Priorities and Finance Committee meeting, a new Notice of Motion related to the Missing Children Society of Canada rescu application was raised. Corporate Security, City Clerk's, Law, and Information Technology have reviewed the publicly available privacy and technical information related to this application and believe that accessing the application from City devices poses a low risk to The City.

ADMINISTRATION RECOMMENDATION:

That Council receive report C2020-0860 for the Corporate Record and discussion.

PREVIOUS COUNCIL DIRECTION / POLICY

At the 2020 June 09 Priorities and Finance Committee meeting, a new Notice of Motion was raised for the Council Endorsement of Technology to Help Missing Children (PFC2020-0669). This report is to provide information on the Missing Children Society of Canada (MCSC) rescu application following a review of the publicly available information related to privacy and technical information by Administration.

BACKGROUND

During the 2020 June 09 Priorities and Finance Committee meeting, Administration was asked to investigate whether the application identified in the Notice of Motion for the Council Endorsement of Technology to Help Missing Children (PFC2020-0669) could be accessed on City-owned devices.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

MCSC rescu is a web application that is accessible via any web browser on desktop or mobile devices (<https://rescu.mcsc.ca/>). The application uses Short Message Service (SMS) alerts to send information about missing children to subscribers based on geographic location. MCSC rescu also contains updates from police on missing children in Canada.

Stakeholder Engagement, Research and Communication

Corporate Security, City Clerk's, Law, and Information Technology have reviewed the publicly available privacy and technical information related to the MCSC rescu application. It is believed that accessing the application from City of Calgary devices poses a low risk to The City. While there is limited ability for The City to conduct a Privacy Impact Assessment, the information provided on the application's website indicates the personal information collected is limited to phone numbers.

The MCSC rescu application could be accessed using City devices with the recommendation that users read the Privacy Policy (<https://mcsc.ca/policy/>) and Frequently Asked Questions (<https://rescu.mcsc.ca/pages/faqs>) on the application's website. Should Council approve endorsing this application, The City needs to ensure that the MCSC does not use this endorsement on their website.

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Strategic Alignment

This report supports the Citizen Priority of “A City of Safe and Inspiring Neighborhoods” and Council Directives “...to engage Calgarians at the neighborhood level in a way that encourages local community connections...” and to support “...improving connections among neighbors through community hubs and partnerships...”.

Social, Environmental, Economic (External)

The MSCS is partnering with police organizations across Canada. Encouraging City of Calgary staff and Calgarians to use this technology will provide an opportunity for The City to be a civic leader in finding missing children and preventing tragedies.

Financial Capacity

Current and Future Operating Budget:

Activities related to this report were completed within approved budgets.

Current and Future Capital Budget:

No capital funding was required for the completion of this report.

Risk Assessment

Corporate Security, City Clerk’s, Law, and Information Technology have reviewed the privacy and technical information for the MCSC application and have deemed the use of the application on City devices poses a low risk to The City and to the privacy of City employees.

REASON(S) FOR RECOMMENDATION(S):

Corporate Security, City Clerk’s, Law, and Information Technology have reviewed the privacy and technical information for the MCSC rescu application and support the use of the application by City of Calgary employees using City devices as the risk to The City has been identified as low.

ATTACHMENT(S)

None